

“Limited” Warranty Dealer Exchange Program

Full Replacement

0-60 months

50% Trade-In

61-120 months

Trade-In value means that or its authorized dealer will offer a credit of 50% of the current manufacturer’s suggested retail price for a defective component, this credit to be applied towards the purchase of a replacement component or complete bed from Foam Mattress or its authorized dealer. See above chart to calculate trade in value.

Sales and use taxes, plus shipping and handling charges are the responsibility of the consumer. Consumer is required to deliver damaged product to the authorized .

This warranty is between and the original purchaser and is valid only when accompanied by the original purchaser’s sales receipt showing original date of purchase and location of purchase. Replacements under this warranty revert back to the date of original purchase for future warranty.

Its authorized dealer can accept or reject warranty claims based on its findings. This warranty applies in normal residential use only. can make substitutions as required of materials, components, and sub-components of comparable value and utility. This warranty is limited to product repair or replacement (to be determined) reserves the right to refuse service and invalidate the warranty when, upon inspection, the sleep set is found to be in an unsanitary condition or when the product failure is caused by factors other than defective workmanship or materials.

This warranty assures that: Cover will remain serviceable and free of runs and tears. Edge tape stitching will not become defective. Body impressions at least 2” deep on both sides. The box foundation parts will stay intact and not break. It DOES NOT APPLY TO tears, punctures, or cuts caused by accidents, abuse, improper installation of components, or any negligence by the consumer or user. It is understood that this does not include a normal increase of softness in the Foam Mattress material or a decrease in the slow recovery feature which does not effect pressure relief.

Certain items are not covered by this warranty. These include, but are not limited to the following:

1. Components subjected to abuse including abuse intended to simulate failure.
2. Damages caused by shipper, dealer, or installation crew.
3. Any part which merely exhibits normal wear, yet functions essentially as new, including stretching of materials and Stitching.
4. Disclaims liability for any aspect of installation and any inconvenience caused by a defective part of a component.
5. Tears, punctures, or any damage caused by improper installation, moving of the bed or use.
6. Failures attributed to improper design or function of associated components not manufactured
7. Bedding sold “as is” or floor models.
8. Bedding Height
9. Fabric stains, soiling or burns
10. Body impressions 2” deep or greater on only one side or less than 2” deep on both sides.
11. Sheet Fit
12. Mattress Damage due to an inappropriate foundation
13. Comfort preference

During normal use of your new Mattress, you may notice slight body impressions. These impressions commonly occur because the material is adjusting to the contours of your body. (Body impressions are not product defects.) To help minimize body impressions, turn your mattress every two weeks during the first three months, and once every eight weeks thereafter. The Illustrated rotation cycles below should be continued throughout the life of your sleep set.

To make a claim, return the defective part along with your original sales receipt to an authorized dealer. If there is not a dealer in your area, send a copy of the original sales receipt along with a brief description of the problem .All items must be sent postage prepaid along with \$15.00 to cover the cost of shipping & handling for items that can be sent with UPS. All other items will be charged the actual freight cost. Repairs or replacement will be made at the company’s option. This is the entire exclusive express limited warranty. The manufacturer neither makes nor is responsible for any other warranties, either expressed or implied, including those of retailing dealers. **Any and all liability for breach of warranty, as well as damages for incidental or consequential losses including but not limited to water damages, are expressly denied.**
Warranty return is limited to only the single affected component