

## 2kW Industrial Fan Heater



# IG9302

Batch code:

**Please read these instructions carefully before use and retain for future reference**

**Before switching on your appliance,  
always check for any damage which may have been caused in transit**

# CONTENTS

Important Safety Instructions..... 3-4

Specification ..... 5

Appliance Overview ..... 6

Operating Instructions..... 6

Cleaning and Maintenance ..... 7

Trouble Shooting Guide..... 8

Fuse Replacement ..... 9

Disposal Information..... 9

Terms and Conditions and Warranty Information..... 10-11

## IMPORTANT SAFETY INSTRUCTIONS

Read and follow all of the instructions even if you feel you are familiar with the product, and find a place to keep this manual handy for future reference.

**Important:** When using electrical appliances, basic safety precautions should always be followed:

- Please read all instructions carefully before using the appliance for the first time.
- Before using the appliance, check the voltage indicated on the rating label corresponds with the main voltage in your home.
- In order to prevent overheating, do not cover the appliance.
- Children aged from 8 years and above can use this appliance if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 years and supervised.
- Keep the appliance and its cord out of reach of children aged less than 8 years
- Children shall not play with the appliance.
- Persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use appliances if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.

**Caution:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

- Do not immerse the appliance or cord in water or any other liquid.
- Do not use the appliance for anything other than its intended use.
- Never leave the appliance unattended whilst in use.
- Do not pull on the cord to disconnect the plug from the wall socket.
- Do not use the appliance to dry washing.
- Do not use the appliance if the power cord or plug is damaged. Do not replace the power cord or any other parts yourself.
- The appliance should not be used if it has been dropped or if there are

visible signs of damage.

- This appliance is for indoor use only. Never use it outdoors.
- This appliance is not designed for use as the main form of heating.
- Do not place the appliance on carpets with a deep pile, or on a damp or flammable surface.
- Ensure the appliance is placed on a stable, flat surface at least 50cm away from furniture or curtains.
- Do not connect the appliance to an on/off timer or other circuit that can automatically switch the appliance on
- Before moving or attempting to clean the appliance, unplug and allow it to cool down completely.
- The appliance should not be placed directly in front of a fixed power socket.
- No part of this appliance should be touched with wet hands.
- Ensure the mains lead is kept away from the hot body of the appliance.
- Do not cover or obstruct any of the heat outlet or air intake grilles of the appliance.
- Do not insert objects through the heat outlet or air intake grilles of the appliance.
- Do not use the appliance in areas where flammable liquids are stored or where flammable fumes may be present.
- When the appliance is turned on for the first time, or after having being unused for a long period, the unit may emit a strong smell. This is normal and will disappear after a short while.




**SPECIFICATION**

|   |                          |
|---|--------------------------|
| Model                                   | IG9302                   |
| Brand                                   | Igenix                   |
| Wattage (W)                             | 2000W                    |
| Frequency (Hz)                          | 50-60Hz                  |
| Voltage (V)                             | 220-240V                 |
| Thermostatic Cut Off                    | Yes                      |
| Overheating Protection                  | Yes                      |
| Tip Over Switch                         | Yes                      |
| Power Settings<br>Low<br>Medium<br>High | 650W<br>1300W<br>2000W   |
| Temperature Range                       | 5°C – 40°C               |
| IP Rating                               | IP44                     |
| Product Dimensions (mm)                 | (H)326 x (W)198 x (D)215 |
| Net Weight (kg)                         | 4.0                      |

## APPLIANCE OVERVIEW



## OPERATING INSTRUCTIONS

- Connect the appliance to a suitable power socket. If the power dial is set to '0', the appliance is turned off.
- Turn the power dial to set the desired power output:
  -  = Low power
  -  = Medium power
  -  = High power
- Set the temperature by turning the temperature dial clockwise until the desired setting is reached.
- The appliance will heat the room until the ambient temperature reaches the desired set temperature; the heating element will then turn off whilst the fan continues to operate. If the ambient temperature falls below the set temperature, the heating element will begin to work again.

