ADJUSTABLE BED BASE USER MANUAL



Please read the manual carefully and keep it safe for future maintenance.

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Safety & Warranty Warnings

ATTENTION
-Read the following information before using this product. Failure to use a surge protection device could compromise safety or cause product malfunction and could void the electrical portion of your warranty.

SAFETY WARNINGS
-Do not use bed outdoors.
-Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.
-When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
-Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring and products using electric power cords).

SAFE OPERATION
-Immediately dispose of all packing materials as they can smother small children and pets. Do not allow any persons or pets under the bed. Children, convalescents and disabled person should not operate the bed without adult supervision.
-Adjustable beds are designed and engineered for a life-style of in-home comfort and are not intended for hospital use or for a bed-ridden patient on an extended recovery. Adjustable beds are not equipped with bars to help patients get safely in and out of bed and are not intended to be used around tent-type oxygen therapy or explosive gases.
-The limitation for this adjustable bed is 850 lbs. The bed will structurally support these weights, provided weight is evenly distributed across the head and foot sections. This product is not designed to support or lift this amount in the head or foot section alone. Exceeding this weight restriction could damage the bed and/or cause injury and void the warranty. Enter or exit the bed in a flat position and do not sit on the head or foot sections while in the raised position.
-It is normal for the raising and lowering feature on this bed to emit a minimal humming sound during operation.
-The level of sound experienced in a room is directly related to the environment within that location. To reduce the resonance, place a piece of carpet or rubber caster cups under the legs. The rubber caster cups also prevent the bed sliding when located on smooth or hard surface flooring.
-Make sure the base is in a flat position and the vibrating motors are turned off before unplugging the bed base from the power source. Always unplug the base

from the electrical outlet before cleaning or servicing the base . If the cord or plug is damaged, discontinue use of the bed base.
-This device complies with part 15 of the FCC Rules for residential use. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operatition. Radio Frequency: 2.4 GHz.

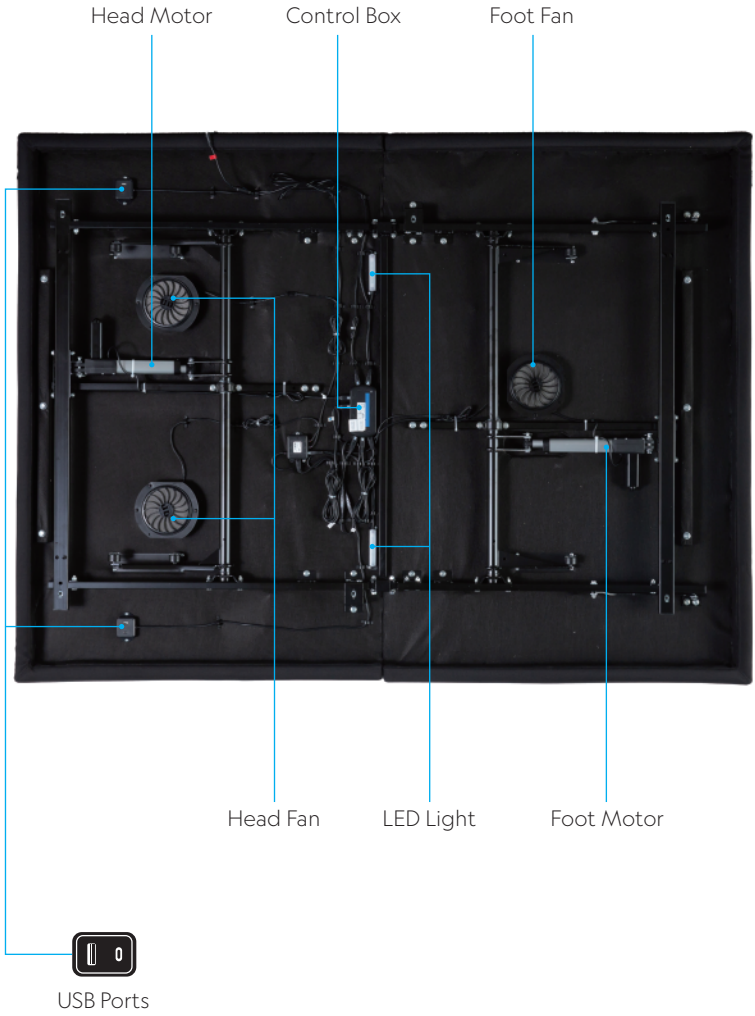
WARRANTY WARNINGS
-Do not open or tamper with the transformer, control box, motors, or remote control (with the exception of battery compartments). The product warranty will be void if these components are tampered with.
-The bed lift motors are not designed for continuous use of more than 2 minutes in an 18 minutes period, or approximately 10% duty cycle.
Any attempt to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.
-The massage units in this bed produce mechanical vibrations that this warranty; (a) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers. Contact the dealer for warranty information on these items; (b) if there has been any modification of the adjustable bed without prior written consent by MLILY; (c) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of education the consumer about the adjustable bed or finding an unsatisfactory power connection; (d) if the recommended weight restriction is not followed (refer to the advisory section of this manual), the warranty will be void. Repairs to or replacement of an adjustable bed or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period. The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by MLILY at its option and in its sole discretion. Repair or replacement shall be the sole remedy of the purchaser. There shall be no liability on the part of MLILY for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty. This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs of expenses, MLILY and/or its service technicians shall not be responsible for moving furniture or any other items not attached to the adjustable bed in order to perform service on the adjustable bed. It is the sole responsibility of the purchaser to provide adequate space and accessibility to the adjustable bed. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will

