

## Trouble shooting:

Missing / Wrong / Broken parts and installation issues



Send email with your question pic, order NO. and screenshot of order details to:

support@idealhouse.vip



Respond within 24 hours



Issue resolved

### Tips!



- 1. Check all the components & screws are intact before assembling.
- 2.If you notice any pieces are missing or damaged please do not assemble and contact us immediately.
- 3. Please send an email with you order number and issues, we will respond within 24 hours.

Customer Service Team: support@idealhouse.vip

#### IMPORTANT SAFETY INFORMATION

Please carefully read the following instructions and caution warnings before assembling the product.

Following this guide will ensure that you install, use and maintain the product properly.

Please keep this installation and user manual/instructions for future reference in case you need to disassemble the product.

Never allow children to climb onto the product. Ensure that you have special safety measures when children are around on their own.

Be sure to check that all parts of the product are intact after you open the package.

Do not assemble if you notice serious damage such as cracks or bends.

During installation, please use work gloves for hand safety.

Please assemble the unit on carpeted floor or the flat cardboard box to avoid scratching the surface or your floor while assembling on the floor.

To assemble, please use the complimentary installation tools (Phillips screwdriver). Pay more attention to the direction of components at each steps.

It is recommended that two people work together to assemble the product.

#### RETURN POLICY

Please contact us directly within 30 days after receiving.

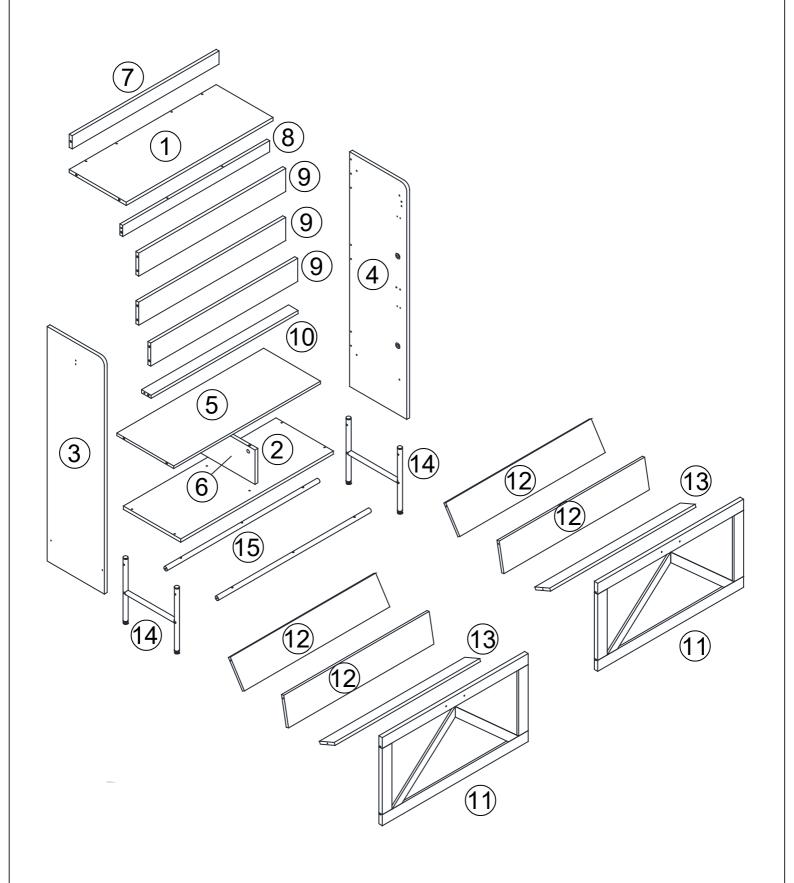
Ensure the product is in a good condition with the original box and all original certificates of purchase, manuals, and accessories attached.

#### HOW TO MAINTAIN YOUR PRODUCT

Check the screws of the product are not loose from regular use.

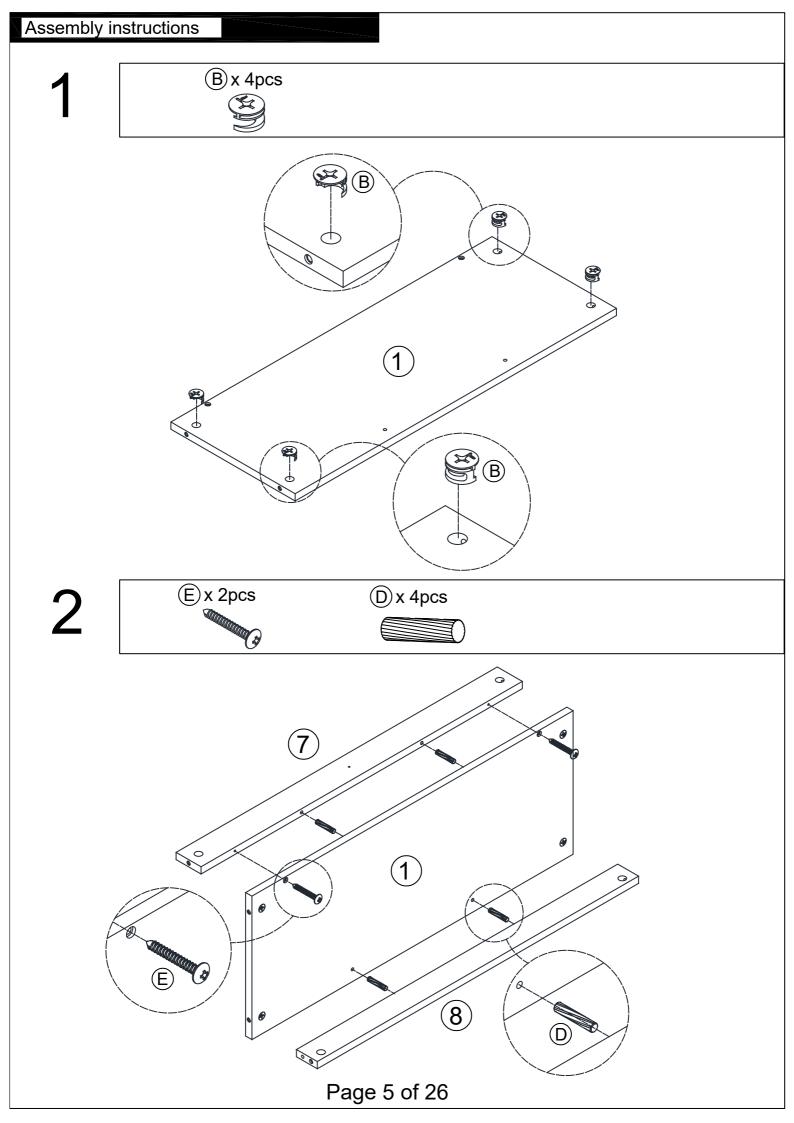
Do not use sharp instruments, rubbing alcohol, corrosive chemicals, or abrasive cleaners to clean the item.

