## How to Clear a Clogged Pump

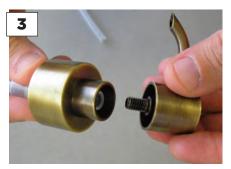
Even a premium-quality pump can become clogged when soap dries inside the mechanism. This will occur when a pump is used infrequently, particularly in guest baths and seasonal residences. To unclog a pump, follow these steps:



Remove the pump assembly from your dispenser.



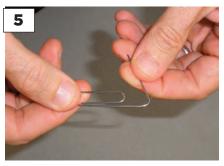
Hold the plastic tube containing the spring mechanism (as shown above) and unscrew the top portion by turning it counter-clockwise.



The top portion should be unscrewed completely and removed from the base as shown.



Soak the top portion in hot water and dishwashing soap to loosen clogged debris.



Unbend a paper clip for use as a tool to loosen and remove debris.



First insert the paper clip into the spout. Some force will be required to drive the clip through the entire length of the spout and fully clear the debris.



Next, insert the paper clip into the threaded neck. Again, force will be required to drive the clip through the entire length of the neck and clear the debris.



To confirm the top portion is completely clear, hold it as shown and run water through the threaded neck. Repeat steps 6 & 7 and continue to flush until a steady stream of water flows through the threaded neck and out of the spout.



Screw the top portion back on the base: Hold the plastic tube firmly and turn the top portion clockwise. Reinstall the finished pump assembly on your dispenser.

If the unit does not perform as expected after following the above steps, please contact us for assistance:

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