have to be rescheduled. MLILY makes no other warranty expressed or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by MLILY and excluded from this agreement. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state.

1ST & 2ND YEAR FULL WARRANTY
This warranty begins on the "warranty commencement date" which is the date of purchase for new unused beds and the date of manufacture for beds that have been used as floor or display models.
For the 1st and 2nd year from the Warranty Commencement Date, your adjustable base is warranted against non-excluded defects in MLILY 's workmanship or materials. During the 1st and 2nd year from the Warranty Commencement Date, MLILY will repair or replace (at no cost to You) any defective adjustable base part, and MLILY will pay all authorized labor associated with the repair or replacement of any parts found to be defective.

ADDITIONAL TERMS AND CONDITIONS
This warranty does not apply; (a) to any damage caused by the purchaser; (b) if there has been any repair or replacement of adjustable bed parts by an unauthorized person; (c) if the adjustable bed has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and may activate a special sensor in your pacemaker that detects motion. This can fool the pacemaker into "thinking" you are engaged in some sort of physical activity and require a faster heart rate. You may experience a sensation similar to when you are exercising. Consult your physician for further information.

Overview & Parts List



Overview & Parts List

All electronics and components that need to be installed are located in boxes.
Before discarding the packing materials, ensure that all the parts are accounted for.

A



Remote Control only
(No batteries included)

B



Bed Legs & Bottom Caps (6)

C



Power Cord (1) & Power Supply (1)

D



Head Retainer Bar (2)

E



Foot Retainer Bar (1)
Attached To The Bed Frame

F



SYNC Straps 1Pcs (Split Type Only)

Installation Guide

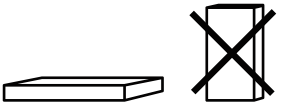
Notes

1.



Two people are required to assemble this adjustable base.

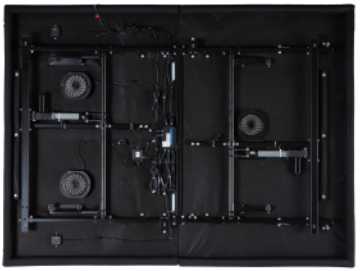
2.



Open the carton in the flat position, bottom facing up, to avoid damage.

Step 1

Remove folded bed base from the box and carefully unfold it top side down on the floor.



Take caution to avoid pinning fingers or any underside wires along the hinge.

Step 2

Open the accessories box and ensure all accessories are included (see page 5).

Attaching Bed Legs

Step 1

Four different heights bed foot allows customers to adjust heights (3"/ 6"/ 9"/ 12") based on the height of the bed frame.
Hand tighten the legs by threading them clockwise into the prethreaded holes on the bed frame.



Nut on the frame is removable and replaceable. Please remove tape on the nut to install legs.

Step 2

Once legs are attached, please pick up from head and foot and flip without resting on legs.

Installation Guide

Installing Retainer Bar

Step 1

With assistance turn the bed frame over, top side up.

Step 2

Insert the ends of the retainer bar into the quick connect brackets located at the foot of the bed.



Setting Up Electronics

Step 1

Take out the power supply and power cord from the accessory box.



Step 2

Connect the power cord and plug the power cord into a working electrical outlet.



Note: Do not overload power board.

Step 3

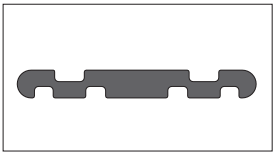
Install the three (3) AAA batteries into the remote control. Confirm the remote control works by pressing the lift buttons.