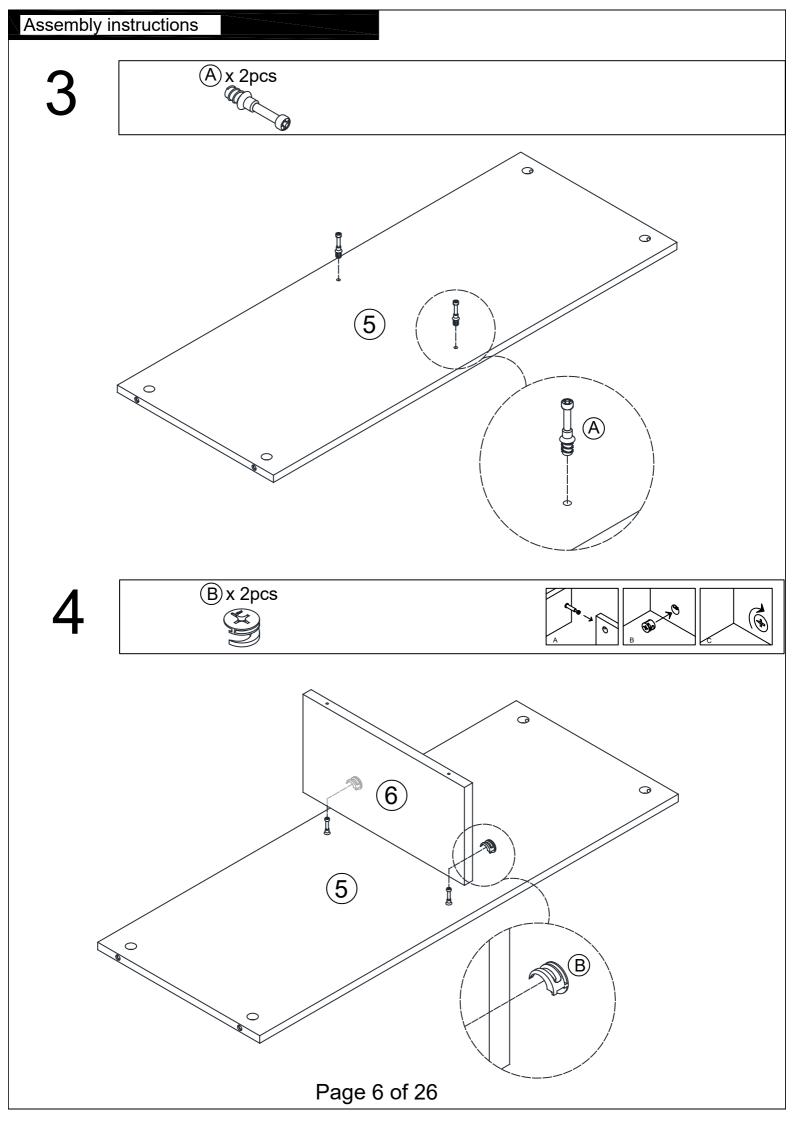
Please check that you have all the parts listed below

