

UNPACKING INSTRUCTIONS

- Mattress topper is compressed and vacuum sealed for shipping. Due to the unique properties of foam, dimensions after expansion may vary, this is normal and will not affect the performance of your mattress topper.
- New foam may initially have a slight foam odor. This is normal and will dissipate in a short time.
- Your foam topper may change color over time due to oxidation. Oxidation is a natural process that occurs when foam is exposed to light and will not affect the performance of your mattress topper.

GETTING STARTED

1 Remove any packaging materials, ensuring not to cut through to the mattress topper.



2 Place the mattress topper on a flat surface in a well-ventilated room and allow 24 - 48 hours for expansion.



3 After the topper is fully expanded, you may begin enjoying the benefits of your new mattress topper.



CARE INSTRUCTIONS

We recommend using waterproof mattress cover to protect the foam topper from moisture. Care should be taken to avoid spills or moisture, which will be absorbed by the memory foam if not properly protected.



Do not wash



Do not bleach



Do not iron



Do not dry clean



Do not expose to direct sunlight or high temperatures
(over 104°F/40°C)

This topper is infused with temperature regulating gel beads, but it is still a foam product and can retain heat. We recommend using breathable sheets like bamboo cover over this topper, to keep feeling cool.

10 YEARS WARRANTY

Within 30 days of item arrival, please send us email with your order ID to initiate your 10 Years Warranty and Lifetime Support. Any information received will be treated confidentially and only used for warranty activation.

If in any case you want to return this product, please contact us first so that we can provide the best solution for you to avoid the hassle for you and address your concerns in a timely manner.

QUESTIONS? CONTACT US

Do you have any questions about the mattress topper? Do you have any comments or ideas you would like to share with us? Please feel free to send us a message. We love to hear from our customers and get their opinions! We are always looking for great new ideas to add to our products. So if you have any suggestions you would like to share, let us know!

If in any case, you are not 100% happy with the item received, would you please contact us first and give us a chance to make it right for you? All of our products are covered by warranty and we will do our best to address any of your concerns. We are dedicated to your 100% satisfaction with your order.