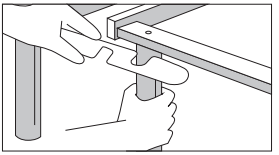
* Three AAA Batteries
* Batteries not supplied

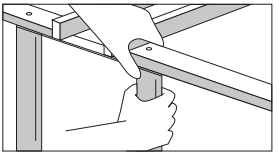


(Split Type Only)

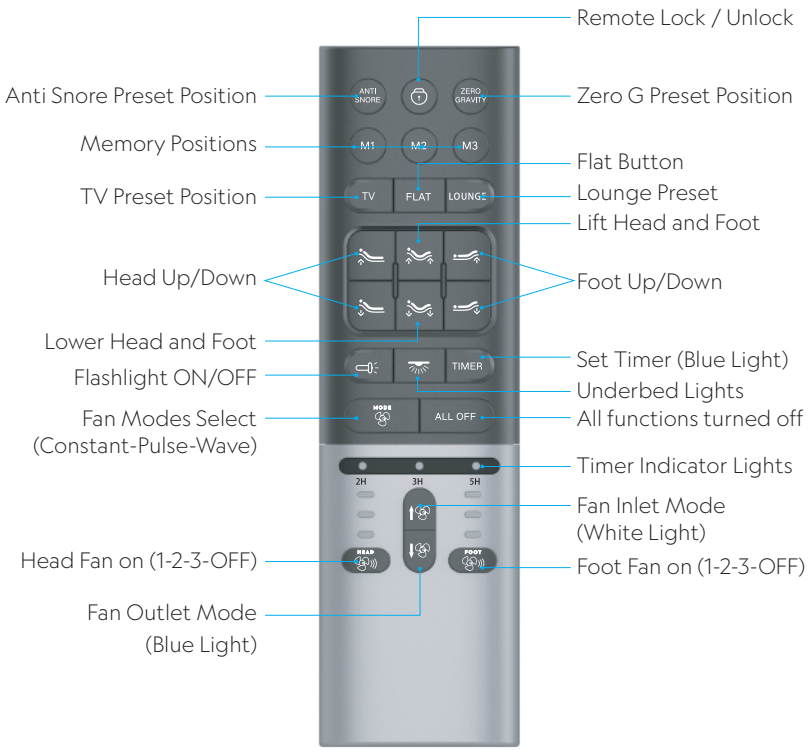
Insert the straps above the legs (strap goes between the frame and the leg), then tighten the legs.



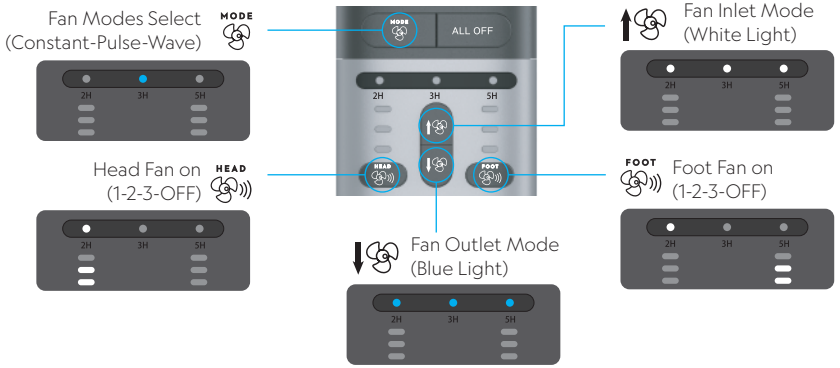




Remote Control Instructions



Fan Control Instructions



Pairing Remote Control Instructions

The original remote that comes in the box, should already pair with the base.
In the even that the remote is not paired with the base, follow these steps.

Remote Is Not Paired With The Base

STEP 1

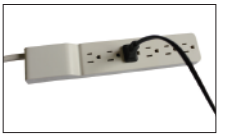
Make sure the batteries in remote work fine.
Replace them when necessary.



* Three AAA Batteries
* Batteries not supplied

STEP 2

Plug the power cord to the power source.



STEP 3

Press & hold buttons of head up and foot up simultaneously, and then press & hold the blue button on the cord that connected to the power supply.
Once you hear beeps, it is paired.





Synchronizing Two Bases - Unison Movement

Overview

Two TXL or CKS bases may be placed next to each other to form a King or Cal King. Both sides can be operated independently with their own remotes or, if desired, a single remote can be used with both bases. Using a single remote for both bases will result in the bases moving jointly.

Setting Up Electronics

Step 1

Ensure both bases (A & B) are plugged into a power source and both are in the flat position.

Step 2

Using the splitter cable (included with TXL or CKS bases only) plug both cables into each base's control box. The bases should now be controlled by one remote.

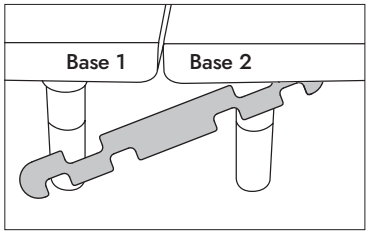


Tandem Bracket Installation

Split Type Only

STEP 1

With the bases in their desired location, slightly loosen both legs to allow the strap to fit on the leg bolt, between the leg and frame.



STEP 2

Slide sides (a) of the connecting strap onto leg bolt. Secure the strap by shifting to the left.



