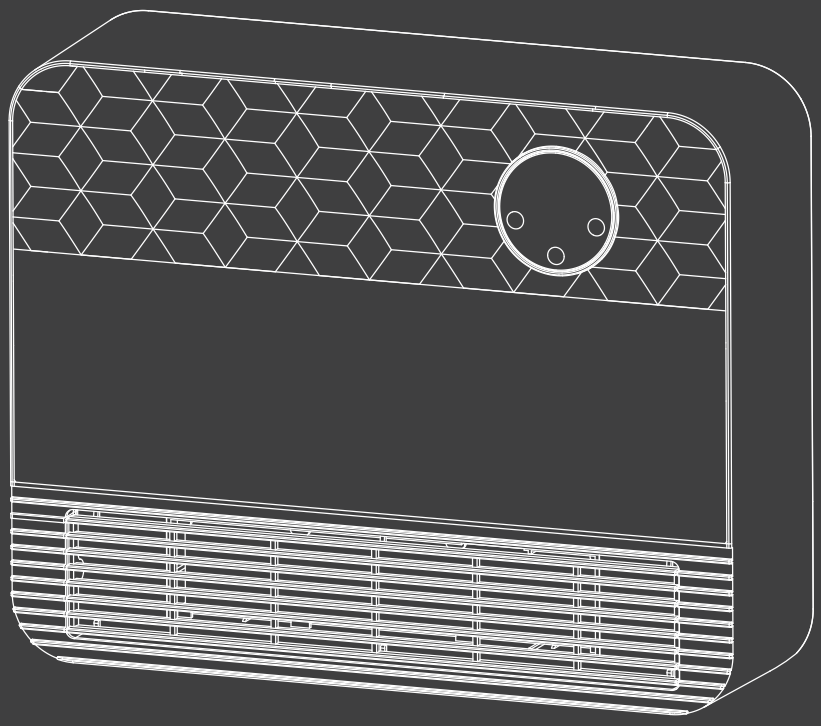
Wall-Mounted Heater

Instruction Manual

AM-QNQ4CHG



EST 9:00AM--17:00PM

HJ-Customer-Service@outlook.com

6269443420 | 6267435564

CONTENTS

IMPORTANT SAFETY INSTRUCTIONS 01

TECHNICAL SPECIFICATIONS 03

PACKAGE CONTENTS 03

ASSEMBLY INSTRUCTION 04

OPERATING INSTRUCTIONS 05

CARE AND MAINTENANCE 06

TROUBLESHOOTING 06

WARRANTY INFORMATION 07

⚠ SAFETY INFORMATION

PLEASE SAVE THESE INSTRUCTIONS AND READ THIS MANUAL CAREFULLY BEFORE USE.

IMPORTANT SAFETY INSTRUCTIONS

When using this heater, basic safety precautions should always be followed to reduce the risk of fire, electric shock, injury, and overheating, including the following:

⚠ WARNING

1. Read all instructions before using this heater.
2. This heater becomes hot during operation. To avoid burns, do not touch hot surfaces with bare skin. If equipped, use the handles when moving the heater.
3. Keep combustible materials--such as furniture, pillows, bedding, paper, clothing, and curtains--at least 3 feet (0.9 m) away from the front of the heater, and clear of the sides, top, and rear. Do not place towels or other objects on the heater.
4. Use extreme caution when operating the heater near children, individuals with disabilities, or when left unattended.
5. Always unplug the heater before moving or cleaning, or whenever it is not in use.
6. Do not operate the heater if the power cord is damaged, or if the unit malfunctions, has been dropped, or otherwise damaged. Please contact our after-sales service for further assistance.
7. Do not use this heater outdoors.
8. This heater is not intended for use in bathrooms, laundry areas, or other similar indoor locations. Never place the heater where it could fall into a bathtub or any other water container.
9. Do not run the power cord under carpeting or cover it with rugs, runners, or similar coverings. Arrange the cord away from walking areas to prevent tripping hazards.
10. To disconnect, turn off the heater, then remove the plug from the outlet.
11. Do not insert or allow foreign objects to enter any ventilation or exhaust openings, as this may result in electric shock, fire, or damage to the heater.
12. To reduce the risk of fire, do not block air intakes or exhaust openings. Do not use the heater on soft surfaces, such as a bed, where openings may be obstructed.
13. This unit contains hot, arcing, or sparking components. Do not use in areas where gasoline, paint, or flammable/explosive liquids are used or stored. Keep the unit away from heated surfaces and open flames.
14. Use this heater only as described in this manual and only for intended household purposes. Any other use not recommended by this manual may result in fire, electric shock, or injury.
15. Always plug the heater directly into a wall outlet. Do not use with extension cords or relocatable power taps (such as power strips).
16. Hyperthermia can be fatal. Symptoms may include elevated body temperature, headache, nausea, vomiting, fatigue, dizziness, fainting, and rapid heartbeat. If you experience any of these symptoms, turn off the heater immediately and seek medical attention.
17. To prevent excessive room temperatures that may lead to hyperthermia, do not leave the unit running unattended in confined spaces or near infants, or individuals with reduced physical, sensory, or cognitive abilities.
18. PLEASE SAVE THESE INSTRUCTIONS AND READ THIS MANUAL CAREFULLY BEFORE USE.