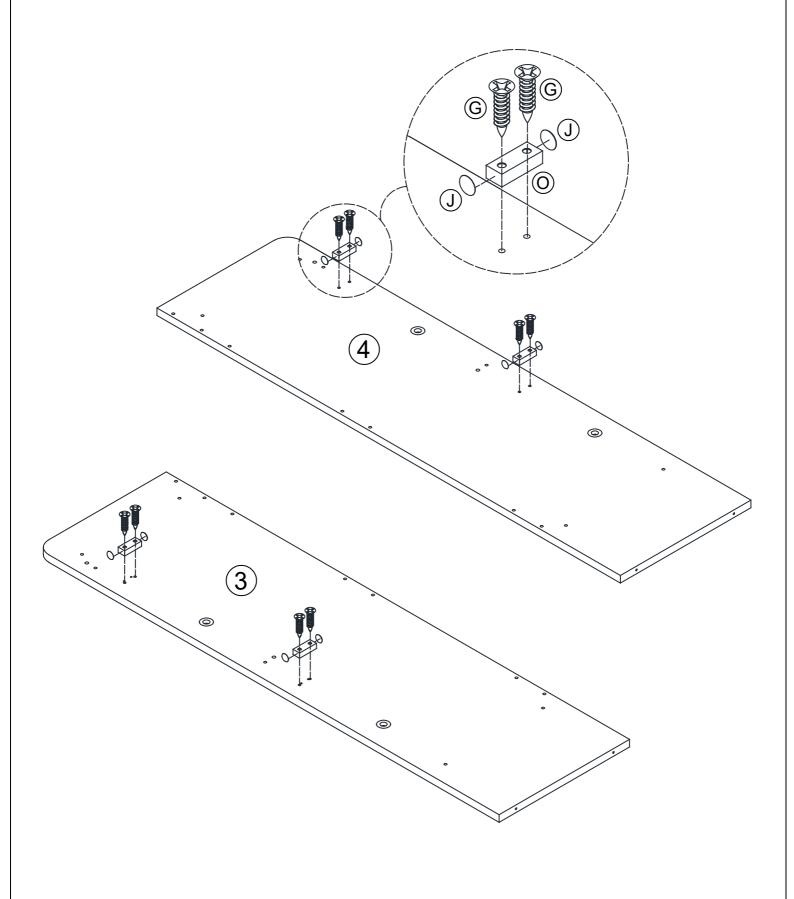


## Please check that you have all the parts listed below

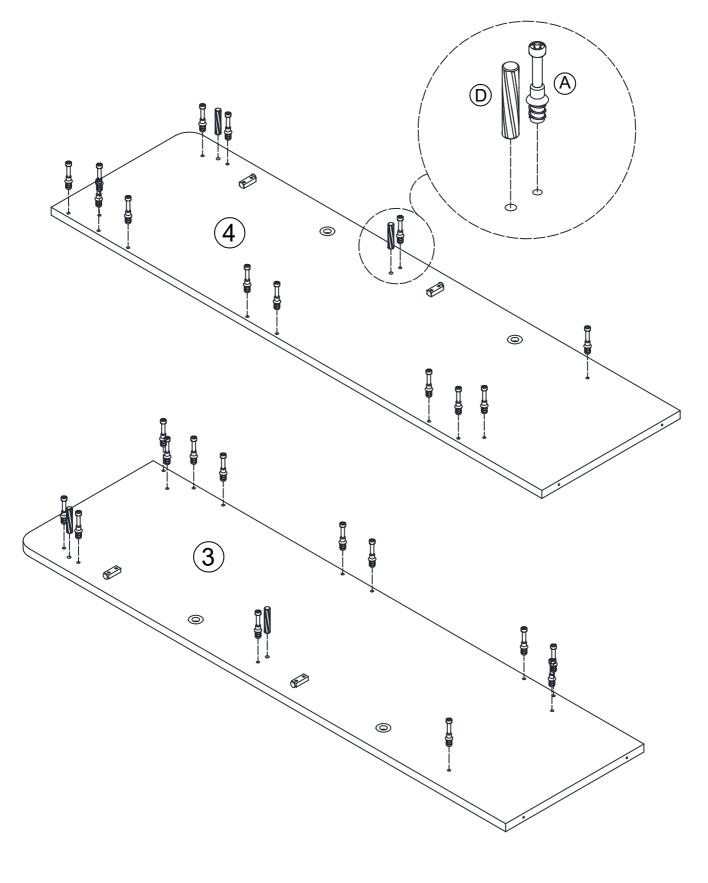
A x 28pcs	®x 28pcs	© x 28pcs	① x 8pcs
M6*32mm	Ø15*9mm	Ø25mm	Ø6*30mm
Ex 18pcs	Fx 20pcs	© x 12pcs	H x 4pcs
M4*30mm	M4*15mm	M3*20mm	M4*18mm
1 x 4pcs	① x 8pcs	€x 1pcs	Lx 2pcs
M6*35mm			
M6*35mm	Ø10*1.5mm	M4*55mm	
N x 4pcs	M x 4pcs	① x 2pcs	Px 2pcs
Ø17*8mm	M4*12mm	<b>**</b>	913
② x 2pcs	96 x 1pcs		
43*39mm	V 20		



