

Your GFRC/GFRG product guaranteed to be suitable for any normal purpose for which it is intended and without defects in workmanship provided it has been installed and maintained according to LA CAST STONE instructions.

ONE-YEAR STRUCTURAL WARRANTY

During the first year after installation, LA CAST STONE, as its sole options, shall repair or replace product if it fails to maintain functional integrity for the intended purpose of the product solely due to a fabrication defect. This applies only to LA CAST STONE that have been fabricated, installed, and maintained in the manner recommended by LA CAST STONE.

While our products are designed to last a lifetime, their appearance may change over time due to the natural aging process of concrete, as well as normal wear and tear.

Specifically, the following items are NOT covered under warranty:

- Slight irregularities in color or texture of the concrete.
- Color and surface texture changes due to exposure to foreign elements.
- Surface stains, scratches and chips.
- Hairline cracks as these will not affect the structural integrity of the product.
- Naturally occurring bug holes appearing on the surface.
- Failure of any supporting members (i.e cabinetry, wall supports).
- Issues due to misuse, negligence, or failure to follow given care instructions.
- Damage resulting from attempts to modify the concrete surface.
- Damage caused by drilling into or attempting to alter the product from the way in which it was received.

The following characteristics are considered acceptable as usual product features of GFRC/ GFRG and do not qualify as defects:

- Natural color tone deviations, shapes, shadows, flows, surface grains, color tonality, surface hairline cracks and surface texture.
- Phenomena, such as inhomogeneity of color or surface originating from the naturalness of the material.
- Natural color differences within the same GFRC/GFRG details, between two details, or between details manufactured at different times.

LA CAST STONE shall have sole and final right to determine whether a warranty claim is valid. Warranty claims are valid in writing and shall be submitted with the following content:

1. Name, address, phone number of Purchaser, installation address;
2. Specification of the products, date and location of receipt of products, copy of invoices.
3. Specification of the defect (photos are necessary).

LA CAST STONE shall not be liable under this warranty where the GFRC/GFRG surface has been used for abnormal purposes, or improperly installed, or has damage resulting from abuse. LA CAST STONE shall not be liable for any inconvenience or expense for material or labour related to the removal or replacement or refinishing of the defective surface, or for any loss or damage to any person or property whatsoever resulting from the defective GFRC/GFRG surface.

The provisions of this warranty are not transferable and are in addition to and not in modification of or subtractions from any applicable statutory warranties, right or remedies.

Thank You for choosing
LA CAST STONE !