

# **COMMITMENT, HONOR, ASSURANCE, RESPONSIBILITY, DEDICATION.**

CHARD is committed to offering the finest products and customer service available. We stand behind all our products. If it doesn't work like we promised, we will make it right. CHARD products are backed by a 1-year warranty. Our goal is to provide you the best possible service and ensure satisfaction with each product for years to come. CHARD is always searching for improvements to enhance existing products as well as create new ones so you have the best possible experience with our products.

## **CHARD Limited Warranty**

Your product is warrantied for one year from date of purchase against all defects in material and workmanship. Should your product prove defective within one year from date of purchase or receipt, return the unit, freight prepaid, along with an explanation of the claim. Please package your product carefully in its original box and packing material to avoid damage in transit. We are not responsible for any damage caused to the product in return shipment.

Under this limited warranty, we undertake to repair or replace any parts found to be defective at our sole discretion. This limited warranty is only valid if the product is used solely for household purposes in accordance with the instructions. This limited warranty is void if the unit is connected to an unsuitable electrical supply, or dismantled or interfered with in any way or damaged through misuse.

**LIMITATION OF REMEDIES AND DAMAGES:** Except for the limited warranty and remedies expressly stated above, the Metal Ware Corp shall not be liable to you, or to anyone claiming by or through you, for

any obligations or liabilities, including, but not limited to, obligations or liabilities arising out of breach of contract, breach of warranty, statutory claims, negligence or other tort or any theory of strict liability, with respect to the product or the Metal Ware Corp's acts or omissions or otherwise. Buyer agrees that in no event shall the Metal Ware Corp be liable for incidental, compensatory, punitive, consequential, indirect, special or other damages. Warranty does not cover consequential or incidental damages such as property damage and does not cover incidental costs and expenses resulting from any breach of this warranty, even if foreseeable. Some states or provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the State or Province of purchase.

We ask that you kindly fill in the details on your warranty card and return it within one week from date of purchase.

Send warranty card to:

CHARD Products  
C/O MW  
PO Box 237  
Two Rivers, WI 54241-0237  
Phone Number: 1-800-288-4545  
Email: [nescocs@nescoco.com](mailto:nescocs@nescoco.com)