### Thermostatic Cut Off

This appliance has been equipped with a self-resetting thermal cut out, to ensure the unit remains safe should overheating occur. Once the limit temperature has been exceeded, the appliance will automatically power off. Wait until the appliance has cooled down fully before turning the unit back on again.

## CLEANING AND MAINTENANCE

Before attempting any cleaning or maintenance on the appliance, allow it to cool completely and ensure that it is switched off and disconnected from the power supply.

Wipe the outside of the unit with a soft, damp cloth. A mild detergent may be used if necessary. Dry with a cloth. Do not use any harsh abrasives or solvents. Never immerse this appliance in water or any other liquid.

If the appliance is not going to be used for a long period of time, it should be protected from dust and stored in a clean, dry place.

**Note:** Storing the appliance in a damp environment could cause the unit to rust and/or could affect the electronics in the appliance.

## TROUBLE SHOOTING GUIDE

If you experience difficulties with the appliance, please check the suggestions below before contacting customer services on 01473 271272:

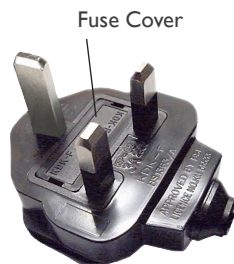
| Problem                         | Possible Cause                      | Possible Solution   |
|---------------------------------|-------------------------------------|---|
| The appliance does not heat up. | Temperature dial is set too low.    | Ensure temperature dial is set higher than the ambient temperature.                                     |
| The appliance does not turn on. | There is no power to the appliance. | Ensure the appliance is connected to a suitable power socket.   |
| The fan is not working.         | There is dust built up in the fan.  | Disconnect the appliance from the power socket and clear any dust or dirt that may be blocking the fan. |



# MAINS PLUG FUSE REPLACEMENT

## Fuse Replacement (Class I)

This appliance must be earthed. Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.



## DISPOSAL INFORMATION

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.

Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.





## Igenix Warranty Terms & Conditions

This product is guaranteed for a period of 12 months as standard from the date of purchase against mechanical and electrical defects. You can extend your warranty for a further 12 months by registering your product.

Upon registration we will cover your product for a period of 24 months from the original purchase date against any mechanical or electrical defects.

To qualify for the guarantee, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The guarantee does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The guarantee will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

**Customer Service Department**  
**38 Bluestem Road, Ransomes Europark**  
**Ipswich, IP3 9RR**

Please quote the Product Code which begins 'IG' or 'DF' and the Batch Code beginning '5' and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed guarantee period, the guarantee for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the guarantee period you will be charged for the repair and any carriage costs.



## Thank you for choosing Igenix

As a valued customer we would like to offer you a FREE 2 year warranty to cover your product against any electrical or mechanical defects.

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the 2 year warranty you must register your product within 30 days of purchase. The full Terms & Conditions of our warranty policy are shown on the opposite page. They are also available on our website. **www.igenix.co.uk**

To register your product, please complete all sections of the form below and return to us at the following address: Igenix, 38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR.

Alternatively you can visit the Igenix website and complete the form online.

### Customer Details:

Title: \_\_\_\_\_ First Name \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Email: \_\_\_\_\_

Telephone: \_\_\_\_\_

### Product Information:

Product Code (Beginning IG or DF): \_\_\_\_\_ Product Description: \_\_\_\_\_

Batch Number (Beginning 5): \_\_\_\_\_ Serial Number (If applicable): \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Retailer Name: \_\_\_\_\_

Retailer Location: \_\_\_\_\_

Please tick here to confirm you have read and accept our Terms & Conditions ☐

Please tick here if you DO NOT wish to receive marketing information from us ☐

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# **igenix**

**38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR**

**Tel. 01473 271 272**

Disclaimer: Igenix operate a policy of continual improvement and development.  
We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.  
All diagrams and images shown in this manual are for illustration purposes only.