STEP 3

Re-tighten legs. Do not over tighten. Use the remaining strap and repeat on other end of the base.

Emergency Battery Backup

Overview

Important: The backup battery is only to be used in case of a power outage. Batteries are not to be used for normal operation of the bed. The backup battery will not support repeated movement for an extended period of time.

Backup Battery Use:

Use two 9V batteries only (not included). If a power outage occurs, install the 9V batteries into the power supply to allow temporary power to the base (see image A).

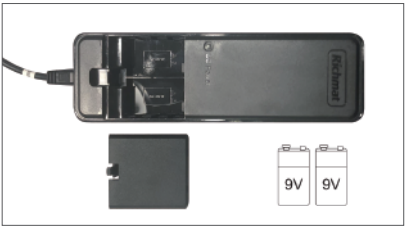
Installing Batteries:

Unplug the power cord from the outlet and remove the cover from the compartment on the underside of the power supply (see image B). Place two 9V batteries inside, close the cover and plug the power cord back into the wall outlet. The backup battery will not support repeated movement for extended periods of time. After power is restored, unplug power cord, remove the batteries, then plug the power cord back into the wall for normal use.

A



B



Two 9V batteries, Batteries not supplied.

Troubleshooting

In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

Remote control illuminates and appears to be operable, but will not activate bed.	Verify that the power cord is plugged into a working, grounded electrical outlet. Test the outlet by plugging in another working appliance.
No features of the power will activate.	Program the remote control (see the Setting Programmable Positions and Pairing Remote section of this manual for programming procedures). Unplug the power cord, wait 30 seconds and plug back to reset electronic components. The surge protection device or the electrical outlet may be defective. Test the outlet by plugging in another working appliance.
Wireless remote will not illuminate.	Replace the batteries in the wireless remote.
Head or foot section will elevate, but will not return to the horizontal (flat) position.	Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction. Head section may be too close to the wall. Headboard may be too close to the edge of the mattress. Verify that there is enough distance between the headboard brackets and mattress. Adjust if required.

Troubleshooting

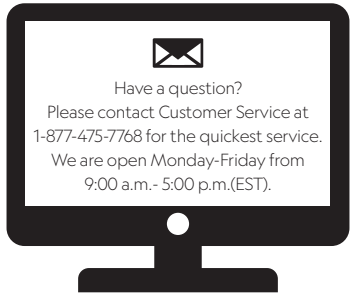
Head & Foot lift function has minor interference during operation.	Check batteries in wireless remote control, replace with three (3) new AAA batteries if necessary. Make sure that you are following the duty cycle of the motors (do not operate more than two minutes over an 18-minute period, or approximately 10% duty cycle). Press the lift buttons squarely and accurately. Wireless remote control may be experiencing common Radio Frequency Interference from other radio transmitting devices. Wait several seconds, and then try pressing the appropriate button again, See the FCC Compliance Statement on page 2 of this guide.
A clicking noise is heard under the bed when raising or lowering.	This is normal. The lift motor relays “click” when they are engaged. No action is required.

Common Problems & Recommended Solutions

Remote Control or Motor Malfunction Solution:	Ensure the bed is properly plugged into a working outlet. Check the remote batteries or try re-pairing the remote to the bed. If the motor stops mid-function, unplug the bed for 10 minutes and restart. Contact customer service if the issue persists.
Product Does Not Match Description Solution:	Before assembly, verify all parts using the checklist in the manual. If any components are missing or incorrect, contact support immediately for free replacements. Double-check product specs on the purchase page to avoid misunderstandings.
Parts Missing or Damaged Solution:	Inspect all parts before starting installation. If power cables, USB modules, or adaptors are missing/damaged, request a replacement through the warranty service. Photos of damaged parts will help expedite support.
Bed Frame Too High or Uneven Solution:	Check leg height installation settings. Most models have adjustable legs—adjust to preferred height. Re-tighten all bolts evenly to ensure level support.
Noisy Operation or Vibrations Solution:	Some noise during movement is normal. If vibrations are excessive, inspect for obstructions under the bed or loose bolts. Lubricate motor joints if noise continues.
Mattress Slippage Solution:	Reinstall mattress retainer bars. Use a mattress gripper pad between the base and mattress. For heavy movements, secure with Velcro strips.

Contact US
We're here to help you.

If you have any issues with this product, please don't hesitate to reach out to us via email .



We want you to be completely satisfed with your purchase!
If anvthing is missing, damaged, incrrect, or not what you expected, don't worry.
Please keep the outer packaging and take photos of the packaging and products, then reach out to us at csr@mlilyusa.com.
We assure youthat we will address your concerns and provide a solution within 24 hours.

For this product, We offer two years of free local after-sales service (electric motors and electronic control parts) and twenty years of paidafter-sales service.