

# Palermo and Rimini Collection Installation Instructions

---

## Prior to Installation

Palermo and Rimini Collection tiles have a TCNA variation rating of V2. Each sheet of mosaic will contain all variations of glaze color/shade within the range, but some sheets may exhibit a slightly different balance of variation than others. Loose field tiles (non-mesh mounted mosaics) will also exhibit similar glaze variations. For this reason, all mosaics and field tiles must be dry-laid before installation to ensure proper random shade variation and prevent light and dark patches due to similarly-shaded materials being installed directly adjacent to one another.

## Cutting

All cutting must be performed on a suitable wet saw with a new blade appropriate for the material. Tile nips can chip the glaze or cause it to flake off at the cut edges, allowing moisture to infiltrate the body of the tile.

## Substrate

All tile products must be installed over a substrate suitable to the installation location. Refer to current TCNA installation guidelines for suitable substrate materials and preparation.

## Adhesive Installation: Mosaics

All mesh-mounted mosaic products must be installed using a suitable mastic for wall installations and/or thinset for flooring applications. Refer to the current TCNA handbook for the appropriate adhesives and trowel methods for your particular installation.

## Adhesive Installation: Field Tile

All ceramic and porcelain field tile products must be installed using a suitable mastic for wall installations and/or thinset for flooring applications. Refer to the current TCNA handbook for the appropriate adhesives and trowel methods for your particular installation.

## Sealing

All crackle-glazed ceramic and porcelain products must be sealed with a penetrating sealer prior to grouting. If this step is not taken, the grout will penetrate the cracks in the glaze and discolor the tile. This discoloration is not reversible.

## Grout

Grout color to be specified by designer/product specifier. Grout joint widths between full sheets of mosaic products should match the factory grout joint width within the sheet. Grout joint widths on field tiles to be specified by the designer/product specifier. Unsanded grout should be used on all glass, metal, hand-painted, and metallic-glazed tile. Sanded or unsanded grout can be used on all non-crackle glazed ceramic and natural stone. Refer to current TCNA installation guidelines for minimum/maximum grout joint widths depending on type of grout used. Fully-installed and grouted material must be sealed per TCNA guidelines (including crackle-glazed materials that were sealed prior to grouting).

## Limitations of Liability

Medici & Co. is not responsible for any installation and cannot replace materials due to improper installation.

## Warranty

Installer to inspect all materials upon receipt and submit to the designer/product specifier, through photographs or in-person inspection, examples of the tile range for approval. Written approval of materials must be received by Medici & Co., either by mail or email (info@mediciandco.com), within 15 days of receipt of materials. Special-order and/or custom materials are not returnable unless a physical manufacturing defect is present. No returns or warranty claims may be submitted on any installed product or uninstalled product outside the specified warranty return period.