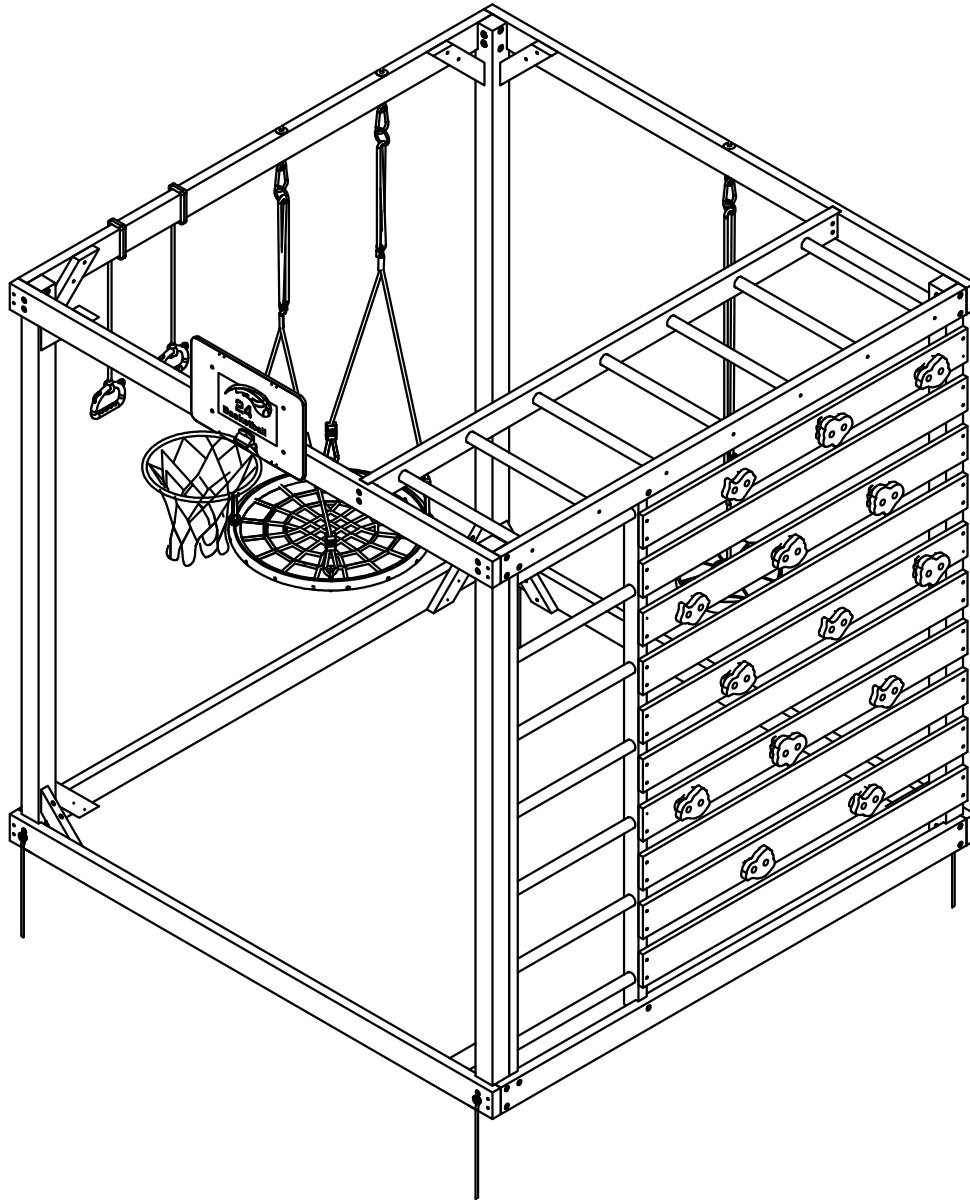


INSTALLATION

Product Manual

Version: 510028US-00-25A-HB

Age3+



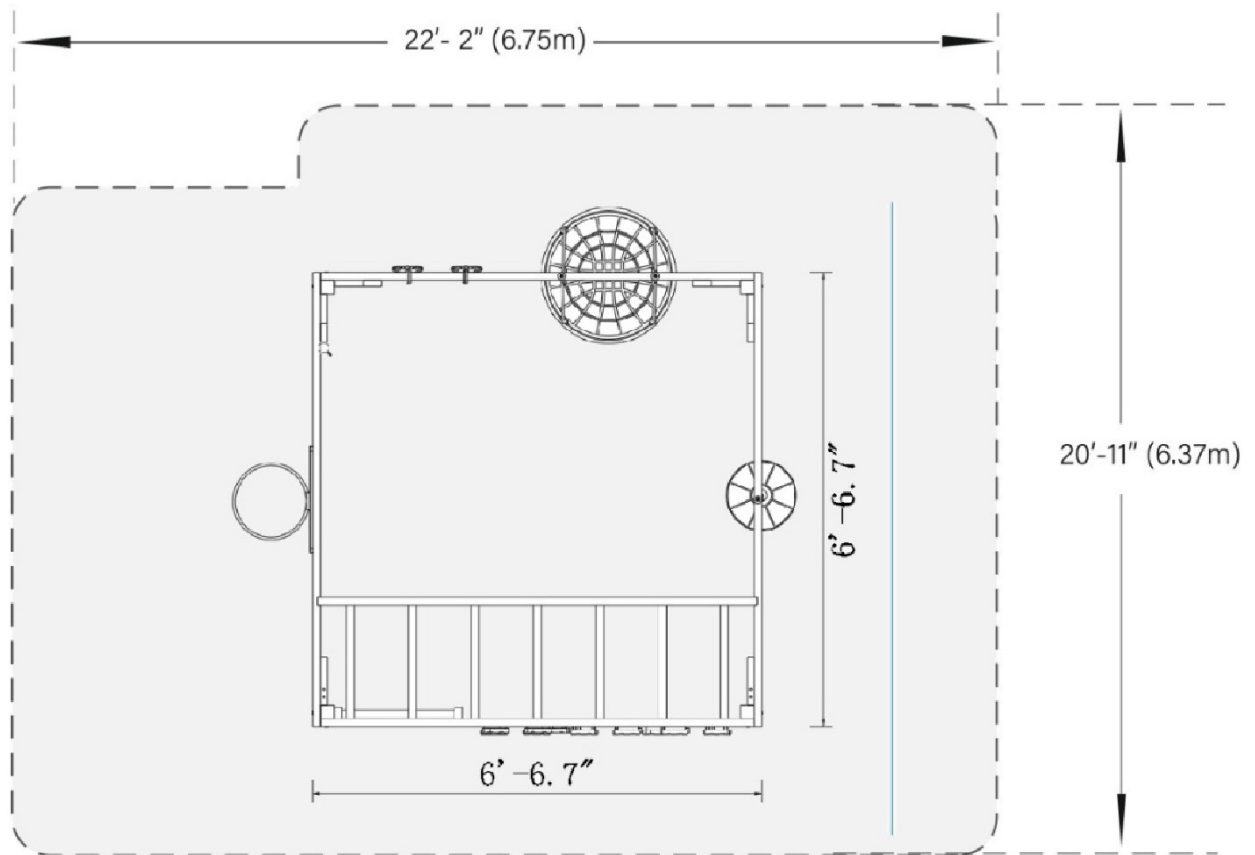
WARNING: Assembly by adult.



WARNING:

CHOKING HAZARD-Small parts
Not for children under 3 yrs.

- **OBSTACLE FREE SAFETY ZONE** - 22' 2" (6.75m) x 20' 11" (6.37m) area requires Protective Surfacing.



MINIMUM USE ZONE FOR PLAY EQUIPMENT SHALL EXTEND NO LESS THAN 72" FROM ALL SIDES OF THE PLAY STRUCTURE.

SWING USE ZONE EXTENDS NO LESS THAN 160".

SWINGS MUST HAVE A MINIMUM CLEARANCE OF 8" ABOVE THE PROTECTIVE SURFACING.



MAXIMUM OF 110 lbs. ON EACH SWING AND TRAPEZE

- **MAXIMUM VERTICAL FALL HEIGHT** - 6' (1.83m)
- **CAPACITY** - 6 Users Maximum, Ages 3 to 10; Weight Limit 110 lbs. (50 kg) per child.
- **RESIDENTIAL HOME USE ONLY.** Not intended for public areas such as schools, churches, nurseries, day cares or parks.



Warnings and Safe Play Instructions



CONTINUOUS ADULT SUPERVISION REQUIRED. Complying with all warnings and recommendations in these instructions will reduce the risk of serious or fatal injury to children using this play system. Go over the warnings and safe play instructions regularly with your children and make certain that they understand and follow them. Remember on-site adult supervision is required for children of all ages.



WARNING

SERIOUS HEAD INJURY HAZARD

- Installation over concrete, asphalt, dirt, grass, carpet and other hard surface creates a risk of serious injury or death from falls to the ground. Install and maintain shock absorbing material under and around play-set as recommended on page 2 of these instructions.

COLLISION HAZARD

- Place play-set on level ground at least 2m from any obstruction such as a garage or house, fences, poles, trees, sidewalks, walls, landscape timbers, rocks, pavement, planters, garden borders, overhanging branches, laundry lines, and electrical wires. (See OBSTACLE FREE SAFETY ZONE on page 1)

CHOKING HAZARD/SHARP EDGES & POINTS

- Adult assembly required. This product contains small parts and parts with sharp edges and points. Keep parts away from children until fully assembled.

WARNING LABEL

- Owners shall be responsible for maintaining the legibility of the warning labels.

STRANGULATION HAZARD

- NEVER allow children to play with ropes, clotheslines, pet leashes, cables, chains or cord-like items when using this play-set or to attach these items to play-set.
- NEVER allow children to wear loose fitting clothing, ponchos, hoods, scarves, capes, necklaces, items with draw-strings, cords or ties when using this play-set.
- NEVER allow children to wear bike or sport helmets when using this play-set.

Failure to prohibit these items, even helmets with chin straps, increases the risk of serious injury and death to children from entanglement and strangulation.

TIP OVER HAZARD

- Choose a level location for the equipment. This can reduce the likelihood of the play set tipping over and loose- fiu surfacing materials washing away during heavy rains.
DO NOT allow children to play on the play-set until the assembly is complete and the unit is properly anchored.
- Never add extra length to chain or rope. The chains or ropes provided are the maximum length designed for the swinging element(s).



WARNING – Safe Play Instructions

- ✓ Observe capacity limitations of your play-set.
 - ✓ Dress children with well fitting and full foot enclosing footwear.
 - ✓ Teach children to sit with their full weight in the center of the swing seat to prevent erratic swing motion or falling off.
 - ✓ Check for splintered, broken or cracked wood; missing, loose, or sharp edged hardware. Replace, tighten and or sand smooth as required prior to playing.
 - ✓ Verify that suspended climbing ropes, rope ladders, chain or cable are secured at both ends and cannot be looped back on itself as to create an entanglement hazard.
 - ✓ On sunny or hot days, check the slide and other plastic rides to assure that they are not very hot as to cause burns. Cool hot slide and rides with water and wipe dry prior to using.
 - ✓ Orientate slide such that it gets the least amount of exposure to the sun.
-
- ✗ Do not allow children to wear open toe or heel footwear like sandals, flip-flops or clogs.
 - ✗ Do not allow children to walk, in front, between, behind or close to moving rides.
 - ✗ Do not let children twist swing chains or ropes or loop them over the top support bar. This may reduce the strength of the chain or rope and cause premature failure.
 - ✗ Do not let children get off rides while they are in motion.
 - ✗ Do not permit climbing on equipment when it is wet.
 - ✗ Do not permit rough play or use of equipment in a manner for which it was not intended. Standing on or jumping from the roof, elevated platforms, swings, climbers, ladders or slide can be dangerous.
 - ✗ Do not allow children to swing empty rides or seats.
 - ✗ Do not allow children to go down slide head first or run up slide.



Protective Surfacing - Reducing Risk of Serious Head Injury From Falls

One of the most important things you can do to reduce the likelihood of serious head injuries is to install shock-absorbing protective surfacing under and around your play equipment. The protective surfacing should be applied to a depth that is suitable for the equipment height in accordance with ASTM F1292. There are different types of surfacing to choose from; whichever product you select, follow these guidelines:

Loose-Fill Materials

- Maintain a minimum depth of 9 inches (23 cm) of loose-fill materials such as wood mulch/chips, engineered wood fiber (EWF), or shredded/recycled rubber mulch for equipment up to 8 feet (2,45 m) high; and 9 inches (23 cm) of sand or pea gravel for equipment up to 5 feet (1,5 m) high. NOTE: An initial fill level of 12 inches (31 cm) will compress to about a 9-inch (23 cm) depth of surfacing over time. The surfacing will also compact, displace, and settle, and should be periodically raked and refilled to maintain at least a 9-inch (23 cm) depth.
- Use a minimum of 6 inches (16 cm) of protective surfacing for play equipment less than 4 feet (1,22 m) in height. If maintained properly, this should be adequate. (At depths less than 6 inches (16 cm), the protective material is too easily displaced or compacted.)

NOTE: Do not install home playground equipment over concrete, asphalt, or any other hard surface. A fall onto a hard surface can result in serious injury to the equipment user. Grass and dirt are not considered protective surfacing because wear and environmental factors can reduce their shock absorbing effectiveness. Carpeting and thin mats are not adequate protective surfacing. Ground level equipment -- such as a sandbox, activity wall, playhouse or other equipment that has no elevated play surface -- does not need any protective surfacing.

- Use containment, such as digging out around the perimeter and/or lining the perimeter with landscape edging. Don't forget to account for water drainage.
- Periodically rake, check and maintain the depth of the loose-fill surfacing material. Marking the correct depth on the play equipment support posts will help you to see when the material has settled and needs to be raked and or replenished. Be sure to rake and evenly redistribute the surfacing in heavily used areas.
- Do not install loose fill surfacing over hard surfaces such as concrete or asphalt.

Poured-In-Place Surfaces or Pre-Manufactured Rubber Tiles

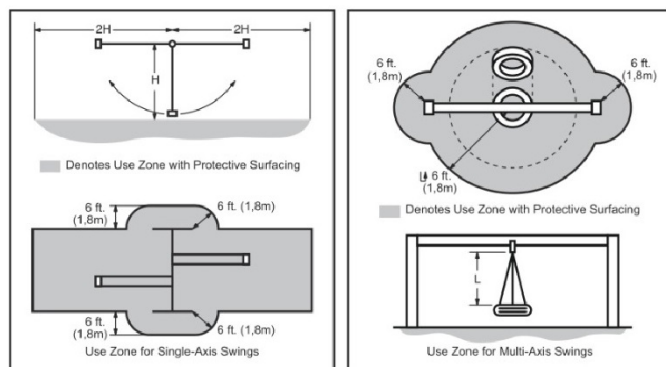
You may be interested in using surfacing other than loose-fill materials - like rubber tiles or poured-in-place surfaces.

- Installations of these surfaces generally require a professional and are not "do-it yourself" projects.
- Review surface specifications before purchasing this type of surfacing. Ask the installer/manufacture for a report showing that the product has been tested to the following safety standard: **ASTM F1292 Standard Specification for Impact Attenuation of Surfacing Materials within the Use Zone of Playground Equipment**. This report should show the specific height for which the surface is intended to protect against serious head injury. This height should be equal to or greater than the fall height - vertical distance between a designated play surface (elevated surface for standing, sitting, or climbing) and the protective surfacing below - of your play equipment.
- Check the protective surfacing frequently for wear.

Placement

Proper placement and maintenance of protective surfacing is essential. Refer to diagram on page 4~5. Be sure to;

- Extend surfacing at least 6 feet (1,8 m) from the equipment in all directions.
- For to-fro swings, extend protective surfacing in front of and behind the swing to a distance equal to twice the height of the top bar from which the swing is suspended.
- For tire swings, extend surfacing in a circle whose radius is equal to the height of the suspending chain or rope, plus 6 feet (1,8 m) in all directions.



From the CPSC Outdoor Home Playground Safety Handbook. At <http://www.playgroundregs.com/resources/CPSC%20324.pdf>

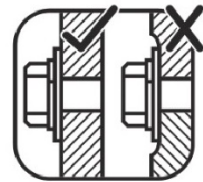
Instructions for Proper Maintenance

Your KizzParnrr Play System is designed and constructed of quality materials with your child's safety in mind. As with all outdoor products used by children, it will weather and wear. To maximize the enjoyment, safety and life of your Play Set, it is important that you, the owner, properly maintain it.

Check the following at the beginning of the play season:

HARDWARE:

- ✓ Check metal parts for rust. If found, sand and repaint using a non-lead paint complying with 16 CFR 1303.
- ✓ Inspect and tighten all hardware. Onwood assemblies DO NOT OVER-TIGHTEN as to cause crushing and splintering of wood.
- ✓ Check for sharp edges or protruding screw threads, add washers if required.



SHOCK ABSORBING SURFACING:

- ✓ Check for foreign objects. Rake and check depth of loose fill protective surfacing materials to prevent compaction and maintain appropriate depth. Replace as necessary.(See Protective Surfacing, page 4~5)

GROUND STAKES(ANCHORS):

- ✓ Check for looseness, damage or deterioration. Should firmly anchor unit to ground during use. Re-secure and or replace,if necessary.

SWING HANGERS:

- ✓ Check that bolts are secure and tight. Quick clips should be completely closed and threaded clips screwed tight.
- ✓ If squeaking occurs lubricate bushings with oil or WD-40®.

SWINGS, ROPES AND RIDES:

- ✓ Reinstall if removed during cold season. Check all moving parts including swing seats, ropes, chains and attachments for wear, rust and other deterioration. Replace as needed.
- ✓ Check that ropes are tight, secure at both ends and cannot loop back as to create an entrapment.

WOOD PARTS:

- ✓ Check all wood members for deterioration, structural damage and splintering. Sand down splinters and replace deteriorated wood members. As with all wood, some checking and small cracks in grain is normal.
- ✓ Applying a water repellent or stain (water-based) on a yearly basis is important maintenance to maintain maximum life and performance of the product.

Check twice a month during play season:

HARDWARE:

- ✓ Inspect for tightness. Must be firmly against, but not crushing the wood.
DO NOT OVER-TIGHTEN This will cause splintering of wood.
- ✓ Check for sharp edges or protruding screw threads. Add washers if required.

SHOCK ABSORBING SURFACING:

- ✓ Rake and check depth of loose fill protective surfacing materials to prevent compaction and maintain appropriate depth. Replace as necessary.
(See Protective Surfacing, page 4~5)

Check once a month during play season:

SWING HANGERS:

- ✓ Check that they are secure and orientated correctly. Hook should rotate freely and perpendicular to support beam.
- ✓ If squeaking occurs lubricate bushings with oil or WD-40®.

SWINGS AND RIDES:

- ✓ Check swing seats, all ropes, chains and attachments for fraying, wear, excessive corrosion or damage. Replace if structurally damaged or deteriorated.

Check at the end of the play season:

SWINGS AND RIDES:

- ✓ To prolong their life, remove swings and store inside when outside temperature is below 32°F/0°C. Below freezing, plastic parts may become more brittle.

