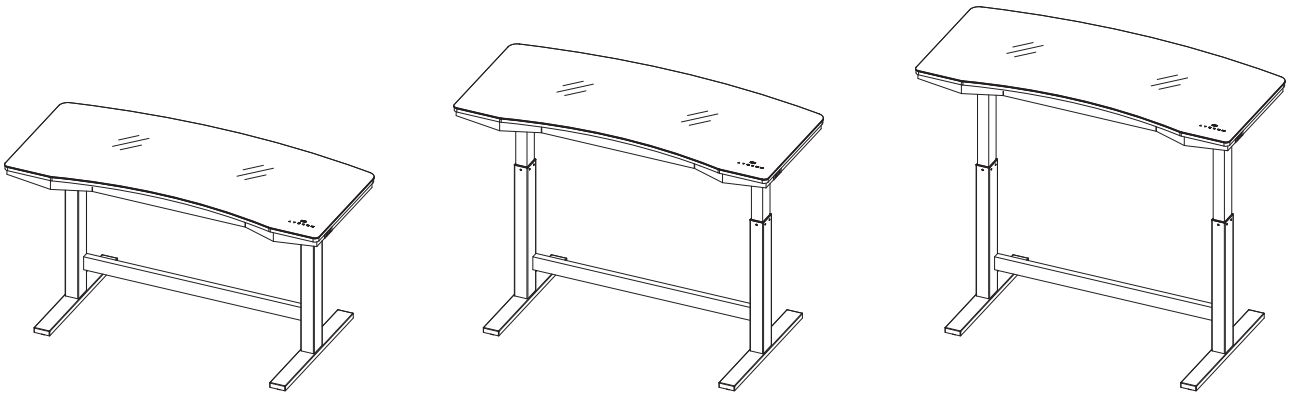
IMPORTANT :
Retain for future reference. Read carefully.



THANK YOU!

Thank you for purchasing our product, designed in the U.S.A. We hope it brings you many years of enjoyment. For new users, simply select the category that applies to the product you've purchased and fill out the product registration form. Once the registration process is complete, you will be able to:

- Register one or multiple products
- Order parts
- Download user manuals
- Request product information or assistance

When registering your product , be sure to sign up for our updates, which will keep you informed of important service information, provide helpful tips about our products, and make it easier if you should ever have to contact our technical support group.
We value your privacy and will never share your personal information with other organizations. The information you submit is used only for purposes of providing product related services to you.

If you are unable to register your product, please save your proof of purchase for part replacement purposes.

DEPENDABLE CUSTOMER SERVICE

Questions? Our message centers are available 7 days a week, 24 hours a day at our toll-free help line. Our Customer Service department is available Monday – Friday 8:30 am – 5:30 pm EST. We can help you with assembly and if necessary, replace damaged/missing parts.

Please have your store receipt, instruction manual and part number ready when you call.

Important Instructions

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons including the following:

Warning:
Make sure the unit is turned off and unplugged before cleaning.

Do not connect the power supply to a household power outlet with wet hands, as it may cause fire, electric shock or injury to the person.

Do not operate this unit if the cord or plug is damaged, after a malfunction or if it has been dropped or damaged in any manner.

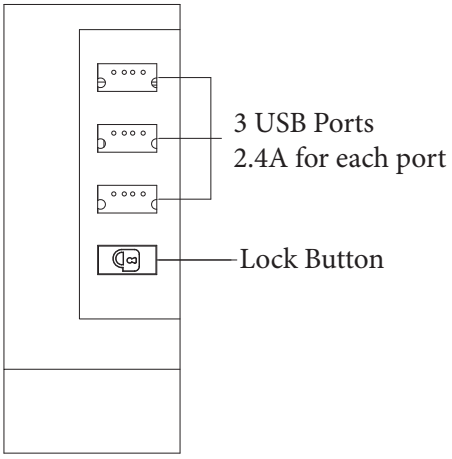
For indoor use only.

Product Specifications

Input Voltage	100-240V
Output	24V DC 2.1A
USB Output	2.4 A
Max Load	45.4 kg (100 lbs)
Load speed	20 mm (0.79 in) /s
Lift range	74.8 cm-119.3 cm (29.4 in.-47 in.)

Operation

Control Panel



Lock Button:

1. Press this button to lock the touch-screen. This will prevent accidentally engaging the controls after the desired height has been set. Press the button again to unlock the touch-screen.
2. Press and hold this button, then plug in the power cord until the screen light to reset to the default setting.
3. To change between INCHS and CM press and hold this Lock button for 5 seconds.