SAFETY INFORMATION

CAUTION:USE SUPPLY WIRES SUITABLE FOR 105°C.
WARNING:RISK OF FIRE-KEEP COMBUSTIBLE MATERIAL AWAY FROM FRONT OF HEATER.

CAUTION: This unit generates high heat. Keep electrical cords, drapes, and other furnishings at least 3 feet (0.9 m) away from the front of the heater, and maintain clearance on all sides and the rear. This heater must be wall-mounted for use.

WARNING -Risk of Hyperthermia

Prolonged exposure to high temperatures can cause hyperthermia, which may be fatal, especially for infants, the elderly, or individuals with health conditions. Use with caution to prevent overheating. Always read and follow all safety instructions before operation.

Remove this label before use.

CAUTION

RISK OF ELECTRIC SHOCK

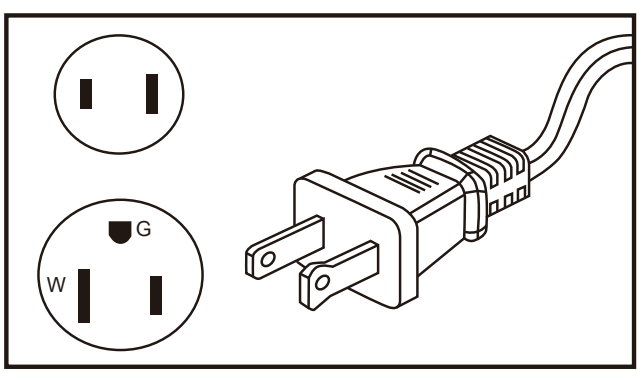
DO NOT OPEN

SA1965A

NO USER-SERVICEABLE PARTS INSIDE

WARNING

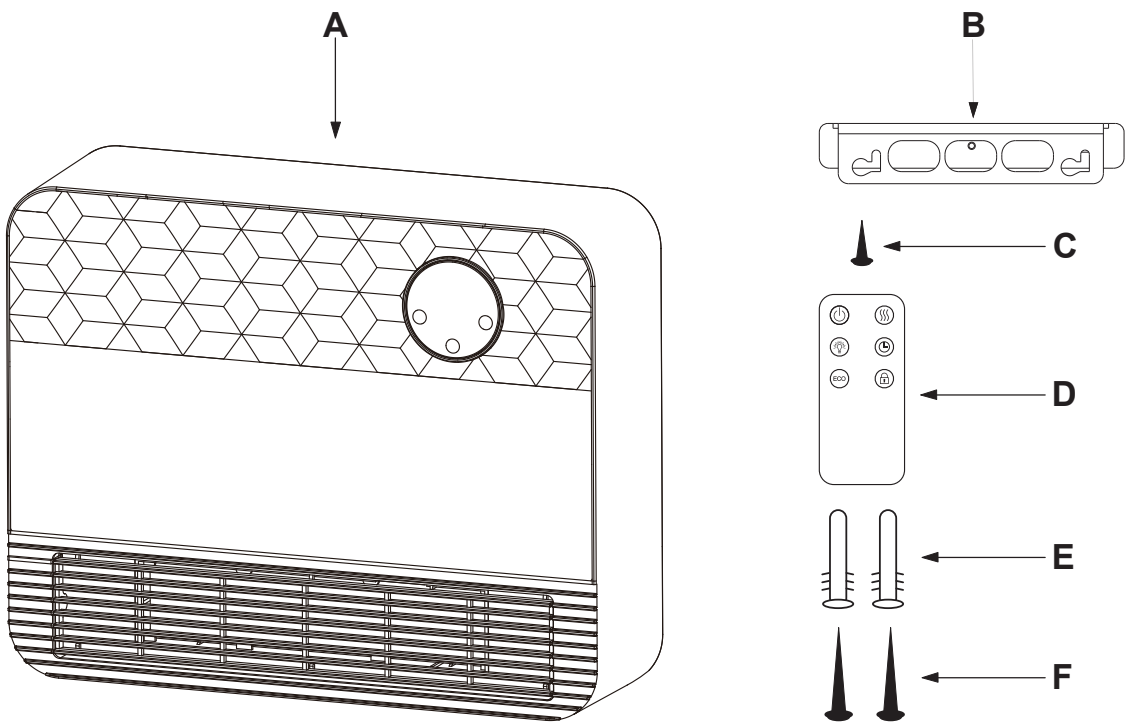
This heater is designed for use with a 120 V power supply. The unit is equipped with a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, the plug is designed to fit into a polarized outlet only one way. If the plug does not fully fit into the outlet, reverse it. If it still does not fit, contact a qualified electrician to replace with a suitable outlet. Do not attempt to modify the plug or defeat this safety feature in any way. Never use this heater with an extension cord or a relocatable power tap (such as a power strip).



