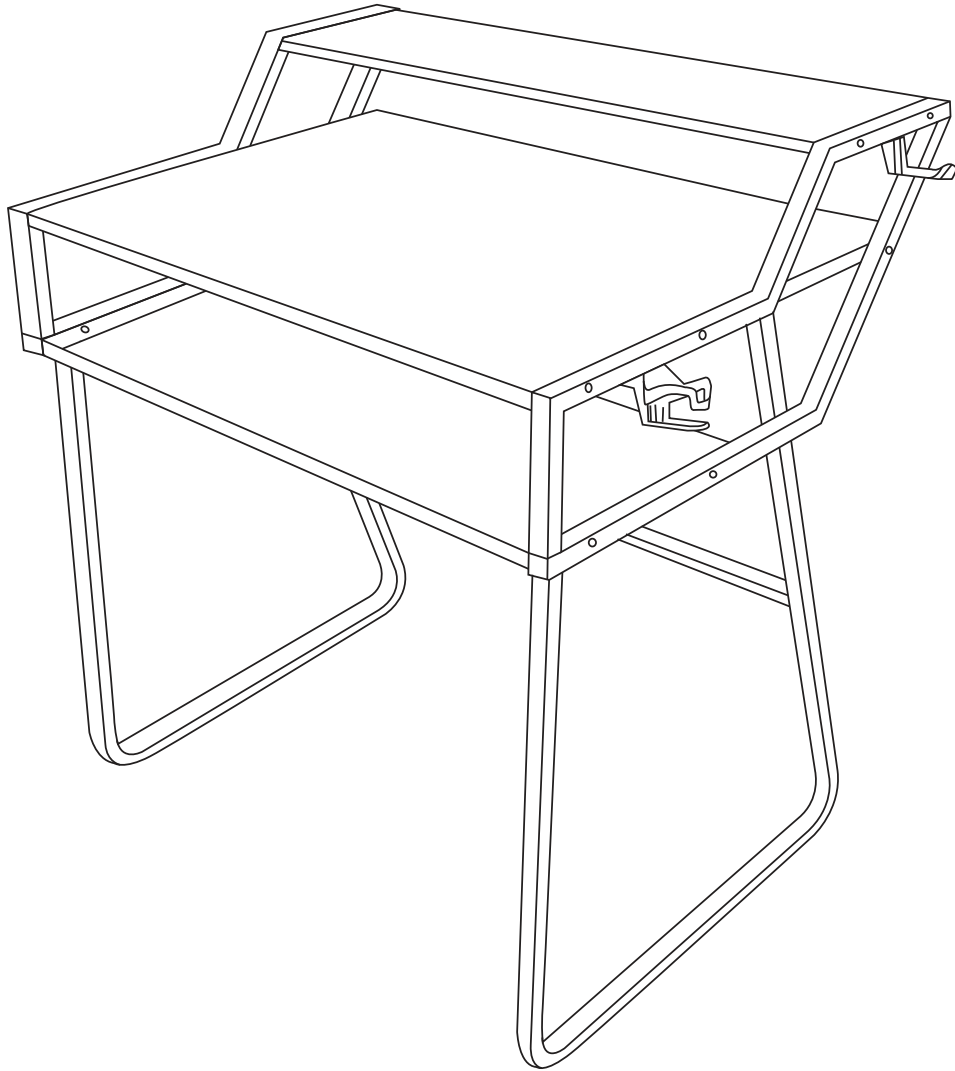


# Owner Manual



Recommended number of installers: 2

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If you have any questions  
about our products or our  
policies, please feel free to contact us.

# After-sale Policy

[Manufacturer warranty]

(1) 365 days quality assurance

① The following cases are not covered by the warranty even within the warranty period (paid maintenance).