Silent Mode:

All operations are performed under this default mode.

Display:

The display will indicate the height of the desk (inches). After five seconds without input, the digital readout will automatically fade away.
When the desk has reached the lowest setting, the display will indicate “bot”.
When the desk has reached the highest setting, the display will indicate “top”.

Touch and hold one of the memory buttons (H1-H3) for 3 seconds when the desk is at the desired height in order to save it as a memory preset. The desk will automatically return to the set height when the corresponding memory button is touched.

Touch and hold the ▽ button to lower the desk and release when it arrives at the desired height.
The desk is at the lowest height setting when “bot” is displayed.

Touch and hold the △ button to raise the desk and release when it arrives at the desired height.
The desk is at the highest height setting when “top” is displayed.

USB Ports:

There are 3 USB ports suitable for charging devices with 2.4A charging power requirement (or lower).
The USB ports will pause charging temporarily when the height of the desk is being adjusted and the motor is in use.

Timer Button

The time is displayed in minutes and the point will not appear. For example, the readout will display 105 or 90, as opposed to 10.5 or 9.0.

1. Touching the timer button will cause the digital readout to blink. Use the Up button △ to cycle through the timer settings: 00, 10, 15, 30, 45, 60, 75, 90, 105, 120. Use the Down button ▽ to cycle through the timer settings: 120, 105, 90, 75, 60, 45, 30, 15, 10, 00. Touch the timer button again to confirm and start the countdown.
2. When the timer function is activated, the digital readout will display the timer in descending minutes. For example, 120, 119, 118, 117.....05, 04, 03, 02, 01, 00). At that time, if the desk's height is adjusted, the readout will show the height and return to the timer afterwards.
3. When the countdown is finished, the desk will beep 5 times continuously in 3 total successions and remain stationary.

FCC

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

SAFETY INFORMATION

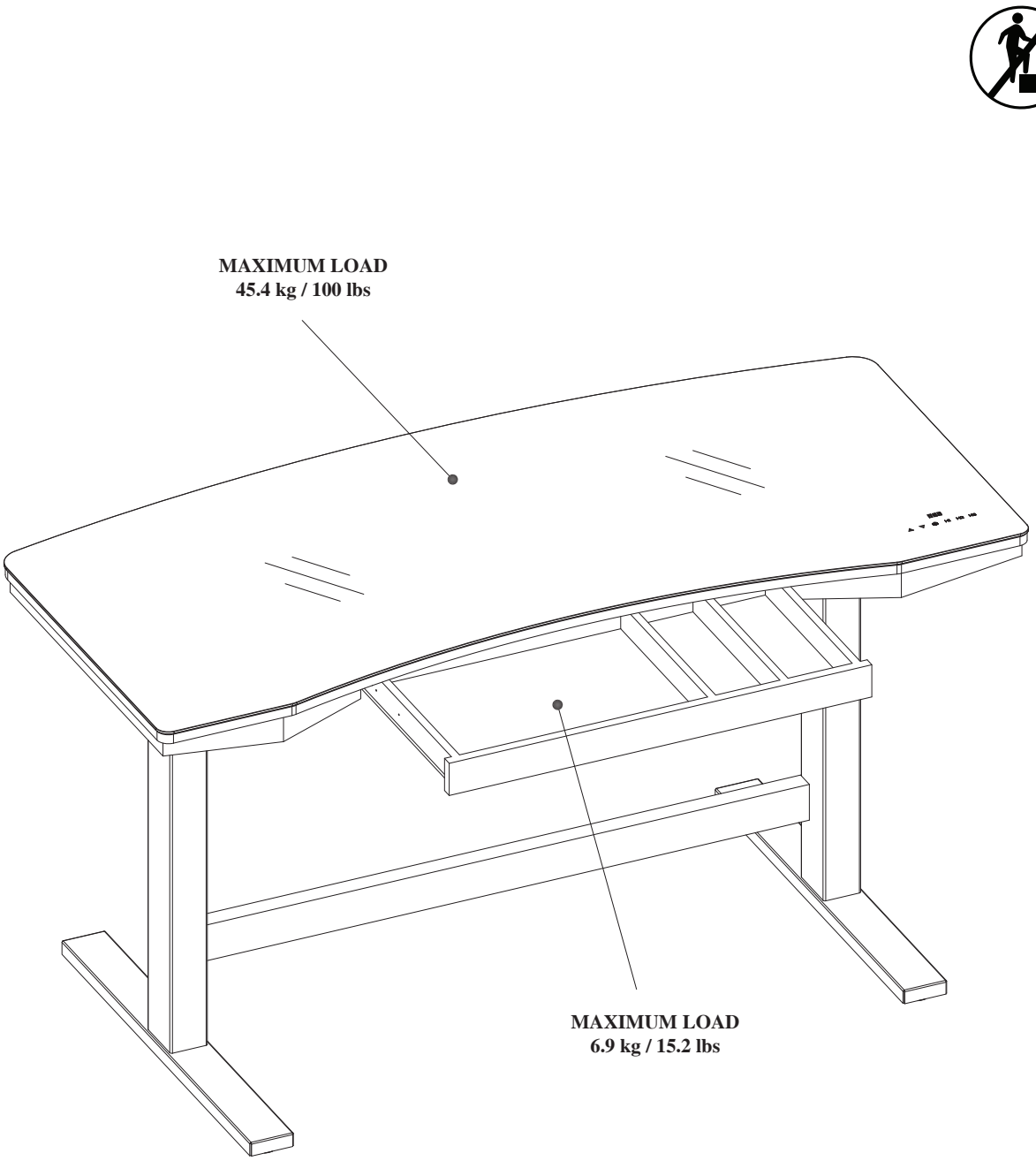
Please read and understand this entire manual before attempting to assemble, operate or install the product.