TECHNICAL SPECIFICATIONS

SPECIFICATIONS			
Model	Rated Voltage/Frequency	Rated Current	Maximum Power
AM-QNQ4CHG	120 VAC, 60 Hz	12.5 A	1500 W

PACKAGE CONTENTS



PART	NAME	QUANTITY
A	Heater	1
B	Keyhole Bracket	1
C	Keyhole Bracket Screw	1
D	Remote Control	1
E	Wall Anchors	2
F	Wall Mounting Screws	2

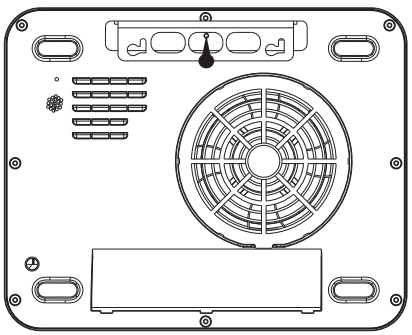
NOTE: Before beginning assembly, ensure all parts are present and complete. Compare the included components with the package contents above. If any parts are missing or damaged, do not attempt assembly and contact our after-sales service for help.

ASSEMBLY INSTRUCTION

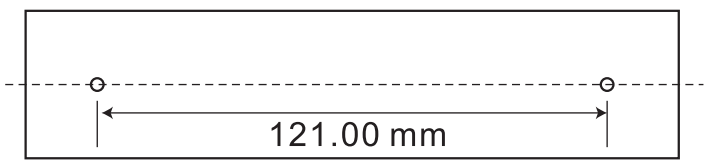
Note:

Recommended installation height for wall-mounted units is between 80 cm and 150 cm. Install the unit at least 50 cm below the ceiling and 100 cm from side walls.

1. Open the box and take out the heater and all parts. Verify all parts are present and free from damage. First, place the heater with the back side facing up, install the keyhole bracket on the back of the heater, then secure it with one keyhole bracket screw.