- Damage caused by transportation, movement, drop and other reasons after delivery.
- Malfunctions caused by failure to observe the precautions or specified conditions stated in the instruction manual, labels, packaging, etc., or malfunctions caused by incorrect use exceeding the limits.
- Product damage repaired by anyone other than the our company or the designated supplier.
- Damage caused by natural disasters such as earthquakes, fires, lightning strikes, wind disasters, floods, salt damage, or other external factors.
- If the warranty card or order number is presented, the warranty period cannot be confirmed.
- Leather (fabric) wear, synthetic leather hydrolysis or hardening, genuine leather discoloration or cracking, sun fading, etc.
- Abrasions, scratches, stains, discoloration, etc. caused by daily use.
- Wear on casters, etc.
- In the case of other defects caused by the negligence of the customer.

## (2) 30-day Return and Money Back Guarantee

[Please follow the rules of the corresponding platform]

Refunds will be processed automatically upon return of the product to designated location within 30 days of the date of your order, as long as you follow return policy instructions.

※Please refer to the above link for the return method and return conditions.

※Original manufacturer packaging is required for returns. Please do not discard the original boxes.

## [Other notes]

- The warranty information on this page promises to repair the product free of charge within the warranty period and conditions specified in the instruction manual.
- The warranty information provided on this page does not limit your legal rights, so if you have any questions about repairs after the warranty period, please contact us by email.
- 365-day quality assurance is a service that provides support (guarantee) for 365 days from the date of your order. After ordering a new replacement product, the warranty period will not be extended again.
- When lending or transferring our products to a third party, be sure to attach the order number and instruction manual together. In addition, we are not responsible for any trouble caused by the act of lending or transferring.
- After-sales service rights such as return and replace are applicable only to the customer who purchased the product. After-sales service rights are not transferred even if the product is lent or transferred to a third party.
- When replacing parts or products, we may use alternatives with a different appearance.
- If the warranty has expired, we will provide after-sales service, but the customer will bear the freight and other costs.
- The warranty information on this page is valid only in NA.
- Except for special circumstances, the warranty provided on this page is valid only for the personal use of the product.
- If you would like to replace the product under warranty, you must return the original product to us. After confirmation by our customer support, you need to return the product within a certain period of time. Please note that if you change the time of return without contacting us in advance, you may not be covered by the warranty.
- We do not provide repair services.
- We do not sell assembled products.

### About Your Personal information

The Company and its affiliated companies (hereinafter referred to as "the Company") will handle personal information (hereinafter referred to as "personal information") such as the customer's name and address provided by the customer as follows.

- We will use your personal information to respond to inquiries about our products, repair and confirm them, develop new products, etc., and keep a record of the contents of your consultation for these purposes. there is.
- Personal information will not be disclosed or provided to third parties outside the company, except when the company entrusts a cooperative company to carry out maintenance, it is necessary to perform business or exercise the authority stipulated by laws and regulations, or there are other legitimate purposes
- When the person requests disclosure of personal information, we will disclose it to the person without delay. If you wish to be notified of the purpose of use of personal information, correct, add, delete, stop using, or stop providing to third parties, please contact us at our email address.

US02

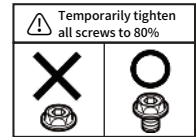
# Point of Assembly

## How to tighten screws

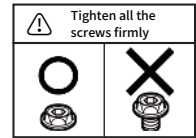
Do not tighten the screws from the beginning

- Tighten all the screws only in halfway at the beginning of the assembly, otherwise the screws might not be aligned with the screw holes and cause further distortion of the chair.

## 1 Temporarily tighten all screws to 80%

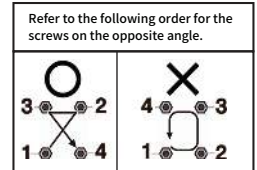


## 2 Finally, tighten all the screws firmly.



## How to tighten the diagonal screws

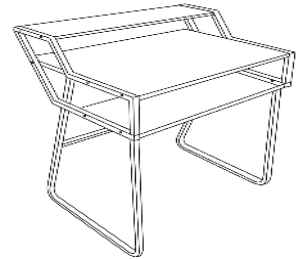
- Install the first screw into any hole and then install the second screw diagonally.
- Install the remaining screws.