SHOCK ABSORBING SURFACING:

- ✓ Rake and check depth of loose fill protective surfacing materials to prevent compaction and maintain appropriate depth. Replace as necessary. (See Protective Surfacing, page 4~5)

If you dispose of your play set: Please disassemble and dispose of your unit so that it does not create any unreasonable hazards at the time it is discarded. Be sure to follow your local waste ordinances.

Assembly and Installation

Ensure that the item is assembled and installed in accordance with the enclosed instructions. Before commencing assembly, read the included assembly manual and check the components for completeness. Use only the provided or recommended fastening elements. Retain the enclosed documents for future reference.

Placement

Position the item on a level and stable surface to minimize the risk of tipping. Avoid placing it in windy areas to ensure stability and safety. If the item is placed in a windy location, secure it against tipping. Additionally, avoid placement in areas where moisture cannot dry to prevent mold

Safety

Use the product under adult supervision to avoid injury.

Maintenance and Care

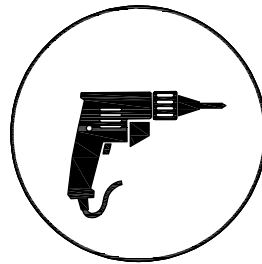
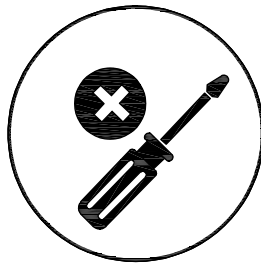
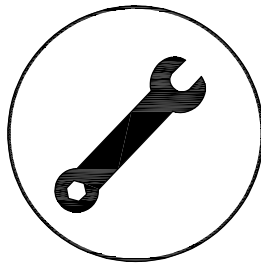
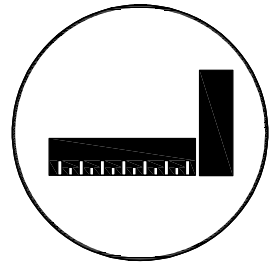
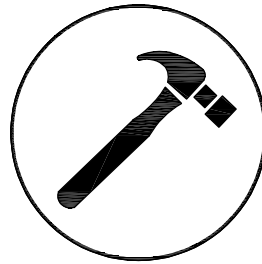
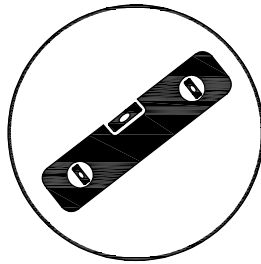
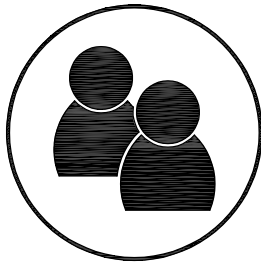
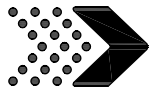
Regularly inspect the fastenings and safety elements of the item and fasten any loose connections. Clean the item regularly to ensure the durability of the material. Avoid using corrosive cleaning agents, as they may damage the material. Metal parts can be cleaned with a damp cloth. As it is a natural product, wood may change due to weather and sun exposure. To protect the material, apply an additional layer of varnish every 1-2 years.

Disposal

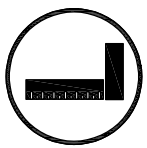
Dispose of the item at the end of its lifespan in accordance with local regulations and environmental requirements. For more information on product disposal, contact your municipality or city administration.

Usage

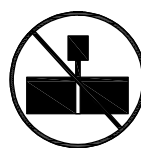
Non-intended use may lead to product damage. No liability is assumed for damages resulting from non-intended use. The product is not intended for commercial purposes.



Icons and their uses you will see throughout this manual



You will need to make sure that your assembly is square before tightening your bolts.



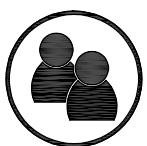
This icon warns you to not over tighten your bolts. This is to prevent structural damage and also splintering your wood.



For proper assembly you will need to ensure that your structure is level before proceeding to the next step.



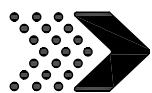
This icon will show you what drill attachments are needed. For this example you will need a Phillips head attachment .



Some steps in the assembly process will require an extra set of hands. Make sure you have a helper available.

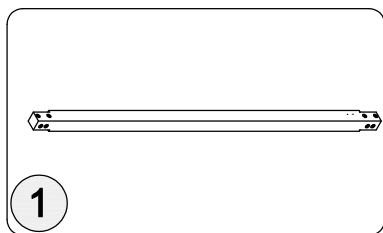


This size of the open-end wrench on these icons should correspond to the size of the nut.



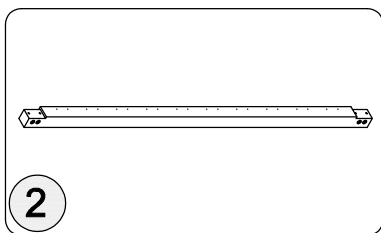
Wood Components (Not to Scale)

BOX 1/2



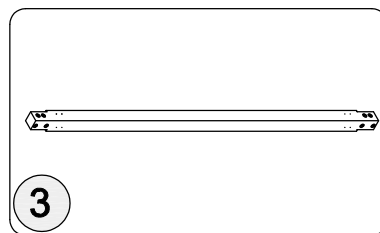
1

Front left column
Qty:1



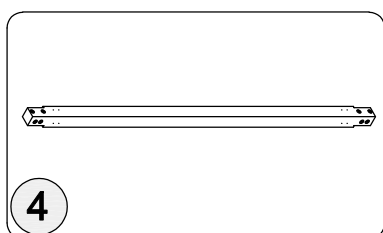
2

Front right column
Qty:1



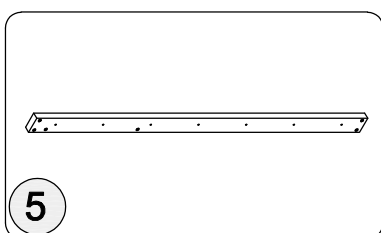
3

rear left column
Qty:1



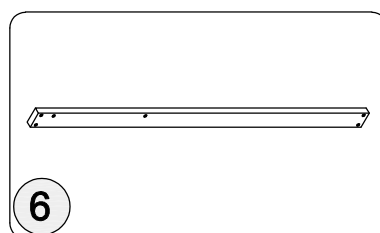
4

Rear right column
Qty:1



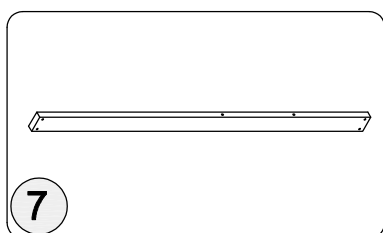
5

Top horizontal bar
Qty:1



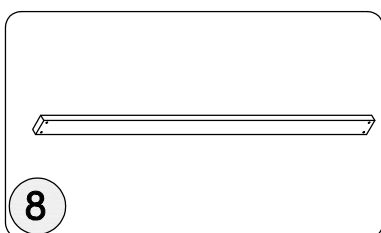
6

front bottom strip
Qty:1



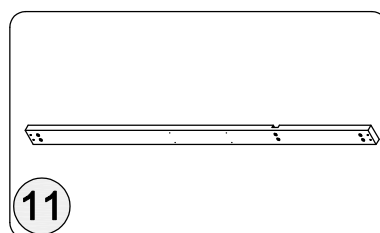
7

Horizontal bar above
Qty:1



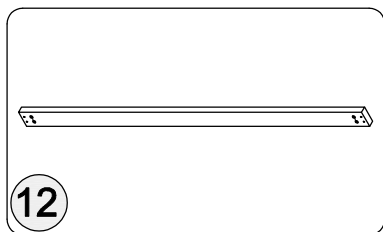
8

Horizontal bar below
Qty:1



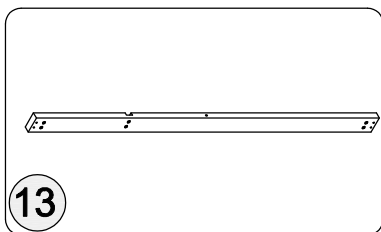
11

Top left horizontal bar
Qty:1



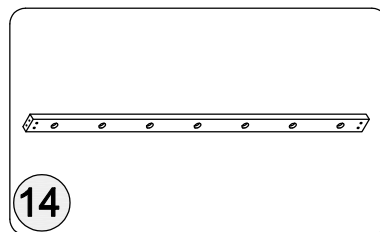
12

side bar
Qty: 2



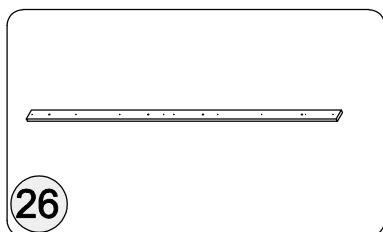
13

Right upper horizontal bar
Qty:1



14

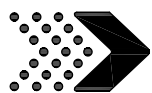
Mid-line
Qty:1



26

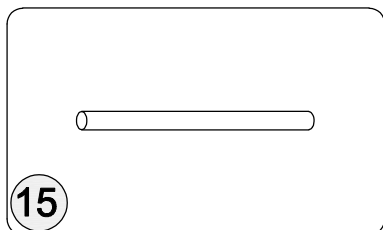
Reinforcement strip
Qty: 1

Manual

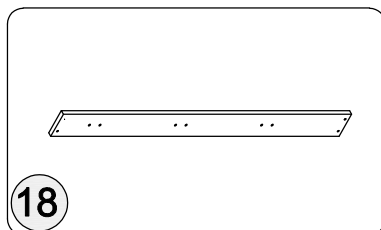


Wood Components (Not to Scale)

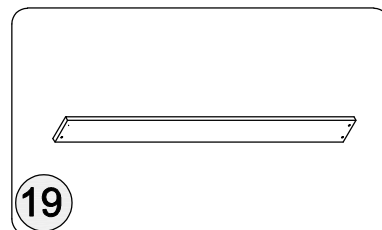
BOX 2/2



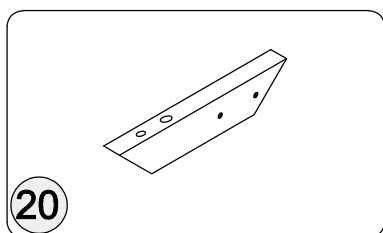
15
Round bar
Qty: 14



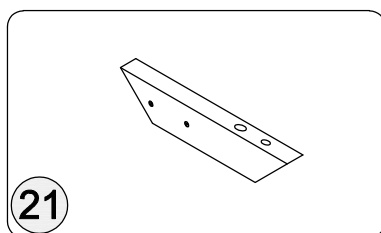
18
Ladder step 1
Qty: 4



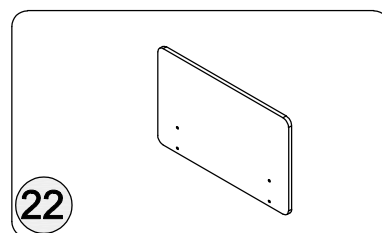
19
Ladder step 2
Qty: 5



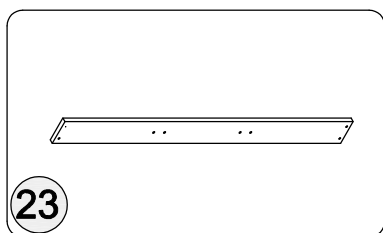
20
Left triangular wood
Qty: 5



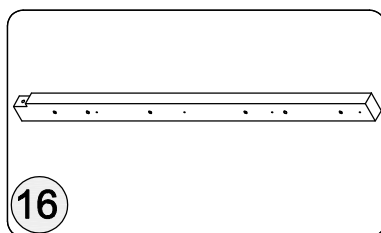
21
Right triangular wood
Qty: 5



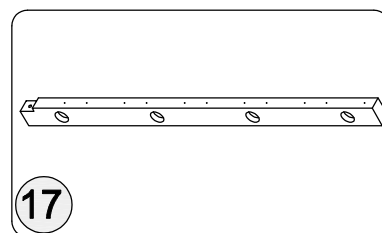
22
Baffle
Qty:1



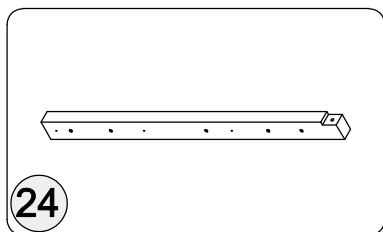
23
Ladder step 3
Qty: 1



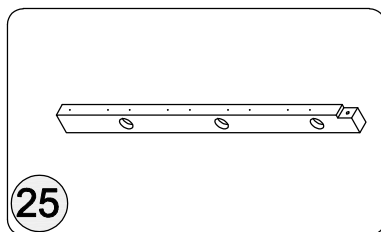
16
Ladder left strip
Qty:1



17
Right ladder bar
Qty:1

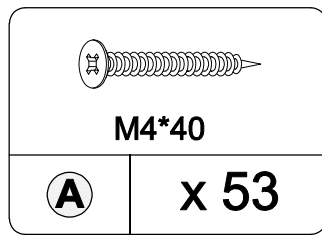
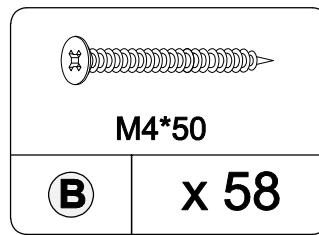
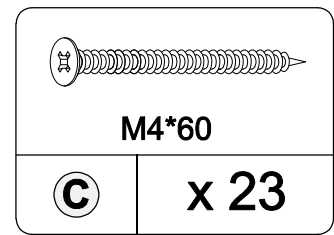
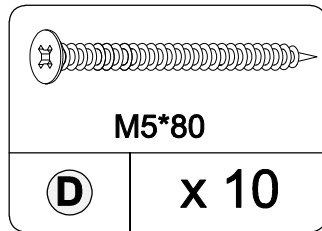
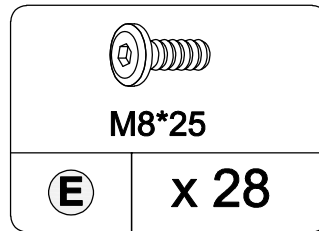
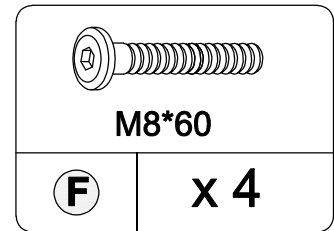
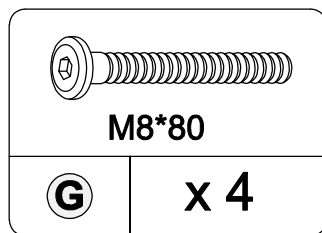
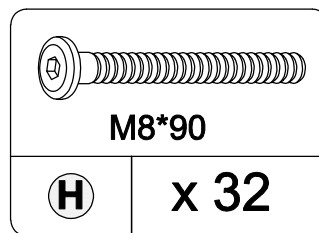
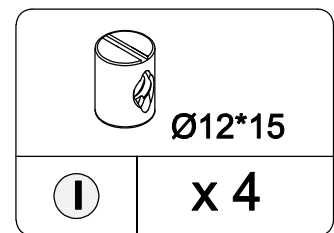
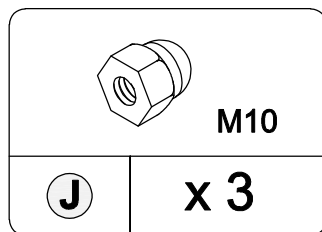
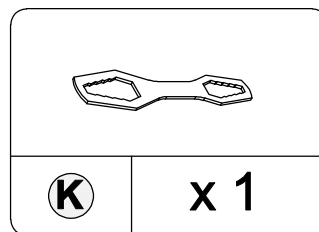
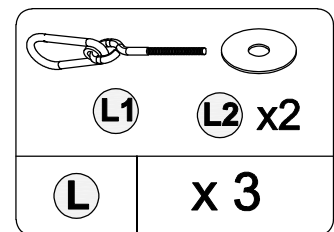
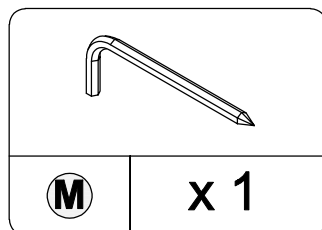
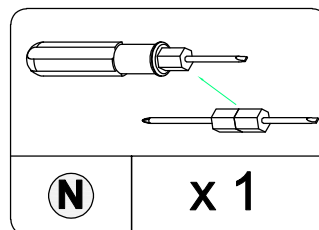
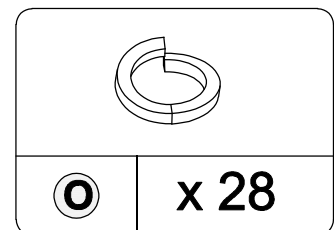
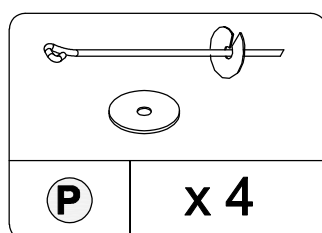
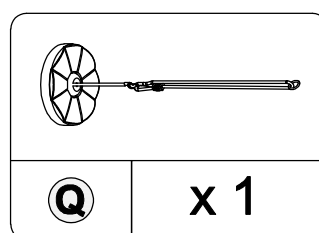
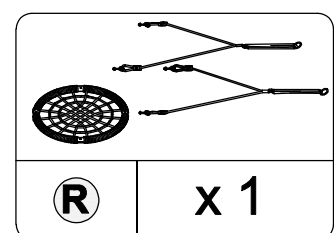


