SPINE+FIBER COMFORT

RETURN AND WARRANTY POLICY

1. 100-Day Comfort Guarantee

- The Mattress 100-Day Comfort Guarantee covers your entire mattress within 100 days of delivery.
- If you decide you are not satisfied with the comfort of your mattress, we will offer a **full refund** and **free shipping** on the return.

2. Claim Requirements

- In order to make a claim, you are required to **sleep on the mattress for 30 days**.
- Your mattress ships rolled and compressed in a bag to keep it clean and secure inside a box conveniently delivered to your door.
- Allow **up to 72 hours** for the mattress to fully expand.

3. Product-Specific Exceptions

- Some products offer different or additional coverage, policies or requirements. These will be listed on the specific product page.

4. How to Initiate a Return or Claim

- Claims and returns are handled directly through **Returns** (refer to your purchase receipt or order confirmation for the return portal link).
- If you need additional support, contact us at: `qepn8592@hotmail.com`

Policy effective as of July 2026 • Subject to change without notice