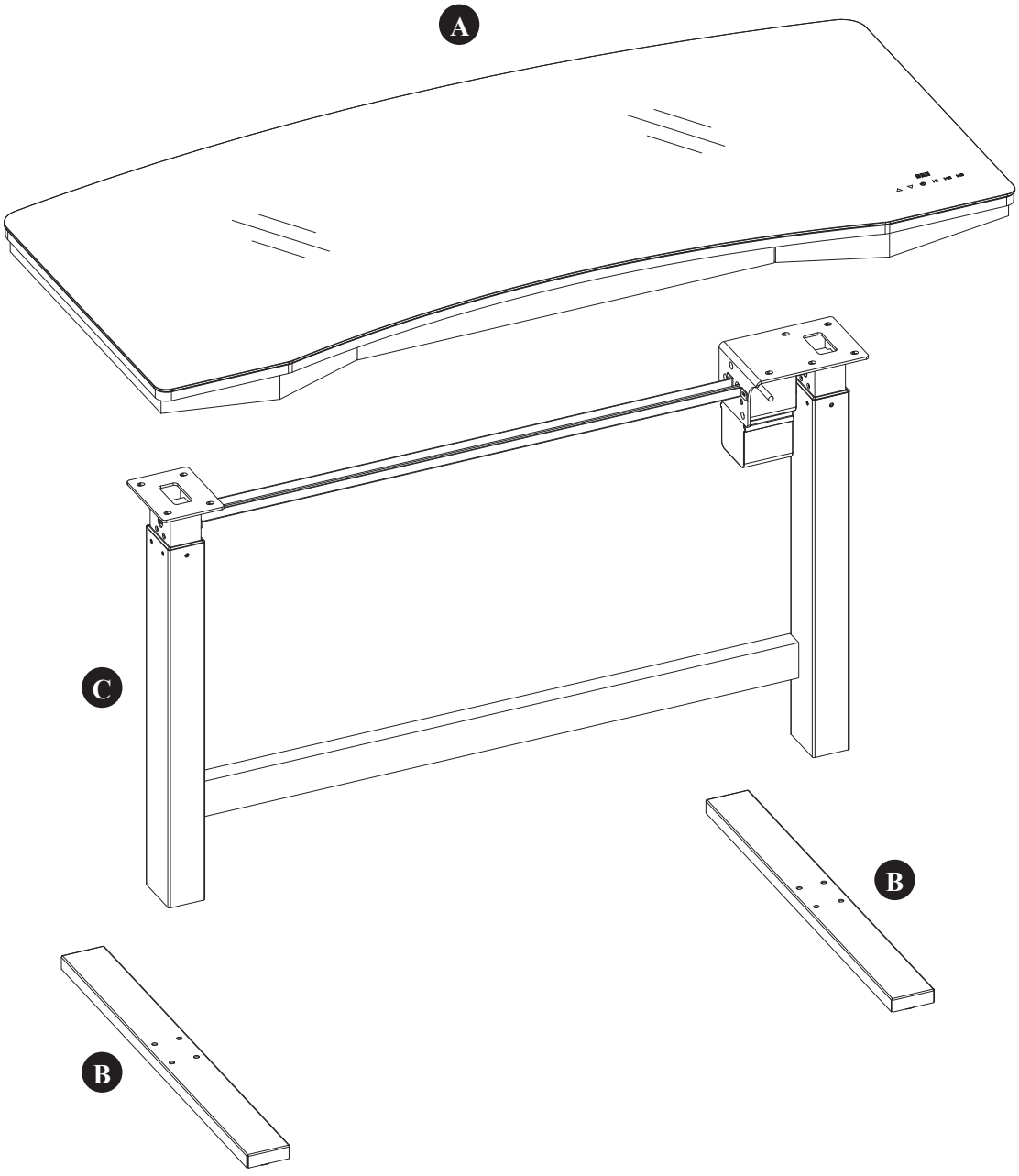
WARNING

- Some steps are more easily handled with two adults.

CAUTION

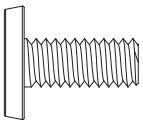
- Before assembly and/or installation, carefully unwrap all parts.
- Locate and set aside the hardware kit before discarding packaging.
- Use care when assembling your new product. Take your time and follow the assembly instructions closely.


MAXIMUM LOAD
45.4 kg / 100 lbs
MAXIMUM LOAD
6.9 kg / 15.2 lbs


A
C
B
B

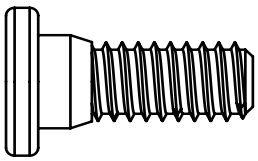
HARDWARE

[x9]



AA Ø6.3x15mm

[x8]