24
Ladder left strip
Qty:1

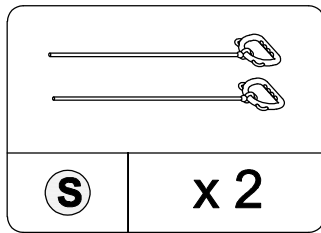


25
Right ladder bar
Qty:1

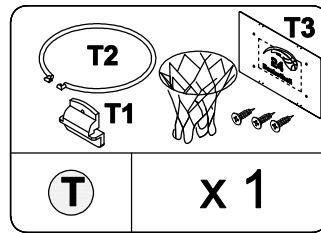
Hardwares

Hardware Components

Screw

Screw

Screw

Screw

screws

screws

screws

screws

hammer

Nut

open end wrench

threaded rod

Hex key

Screwdriver

Spring washer

Fixing frame

Small cushion

Large cushion

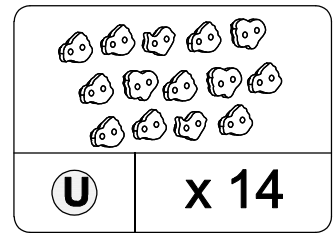
Hardware Components



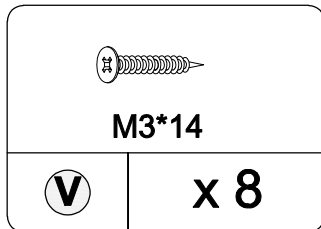
Hanging rings



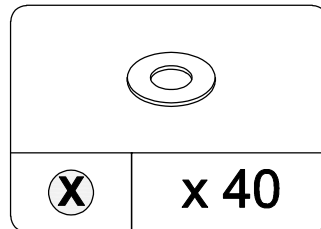
Basketball net



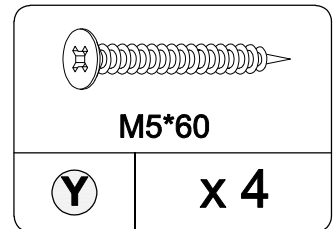
Stepping piece



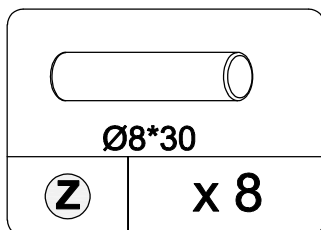
Screw



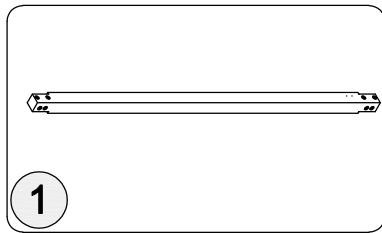
Flat washer



Black Screw

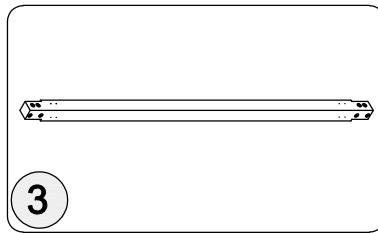


Wooden tenons



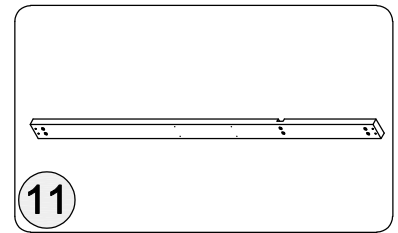
1

Front left column
Qty:1



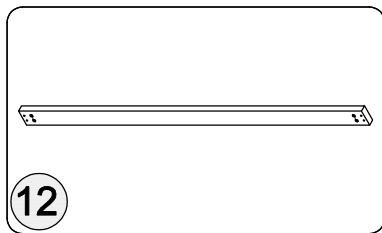
3

rear left column
Qty:1



11

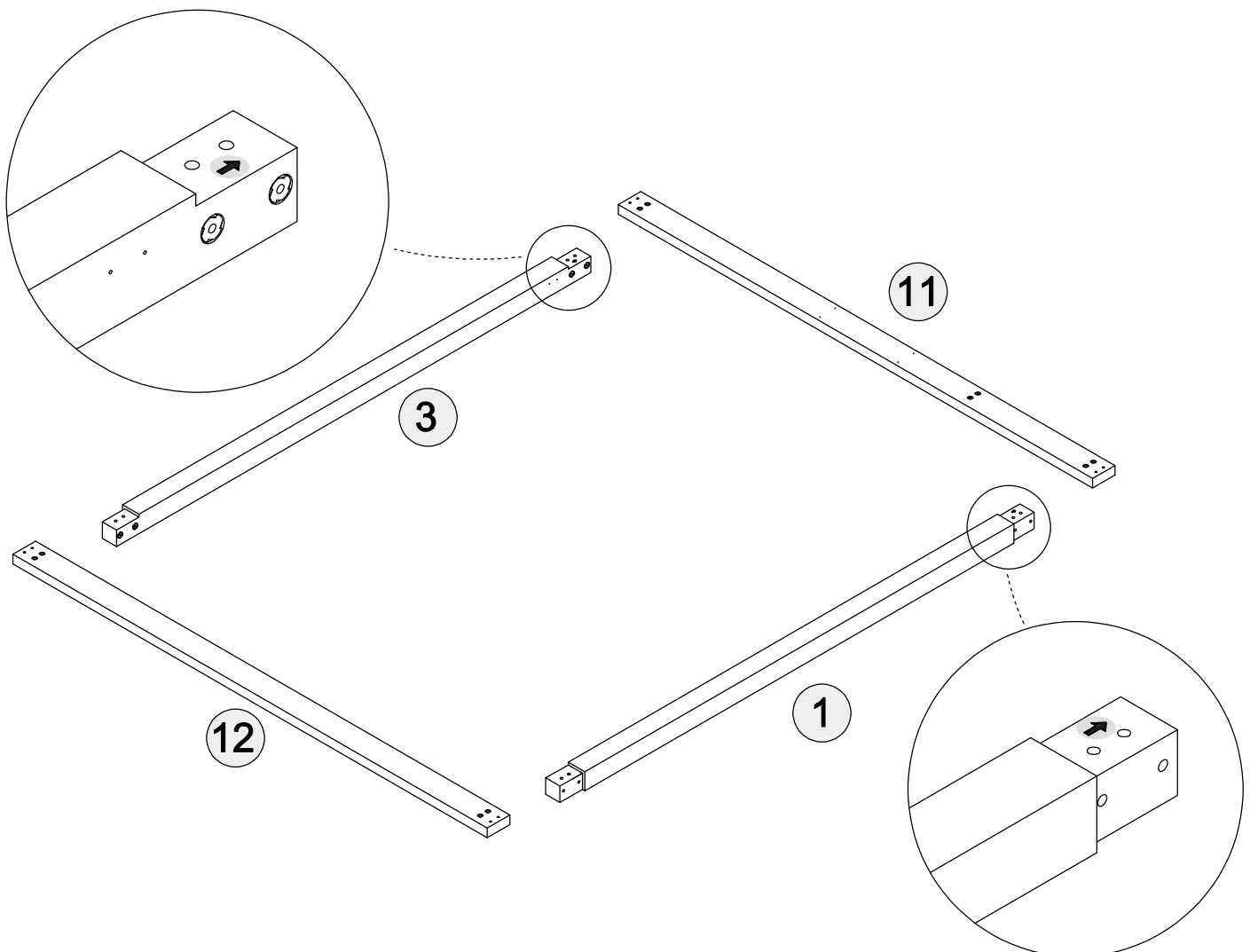
Top left horizontal bar
Qty:1



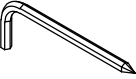
12

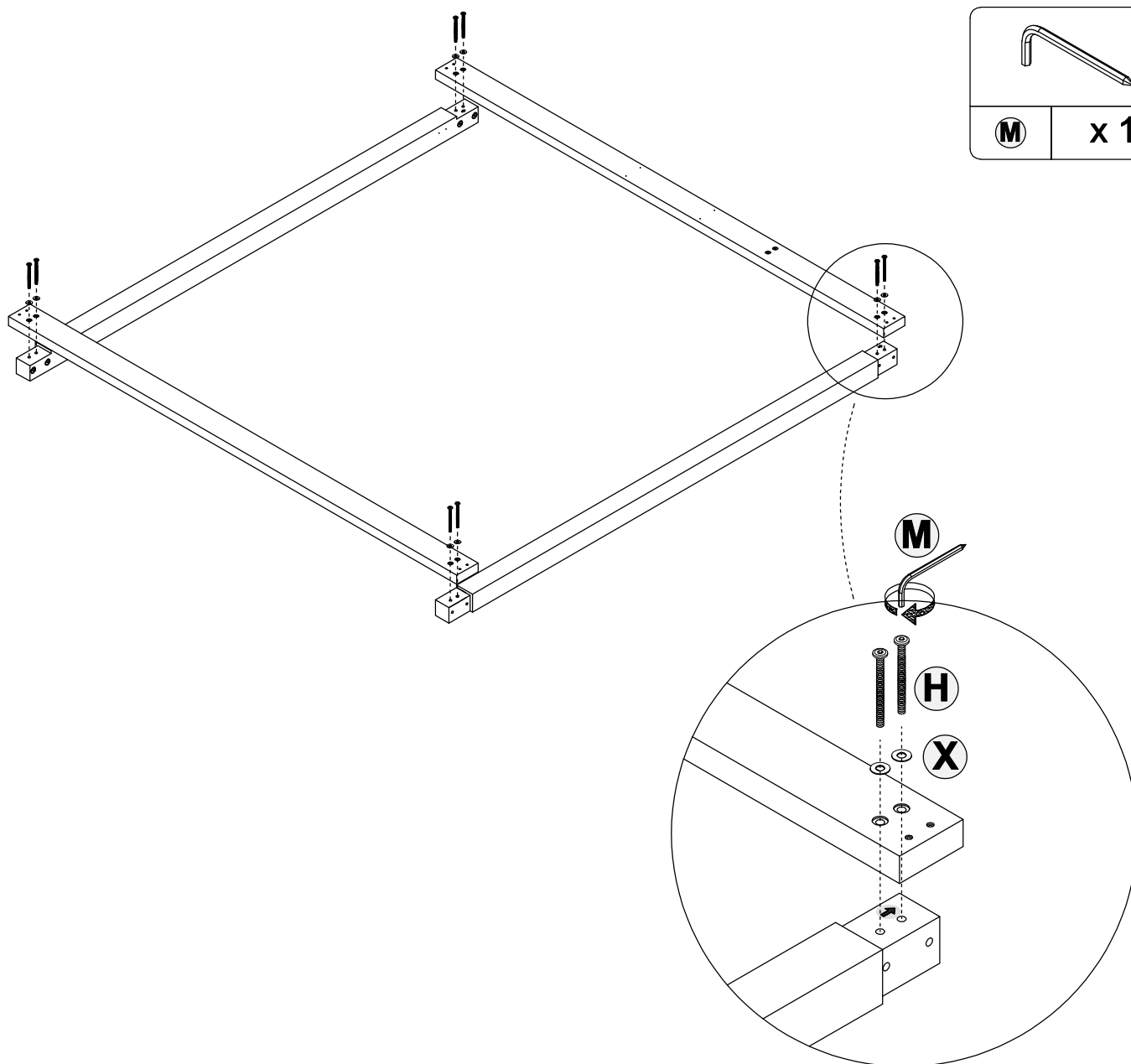
side bar
Qty: 1

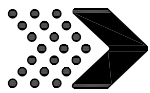
1. Place the diagrams of components 1, 3, 11, and 12 in place
2. Labeling ↑ is above



1. Thread hardware H through hardware X, and then use tool hardware M to install component 11,12

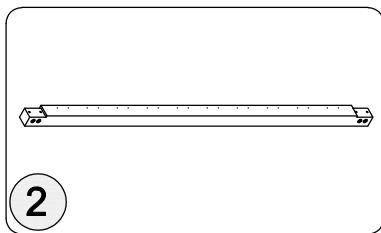
	
M8*90	
	x 8
	
	x 8
	
	x 1



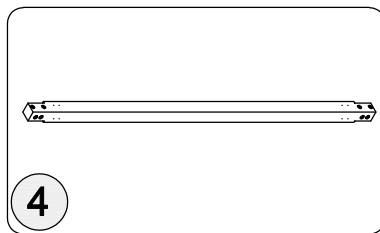


Right side installation

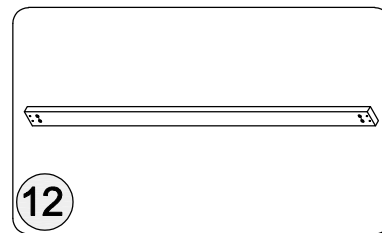
Step 3



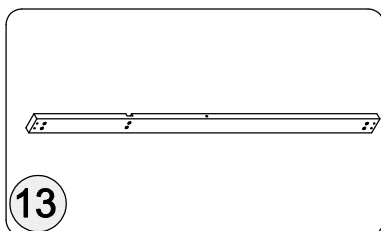
Front right column
Qty:1



Rear right column
Qty:1



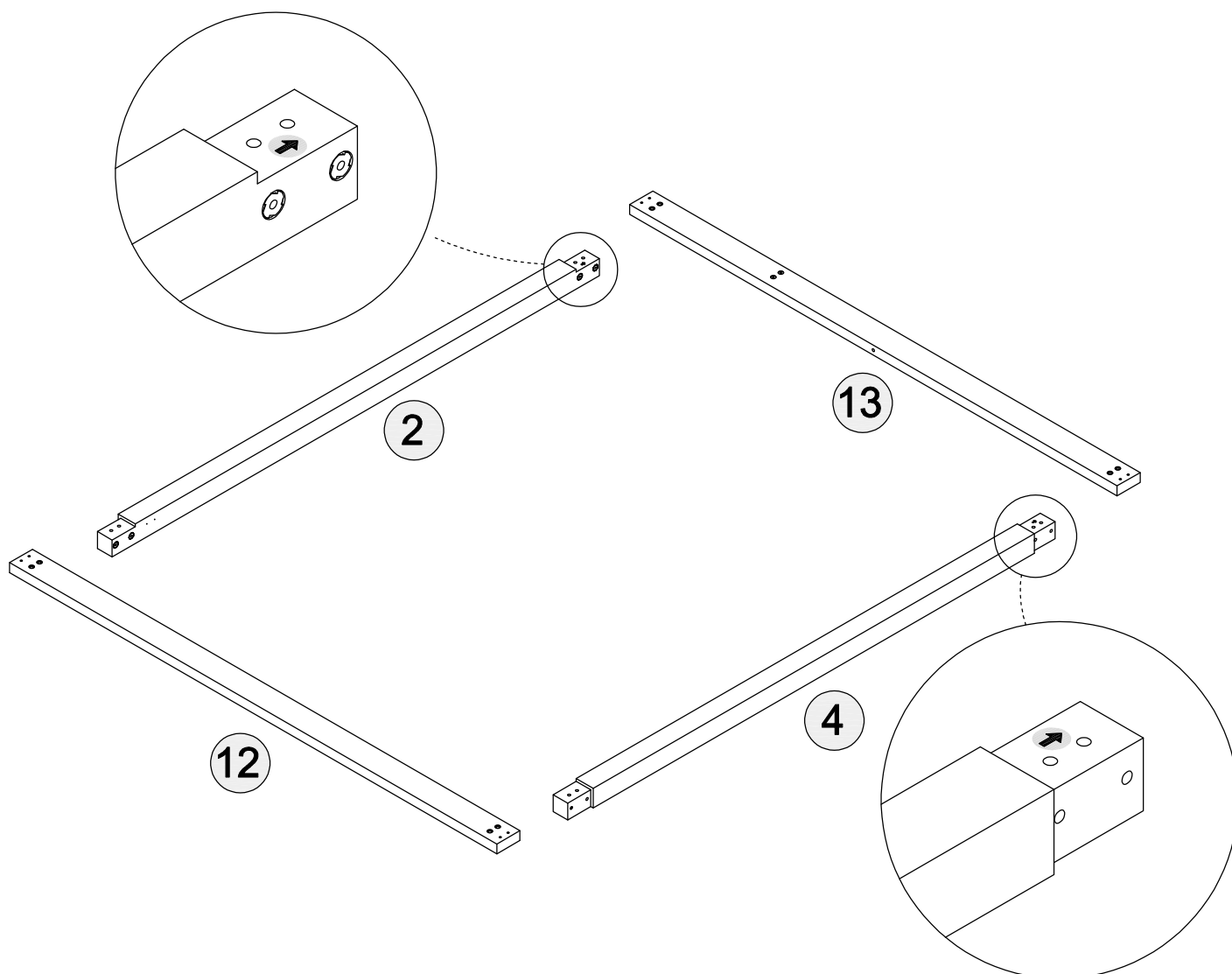
side bar
Qty: 1

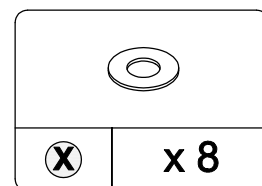
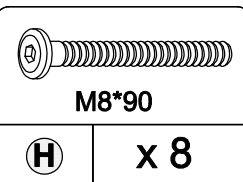
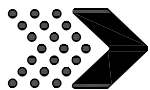


Right upper horizontal bar
Qty:1

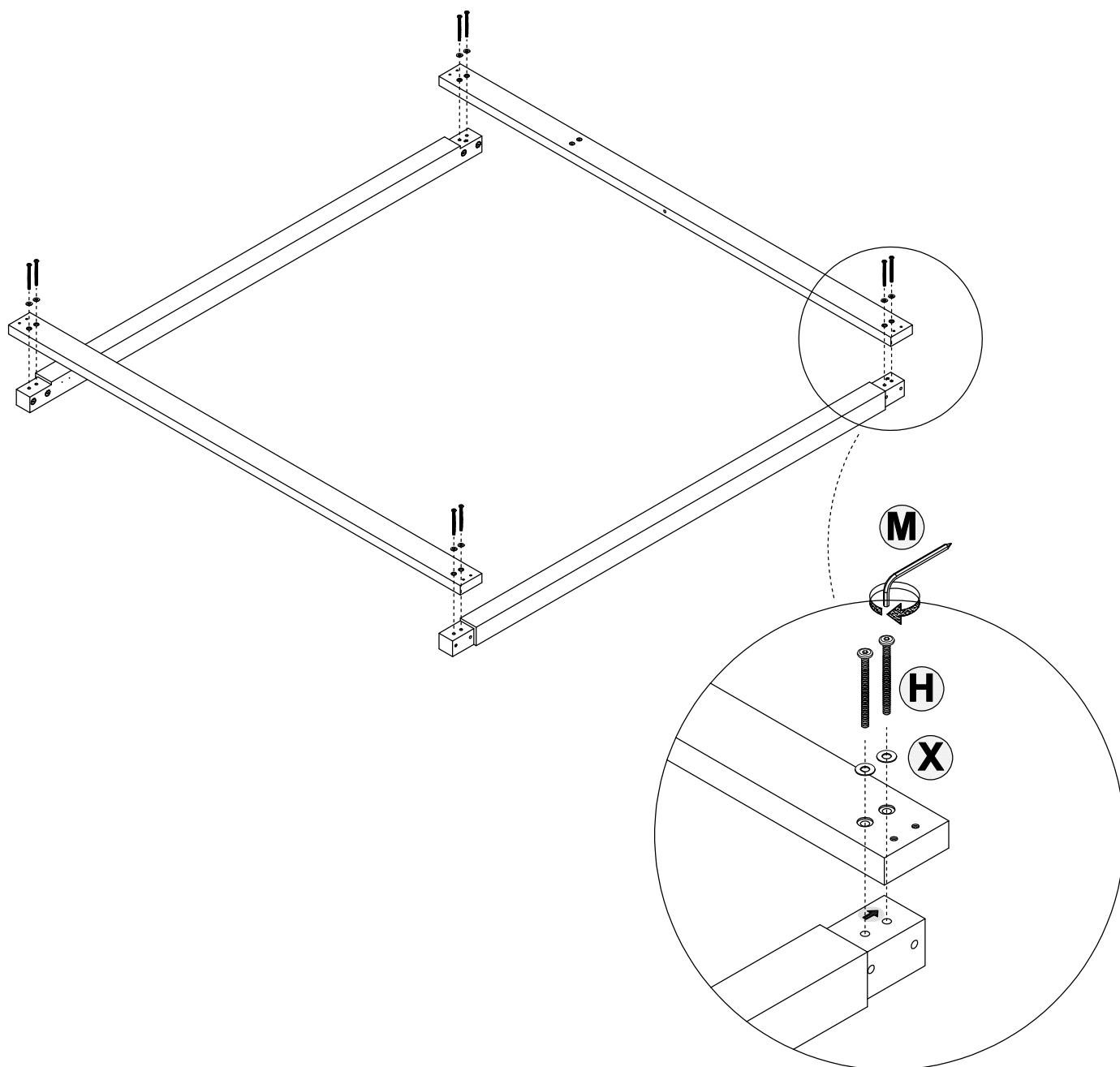
1. Place the diagrams of components 2, 4, 12, and 13 in place

