

WARRANTY

Please read and save these instructions before attempting to set up this Greenhouse.

1 Year limited warranty

Please email customerservice@norwestoutdoor.com before returning the product to the retailer. The warranty coverage is for a period of 1 year from the original date of purchase. The warranty covers defects in materials or workmanship and will be replaced upon the review and sole discretion of Norwest Outdoor. Original receipt and proof of purchase will be required in addition to physical review of product by Norwest Outdoor. After review of the product a full replacement or replacement of parts will be issued depending upon examination and qualification of the warranty. Shipping cost will be the sole responsibility of the original purchaser. Warranty is valid for the original purchaser for 1 year from the date of purchase and is not transferable.

This Warranty Does Not Cover

This 1 Year Limited Warranty does not cover normal wear and tear, accidental, or deliberate damage, misuse, or abuse, or any use that does not comply with the product instructions. This includes damage from inclement weather conditions. The warranty does not cover damage from the accumulation of snow, and/or ice, nor any extreme weather conditions. In case of inclement weather, take down and store the canopy as needed.

This product is designed and intended for non-commercial and recreational use. Prolonged exposure to UV rays will cause any fabric to fade and deteriorate and is NOT covered by this 1 Year Limited Warranty. All replacement products or parts will assume the remaining warranty of the original product. This warranty gives you specific legal rights that may vary from state to state.

It is your responsibility to read and save these instructions before attempting to set up your canopy. Please read and follow the safety precautions as well as the care and maintenance tips listed prior to using your greenhouse.

1. To avoid greenhouse damage or harm to individuals, never set up or continue to use in inclement weather conditions, such as heavy rain, high wind, snow and ice accumulation, or lightning storms.
2. Please take caution when setting up the frame. To avoid pinching, always remain aware of your hands and fingers while opening and closing the frame.
3. Do not set up your greenhouse on steep inclines. The Greenhouse must be set up and staked on a level surface.
4. The frame MUST always be staked or properly weighted down .
5. Do not use your greenhouse for permanent shelter. It is designed for temporary use only.
6. The greenhouse should always be kept away from heat and flame sources . Do not barbecue or build fires under your greenhouse.
7. Hand wash the greenhouse using only mild soap and water. Never use harsh detergents, abrasives or bleach. Do not machine wash fabric components.
8. Never fold or store your greenhouse cover when it is wet or damp. Let it dry completely to avoid mildew or residue build up.
9. To prolong the appearance and life of your greenhouse cover we recommend that the top be removed from the frame and stored after each use.