

Limited Warranty: Commercial Use

UrbanBooth™ warrants its products against defects in materials and workmanship under normal commercial use, as outlined below. This warranty applies to the original purchaser of products bought directly from UrbanBooth or through an authorized retailer. It is non-transferable.

Workmanship and Cushions: One (1) Year

Covers seams, stitching, padding, spring work, attachment (tacking and stapling), factory finish, and abnormal loss of foam resiliency. All foam softens with use over time. Normal softening is not a defect. Regular vacuuming helps extend cushion life.

Frame: Five (5) Years

Covers structural failure of the frame under normal use.

Upholstery Materials

Vinyl, fabric, and leather are covered by the material manufacturer's warranty. Wearing quality, color fastness, shrinkage, fiber migration, pilling, wrinkling, and stretching are not covered by UrbanBooth. UrbanBooth does not assume responsibility for Customer's Own Material (COM).

Exclusions

This warranty does not cover:

- excessive wear, misuse, abuse, or neglect
- damage from moving or improper installation
- use of harsh or unapproved cleaning products
- outdoor use or exposure, unless the product is specifically designed for such use
- alterations or repairs made by others

Remedy

UrbanBooth's sole obligation under this warranty is to repair or replace the defective part or product, at our discretion.

Warranty Period

The warranty period begins on the date of order. Proof of purchase is required for all claims.

Making a Claim

Contact us with your order number, photos of the issue, and a brief description.

W: www.urbanbooth.com
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