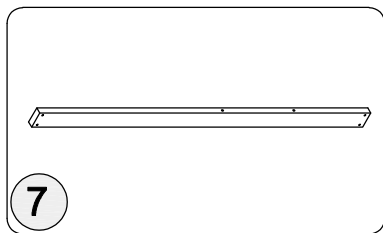
2. Labeling ↑ is above



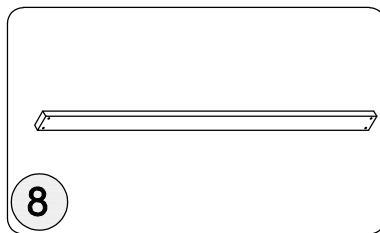


1. Thread hardware H through hardware X, and then use tool hardware M to install component 12, 13





Horizontal bar above
Qty:1

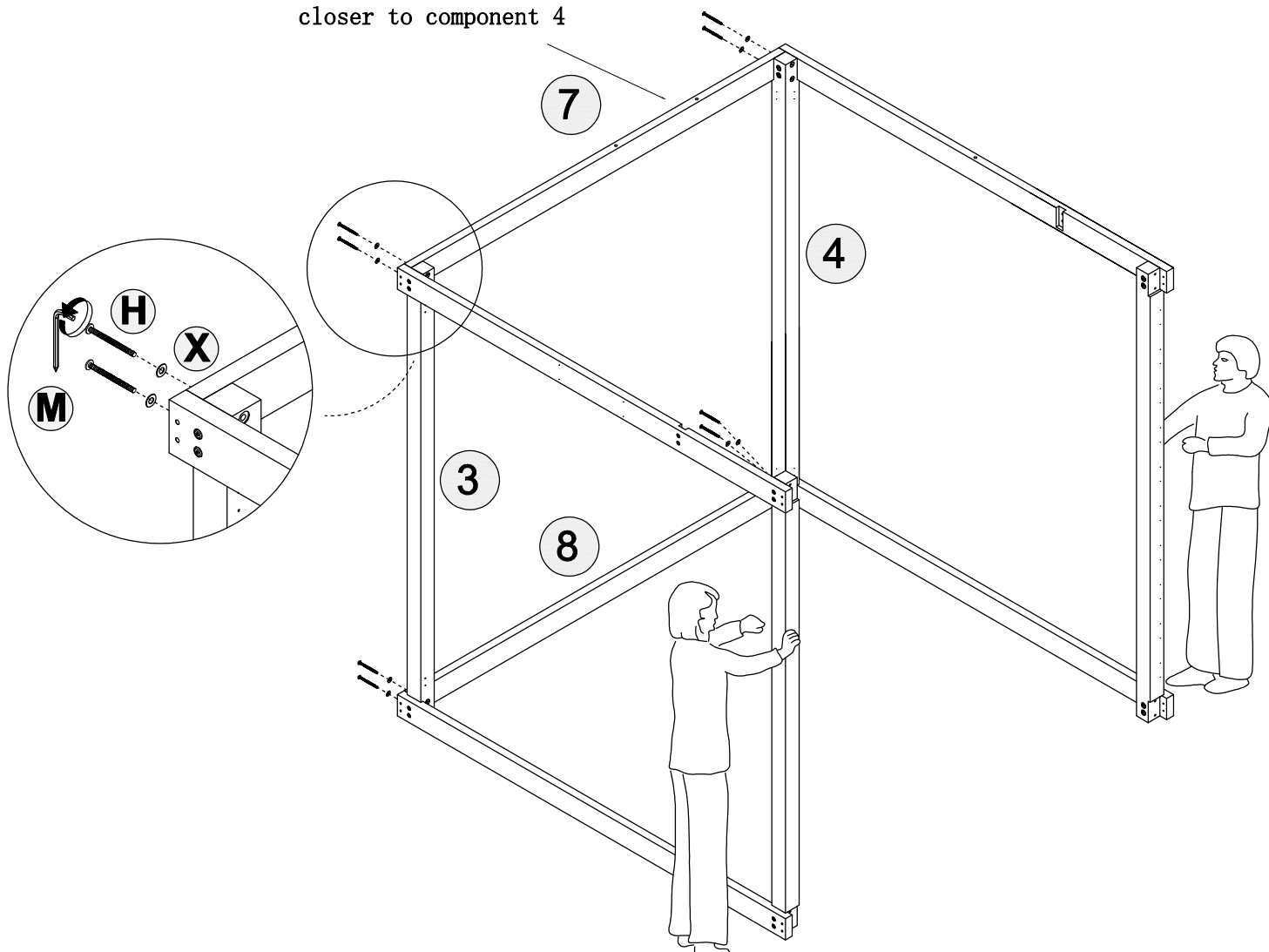


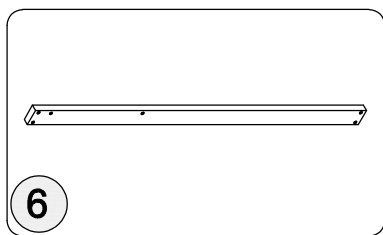
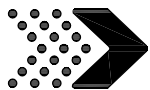
Horizontal bar below
Qty:1

	
M8*90	
	x 8
	
	x 8

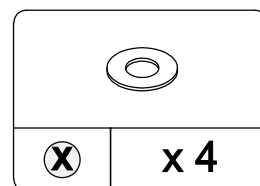
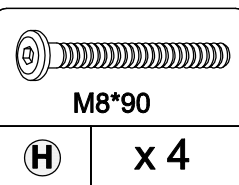
1. Thread hardware H through hardware X, and then use tool hardware M to install component 7,8
2. Two people are required to operate to prevent falling and damage

Note that the hole above is closer to component 4

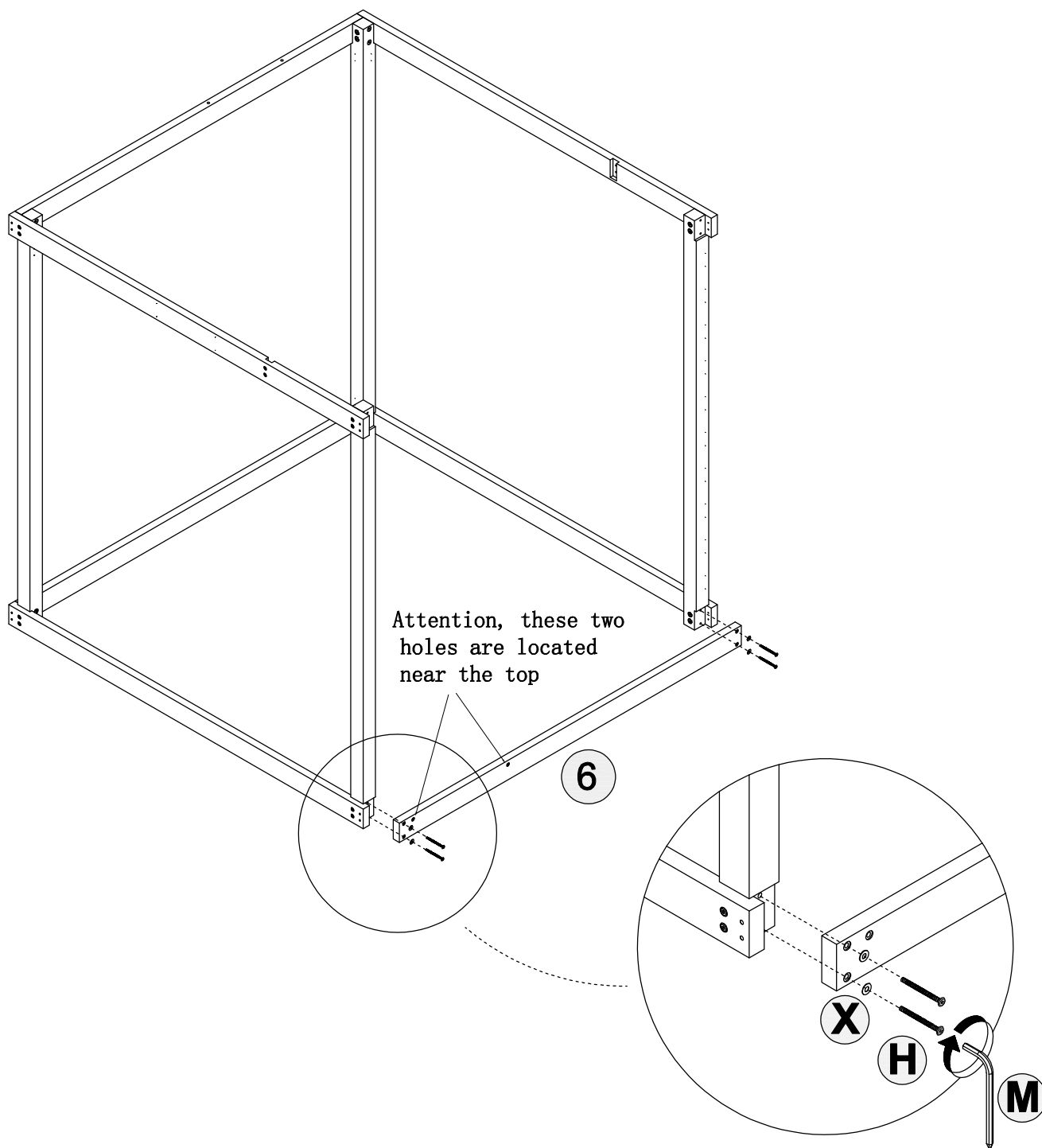


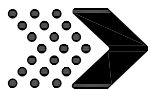


front bottom strip
Qty:1



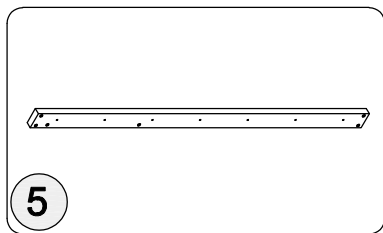
1. Thread hardware H through hardware X, and then use tool hardware M to install component 6



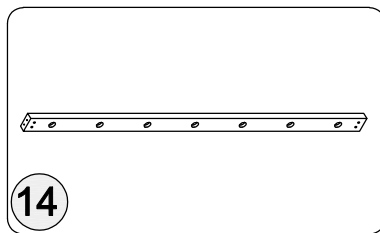


Installation of ladder

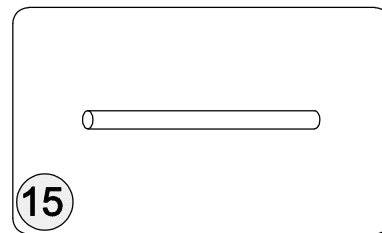
Step 7



5
Top horizontal bar
Qty:1

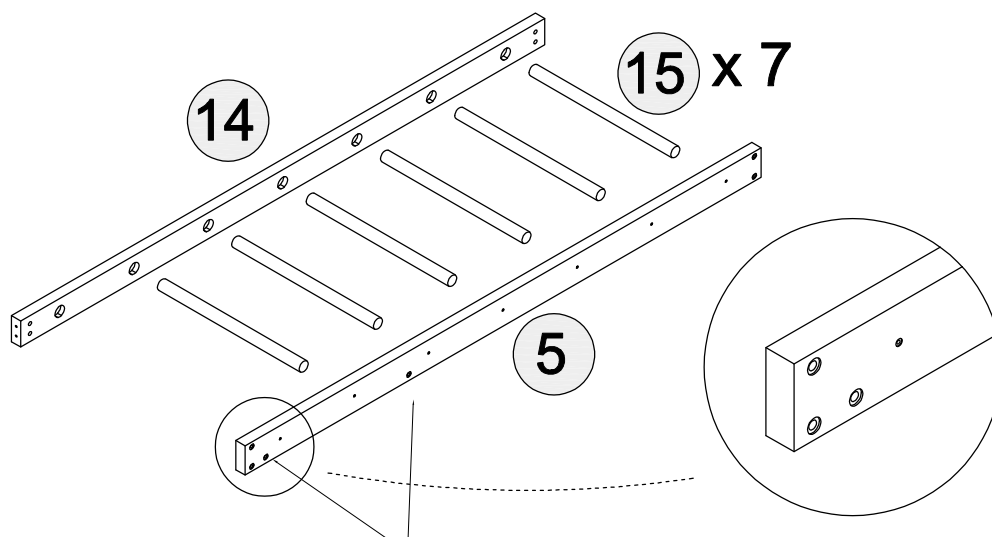
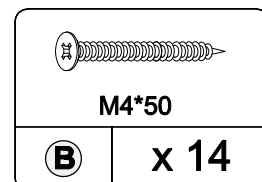


14
Mid-line
Qty:1

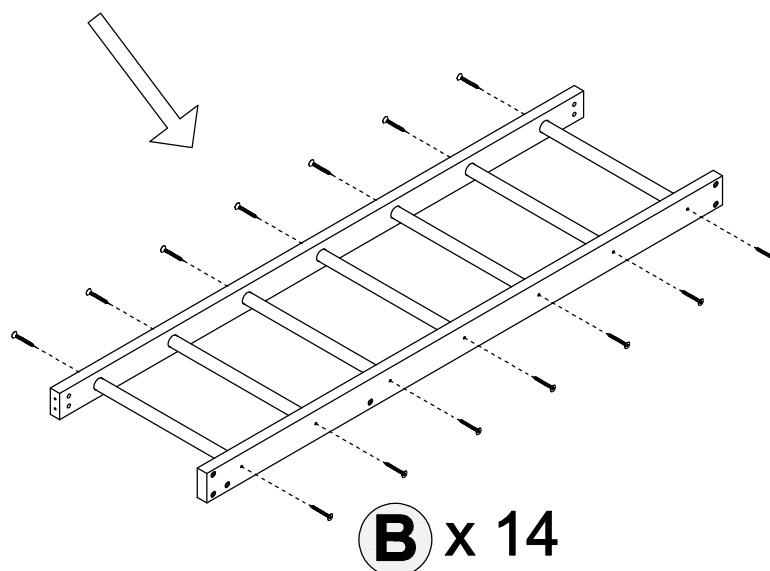


15
Round bar
Qty: 7

1. Insert one end of component 15 into component 14 first, and then insert the other end of component 15 into component 5. After placing them together, install them with hardware B
2. Hardware B should not be locked first, and then locked after the frame is installed on the rack



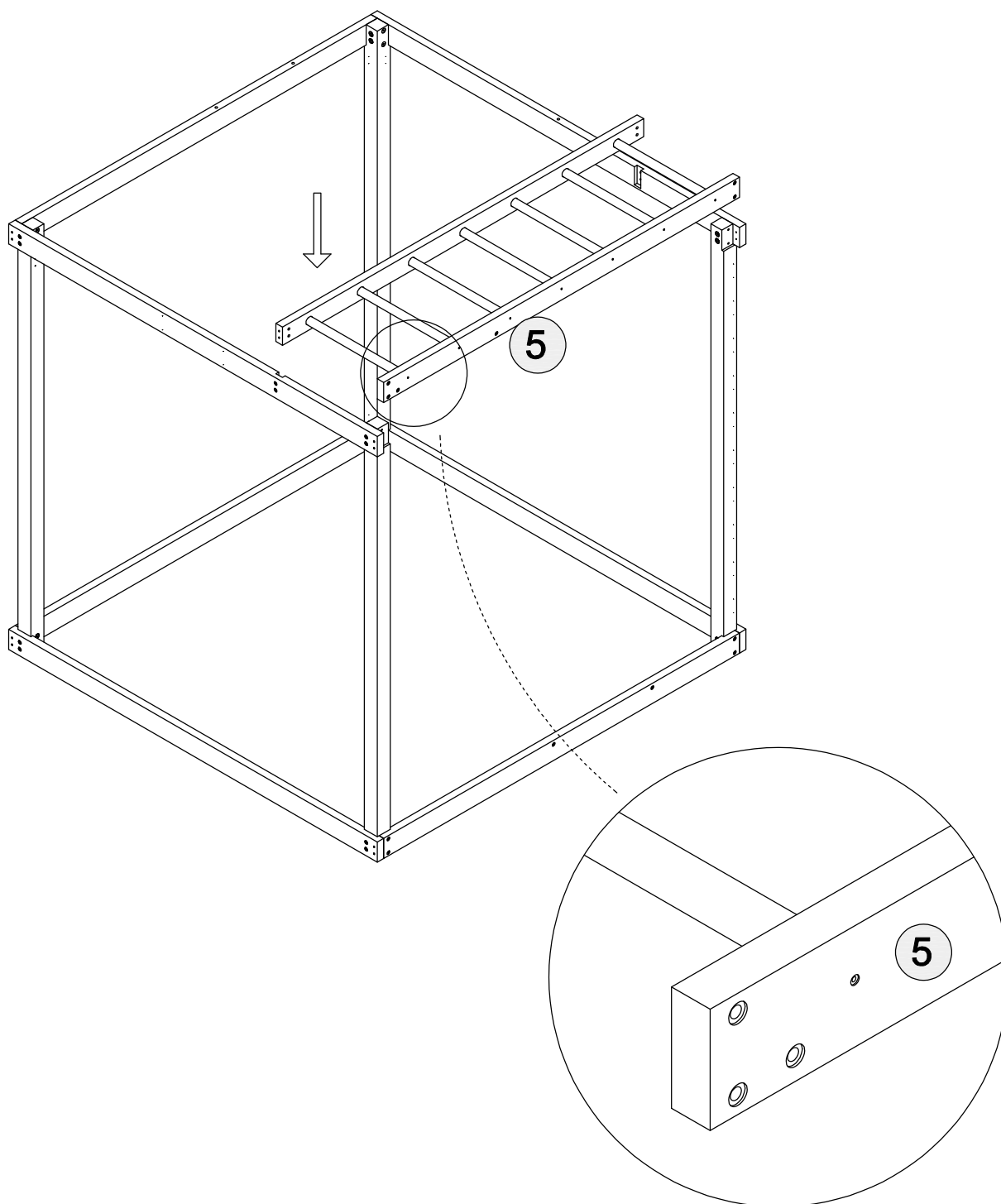
Please note that
these two holes
are located
near the bottom

