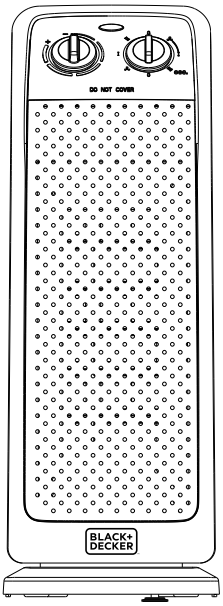
BLACK+ DECKER™

CERAMIC TOWER HEATER

INSTRUCTION MANUAL

CATALOG NUMBER
BHTC571



Thank you for choosing BLACK+DECKER!

PLEASE READ BEFORE RETURNING THIS PRODUCT FOR ANY REASON.

If you have a question or experience a problem with your BLACK+DECKER purchase, go to www.blackanddecker.com/instantanswers
If you can't find the answer or do not have access to the Internet, call 844-299-0879 from 10:30 a.m. to 6:30 p.m. EST Mon. - Fri. to speak with an agent. Please have the catalog number available when you call.

SAVE THIS MANUAL FOR FUTURE REFERENCE.

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SPECIFICATIONS

Voltage: 120V, 60Hz
Power Consumption: 1500W
Unit Size (WxDxH): 6.85” x 6.2” x 18.7”

PRODUCT REGISTRATION

Thank you for purchasing our BLACK+DECKER product. This easy-to-use manual will guide you in getting the best use of your heater.

Remember to record the model and serial numbers. They are on a label on the rear.

Model number

Serial number

Date of purchase

Staple your receipt to your manual.
You will need it to obtain warranty service.

SAFETY INFORMATION

⚠ DANGER	⚠ WARNING	⚠ CAUTION
DANGER - Immediate hazards which **WILL** result in severe personal injury or death	**WARNING** - Hazards or unsafe practices which **COULD** result in severe personal injury or death	**CAUTION** - Hazards or unsafe practices which **COULD** result in minor personal injury

IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING

When using electrical appliances, basic safety precautions should be followed, including the following

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Always unplug heater when not in use.
5. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater or return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
6. Do not use outdoors.
7. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into bathtub or other water container.
8. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
9. To disconnect heater, first turn controls to off, then remove plug from outlet.
10. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
11. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.

12. A heater has hot and arcing or sparking parts inside. Do not use it in the areas where gasoline, paint, or flammable liquids are used or stored.
13. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
14. ⚠ **CAUTION**: Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
15. This heater draws 12.5 amps during operation. To prevent overloading a circuit, do not plug the heater into a circuit that already has other appliances working.
16. The output of this heater may vary and its temperature may become intense enough to burn exposed skin. Use of this heater is not recommended for persons with reduced sensitivity to heat or an inability to react to avoid burns.
17. Don't leave the heater on unattended.

SAVE THESE INSTRUCTIONS
HOUSEHOLD USE ONLY

ELECTRICAL REQUIREMENTS

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

NOTE: Neither BLACK+DECKER nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.

⚠ **WARNING:** To reduce the risk of electric shock, do not use with an extension cord.

⚠ **WARNING – RISK OF FIRE**
It is important the plug fits tightly into the wall outlet.
If the plug does not fit securely and appears loose, it should not be used.
Have a licensed electrician replace the receptacle.

SAFETY INFORMATION

OVERHEAT SAFETY FEATURE

This heater is equipped with a overheat safety feature. When the heater's internal components reach a certain temperature that could cause overheating and possible fire, the heater will automatically shut off. If this should occur, please contact our Customer Satisfaction Center at 844-299-0879.

