

# **Rainforest Waterfall Logs Fountain with LED Lights**



**Questions?**  
**Please See Contact Details on the Back!**



## CONTENTS

Contents .....	1
What's Included .....	2
Features .....	3
Specifications .....	3
Assembling & Using Your Product.....	4
Replacement Parts .....	8
Also Available From .....	8
Troubleshooting .....	9
Caution .....	10
Limited Warranty Information .....	11
Notes .....	12

## WHAT'S INCLUDED



**Fountain  
(3 LED Lights Pre-installed)  
x1**



**Fountain Back  
Door  
x1**



**Fountain Pump  
x1**



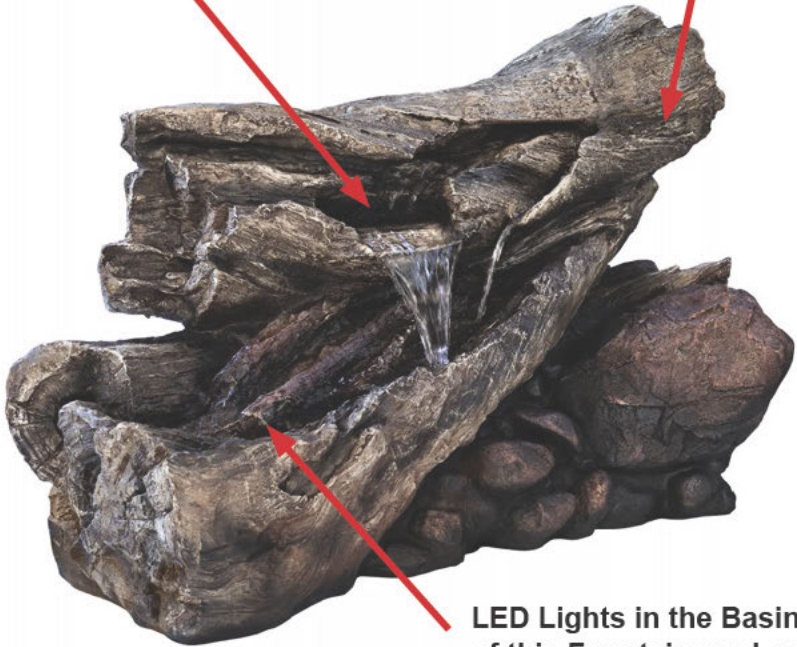
**Transformer  
x1**

*\*Pump may be packaged separately in an outer box located in the outer Styrofoam packaging.*

## FEATURES

**Flowing Water adds a Soothing Sound to any Environment**

**Made of Durable Polystone**



**LED Lights in the Basins of this Fountain are Long Lasting, Energy-Efficient, and create a Stunning Nighttime Display**

## SPECIFICATIONS

Country	Power Requirement	Water Capacity	Tubing Inner Diameter
USA	120 V, 60 Hz	10.6 gal	0.75"
UK	230V, 50 Hz	40 L	19.05 mm

## ASSEMBLING & USING YOUR PRODUCT

Unpack all components carefully. Check the packaging to ensure all of the parts have been removed.

*\*Some splashing may occur when the fountain is in use.*

1. Place the Fountain Base on a smooth and level surface. Allow enough space to access the pump. **NOTE:** *Allow enough space to access the pump during installation.*



2. Remove the pump from its packaging and adjust the flow control to the lowest setting to avoid splashing until the fountain is completely assembled.



**Alpine Quick Tip #1**  
Turn to the Left / Counter  
Clockwise to turn down the  
water flow. Turn the adjuster  
to the Right / Clockwise to  
turn up the water flow

## ASSEMBLING & USING YOUR PRODUCT

3. From the back opening of the fountain connect the vinyl tubing from inside the fountain into the water pump, then place the pump back into the fountain



4. Now place the Fountain Top on to the Fountain Basin with the pump at the bottom of the basin. The pump power cable should fit securely within the notch at the base of the Fountain Top.