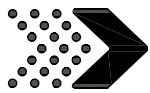


1. Place the installed shelf on top as shown in the picture



2. Note that component 5 is located at the front, and it is important to distinguish between the upper and lower ends



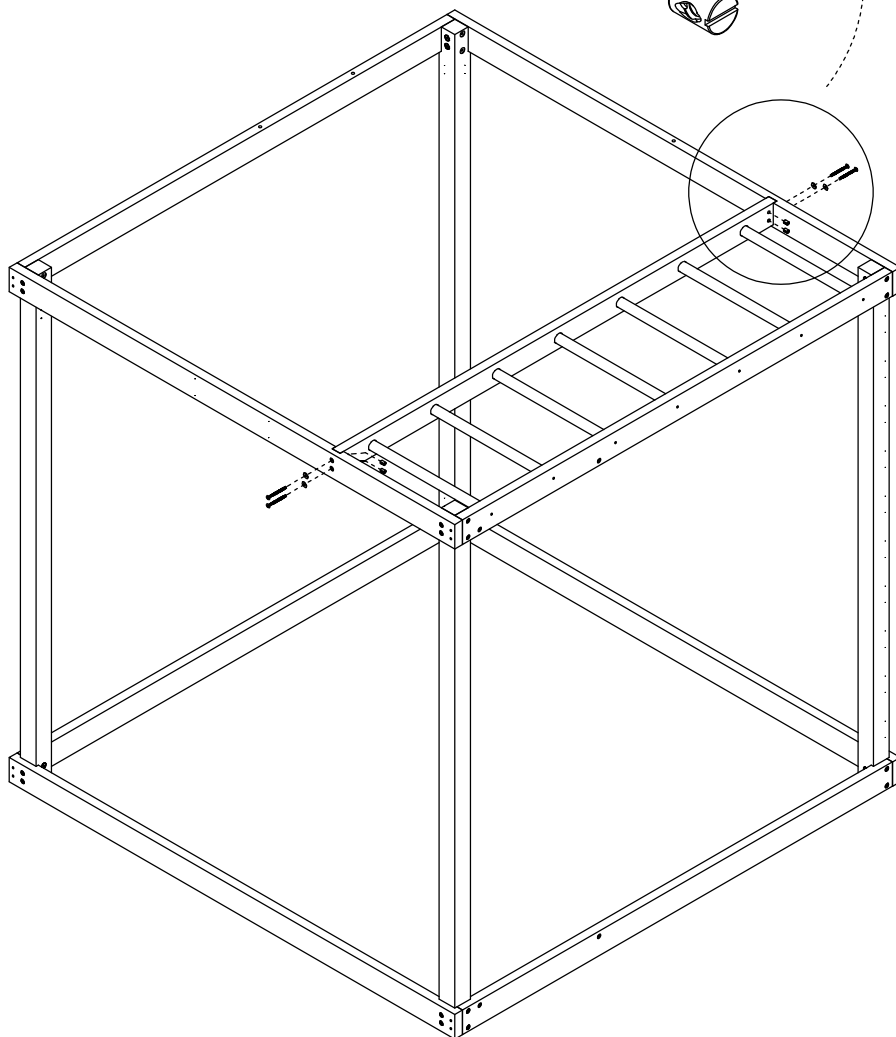
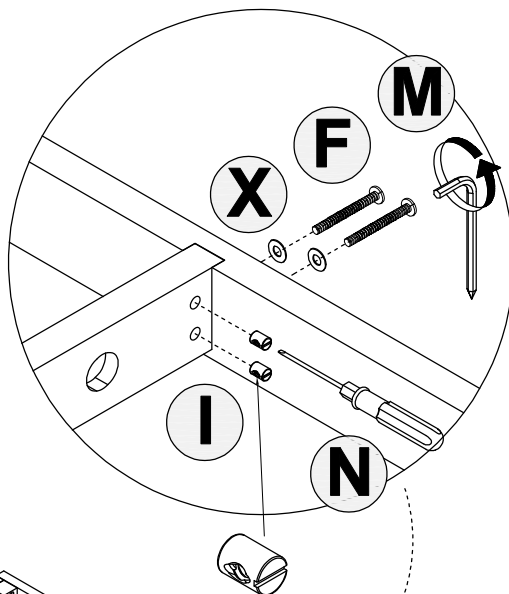


Installation of ladder

Step 9



1. First, use tool N to put hardware I in and hold it against the top, paying attention to the direction of hardware I
2. Thread hardware F through hardware X, and then use tool M to tighten I



M8*60

F

x 4



Ø12*15

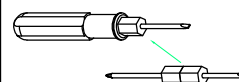
I

x 4



X

x 4

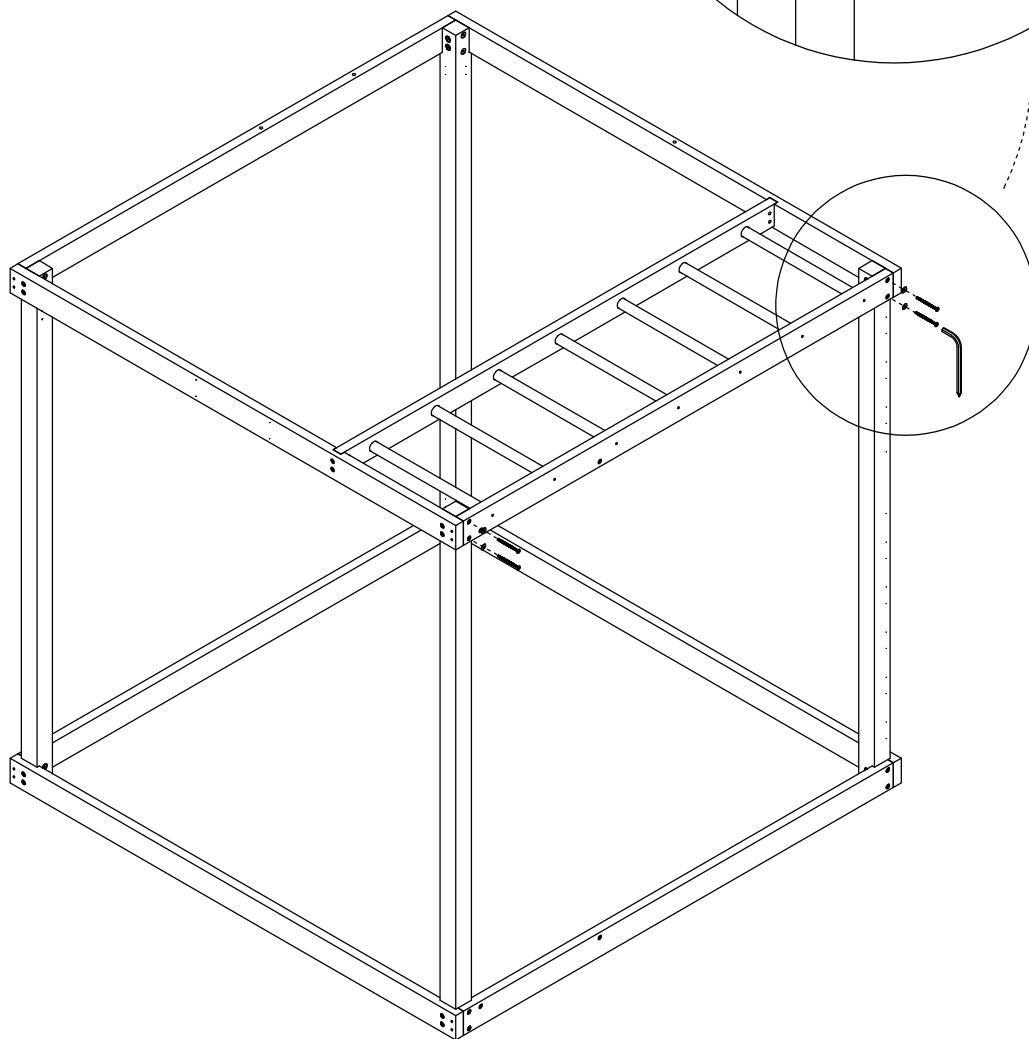
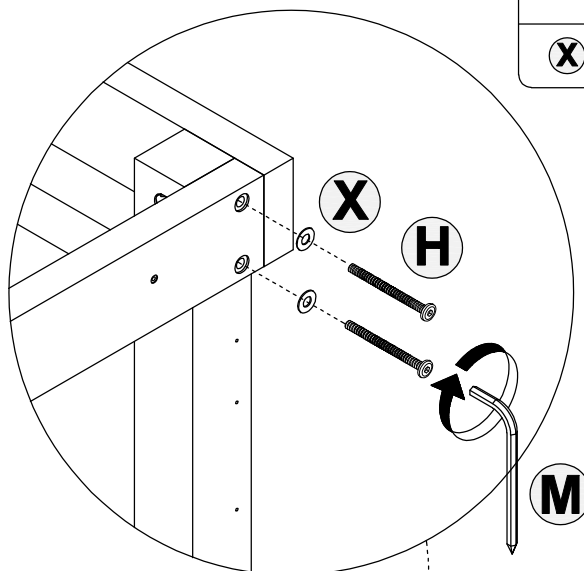


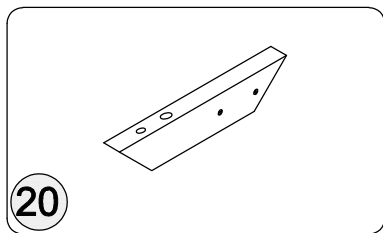
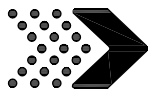
N

x 1

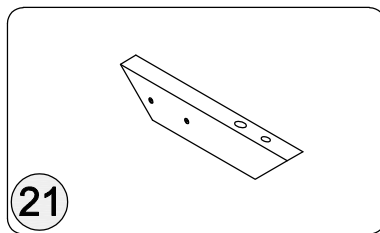
1. Thread hardware H through hardware X, and then use tool hardware M to install

	
M8*90	
	x 4
	
	x 4

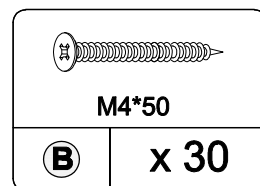
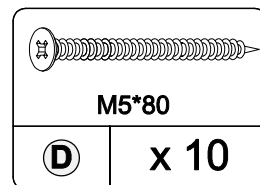




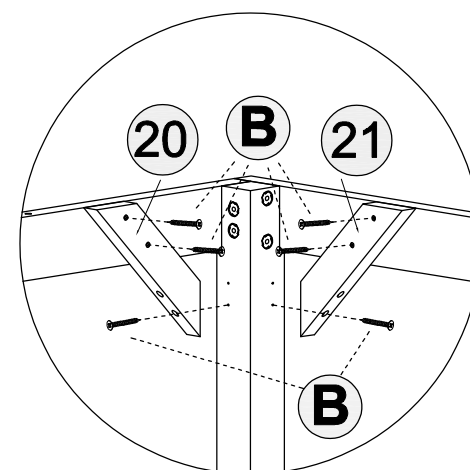
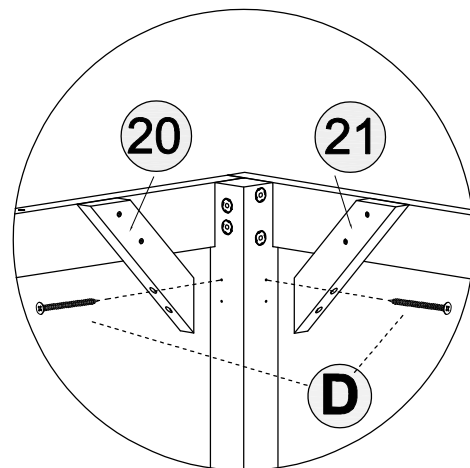
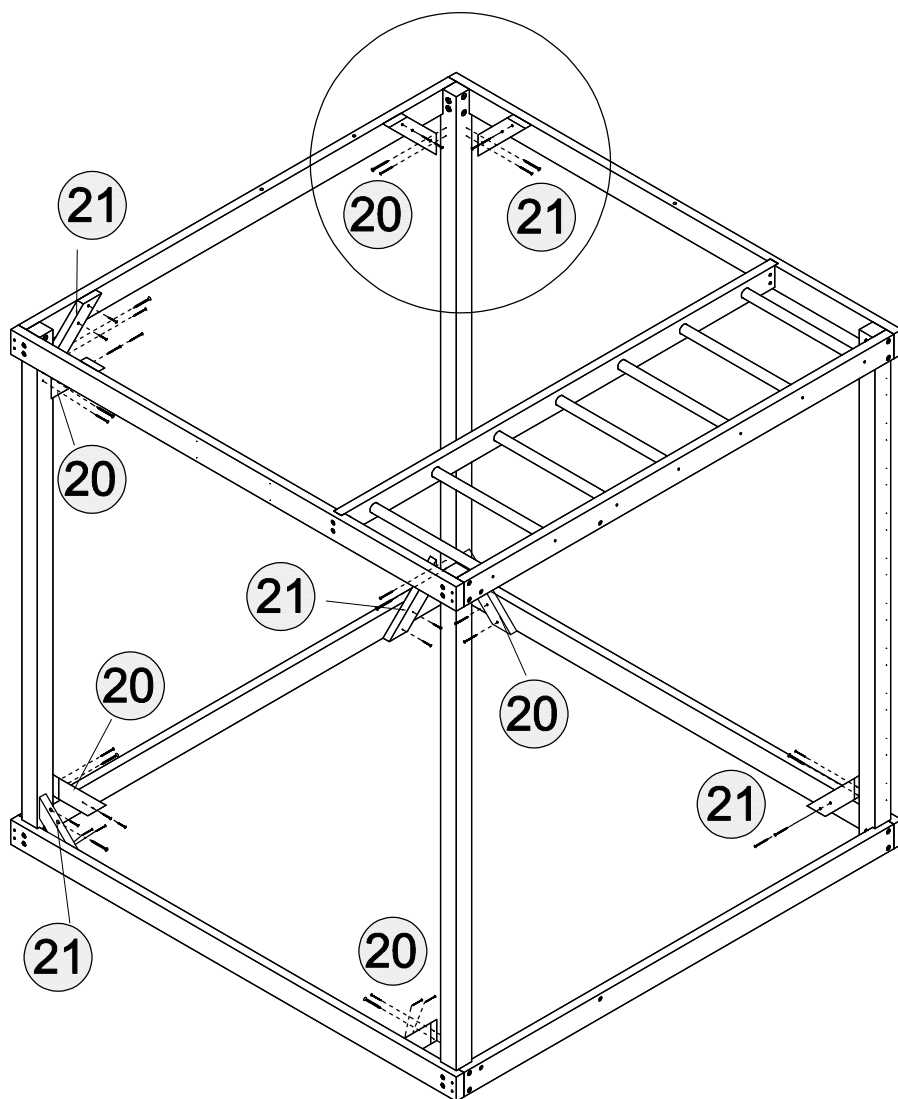
Left triangular wood
Qty: 5

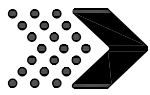


Right triangular wood
Qty: 5



1. Use hardware B and D to pass through component 20 or 21 and install it facing the guide hole
2. Install hardware D first, then hardware B





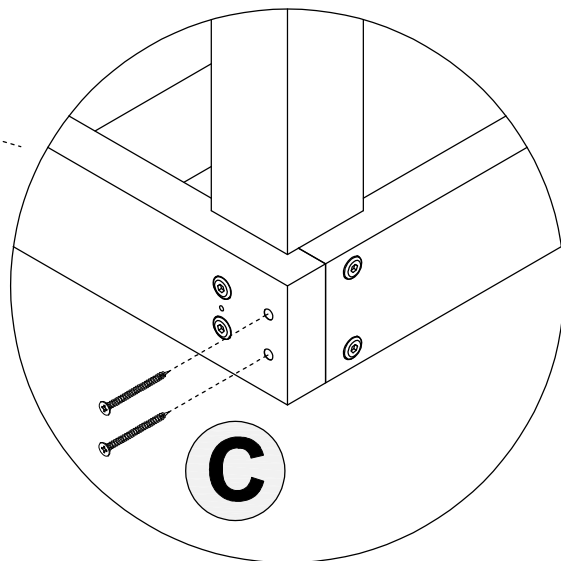
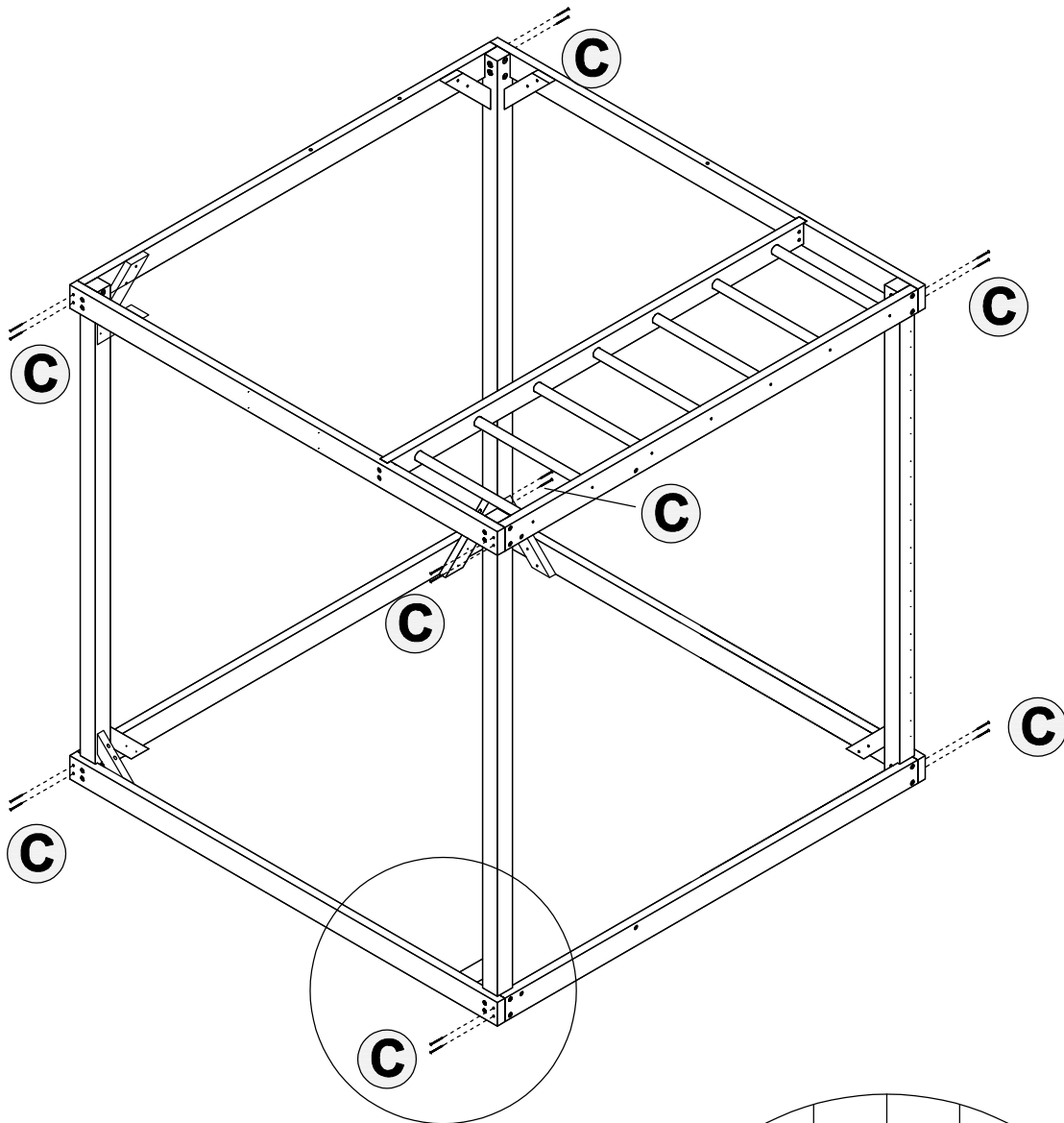
1. Install with hardware C