⚠ WARNING

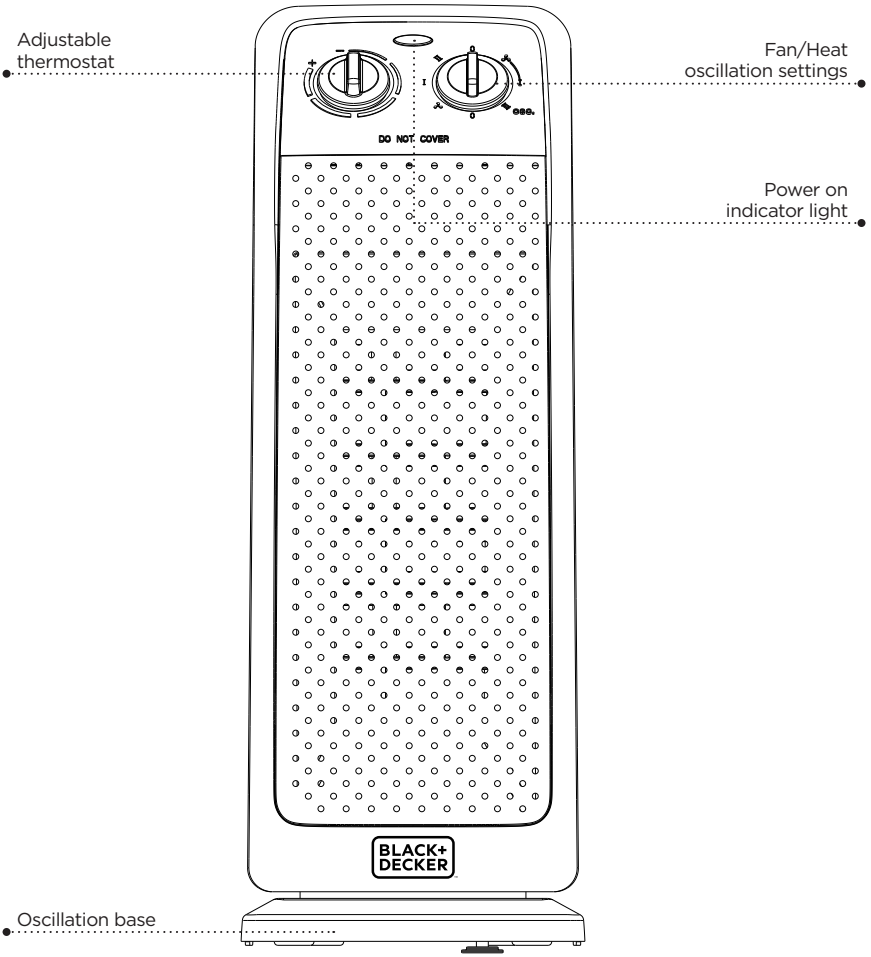
It is normal for the power cord to feel warm to the touch; however, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.

TIP-OVER SAFETY FEATURE

This heater is equipped with a tip-over safety feature. Once the heater is tipped over, an internal switch will automatically shut the heater off. Once the heater is restored to an upright position, the heater will reset. To continue operation, turn heater back on.

SET UP & USE

PARTS & FEATURES



OPERATING INSTRUCTIONS

Place the heater on a firm, level surface and plug the unit directly into a 120 V AC electrical outlet.

NOTE: Only operate heater in upright position.

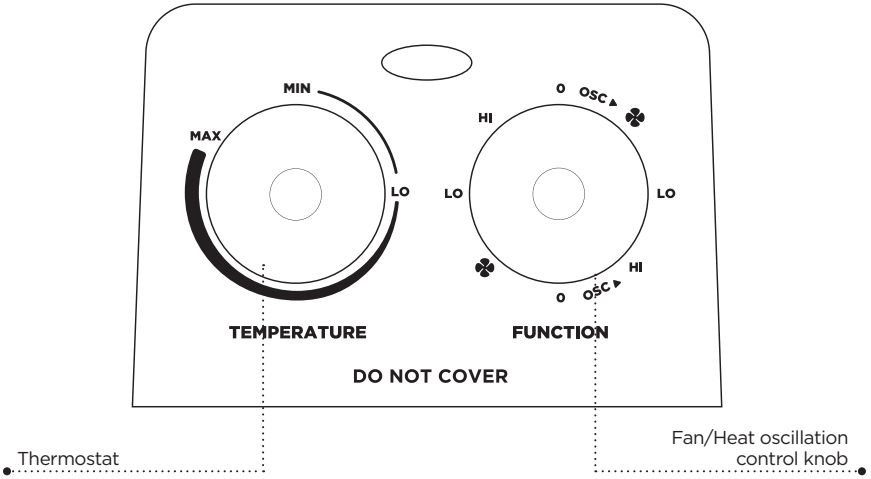
1. Turn the thermostat knob clockwise (right) direction until it reaches the maximum setting. The knob needs to be turned past LO until the power on light illuminates in order to operate the Fan Only, “LO” Heat or “HI” Heat Settings
2. To use the Oscillation function select the Fan Only, “LO” Heat or “HI” Heat Settings on the right side of the Fan/Heat Oscillation control knob. To use without the oscillation function use the settings to the left of the Fan/Heat Oscillation control knob.
3. Turn the heat control knob from the **“O”** (OFF Position) to the **FAN ONLY**(✤), **LO** (Low 1000 watts) or **HI** (High 1500 watts) Heat settings.