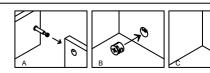


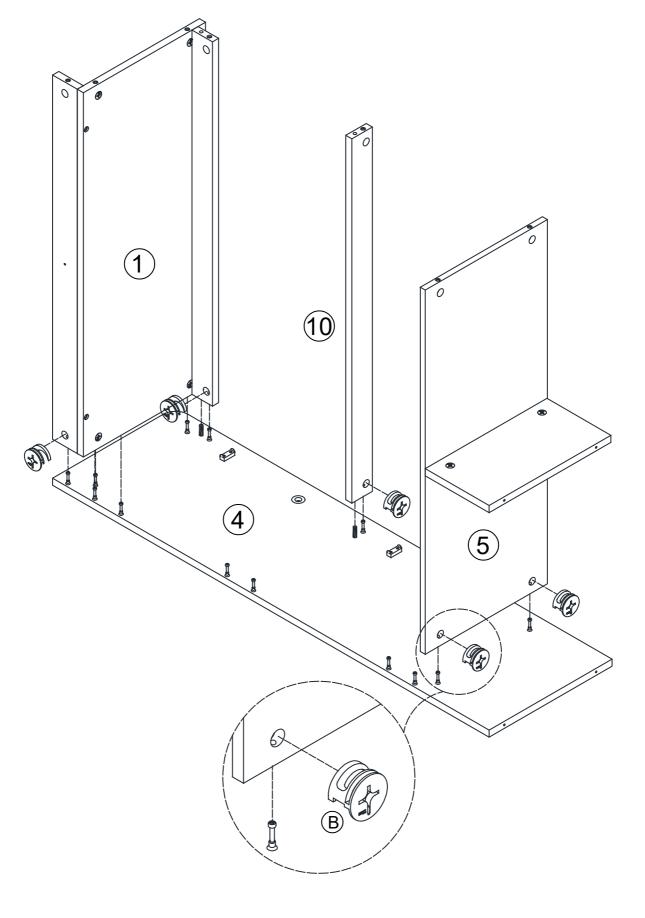




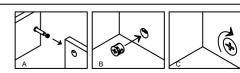


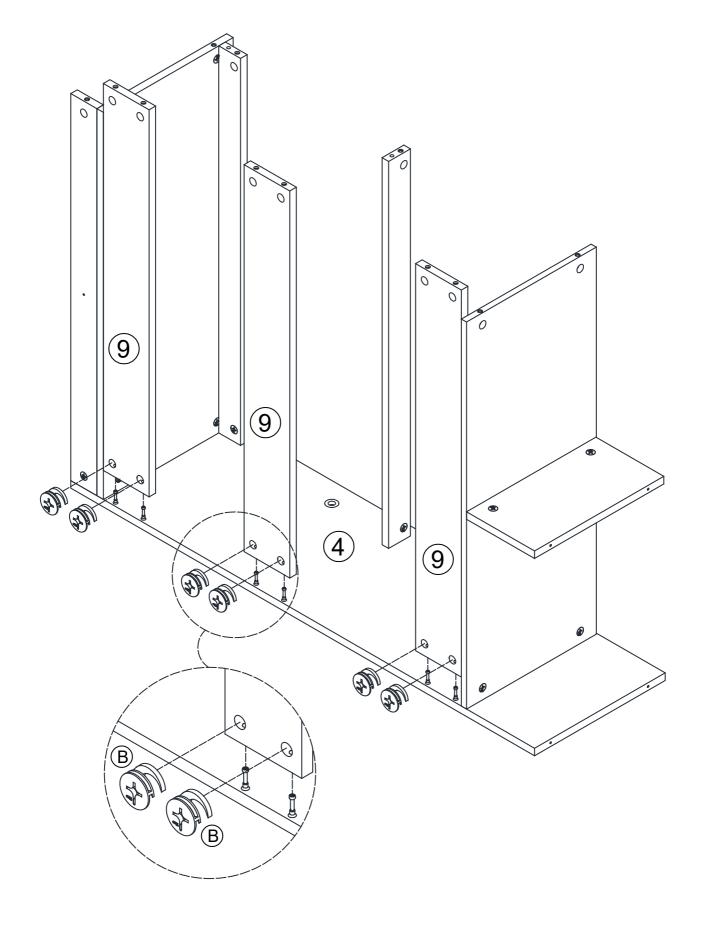




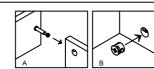


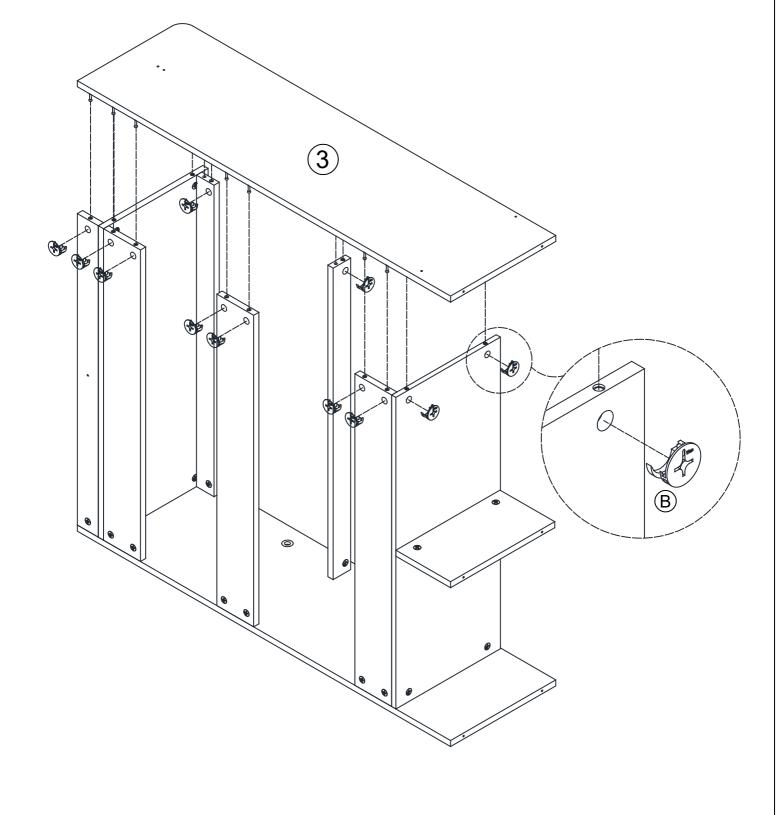


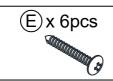


