

COMMERCIAL LIMITED WARRANTY

Ceiling Fan & Air Circulation Series

Product Category	Lighting & Ceiling Fans / Ceiling Fans
Warranty Period	One (1) Year Limited Commercial Warranty (Motor: Lifetime / Limited)
Coverage	Defects in Material, Motor Workmanship, Rotor Balance, and Surface Finishes
Applicability	Commercial & Residential Installations (Offices, Hospitality, Multi-family, Retail, Patios)

This commercial warranty is extended strictly to the original commercial purchaser and is non-transferable. It applies to products purchased and installed within North America for business, commercial, and residential applications.

1. Warranty Coverage Details

The manufacturer warrants this Ceiling Fan to be free from defects in material and workmanship during normal commercial use for the applicable warranty period from the original date of purchase. If a defect is found in normal commercial application, the manufacturer will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Proof of purchase (original sales receipt or Wayfair order confirmation) must be provided to the manufacturer with all warranty claims.

2. What Is Covered

- **Motor Assembly & Drive System:** Motor failure, abnormal bearing noise, excessive overheating, or electrical winding failure under standard commercial electrical supply.
- **Fan Blades & Balance:** Warping, structural cracking, or severe imbalance present under standard operating conditions.
- **Controls & Electronics:** Functional defects of the integrated LED light kit, receiver module, wall control, and handheld remote control unit.
- **Surface Finish:** Premature corrosion, peeling, or tarnishing of the housing and hardware finish when maintained according to standard care instructions.

3. What Is NOT Covered

This warranty does not cover damages, defects, or failures caused by or resulting from:

- Improper electrical wiring, incorrect line voltage, power surges, lightning strikes, or lack of proper grounding.
- Improper installation, neglect, accident, misuse, abuse, or failure to follow supplied assembly and mounting instructions.
- Labor charges, installation/de-installation costs, scaffolding, or any incidental or consequential costs incurred during removal, repair, or replacement.

- Exposure to corrosive coastal salt air, excessive moisture, or water ingress (unless product is explicitly rated for wet/damp outdoor commercial locations).
- Normal wear and tear from continuous high-traffic commercial operation that does not affect basic functional performance.

4. Warranty Performance & Remedy

Upon verification of a valid claim, the manufacturer will ship replacement components (e.g., motor, remote receiver, blades, light kit) or a complete replacement unit at no charge via standard ground shipping. The manufacturer is not responsible for any labor charges or damages associated with installation, repair, or replacement, nor for any indirect, incidental, or consequential damages, losses, or costs. In no event shall the liability of the manufacturer exceed the purchase price of the product.

5. How to Submit a Claim

To file a warranty claim, please contact our Customer Support Department directly through your Wayfair account or via the authorized dealer channel. Please ensure you have the following information prepared to expedite the process:

- Your Wayfair Order ID number / Purchase Invoice.
- Clear photographs and/or a brief video clip demonstrating the issue, noise, or malfunction.
- A brief description of the commercial installation environment and the nature of the defect.

Professional Installation Notice: The manufacturer strongly recommends that this commercial ceiling fan product be installed by a licensed, certified electrician to ensure compliance with the National Electrical Code (NEC) and local building codes.