## Please lay the carpet

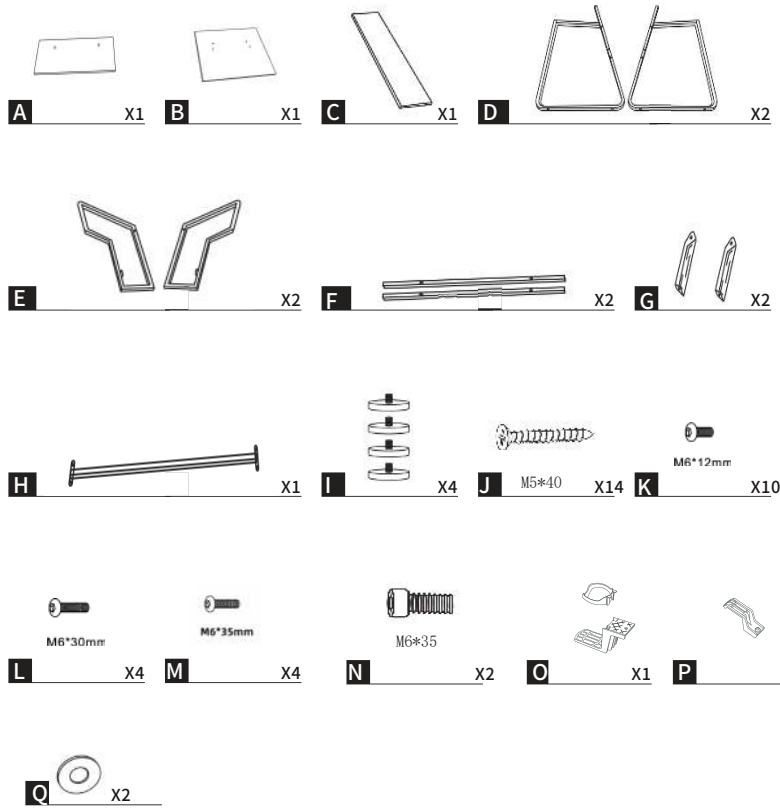
To protect the floor, place a rug under the unit as shown in the illustration.

- Thick cloth
- Packing cardboard, etc.



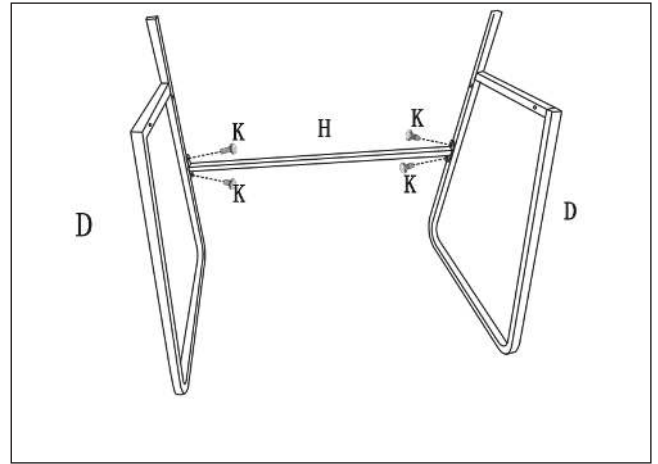
US03

# Parts Checking

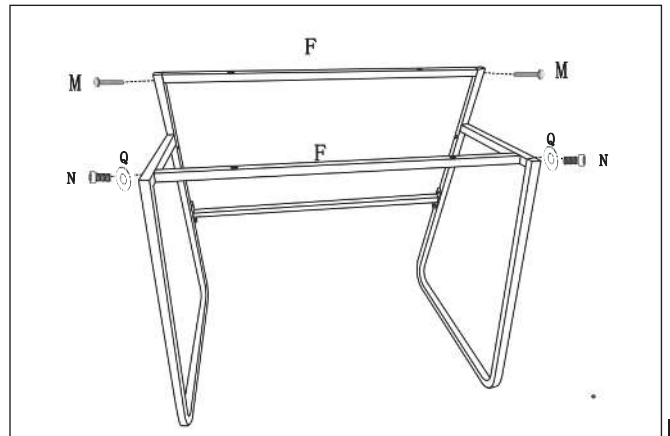


※In the event of missing parts or initial failure, please contact our customer support.