The power indicator light turns on when either the, FAN, LOW or HIGH setting is selected.

When the desired temperature/comfort level is reached, lower the thermostat knob until the heater stops operating. The thermostat will automatically maintain the desired temperature level by cycling the heater on and off.

NOTE: Turning the TEMPERATURE control knob clockwise will increase the temperature setting.

Turn the fan/heat control knob to “0” to shut off the unit.



CARE & CLEANING

MAINTENANCE

1. Turn power off before cleaning.
2. Unplug the unit and let it cool completely.
3. To keep the heater clean, the outer shell may be cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth.

⚠ **CAUTION**: DO NOT let liquid enter the heater.

4. DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
5. DO NOT immerse the heater in water.
6. Wait until the unit is completely dry before use.

STORAGE

Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

TROUBLESHOOTING & WARRANTY

BEFORE YOU CALL FOR SERVICE

IF THE HEATER/FAN FAILS TO OPERATE:

A) Check to make sure that the heater/fan is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.

B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

C) Check if electricity to the main power switch in the back of the unit appears to be working.

D) Make sure the heater is in the upright position.

NOTE: For the heater to function properly, the desired temperature on the heater must be set a few degrees higher than the temperature in the room. If the unit seems to not be heating properly, increase the desired temperature on the heater to fully engage the heating elements.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE HEATER/FAN YOURSELF.

CUSTOMER SERVICE

IMPORTANT

DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the BLACK+DECKER Customer Satisfaction Center at 844-299-0879 or service@appliance.com

DATED PROOF OF PURCHASE, MODEL # AND SERIAL # REQUIRED FOR WARRANTY SERVICE

TROUBLESHOOTING & WARRANTY

LIMITED WARRANTY

Any repair, replacement, or warranty service, and all questions about this product should be directed to BLACK+DECKER at **844-299-0879** from the USA or Puerto Rico.

BLACK+DECKER warrants to the original purchaser that the product will be free from defects in material, parts and workmanship for the period designated for this product. The warranty commences the day the product is purchased and covers up to a period of **1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)**.
BLACK+DECKER agrees that it will, at its option, replace the defective product with either a new or remanufactured unit equivalent to your original purchase during the warranty period.

Exclusions: This warranty does not apply if any of the following conditions exist:

1. The appearance or exterior of the product has been damaged or defaced, or altered or modified in either design or construction.
2. The product's original serial number has been altered or removed, or cannot be readily determined.
3. Damage is due to a power line surge, or connection to an improper voltage source.
4. Damage is due to general misuse, accidents, or acts of God.
5. Repair attempts were made by unauthorized service providers; parts other than genuine parts were used; or parts were obtained from unauthorized service companies.
6. The product was transferred from the original owner.
7. The product was purchased as refurbished, like new, or second-hand, or with "As-Is" or "Final Sale" terms.
8. The product was used in a commercial or rental setting.
9. The product was used in settings other than ordinary households, or used other than in accordance with the provided instructions.
10. Damage is due to improper installation.

The following costs are not covered under this warranty:

1. Transportation and shipping costs associated with the replacement of the unit.
2. Service calls to instruct you how to use your product.
3. Service calls to repair or replace the house fuse, reset a circuit breaker, or correct the wiring in the house.
4. Service calls required due to improper installation.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; BLACK+DECKER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Service: To obtain service, product literature, supplies or accessories please call **844-299-0879** to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

BLACK+DECKER does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. BLACK+DECKER has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of BLACK+DECKER. BLACK+DECKER reserves the right to make improvements to this user's manual and/or to the products described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at **844-299-0879**.

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New York, NY 10018

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Product in this box may differ slightly from that pictured. Does not affect function. Not all accessories shown in photography are included in this package.

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