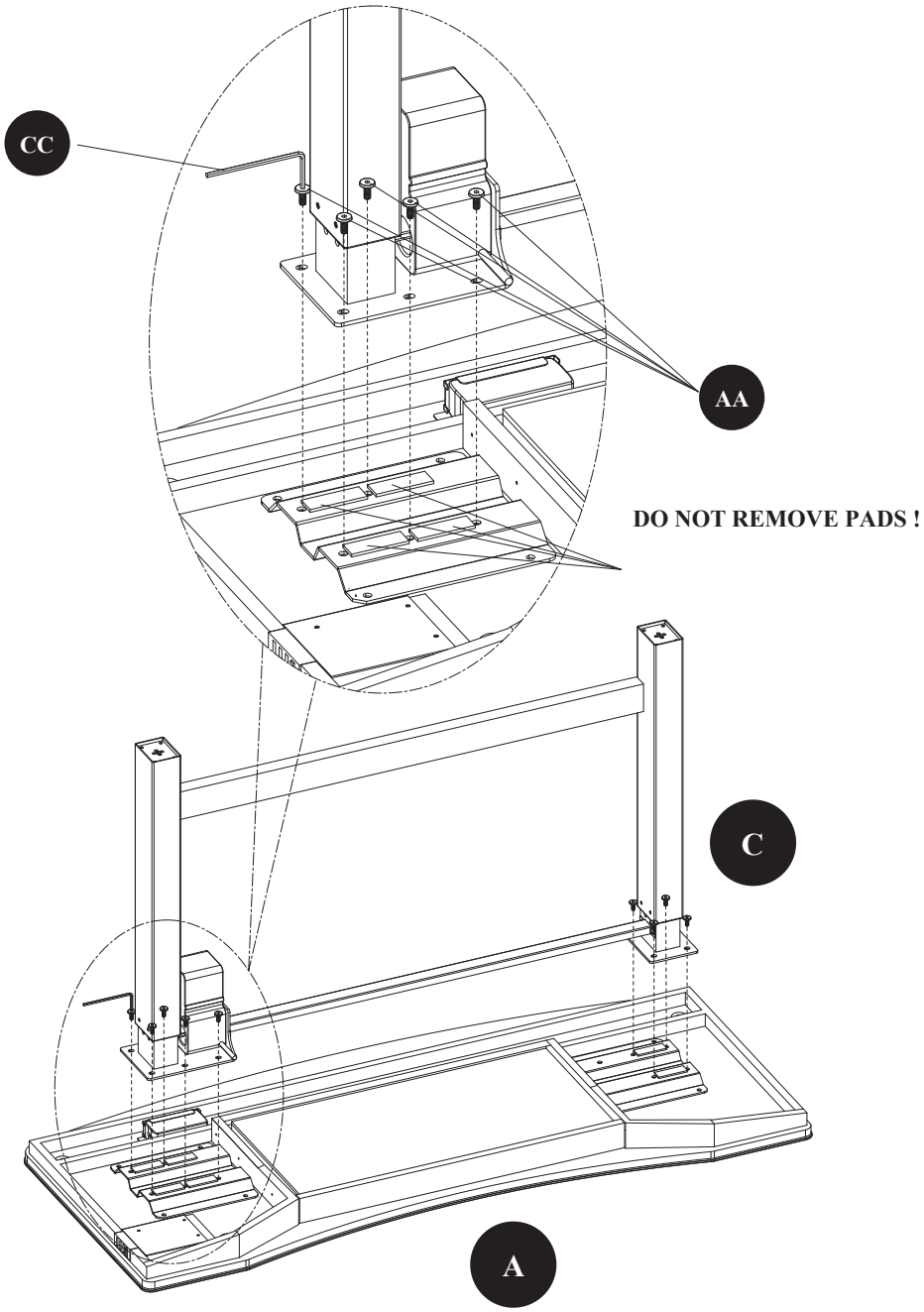
BB Ø8x20mm

[x1]

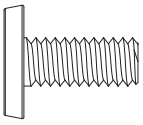
CC

1

Attention: Do not remove the dampening pads!