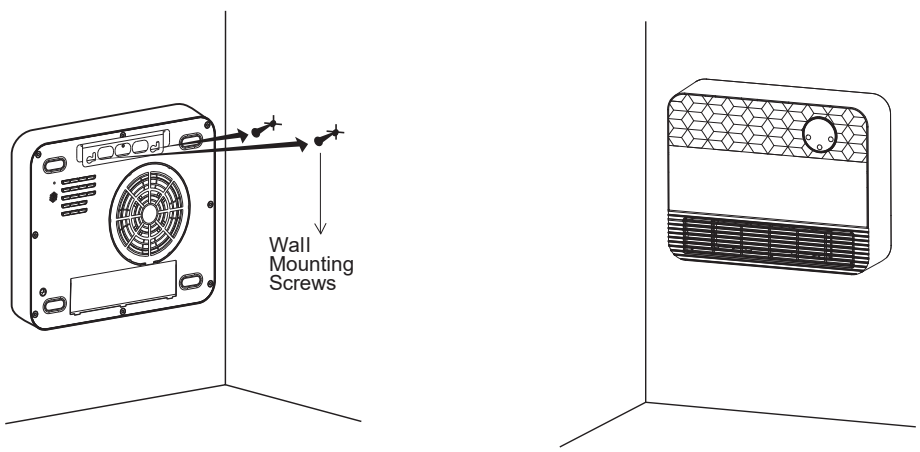


2. Select the installation location. Using the hole spacing indicated on the mounting template, drill two mounting holes in the wall. Insert two wall anchors into the holes. Drive two wall mounting screws into the wall anchors, leaving approx. 8mm of the screw heads exposed. For safety reasons, ensure that all screws are securely tightened.



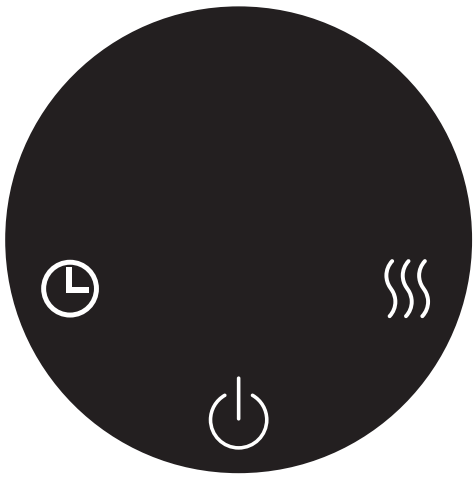
(Mounting Template)

3. Align the holes on the keyhole bracket with the screw heads, then slide the unit right and down to lock it in place.

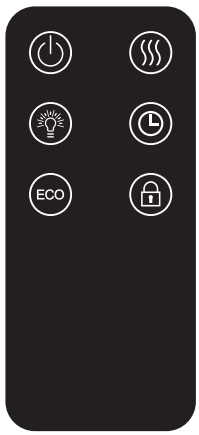


OPERATING INSTRUCTIONS

Control Panel:



Remote Control:



You can operate the heater using the control panel or the remote control.

NOTE: When the unit is powered on, it enters standby mode. The power indicator on the display panel will illuminate.

1. On/Off

   Press the " ⏻ " button to turn on the heater. By default, the heater operates on high heat. Press it again to turn the unit off.

2. Mode

   Press the " ⟆⟆⟆ " button to cycle through the four modes: Cool (H0), Low Heat (H1), High Heat (H2), and ECO mode ( ).

   NOTE:

   1. The cool mode is only used to accelerate the heat dissipation of the heating element.
   2. You can also press the " ECO " button on the remote control to enable or disable the ECO mode.

   In ECO Mode:

   a. Enters Standby mode when the target temperature is less than or equal to the ambient temperature.

   b. Operates on Low heat when the target temperature exceeds the ambient temperature by more than 4 °F.

   c. Operates on High heat when the target temperature exceeds the ambient temperature by more than 8 °F.

3. Timer

   Press the " ◷ " button to set a timer from 0 to 15 hours. Each press increases the time by 1 hour. To cancel the timer, adjust the timer to “00”.

4. Child Lock

   — Press and hold the " ◷ " button on the control panel for 3 seconds to enable or disable the child lock function.

   — Press and hold the " 🔒 " button on the remote control for 3 seconds to enable or disable the child lock function.

5. Screen Auto-Off

   While the unit is operating, the display will automatically turn off after 3 minutes of inactivity. Press any button to wake the display.

   Note: Press the " 💡 " button on the remote control to turn off the display immediately. Press it again to wake the display.