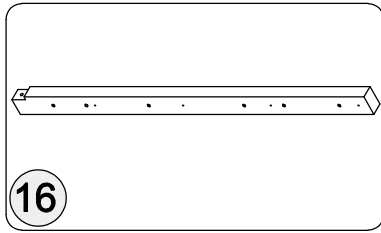


M4*60

C

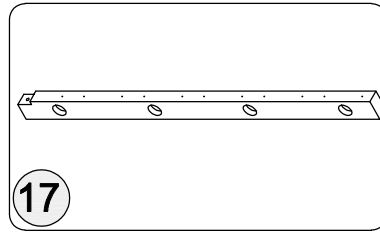
x 16





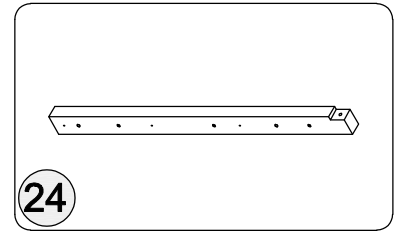
16

Ladder left strip
Qty:1



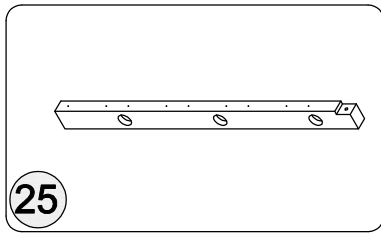
17

Right ladder bar
Qty:1



24

Ladder left strip
Qty:1



25

Right ladder bar
Qty:1

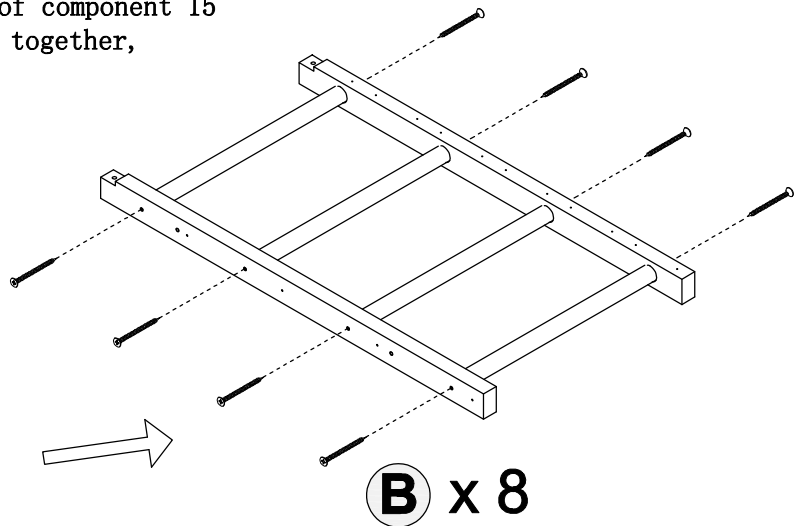
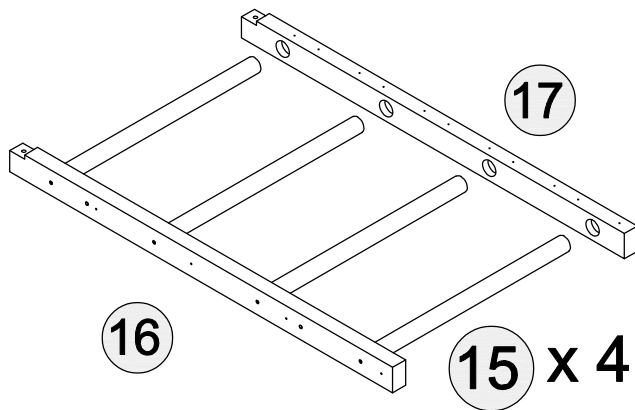


M4*50

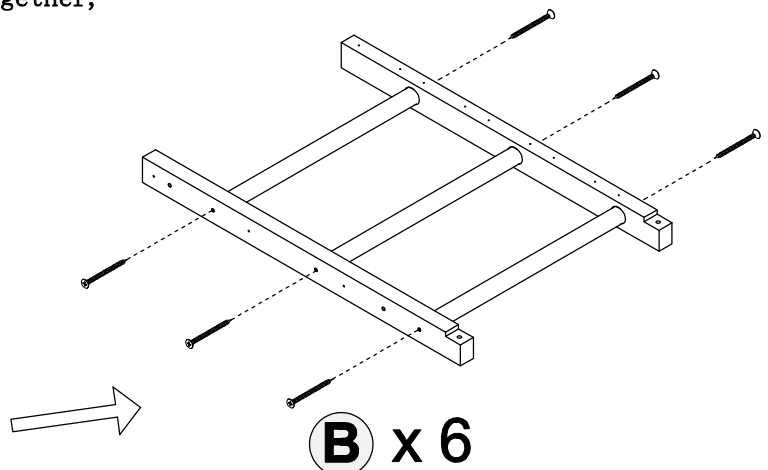
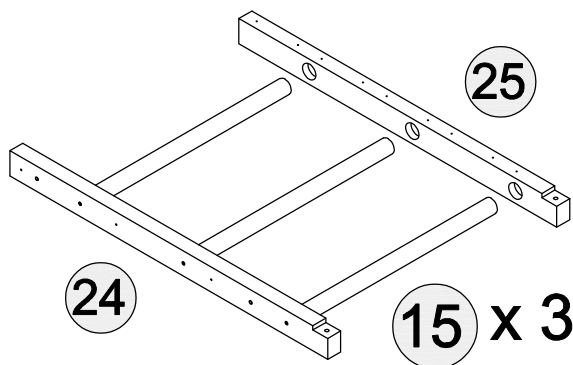
B

x 14

1. Insert one end of component 15 into component 16 first, and then insert the other end of component 15 into component 17. After placing them together, install them with hardware B



1. Insert one end of component 15 into component 24 first, and then insert the other end of component 15 into component 25. After placing them together, install them with hardware B



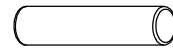
1. Connect with hardware Z first, then install with hardware C



M4*60

(C)

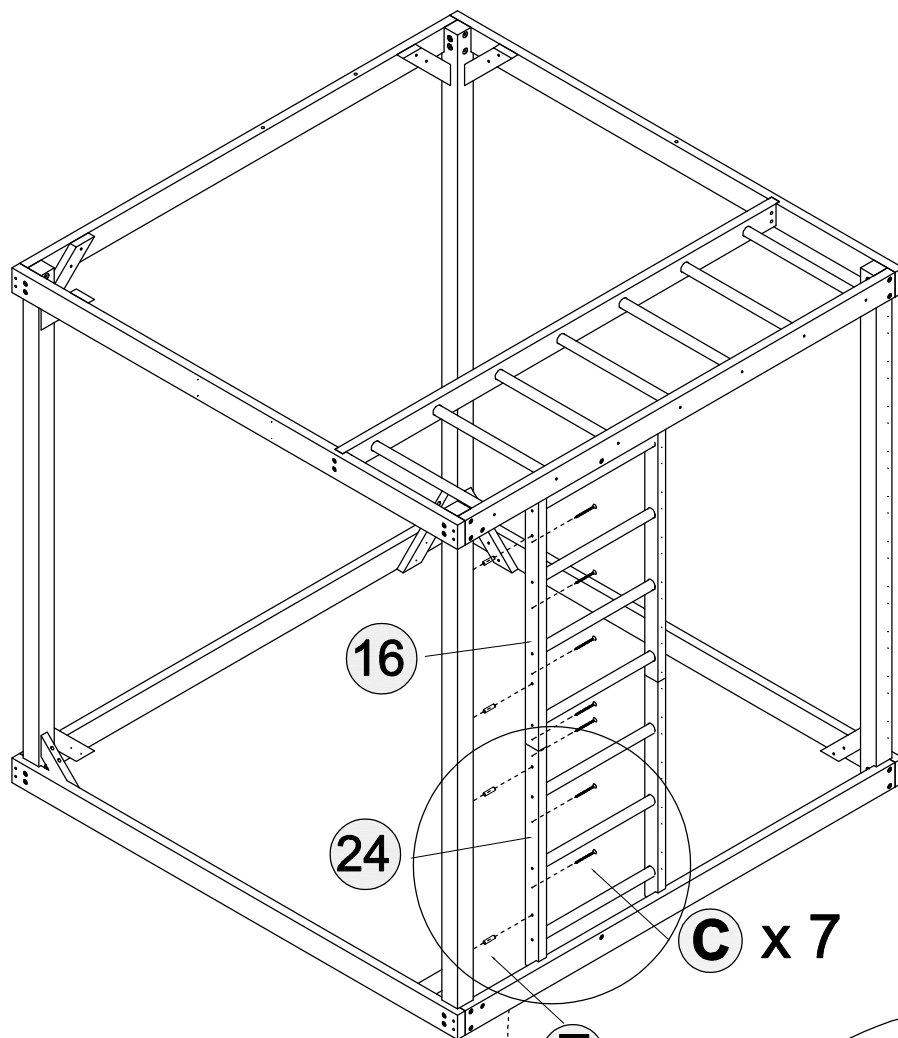
x 7



Ø8*30

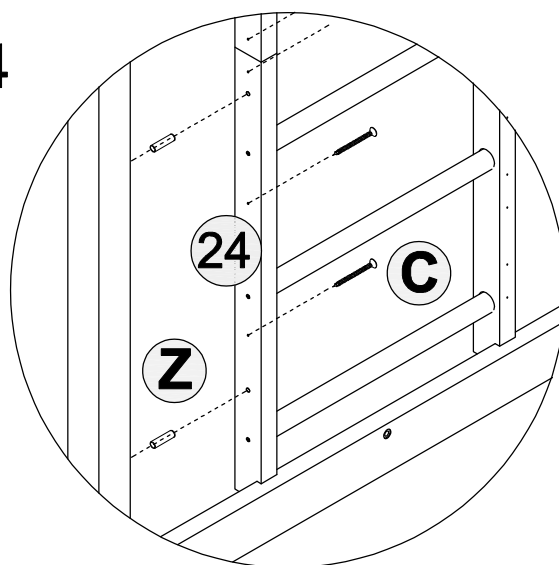
(Z)

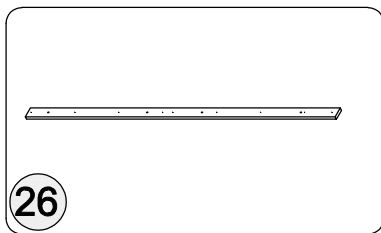
x 4



(C) x 7

(Z) x 4





Reinforcement strip
Qty: 1

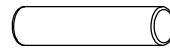
1. Connect with hardware Z first, then install with hardware A



M4*40

A

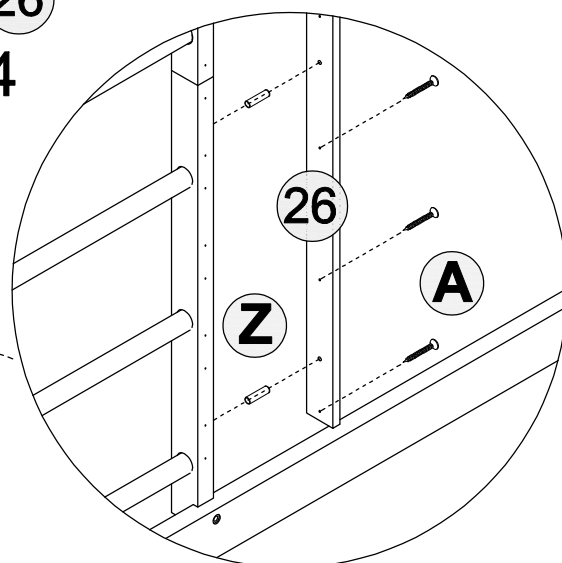
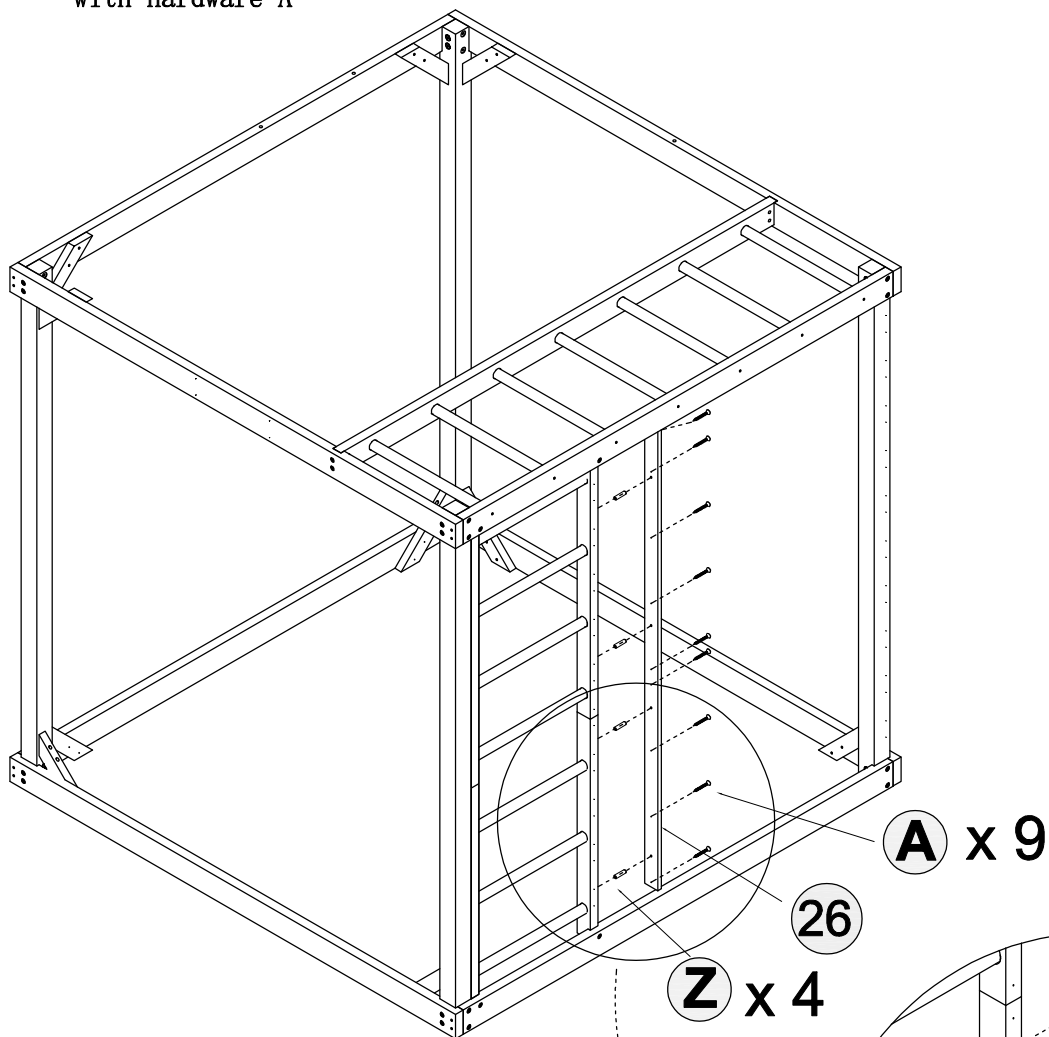
x 9



Ø8*30

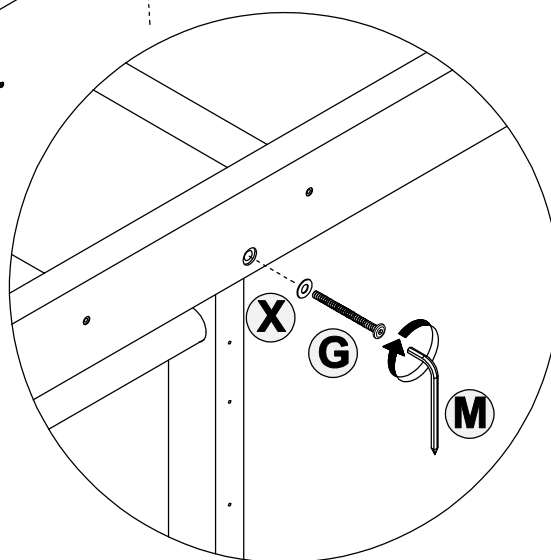
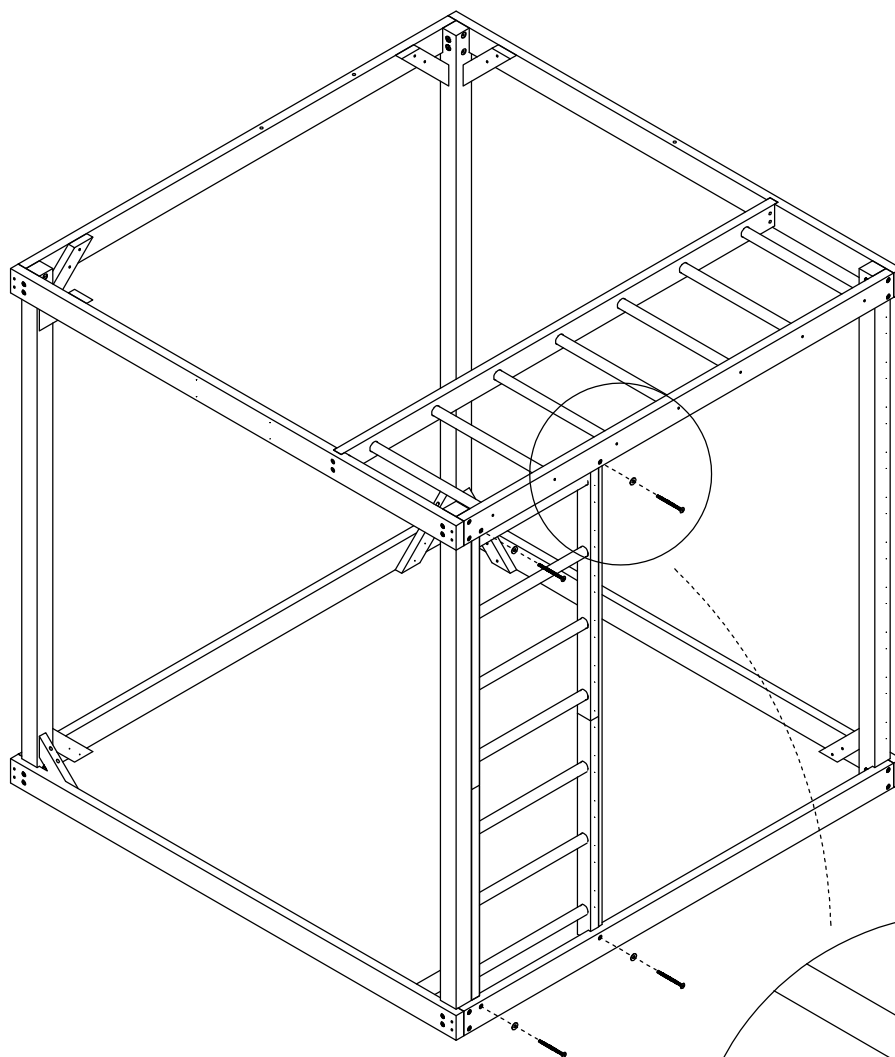
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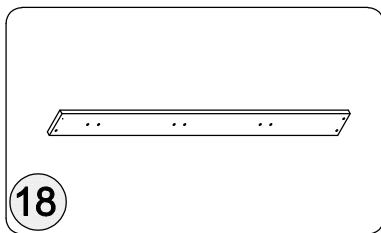
x 4