AA



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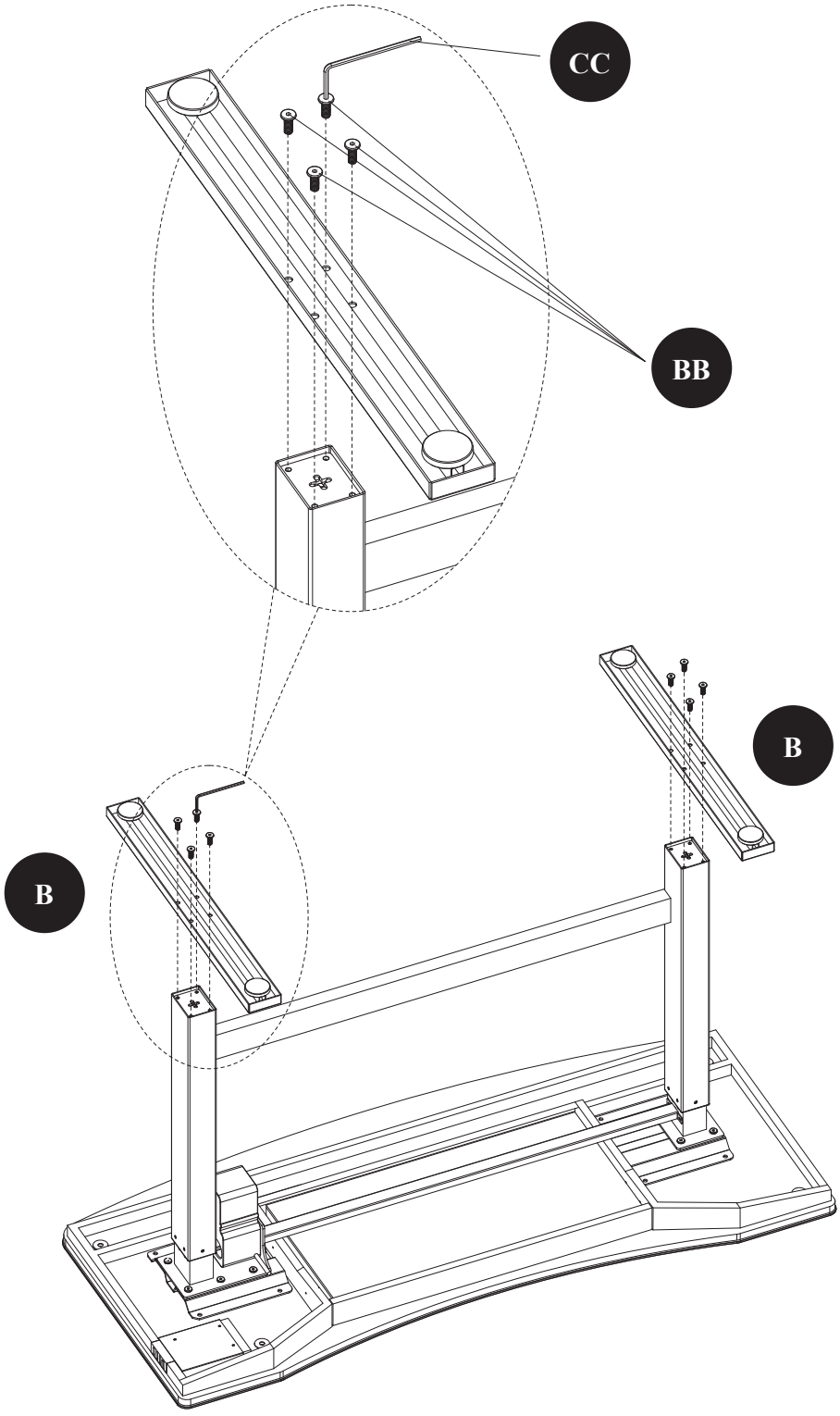
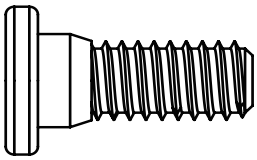
2