**Alpine Quick Tip #2**  
Check all light connectors to make sure they are tight. Fountains with multiple lights have additional connections inside the fountain



## ASSEMBLING & USING YOUR PRODUCT

5. Gently pour water into the fountain basin, being careful not to overflow and cause splashing. Make sure the water completely submerges the pump and the water runs clear during operation.

**NOTE:** *We recommend that you use distilled water to prevent scale build-up. It can take up to 5 minutes for the air to be completely expelled and water begins to flow the first time you operate the pump.*



6. Plug the pump and light cord into your local power supply. Make sure that there is no water around the plug. Always keep the power source in a dry space.





## ASSEMBLING & USING YOUR PRODUCT

7. You can now adjust the water pump to your flow preference (see Quick Tip #1). Once set, install the Back Door Cover by sliding it into the designated opening.



**Alpine Quick Tip #3**  
Make sure your pumps and light cords are tucked neatly into the cord slot

8. Congratulations, your fountain is now complete. Don't forget to add water regularly as water will evaporate over time.



## REPLACEMENT PARTS

For parts or additional help with your new product, please contact customer service.

### LSO AVAILABLE FROM

Country	Fountain Care Formula	Americana® UV Acrylic Sealer	Touch-Up Paint Kit
USA	PPL102	RRR106	RTD102
UK	N/A	N/A	N/A

For any questions or problems, contact the retail store the fountain was purchased from.

### **If the pump fails to run**

1. Check the circuit breaker or plug into a different outlet to be sure the pump is receiving electrical power.
2. Check the pump discharge and tubing for any kinks and/or obstructions.
3. Check for any buildup obstructing the water flow and flush it with a garden hose.
4. Check the rotor by removing the front cover and plate to access the impeller area, then turn the rotor to make sure that it is not jammed or broken.

### **If the pump “spews”**

- Check the water level to make sure the pump is completely submerged and there is enough water in the basin to operate the fountain. A lack of water causes the pump to spew.

### **If the pump is abnormally loud**

1. Disconnect the pump from the electrical power supply and remove the front cover and plate.
2. Carefully grip the impeller and gently pull the impeller/rotor assembly out of the pump housing.
3. Rinse the impeller/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact a local retailer for parts.

## CAUTION



- **Always unplug the pump from the electrical outlet before cleaning or handling.**
- **Use with clean water only. Do not place the fountain and/or its parts in any other liquid.**
- **Periodically change the water and clean the pump to keep it free of microorganisms.**
- **During freezing weather, or if the fountain will not be used for an extended period, disconnect it and store it in a dry place.**
- **Do not lift, carry, or pull the pump by the power cord.**
- **NEVER LET THE PUMP RUN DRY.**

## LIMITED WARRANTY INFORMATION

Thank you for choosing an \_\_\_\_\_ product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

### Water Damage

\_\_\_\_\_ products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage, is considered negligence, and will not be covered under this warranty. The use of "hard water," and/or caustic cleaners, can affect the painted or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of \_\_\_\_\_ Corporation.

### Paint & Color (Retention and/or Loss)

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed to protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading, within the first year from date of purchase, with the above exclusion.

### Procedure/Service

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that is not an option, you can contact \_\_\_\_\_ Corporation at \_\_\_\_\_. When contacting \_\_\_\_\_ Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department. ***Item is covered under one year limited warranty from the date of purchase. If your purchase was after our 30-day grace period, payment information will be requested for shipping charges.***

### Not Covered Under Warranty

The limited warranty will NOT cover cases of damages due to:

1. Inadequate care and/or neglect
2. Environmental and/or natural elements
3. Immersion in water, unless specified
4. Improper Installation/Storage and/or Maintenance

*This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim.*







**Purchased your product online?**

We would really appreciate it if you can share your experience with others by reviewing our product on the website from which you purchased.