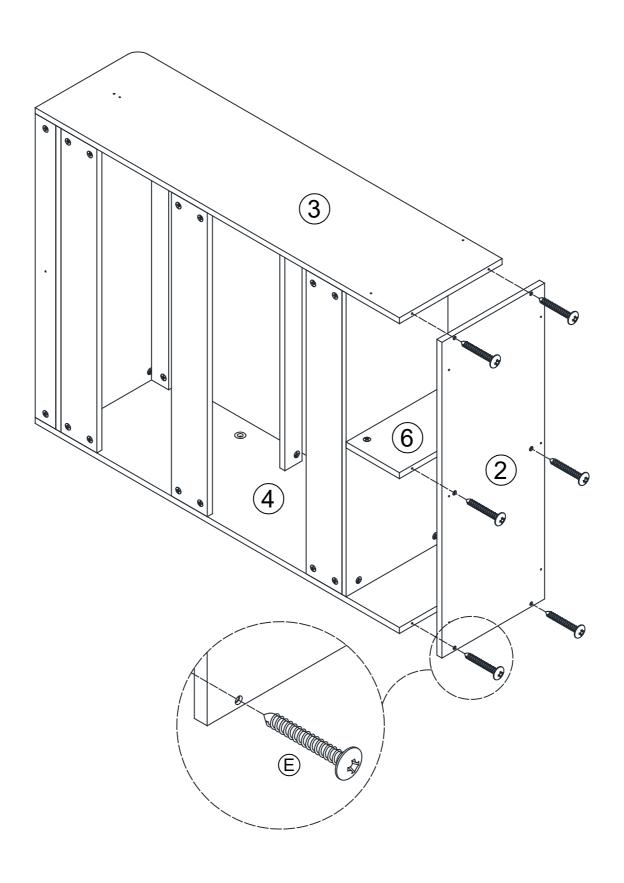


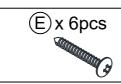


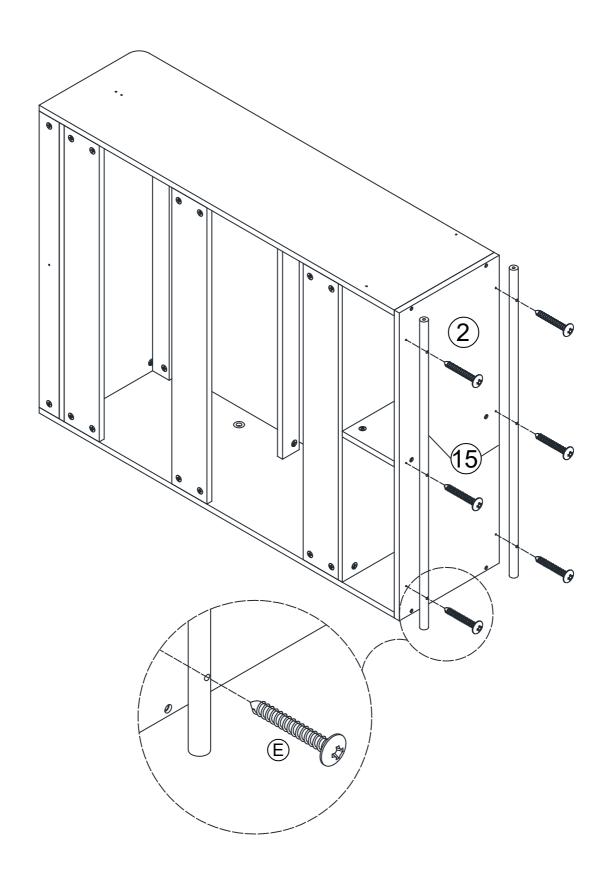


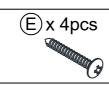


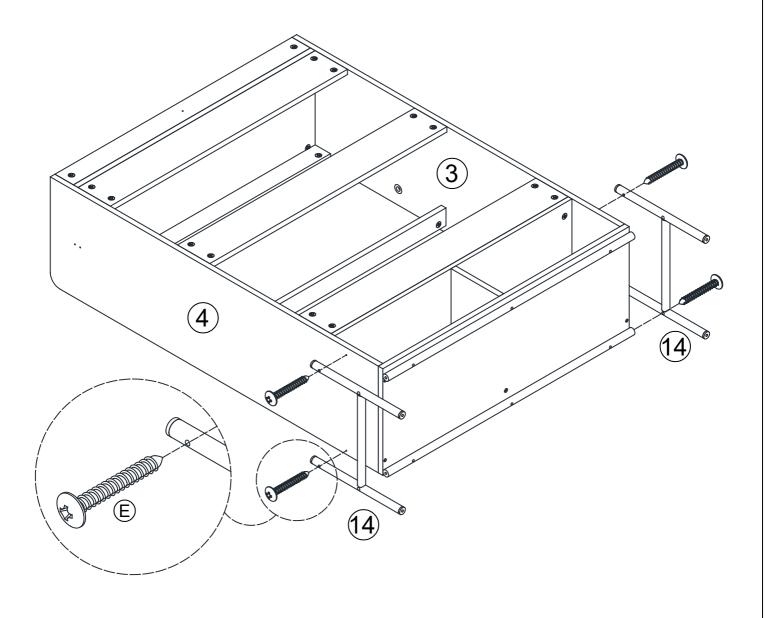




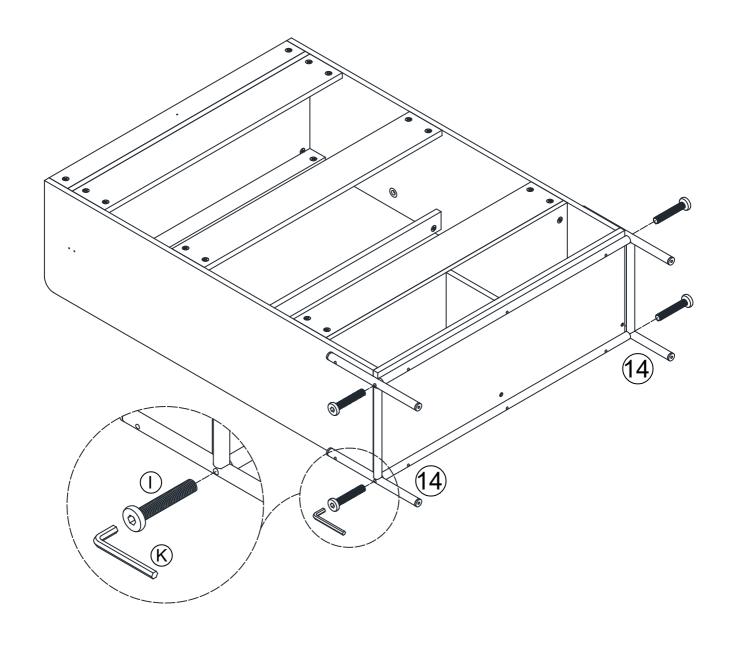




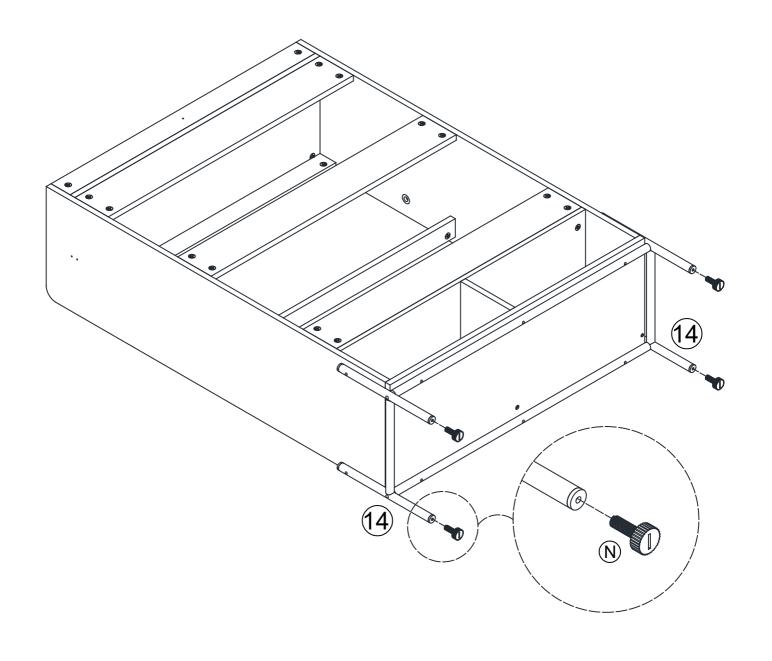




