ProtoArc

User Manual

Ergonomic Office Chair

Flexer Pro

www.protoarc.com

US: support@protoarc.com
(+1) 866-287-6188
Mon-Sun: 9AM - 9PM, 2PM - 9PM PT
Closed on holidays

UK: support-uk@protoarc.com
EU: support-eu@protoarc.com
JP: support-jp@protoarc.com

Component List

Hardware List

M6	M5	M5	T
M8x15	M8x55	M8x34	
X5	X4	X3	Allen Wrench X1

Installation Steps

Dear valued customer,

I trust this message finds you well.

Many ergonomic chairs currently experience installation difficulties. To address these challenges, we have created an installation video. We highly recommend using the video to guide you through the entire installation process. Our aim is to enhance your installation experience and make it a smoother, more enjoyable process.

Thank you for choosing our product. We truly hope that this initiative will contribute to a more positive installation experience for you.

Warm regards,

Installation Video

Step 1

Install the five-star base.

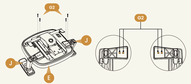
Required Parts	Required Hardware
A B C D	G1*5

Grip the pole of the wheel, not the wheel itself, and then insert the pole into the hole at a specific angle.

Step 2

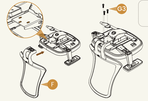
Install the armrests.

Required Parts	Required Hardware
E J*2	G2*4



Step 3

Install the seat cushion and backrest.



Required Hardware
G3*3

Step 4

Insert the five-star base and lumbar support.

How to Adjust the Seat Height?

Rotate the adjustment lever at the bottom of the seat to raise or lower the seat height. To lower the height, you need to sit on the chair, and to raise the height, you need to stand up.

How to Adjust the Seat Recline Angle?

Reclining Function Activation: Rotate the handle to the unlock position to release the backrest for free tilting.

Angle Locking (95°–105°–115°–130°): After unlocking, lean back slowly to your desired angle. Rotate the handle to the lock position to secure the recline angle.

Lock Position: Apply slight backward pressure with your body to release the lock, then pull out the adjustment lever to readjust the tilt angle.

How to Adjust the Recline Resistance?

Tension Knob: Rotate the knob to adjust the backrest reclining resistance—turn clockwise to increase resistance, counterclockwise to decrease resistance.

How to Adjust the Armrest?

Height Adjustment: Hold the armrest height adjustment lever and lift the armrest to adjust its height.

Angle Adjustment: Hold the armrest and move it left or right to adjust the angle. The angle cannot be locked after adjustment.

How to Adjust the Seat Cushion Depth?

Adjust the seat: The seat adjustment latch is positioned within the recessed channel under the left side of the seat cushion. To adjust, firmly grip the release mechanism with four fingers, then while maintaining pressure, slide the seat forward or backward to your desired position. Release to lock the seat in place.

How to Adjust the Lumbar Support?

Dual-Zone independent adjustment: The upper and lower zones can be independently adjusted for optimal support positioning, perfectly adapting to the lumbar curves of users with different heights.

Customer Support

support@protoarc.com

+1 866-287-6188 (United States) — US
Mon-Sun: 9AM - 9PM, 2PM - 9PM PT Closed on holidays

support-uk@protoarc.com — UK

support-eu@protoarc.com — EU

support-jp@protoarc.com — JP

24/7 Live Chat

protoarc.com

Warranty

ProtoArc provides a standard 5-year warranty for the product, starting from the date of delivery.

This Warranty Policy applies to products sold and shipped directly by ProtoArc, including purchases made through protoarc.com and ProtoArc's direct stores on Amazon, Walmart, and TikTok.

It is valid exclusively for products purchased new and in their original packaging ("ProtoArc Products"). This policy is designed to assure our customers of the quality and reliability of ProtoArc Products instructions.

Warranty Coverage

Materials and Manufacturing Defects:
The warranty covers issues caused by materials or manufacturing defects, such as breakage, cracks, or damages.

Mechanisms and Functions:
The warranty covers the mechanisms and functions of the ergonomic chair, such as seat adjustments, reclining functions, and base rotation.

Structural Stability:
The warranty covers the structural stability of the ergonomic chair, ensuring that the chair remains stable and safe under normal usage conditions.

Warranty Does not Cover The Following Situations

Accidental Damage:
Warranties typically do not cover damages caused by accidents, intentional damage, or improper use, such as falls, collisions, liquid spills, etc.

Natural Wear and Tear:
Warranties typically do not cover normal wear and tear and discoloration that occurs as a result of regular use, such as surface wear, fabric fading, etc.

Unauthorized Repairs or Modifications:
Warranties usually do not apply to unauthorized repairs, alterations, or modifications that may result in quality issues or safety concerns.

Abnormal Use:
Warranties generally do not cover damages caused by improper use, exceeding design limits, or failure to follow operating instructions.

Safety Precautions

Please read the instructions carefully before use, as failure to do so may result in damage or danger!

Regarding Chair Operations

- Ensure the chair is securely assembled before use.
- Standing on the chair is prohibited.
- Do not lean back with both feet on the seat cushion; the chair is designed for use by one person at a time.
- Avoid sitting on the armrests or placing the chair on uneven or sloped surfaces.
- Do not attempt to repair, modify, or replace the gas lift yourself.
- Keep the product packaging and accessories out of reach of children to prevent accidental ingestion or suffocation.
- Individuals weighing over 120KG should not use the chair.
- Regularly check if screws are loose and tighten them with a wrench if necessary.
- In case of product malfunction, do not attempt to repair it yourself; please contact our support at support@protoarc.com.

CAUTION: Non-compliance with the above warnings can lead to serious injury or property damage.

For further assistance or information, please contact our customer service.

EU Declaration of Conformity

Declared Object:	Ergonomic Office Chair
Model:	Flexer Pro
Weight Capacity:	280 lbs
Place of Production:	Made in China
Manufacturer:	Foshan Youruest office Furniture Co., Ltd
Email:	seven@yourest.cn
Address:	No.1 Building, Baishuqiang 2f, Heishou Village, Xiqiao Town, Nanhai District, Foshan City
European Representative:	EU SET Address Name: EU SET GmbH Address Street: Lippestraße 23 Address Number: 23 Address Additional: Hamburgerkapel 1Tür, 22765, Hamburg, Germany Email: EU.SET@outlook.com Phone: +49 17657167114 UK SET Address Name: UK SET LTD Address Street: 1 Ashley Avenue Address Number: 1 Address Additional: Ashley Avenue, Epsom, Surrey, United Kingdom, KT18 5AD Email: UK.SET@outlook.com Phone: +44 7512 951 962

It is our sole responsibility to declare that the above products are in full compliance with Directive 2014/53/EU, 2011/65/EU (as amended)

Position:	Managing Director
Signature:	Seven WU
Date of Sign:	2022.1.5
EU agent name:	Tony Jia
Date of Sign:	2022.1.5