## Dear customer,

## Thank you for your inquiry.

Customer satisfaction is our top priority. Therefore, we provide a 12 MONTHS GUARANTEE. If there is a quality problem, we hope to solve the problem by re-sending the accessories first. If it does not work, we will bear the freight and provide a return label for return after we confirm the issue (with videos or pictures). However, if the return is caused by the customer's personal reasons and with no quality issue, the customers will bear the freight and arrange a refund after receiving the returned product.

If you have any queries, please do not hesitate to contact us. Thank you for your time.