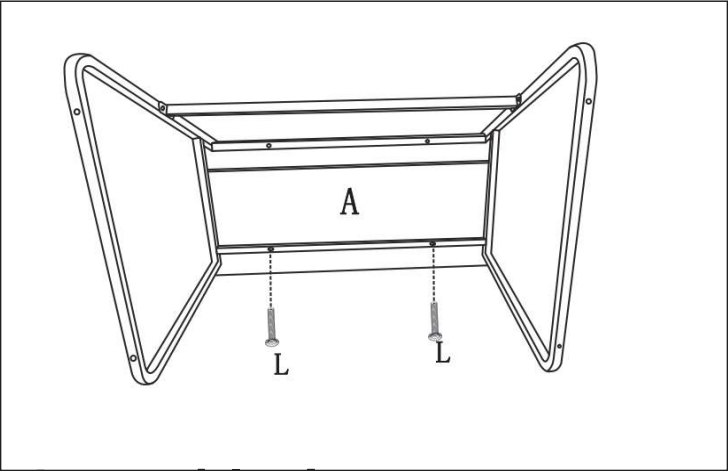
# Assembly 1



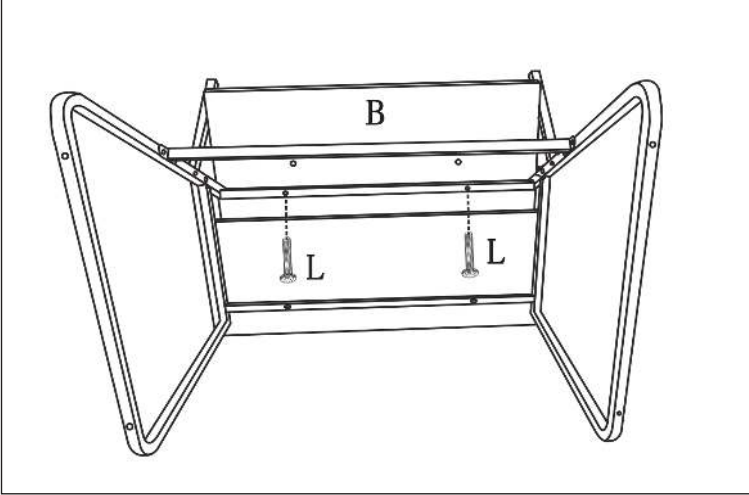
# Assembly 2



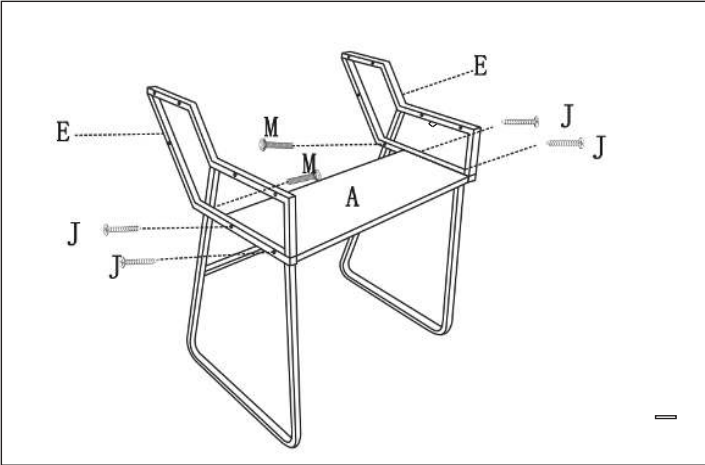
### Assembly 3



### Assembly 5



### Assembly 4



US06

### Assembly 6



US07

