

ALL-PRO® WARRANTY

LIMITED LIFETIME WARRANTY

A limited lifetime warranty is extended by CHP, Inc. - Heat Division to the original purchaser of this appliance and warrants that this appliance shall be free from material or manufacturing defects under normal use for the following periods from the date of retail purchase. Limited-lifetime for all ceramic parts, 10 years for stainless steel parts (of grill and carts), 5 years for powder coated parts, 1 year for fire grates, covers, cooking grid, casters, tables and other parts of the grill, 6 months for all accessory items and bamboo side shelves. Please read and follow all details noted below.

DUTIES OF THE OWNER

All products must be registered within 30 days of purchase. Failure to do so will invalidate the warranty. This cooking appliance must be properly installed and operated in accordance with the written instructions furnished with this appliance. This warranty shall not excuse the owner from properly maintaining this appliance in accordance with the written instructions furnished. A bill of sale, cancelled check or payment record must be kept to verify purchase date and establish warranty period. Original carton should be kept in case of warranty return of unit. Any chips or cracks in the finish of the ceramic cooker present at the time of purchase must be noted on the dated sales receipt.

REGISTER YOUR WARRANTY

To register the warranty on your appliance, visit us online at allprogrills.com within 30 days from date of purchase. Failure to register will invalidate the warranty. This warranty is non-transferable. If you cannot register online, please contact All-Pro customer service at 1-800- 776-9425.

LIMITATIONS

This warranty does not imply or assume any responsibility for consequential damages that may result from the use, misuse, or the lack of routine maintenance of this cooking appliance. This includes personal injury due to improper handling of the cooking appliance. This warranty is based on normal residential use and maintenance and does not extend to commercial use or related applications. This warranty does not cover claims, which do not involve defective workmanship or materials. FAILURE TO PERFORM GENERAL MAINTENANCE (INCLUDING CLEANING) WILL VOID THIS WARRANTY.

THIS LIMITED WARRANTY IS GIVEN TO THE PURCHASER IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. THE REMEDY PROVIDED IN THIS WARRANTY IS EXCLUSIVE AND IS GRANTED IN LIEU OF ALL OTHER REMEDIES. IN NO EVENT WILL CHP, INC. – HEAT DIVISION'S BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. Warranty coverage is limited to products purchased at an authorized reseller only.

CLAIMS HANDLED AS FOLLOWS

- DO NOT RETURN TO PLACE OF PURCHASE.
- Contact our Customer Service Department at 1-800- 776-9425. You must have the model number, date of purchase and photographic evidence of the defect.
- You will be provided with further instructions which, at our option, may include replacement parts or repair. The repair or replacement of parts shall be the total extent of the liability and obligations of CHP, Inc. - Heat Division.

WHAT IS NOT COVERED

1. Damage caused by lack of proper assembly or lack of normal maintenance
2. Damage caused by misuse or use contrary to the owners manual and safety product guidelines provided
3. Damage caused by mishandling or dropping of the grill
4. Extreme environmental conditions
5. Normal wear and tear
6. Accidents
7. Acts of nature
8. Scratches, cracks, dents, crazing or other minor cosmetic blemishes of the exterior glaze not affecting performance as determined by CHP, Inc. - Heat Division.
9. Use of non-standard parts or accessories
10. Alteration or modification

Above shall be as determined by CHP, Inc. - Heat Division.

This warranty shall be invalidated should any liquids, including lighting or starter fluids be used inside the ceramic cooker.

The protective coating of the ceramic material can be compromised by substances or conditions that are beyond CHP, Inc. - Heat Division's control.

The warranty for metal parts does not cover rust or oxidation unless the structural integrity of the ceramic cooker is compromised as determined by CHP, Inc. - Heat Division.