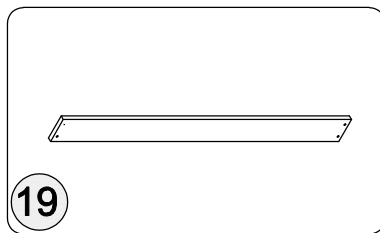
1. Thread hardware G through hardware X, and then use tool hardware M to install

	
M8*80	
	x 4
	
	x 4

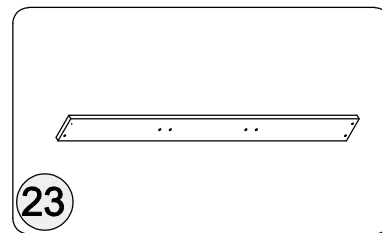




Ladder step 1
Qty: 4

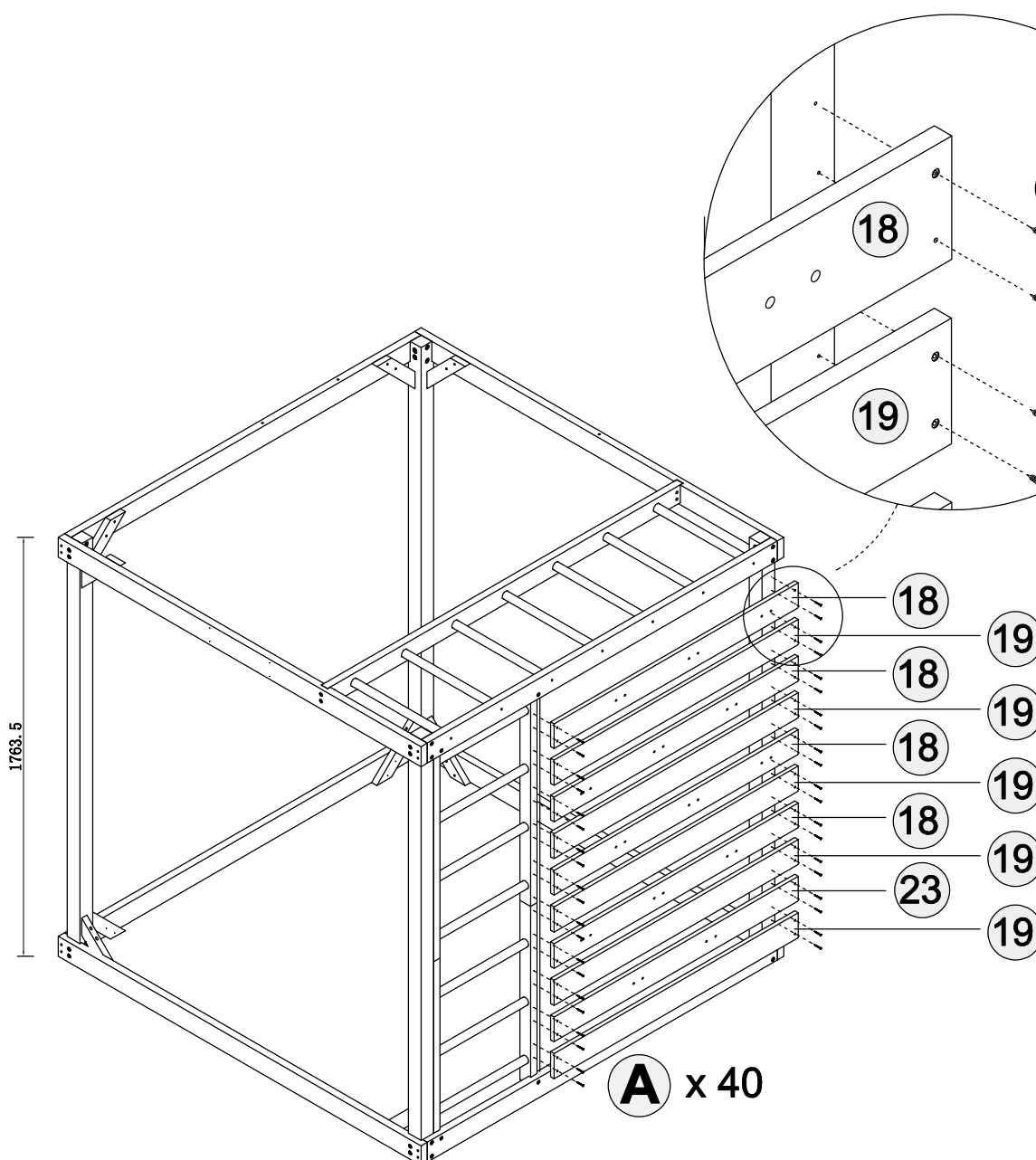
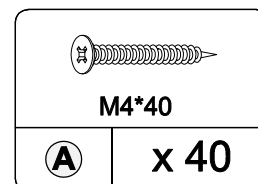


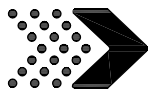
Ladder step 2
Qty: 5



Ladder step 3
Qty: 1

- ⚠ 1. The components should be positioned according to the diagram. Note that component 19 has different ends and adjacent spaces should be staggered
2. Use hardware A to pass through component and install it towards the lead hole

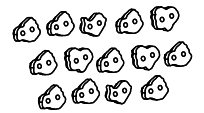




Stepping piece installation

Step 18

1. Thread hardware E through hardware O, and then use tool hardware M to install Hardware U



U

x 14



M8*25

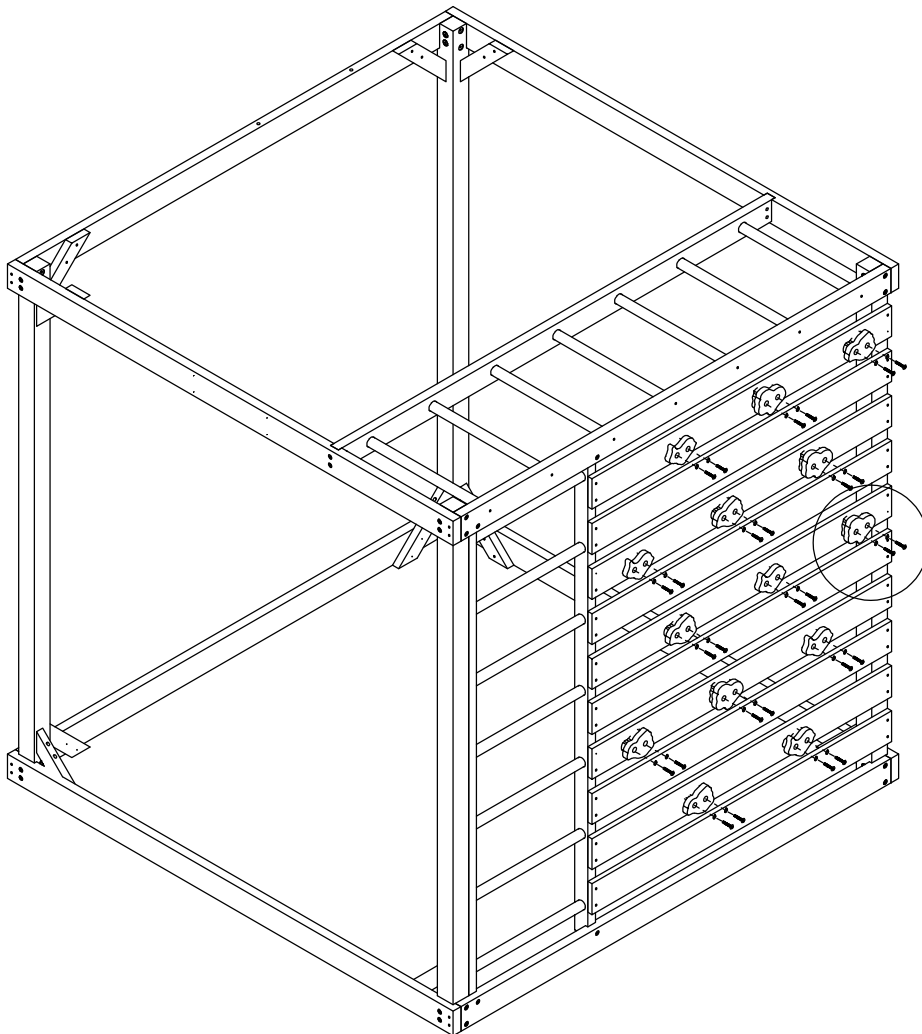
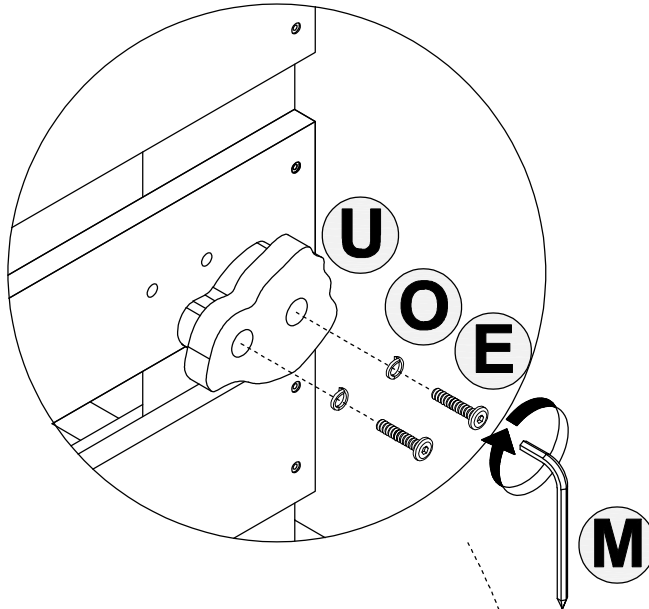
E

x 28

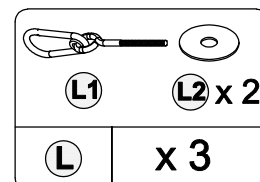
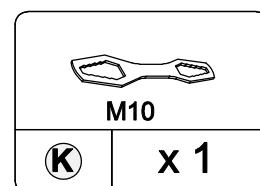
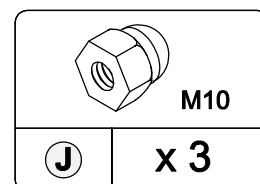
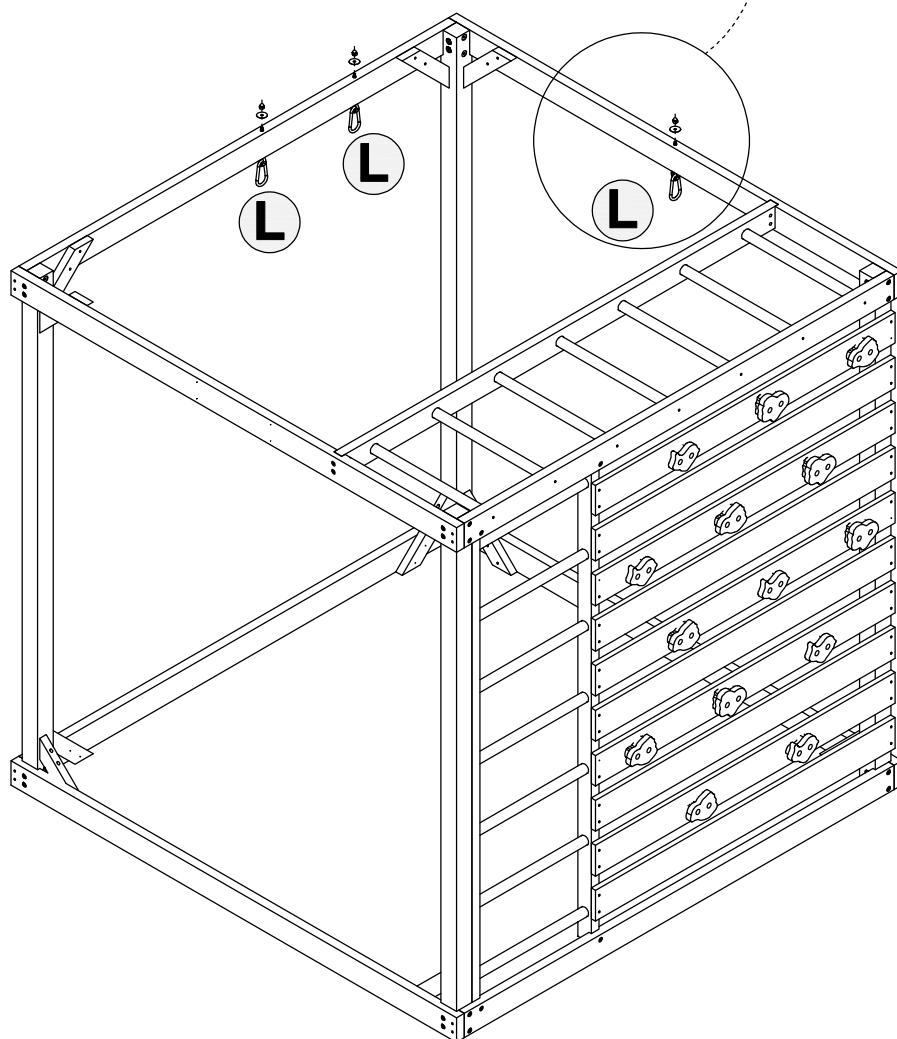
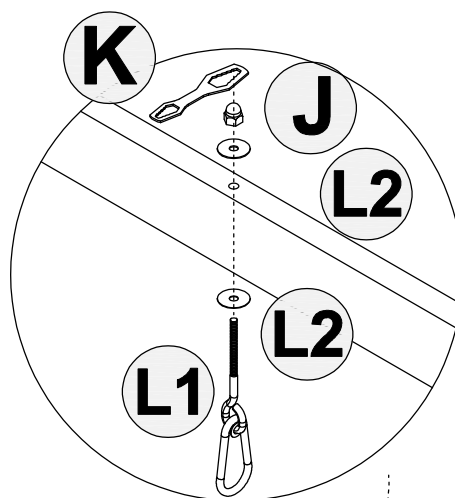


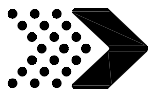
O

x 28



1. Thread hardware L1 through hardware L2, through the components on the diagram, then through hardware L2, and use tool K to install the hardware J

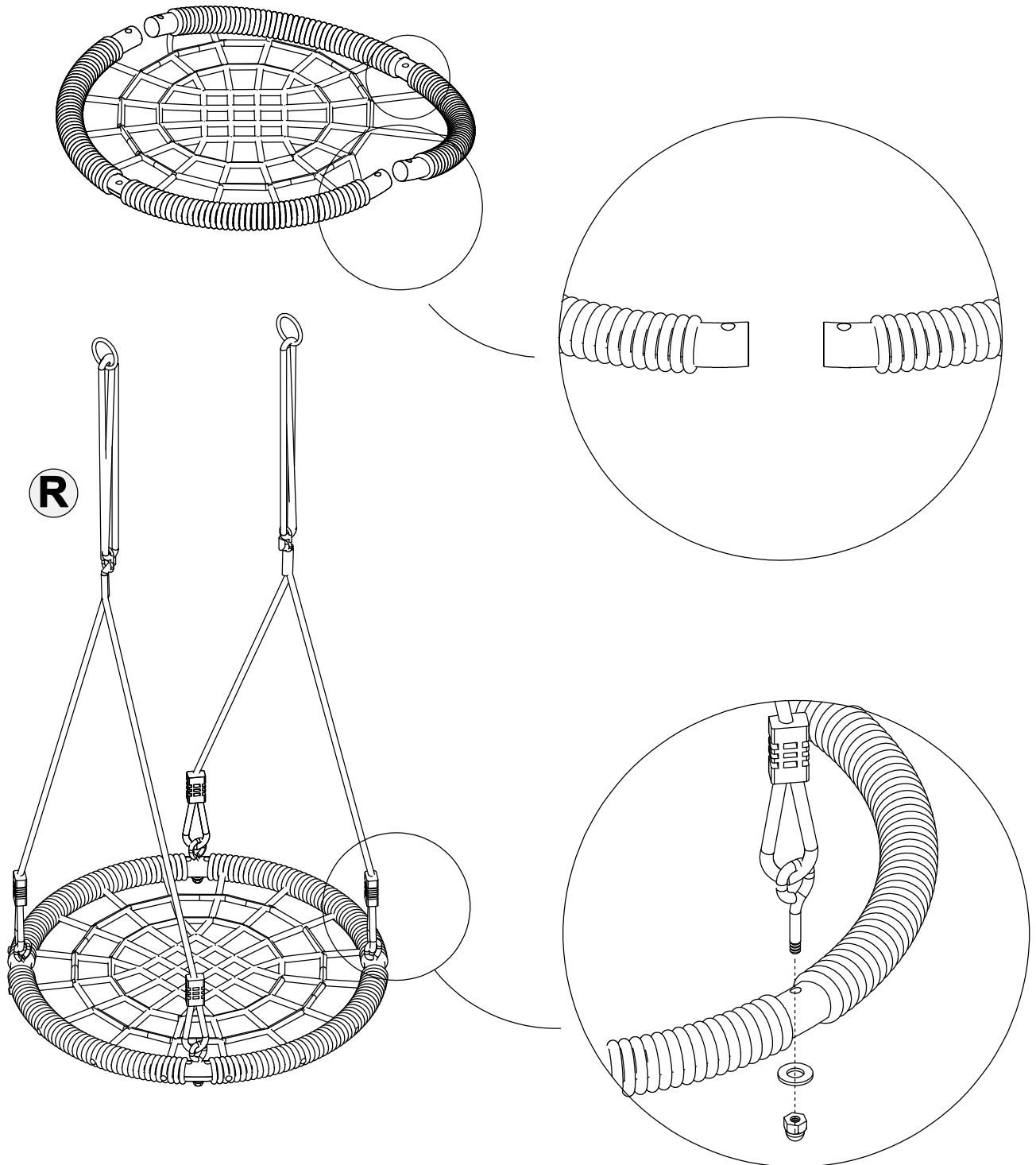
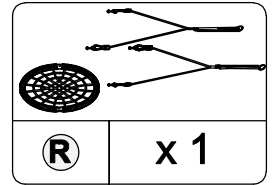


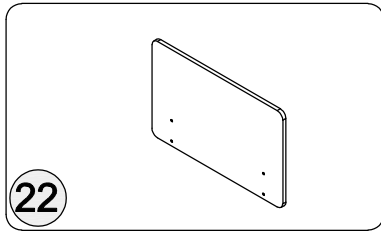


Large cushion installation

Step 20

1. First, connect two sections to form a semicircle, then join the two semicircles together
2. Place it on a flat surface and align the holes with each other
3. Thread the screw through the hole on the iron pipe according to the diagram, pass through the gasket, and install the nut





