

Warranty Information

Simple Living Products warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the of the warranty period. It will be the discretion of Simple Living Products to repair or replace any parts of this appliance that prove to be defective in materials and workmanship, provided the appliance has been used under normal operating conditions as intended by the manufacturer.

Default Warranty Period on electrical components.	120 Days
Default Warranty Period on non-electrical components.	30 Days

Proof of purchase must be demonstrated prior to any replacements or repairs being conducted.

Obtaining Service

All warranty claims must be filed with Simple Living Products within 20 days before the warranty period ends. Therefore, if your product has a warranty of 120 days, the warranty claim must be filed before the end of day on the 100th day.

Proof of the issue must be provided in the form of a video or photograph. No claim can be filed without proof.

NOTE: The purchaser is responsible for all shipping costs associated with warranty repairs. Replacement parts and/or units will be new, re-manufactured, or refurbished and is subject to the manufacturer's discretion. Simple Living Products does not bear responsibility for any shipping costs or replacement parts; however, we do cover all workmanship costs.

Warranty Exclusions

The warranty will **NOT** apply if damage is caused by any of the following:

- Power failure.
- Improper power supply such as low voltage, defective household wiring, or inadequate fuses
- Accident, alteration, misuse, or abuse of the appliance such as using non-approved accessories, inadequate air circulation in the room or abnormal operating conditions.
- Use in commercial or industrial applications.
- Fire, water damage, theft, war, riot, hostility, or acts of God such as hurricanes, floods, etc.
- Use of force or damage caused by external influences.
- Partially or completely dismantled appliances.
- Damage to surrounding surfaces such as work tops etc.
- If unauthorized personnel have conducted work on the appliance.
- The warranty will automatically be voided if this appliance is used outside the USA or Canada.