

Parts and Damage Replacement Procedure

- 1. Please inspect your purchase immediately.
- 2. This procedure covers product purchased from an authorized Roundhill Reseller and was received in its originally sealed carton.
- 3. If you find a part missing or damaged, you have a 30-day window in which to order a replacement part from the date on your purchase receipt.
- 4. You have 3 ways to do this. You will need a copy of your purchase receipt.
 - a. By Fax: Fax the parts order form below and along with your receipt to 614-878-7918
 - b. By Email: Email the order form and along with your receipt to: parts@roundhillfurniture.com
 - c. By Mail: Fill out the parts order form below and along with a copy of your receipt send it to Roundhill furniture parts department 3640 Zane Trace Drive, Columbus OH 43228
- 5. Once this order is sent in, you will be notified if the part(s) you are requesting can or cannot be shipped within 7-10 business days.

A COPY OF YOUR PURCHASE RECEIPT OR INVOICE MUST BE ATTACHED TO THIS ORDER FORM. NO ORDERS WILL BE PROCESSED WITHOUT PROOF OF PURCHASE.

NAME:			
			(No Post Office Boxes)
CITY:	STATE:		ZIP:
PHONE:		_ FAX:	
EMAIL:			

REASON FOR REPLACEMENT/PLEASE CHECK APPROPRIATE BOX.

- () Damaged /scratched, cracked, broken, crushed, etc.
- () Mechanical malfunction/ drawer glides, swivel mechanisms, lid stays, etc.
- () Missing pieces
- () Unfinished surface
- () Wrong color
- () Other

IF MORE THAN ONE MODEL NUMBER IS LISTED ABOVE, PLEASE SPECIFY THE EXACT MODEL NUMBER OF YOUR ITEM IN THE SPACE PROVIDED BELOW.

Model Number	Part Letter Code	Quantity