6. This unit has a 30-second delay when shutting down after using the heating function.

CARE AND MAINTENANCE

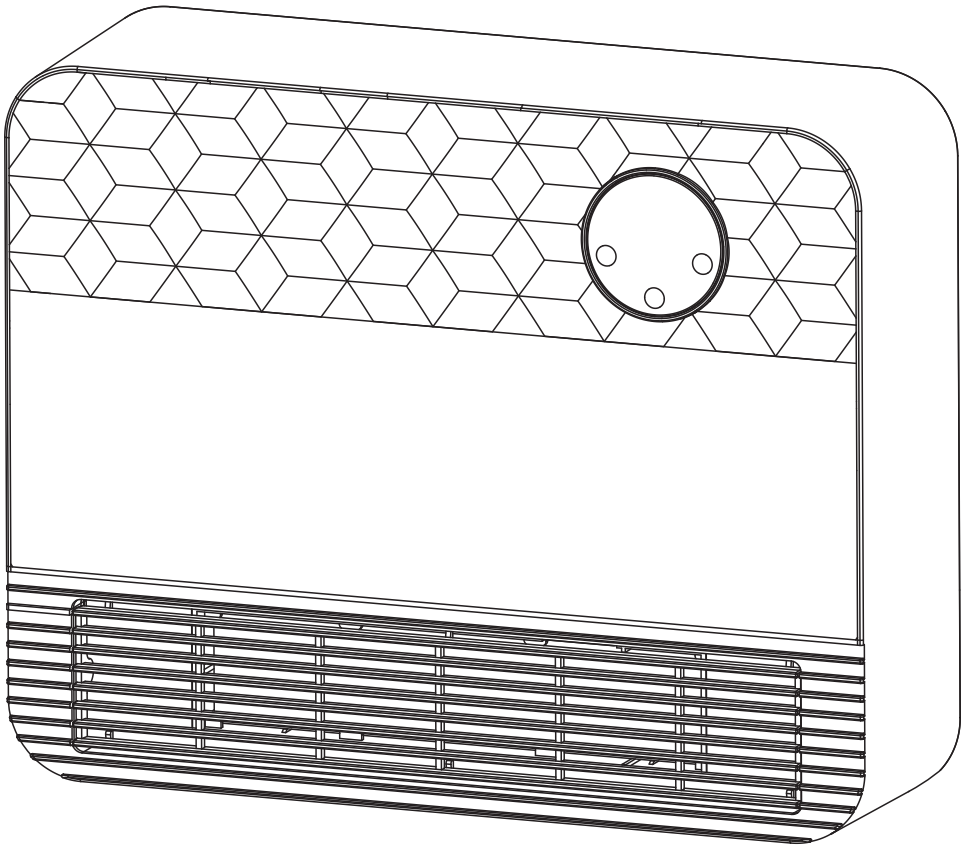
Always unplug the heater and allow it to cool down completely before cleaning.
1. Wipe the unit with a soft cloth dampened with a mild soap and water solution.
2. Do not use abrasive cleaners or flammable solvents to clean the unit.
3. After cleaning, ensure the unit is thoroughly dried with a clean cloth or towel.
4. Store the heater in a cool, dry place. We recommend keeping the unit in its original packaging for protection.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit shows E1 error code.	The internal temperature of the unit is abnormal.	Unplug the unit and allow it to cool down. Once cooled, plug it back in and try again.
The heater will not power on.	Heater is not plugged into a 120V polarized outlet/receptacle.	Make sure the unit is turned off. Plug the unit into a 120V polarized outlet and attempt to turn it on.
	Breaker/Fuse has been tripped.	Check the circuit breaker to ensure it hasn't tripped. This may happen if the heater shares the outlet with other high-power appliances. Make sure the unit is turned off, then plug it in and try turning it on again. If the issue persists, try a different outlet.
The heater is creating a burning smell.	Ensure there are no combustible materials within 3 ft. (0.9 m) of the heater.	Remove any flammable materials near the heater.

WARRANTY INFORMATION

1. This product is covered by a **one (1) -year** limited warranty against defects in materials and workmanship, valid only for the original purchaser. The warranty period begins on the date of retail purchase and is non-transferable.
2. This warranty does not cover normal wear and tear, or any damage resulting from misuse, negligent use, use with improper voltage or current, failure to follow the operating instructions, or any disassembly, repair, or modification not authorized by our after-sales service.
3. Additionally, this warranty does not cover damages caused by Acts of God (such as fire, flood, hurricanes, or tornadoes) or force majeure events (such as arson, power outages, riots, or vandalism).
4. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province to province). Some states (or provinces) do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.



Technical Support

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Other Info

HJ-Customer-Service@outlook.com

Thank you for choosing this product. We strive to provide you with the best quality products and service in the industry. Should you have any issues, please don't hesitate to contact us.