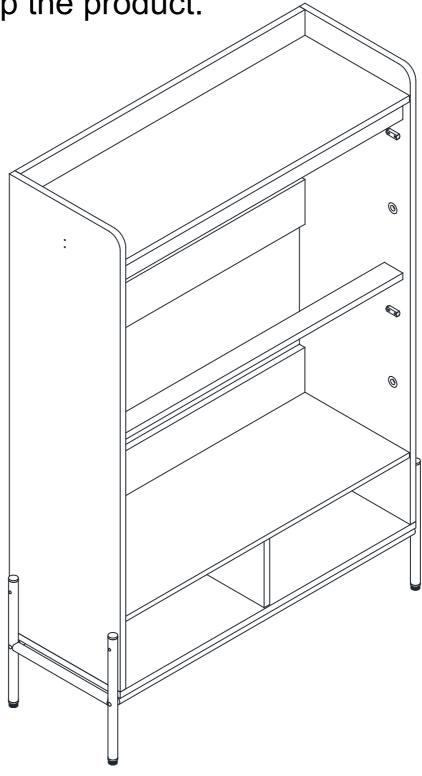








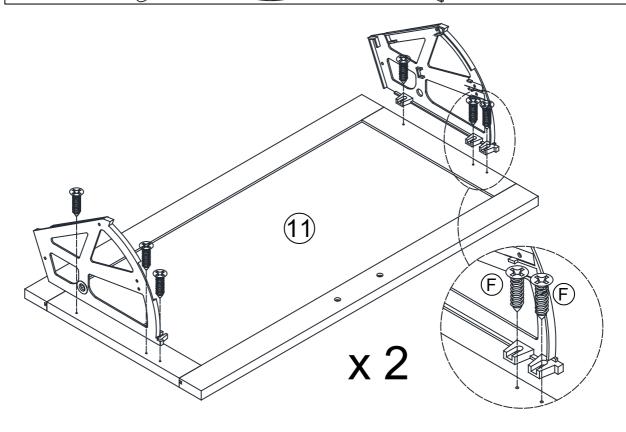
Please be careful to stand up the product.





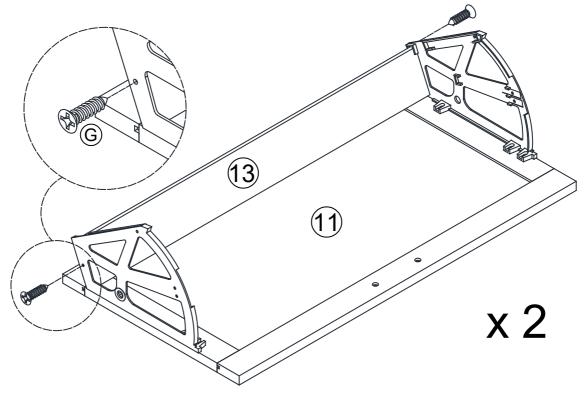






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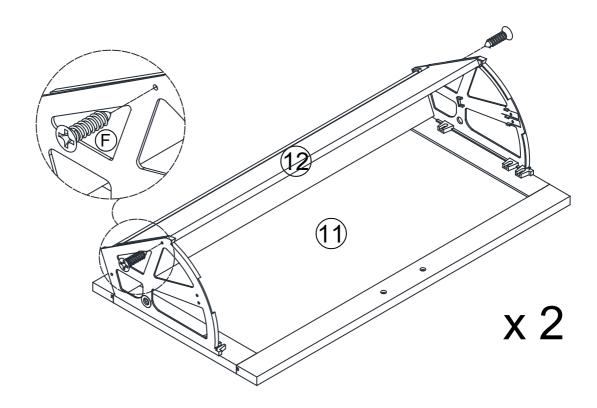