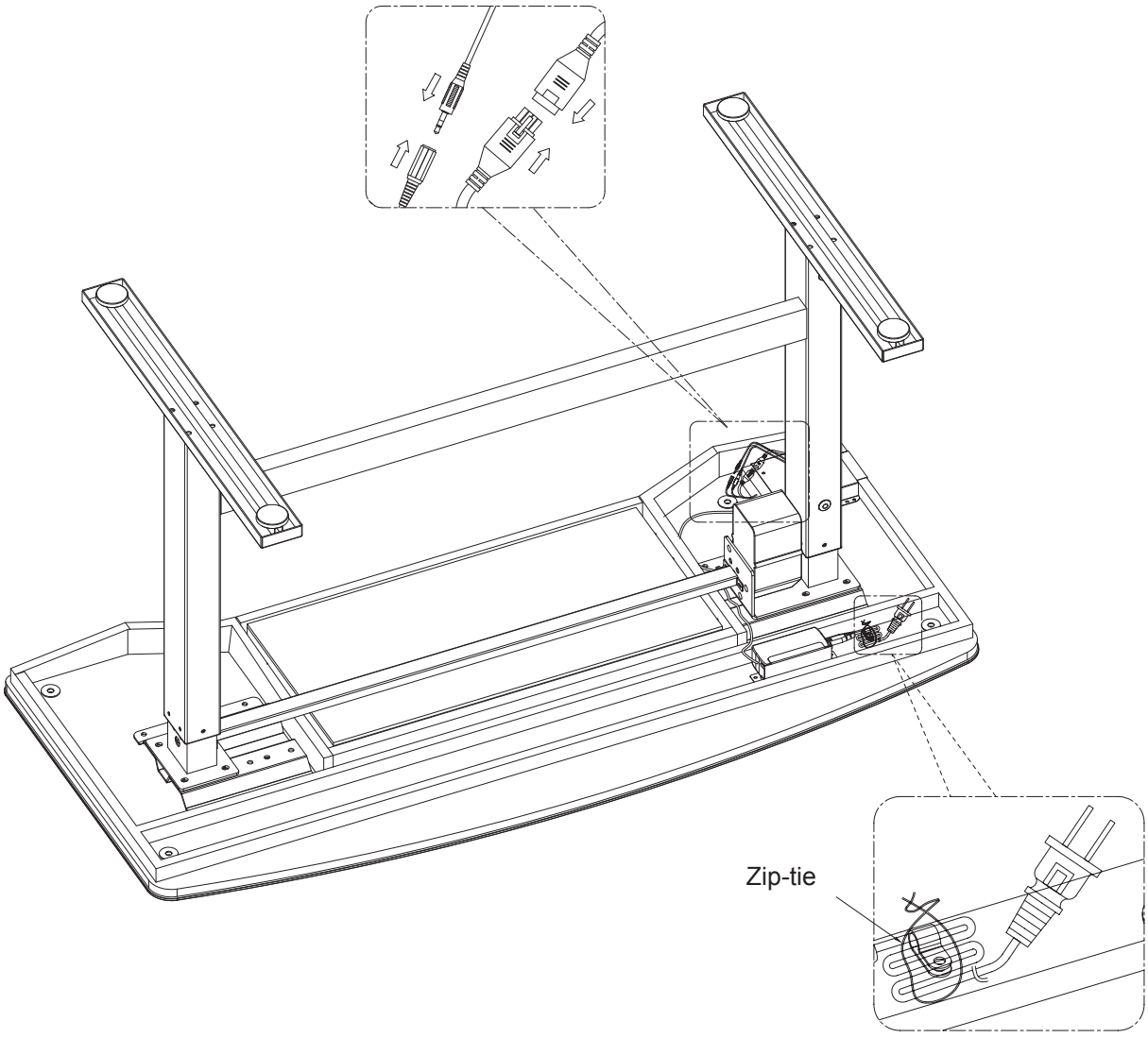


BB

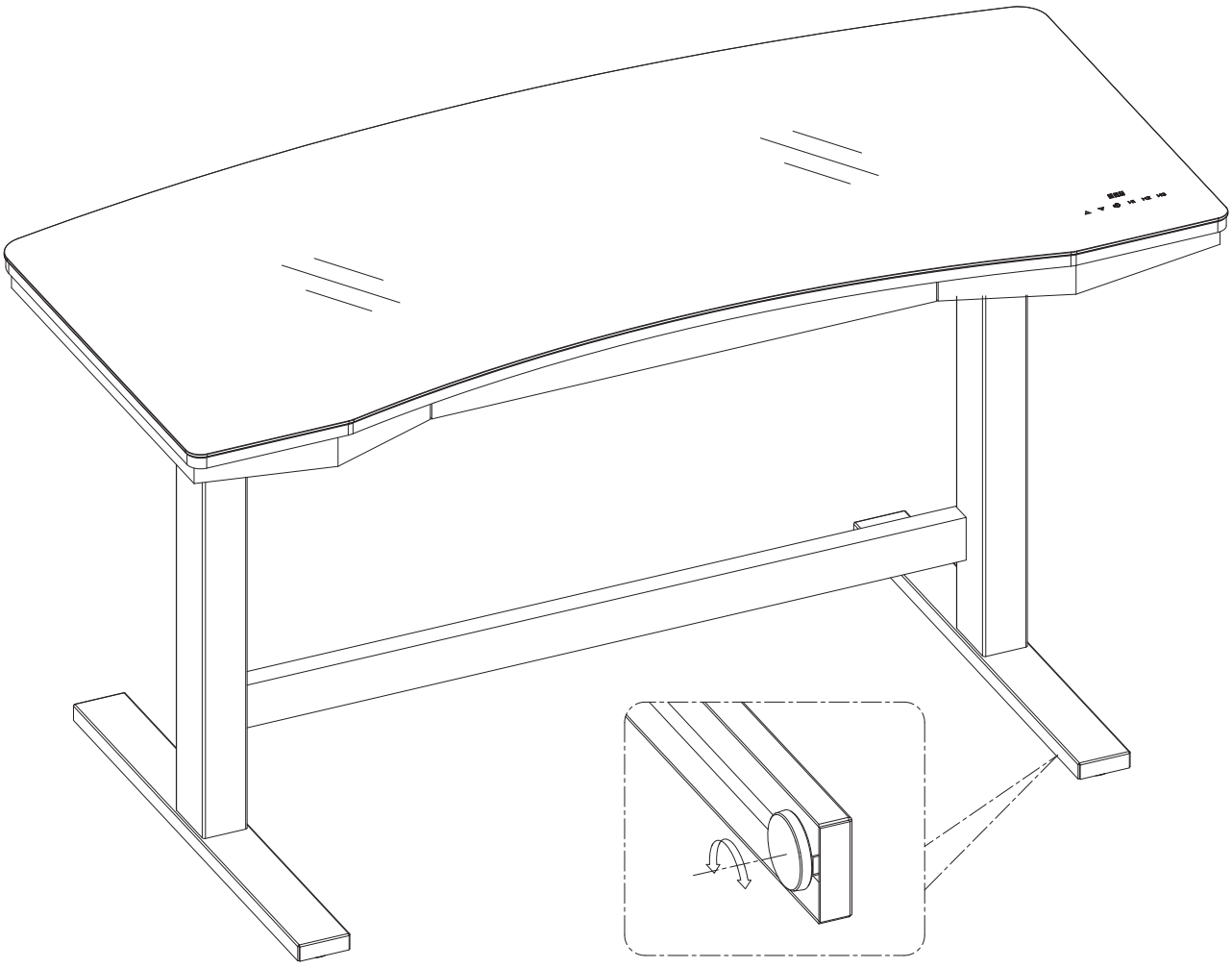
[x8]

3

To prevent stress and/or damage to the connection pins, ensure all cords are plugged in straight, and not at an angle.