Baffle

Qty:1



M4*40

A

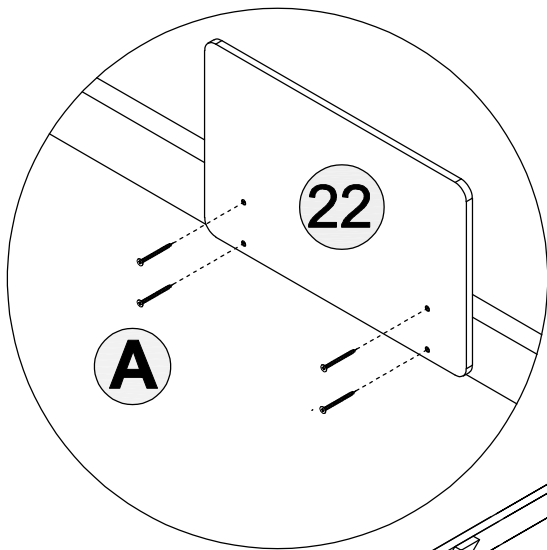
x 4



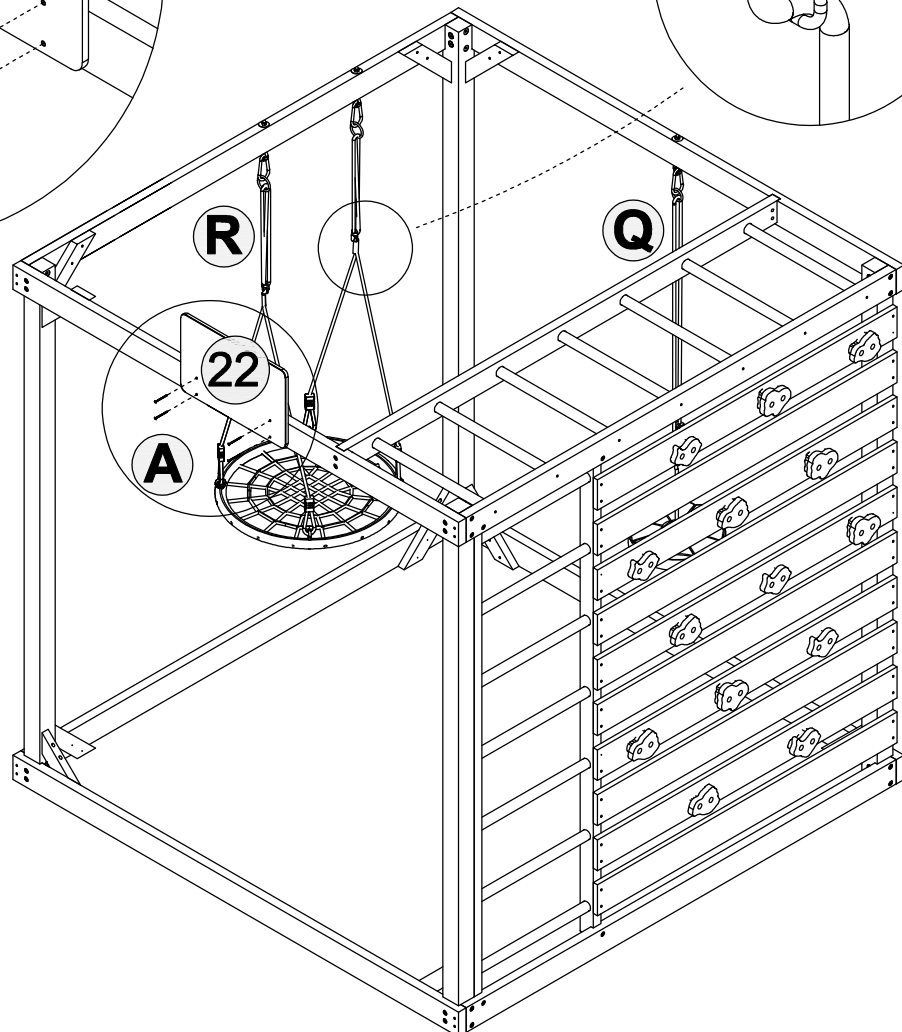
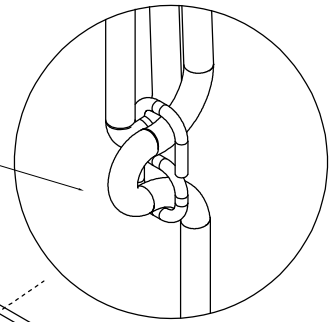
Q

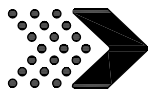
x 1

1. Use hardware A to pass through component 22 and install it towards the lead hole

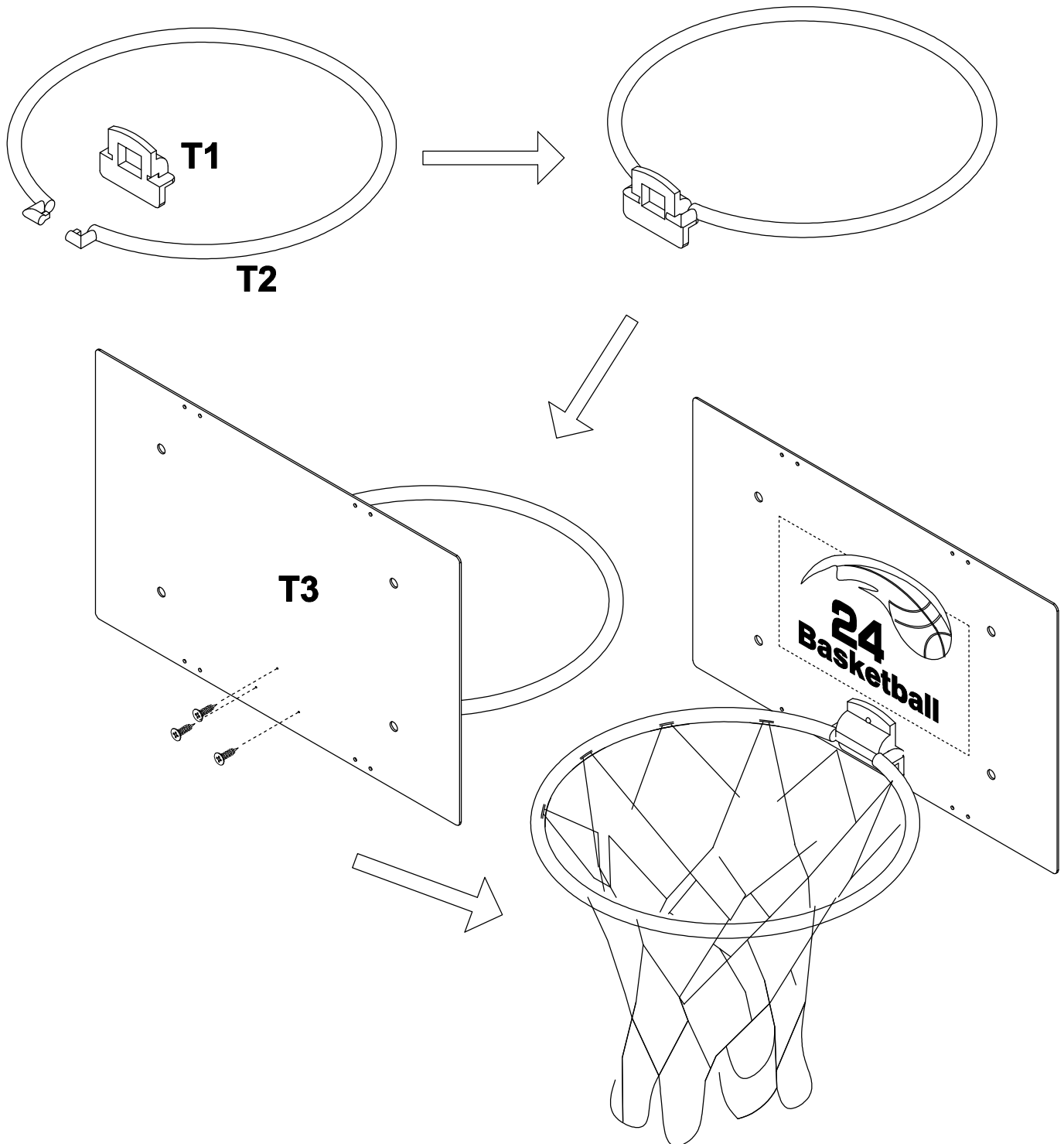
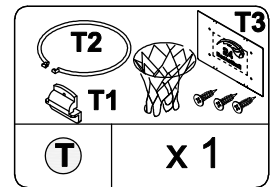


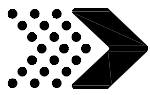
Stretching this rope can adjust the height



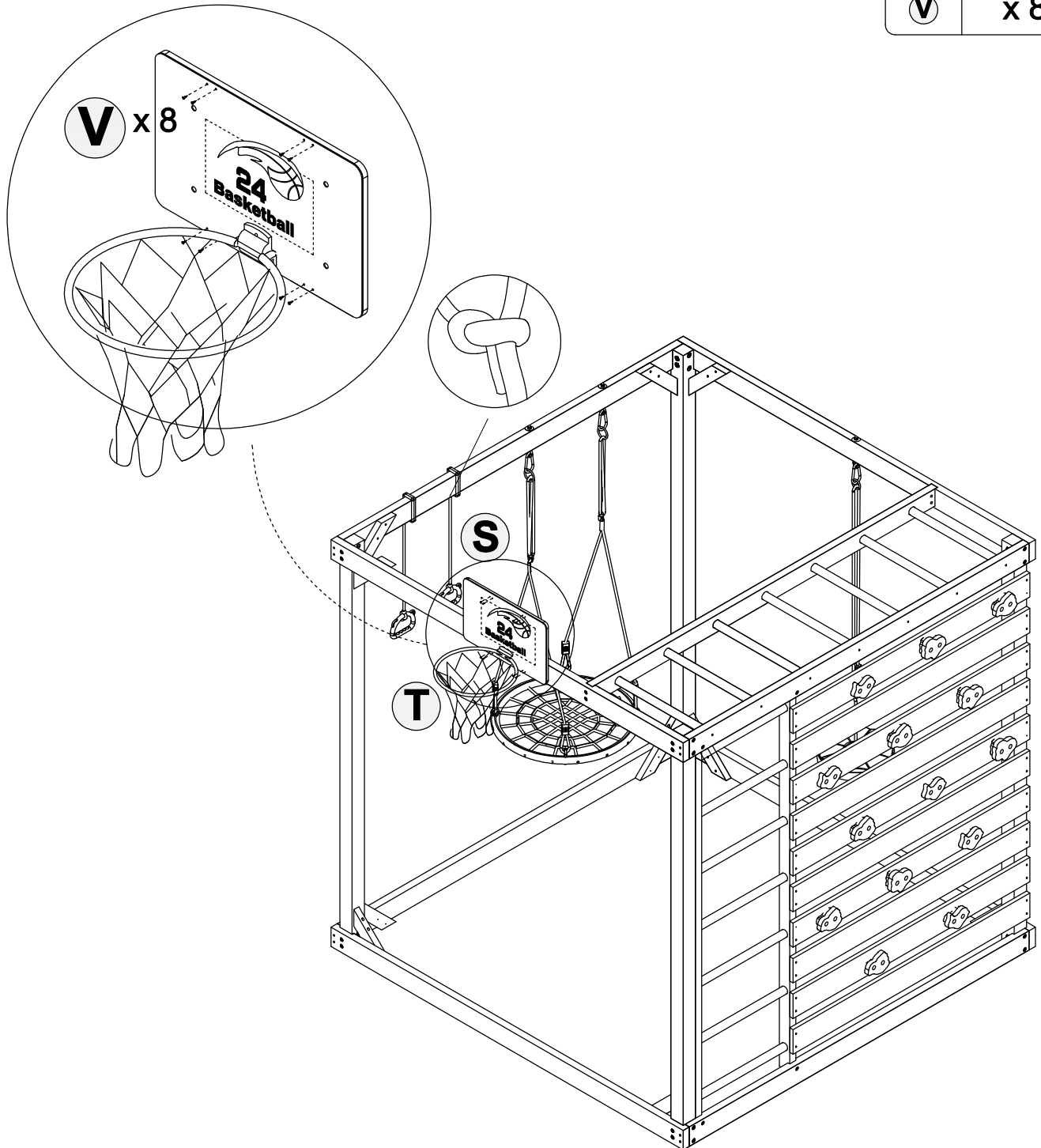
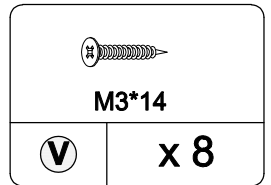
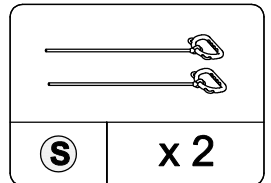


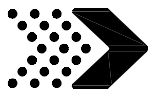
1. Buckle T1 and T2 together as shown in the diagram
2. Use the provided screws to pass through T3 and install it onto T2 as shown in the diagram
3. Hang the net on the ball hoop



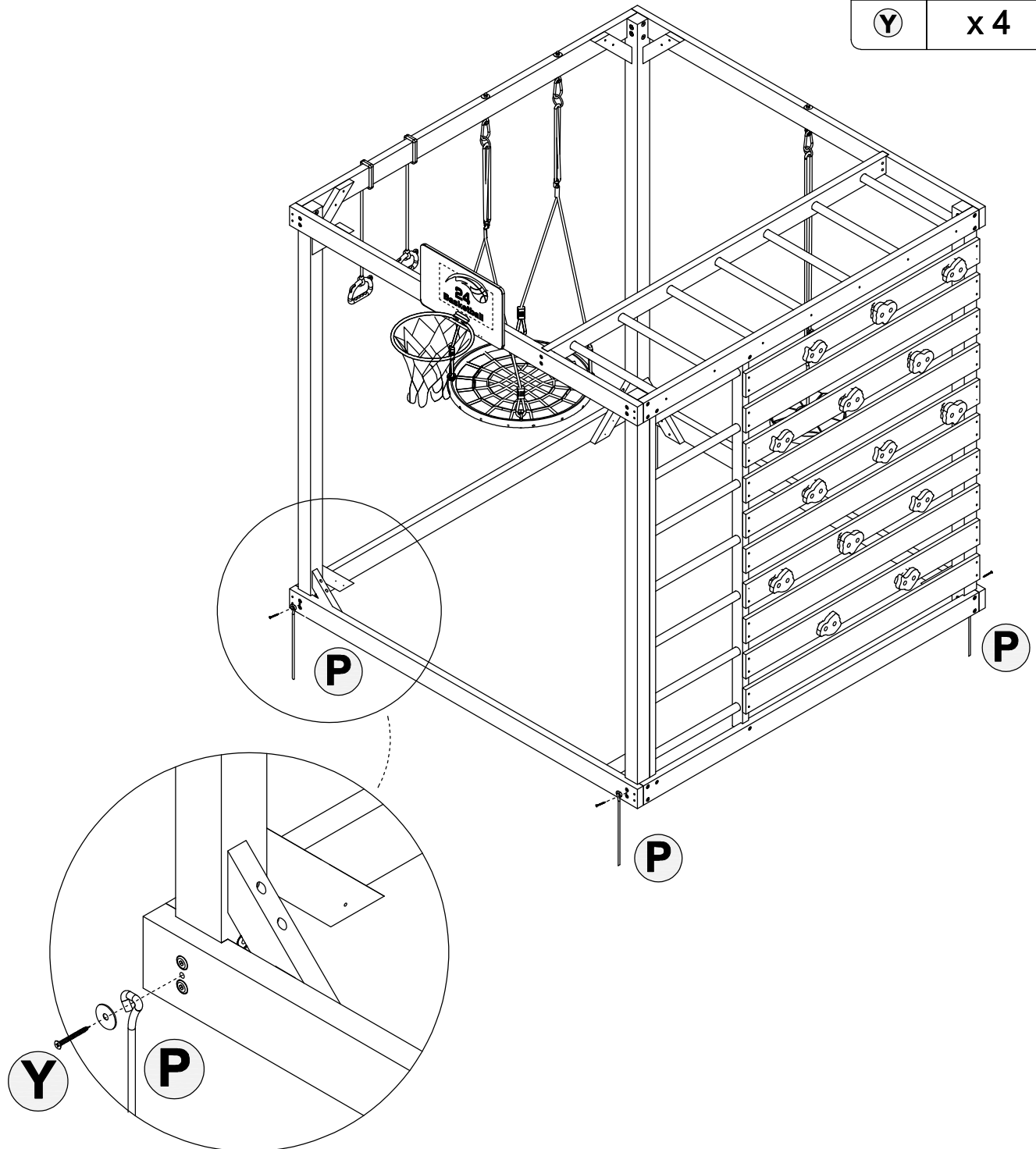
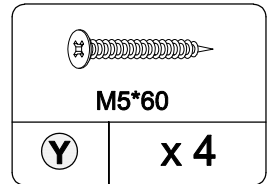
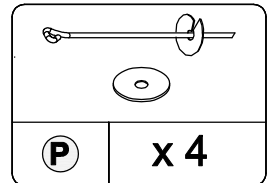


1. Install hardware T with hardware V
2. Wrap one end of hardware S twice according to the diagram, tie it up, and pull it firmly





1. Thread hardware Y through the hole in hardware P, align it with the lead hole, and install it on the component
2. The other end of hardware P is buried underground



WARRANTY

WARRANTY CLAIMS

- There is a 30-day warranty for broken furniture or any other problems that do not work properly. The warranty will start from the date of purchase which must be verified by proof of purchase.
- Before making a claim, we may be able to answer your query, simply call us. Please leave your purchase order number, along with some details of the problem, if you want a replacement part. We will arrange within 48 hours. If there is out of stock, we will reply with a shipping date.
- The product must be used in accordance with the instructions provided. For health reasons.
- For other reasons, if the furniture needs to be returned, it must be cleaned and dried and operated within 30 days of receipt.

Type of Warranty Claim

- Failure to follow the furniture instructions will invalidate the warranty. Attention please.
- Does not include damage during installation, but includes damage during transportation.

Scope of responsibility

- Shall not bear any responsibility for misuse or user damage and / or loss of parts during the installation of furniture.
- After using, the damage and scratches of the furniture are not covered by the warranty.

The Warranty Relates to All Bought in The Us and Covers The Following Areas

- Sheet parts: 1 month from the date of purchase.
- Electrical parts: 1 month from the date of purchase.

RETURNS

CHANGED YOUR MIND AND NEED TO RETURN YOUR ITEM?

PLEASE FOLLOW THE BELOW INSTRUCTIONS:

- If you have purchased and have simply changed your mind, follow the retailer's instructions for returns.

DEFECTIVE ITEMS

- If your item is defective in any way, i.e. it doesn't work but you can't identify why, in the first instance, please call us.

DAMAGED ITEMS

- If you receive an order with obvious shipping damage from the retailer, then we suggest the delivery is refused. If the delivery has been accepted and then shipping damage is found, please follow the specific instructions advised by the retailer.
In all circumstances please save all packaging material and paperwork for the order. Please be aware that if you dispose of packaging material or attempt to return the merchandise without contacting the fulfiller, you jeopardise your chances of making a claim, and you may not receive a credit for the return.

AFTER-SALES CONTACT



adelahu@fufugaga.com



208-820-0068

208-820-0799