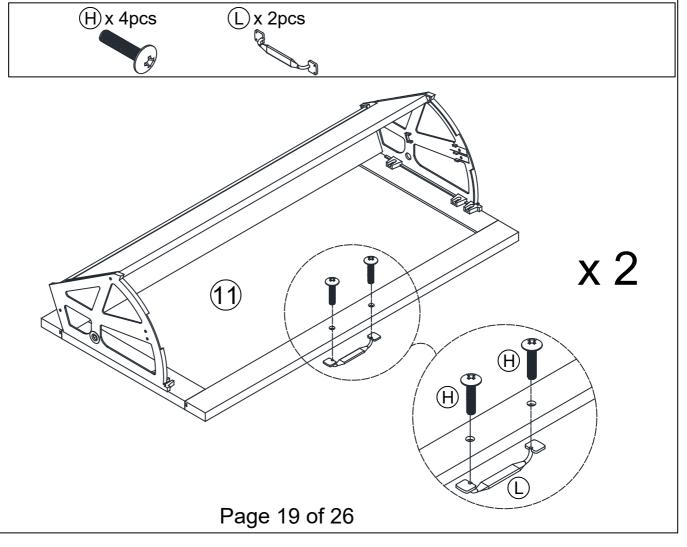


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F x 4pcs



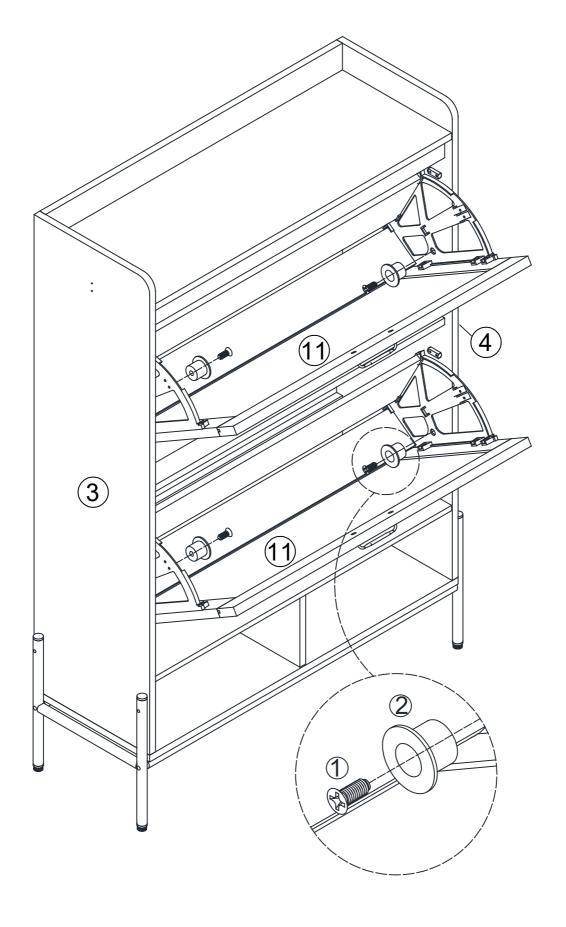


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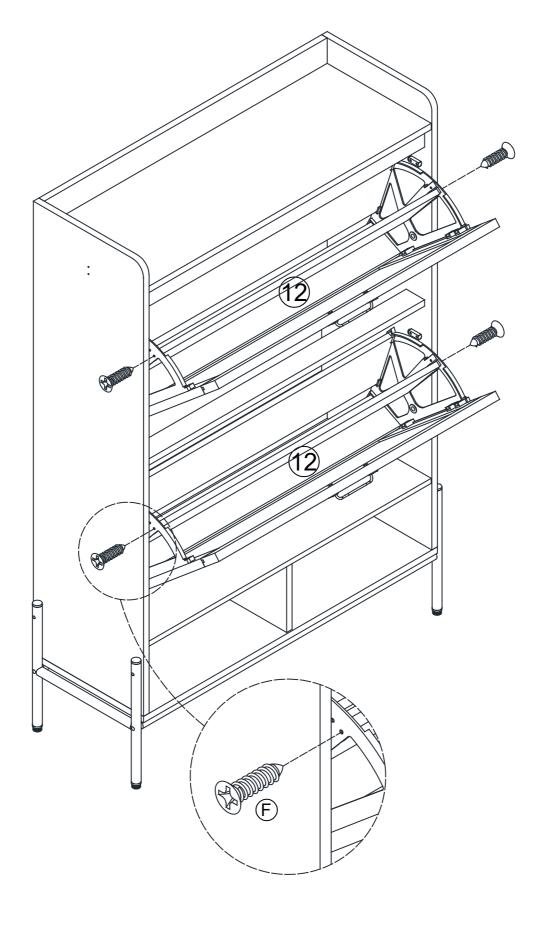
① x 4pcs



