

NINE STARS GROUP (USA) INC. COMMERCIAL WARRANTY LETTER

Date: 4/24/2026

To: Wayfair

Address: 4 Copley Place, 7th Floor, Boston, Massachusetts 02116, USA

Subject: 2-Year Limited Warranty for Ninestars Motion Sensor Trash Can

Dear Wayfair,

This letter serves as confirmation that Ninestars Group USA Inc. provides a two (2) year limited warranty for the Ninestars Motion Sensor Trash Can purchased by your company.

Warranty Coverage:

This warranty covers defects in materials and workmanship under normal commercial use for a period of two (2) years from the date of purchase. During this period, Ninestars will, at its discretion, repair or replace any defective product or component at no additional cost.

Warranty Terms & Conditions:

- This warranty applies only to products purchased from authorized Ninestars distributors or retailers.
- Proof of purchase is required for all warranty claims.
- The warranty does not cover damages resulting from misuse, abuse, improper installation, unauthorized modifications, or normal wear and tear.
- Batteries and consumable parts are not covered under this warranty unless otherwise specified.

Claim Process:

To initiate a warranty claim, please contact our customer service team with your proof of purchase and a description of the issue.

Contact Information:

Ninestars Group USA Inc.

1775 S. Business Pkwy Ontario California 91761

Phone: 1-866-978-2778

Email: info@ninestarsusa.com

Website: www.ninestarsusa.com

We are committed to providing high-quality products and reliable service. Should you have any questions regarding this warranty, please do not hesitate to contact us.

Sincerely,

Shiping Wang

CEO

Ninestars Group USA Inc.