

PREMIUM HYBRID MATTRESS

Official Care & User Guide

Thank you for choosing our Luxury Hybrid Mattress. This mattress integrates high-density cooling gel memory foam with an Extra Firm Edge Support pocket coil system. To maximize its lifespan and maintain optimal orthopedic comfort, please read and follow this care guide carefully.

1. Unboxing, Expansion & Proper Setup

1.1 Full Expansion Time:

This product is shipped via a compressed roll-pack (Mattress-in-a-Box). Once unboxed, place it flat on your bed frame and allow 48 to 72 hours to fully expand. The mattress needs this time to recover to its original 12" to 14" luxury profile and achieve its engineered extra-firm edge support.

1.2 Initial Odor Dissipation:

Since the mattress is vacuum-sealed immediately after production, you may notice a slight 'new material' scent upon opening (inherent to brand-new cooling gel foam). This is completely non-toxic. Keep the room well-ventilated for 2 to 3 days, and the smell will dissipate naturally.

1.3 Proper Foundation Support:

To ensure your independent pocket springs function perfectly, place the mattress on a solid, flat bed frame or a sturdy slatted base. If using a slatted frame, make sure the gaps between slats do not exceed 3 inches (approx. 7.6 cm). This prevents localized spring sagging and ensures balanced weight distribution.

2. Routine Use & Maintenance

2.1 180-Degree Rotation:

During the first 6 months of use, we highly recommend horizontally rotating the mattress 180 degrees (head-to-toe) every 1 to 2 months. Thereafter, rotate it once every 3 to 6 months. This allows high-pressure zones (such as hips and shoulders) to rebound evenly, preventing permanent body impressions.

2.2 DO NOT FLIP:

This mattress features a scientifically optimized single-sided hybrid structure: the top layers consist of cooling gel memory foam for pressure relief, while the bottom layer contains steel pocketed springs for deep support. **This mattress must NEVER be flipped over.** Flipping it upside down will destroy the comfort layer and support system.

2.3 Edge Maintenance:

Although this mattress is equipped with an Extra Firm Edge Support system specifically designed to prevent perimeter sagging and sliding off, please avoid concentrated, high-impact jumping, stamping, or prolonged heavy crushing on the exact same spot of the edge to guarantee maximum longevity of the structural border.

3. Cleaning, Moisture Control & Protection

3.1 Spot Clean Only:

If accidental spills or stains occur, use a mild fabric detergent mixed with cold water to gently blot the area (Spot Clean). **NEVER remove, machine wash, or tumble dry the outer cover.** Doing so will permanently destroy the premium quilted star-pattern textile and stretch fit.

3.2 Keep Perfectly Dry:

In case of major liquid spills, blot immediately with dry towels and use an electric fan with cold air to dry. **NEVER use an iron, high-heat hair dryers, or expose the mattress to direct harsh sunlight.** Excessive heat degrades and hardens the molecular structure of the cooling gel foam, causing it to lose elasticity.

3.3 Use a Mattress Protector:

We strongly recommend encasing your mattress in a highly breathable, waterproof mattress protector from day one. This shields the exquisite quilted surface from sweat and spills, prevents dust mite breeding, and substantially extends the usable lifetime of your mattress.