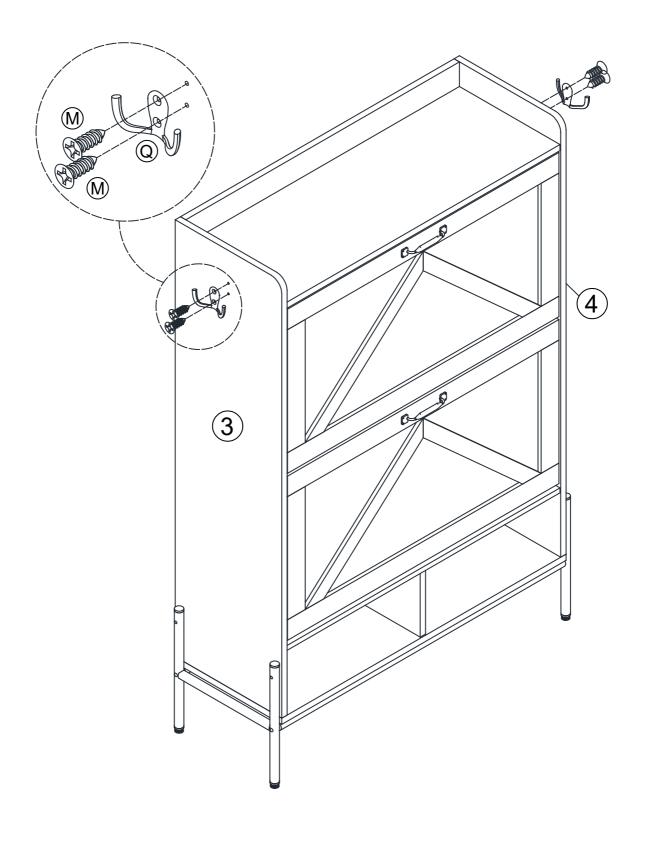




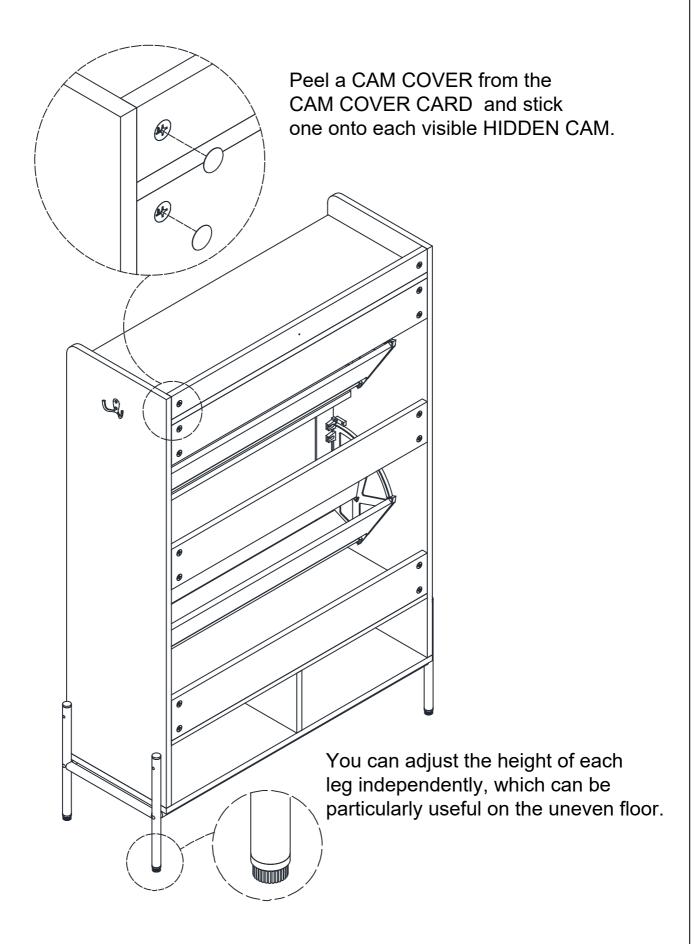












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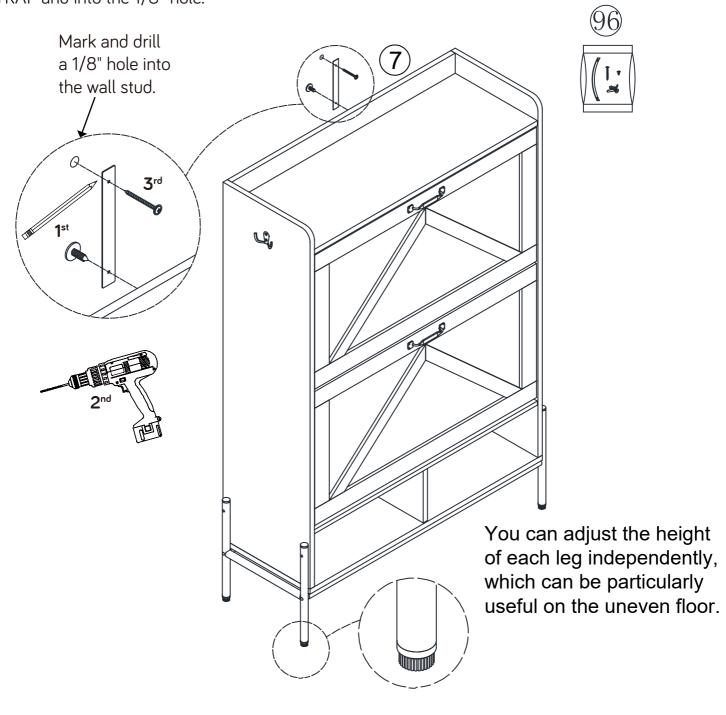
Open the FURNITURE TIPPING RESTRAINT KIT (96) and fasten the SAFETY STRAP to the TOP (A). Use the SHORT SCREW through the hole in the strap and into the top surface of the TOP (1). Place your unit in its final location.

NOTE: The following instructions show your unit being fastened to a wall stud. If you are not fastening your unit wall stud, go to the next step now.

1st- Locate the center of a stud in your wall near your unit and mark it with a pencil.

2nd- Drill a 1/8" hole on the mark and into the stud in your wall.

3rd- Fasten the unit to the wall. Use the LONG SCREW through the other end of the SAFETY STRAP and into the 1/8" hole.

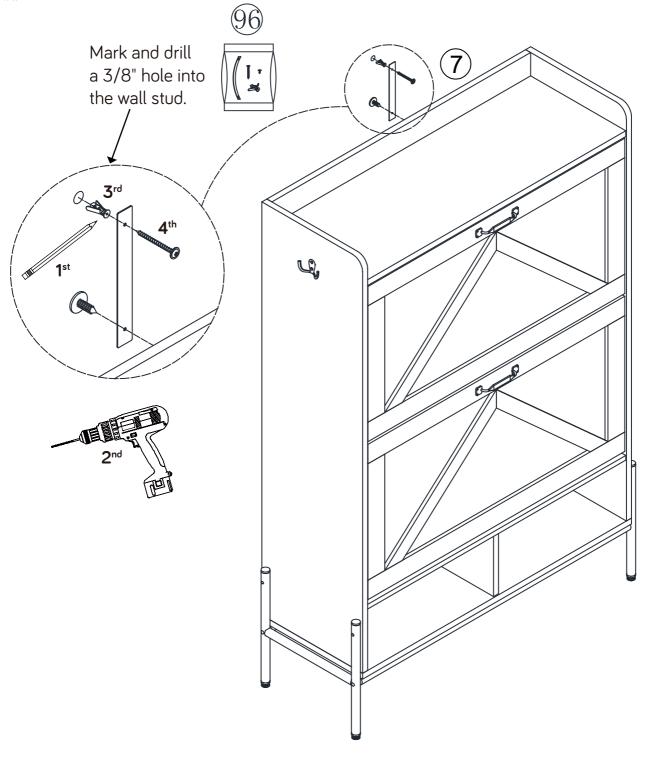


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1st- With your pencil, strike a mark through the center of the hole in the SAFETY STRAP. 2nd- Drill a 3/8" hole on the mark.

3rd- While you squeeze the wings together, gently tap the WALL ANCHOR from the FURNITURE TIPPING RESTRAINT KIT (96) into the hole until it is even with the surface of the wall. 4th- Turn the LONG SCREW through the hole in the SAFETY STRAP and into the WALL ANCHOR.

NOTE: You will need to turn the LONG SCREW multiple turns to completely tighten and secure your unit.



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Do not assemble if you notice serious damage such as cracks or bends.

During installation, please use work gloves for hand safety.

Please assemble the unit on carpeted floor or the flat cardboard box to avoid scratching the surface or your floor while assembling on the floor.

To assemble, please use the complimentary installation tools (Allen Wrench). Pay more attention to the direction of components at each steps.

It is recommended that two people work together to assemble the product.

Please do not tighten the screws up too much, just to 80% before you finish to make the installion go on successfully.

## How to find us?

**Customer Service** 

Email: support@idealhouse.vip