4



Troubleshooting

Problem	Root Cause	Corrective Action
Display indicates E1	The motor has overheated.	Unplug the power cord and re-plug after 5 minutes.
Display indicates E2	The top load is too heavy.	Reduce the top load to a maximum of 45.4 kg (100 lbs).
	The motor is stuck.	Visually inspect whether there are any foreign materials or objects obstructing the motor and/or its shaft.
		Unplug the power cord for 5 minutes and then plug in again.
Display indicates E3	The motor is not powered.	Unplug the unit and visually inspect whether there are any loose electrical connections between the power cord and the adaptor, or from the adaptor to the motor.
		Unplug the power cord for 5 minutes and then plug in again.
Display indicates E4	Motor voltage is too low.	Ensure that the power adapter is the same as supplied with the desk according to the specifications described on page 4.
		Unplug the power cord for 5 minutes and then plug in again.

CARE / MAINTENANCE

Care and Maintenance

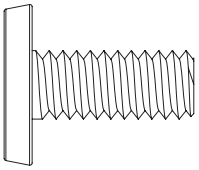
- Use a soft, clean cloth that will not scratch the surface when dusting.
- Use of furniture polish is not necessary. Should you choose to use polish, test first in an inconspicuous area.
- Using solvents of any kind on your furniture may damage the finish.
- Never use water to clean your furniture as it may cause damage to the finish.
- Always use coasters under beverage glasses and flowerpots.
- Liquid spills should be removed immediately, as it may damage the furniture. Use a soft, clean cloth and blot the spill gently. Avoid rubbing.
- Always use protective pads under hot dishes and plates. Heat can cause chemical changes that may create spotting within the furniture.

We hope you enjoy your purchase for many years. Thank you for your purchase!

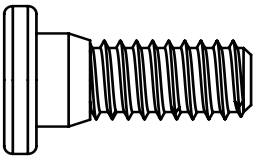
NOTE

AUSTRALIA: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

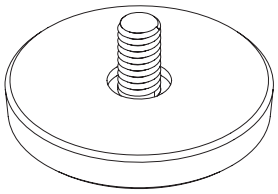
REPLACEMENT PARTS



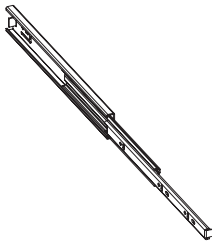
AA Screws Ø6.3x15mm



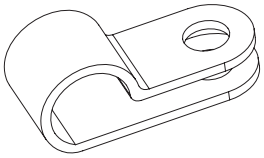
BB Screws Ø8x20mm



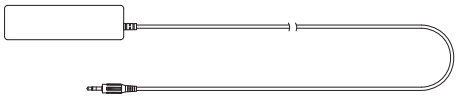
HH Feet



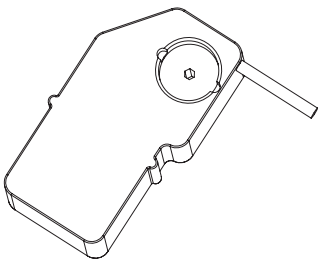
GG Slider



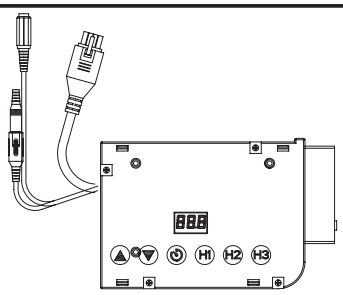
JJ Clip-1



II Adaptor

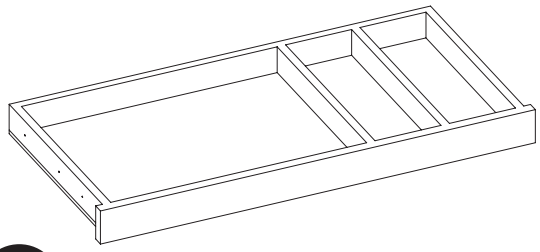


LL Drive motor

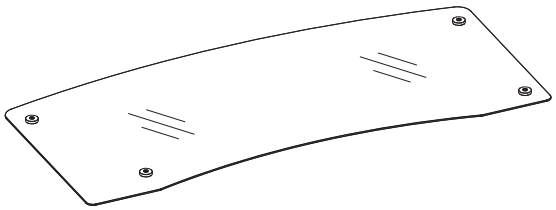


KK Control assembly box

REPLACEMENT PARTS



E Drawer



D Glass panel