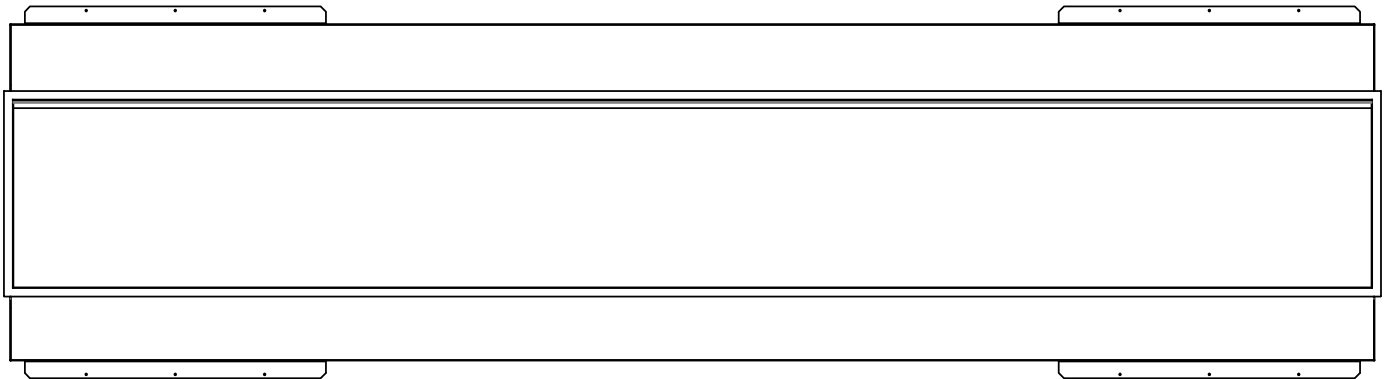


ELECTRIC FIREPLACE HEATER OWNER'S MANUAL

MOXEAY

Model: MY2244 ; MY2256 ; MY2268 ; MY2280 ; MY2296 .



WARNING

Read and understand this entire owner's manual including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.

Table of Contents

Parts and Hardware	4
Tools Required.....	4
Unpacking and Setup	4
Unpacking Instructions	4
BOX CONTENTS	4
Wiring	5
Testing the Fireplace Prior to Installation	5
Prong Outlet Installation	5
Power Data.....	5
Installation.....	6
WARNINGS.....	6
Choosing Installation Location.....	6
Choosing Wall Location.....	6
How to remove the glass panel bracket.....	6
Recessed Installation.....	7
Instructions:	7
Fire Dimensions.....	7
Recessed Installation Overview	8
Three-Sided Installation.....	8
Two-Sided Installation.....	8
Single-Sided Installation	8
Partial Recess Installation.....	8
Slide-in cabinet installation.....	8
Recessed Installation.....	9
Installing the Crystal Ember and Log-set.....	10
Installing the Crystal Embers.....	10
Installing the Log-set.....	10
Reinstalling the Glass Panel.....	10
Operating Fireplace.....	11
Power	11
Methods of Operation	11
Control Panel	11
Wireless Remote Control	11
Method of Operation	12
Control Panel Functions	12
Method of Operation	13
Wireless Remote Control Functions.....	13
Remote Control Operation	13
Care and Maintenance.....	14
Cleaning.....	14
Maintenance.....	14
Wi-Fi Controls.....	15
Wi-Fi Controls.....	16
Wi-Fi Controls.....	17
Wi-Fi Controls.....	18
Warranty.....	19

IMPORTANT SAFETY INFORMATION WARNING

- **THIS FIREPLACE IS HOT WHEN IN OPERATION AND CAN CAUSE SEVERE BURNS**
- Do not operate fireplace before reading and understanding operation instructions. Failure to operate fireplace according to operation instructions could cause fire or injury.
- Risk of burns. This fireplace is HOT when in operation and heating element is ON. Power to the fireplace should be turned off and the fireplace allowed to cool before servicing. To disconnect power to the fireplace, turn controls to off, then remove plug from outlet.
- Do not install damaged or incomplete, or substitute components.
- Young children should be carefully supervised when they are in same room with fireplace. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to the fireplace, install an adjustable safety gate to keep toddlers, young children and other at risk individuals away from the fireplace and hot surfaces.
- Clothing and other flammable material should not be placed on or near the fireplace.
- Due to high temperatures, the fireplace should be located out of traffic and away from furniture and draperies.
- Ensure that you have incorporated adequate safety measures to protect infants/toddlers from touching hot surfaces.
- It is imperative that the control compartments, circulating blower, and its passageway is kept clean.
- Under no circumstances should this fireplace be modified.
- Do not use the fireplace if any part has been under water.
- Do not operate the fireplace with the glass panel removed, cracked or broken.
- Keep the packaging material out of the reach of children. As with all plastic bags, these are not toys and should be kept away from children and infants.
- Servicing should only be done while the fireplace is disconnected from the power outlet.
- Unplug fireplace if not being used for an extended period of time.
- Do not operate this fireplace with a damaged cord or plug after the fireplace malfunctions, has been dropped, or damaged in any manner.
- Do not use outdoors.
- Never locate fireplace where it may fall into a bathtub or other water container.
- Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- Connect to properly grounded outlets only.
- Do not insert foreign objects into any ventilation or exhaust opening as this may cause an electric shock, fire, or damage to the fireplace.
- To prevent a possible fire, do not block the air intakes or exhaust in any manner. Do not use on soft surfaces, like a carpet, where openings may be blocked.
- Ensure clearances to combustibles are maintained when building a mantel or shelves above the fireplace. Elevated temperatures on the wall or in the air above the fireplace can cause melting, discoloration or damage to the decorations, a TV or other electronic components.

Parts and Hardware

Tools Required

- Phillips screwdriver
- Stud finder
- Level
- Tape measure
- Electric drill
- Wood drill bit

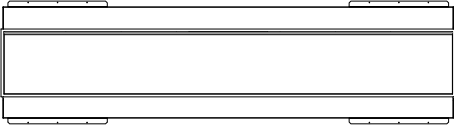
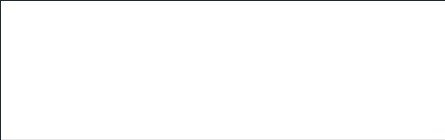
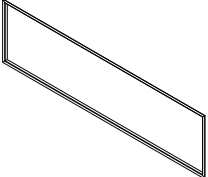

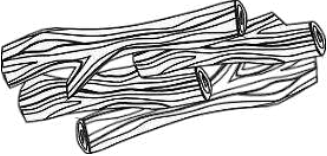


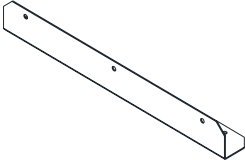

Unpacking and Setup

Unpacking Instructions

- Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Check the parts list to make sure no parts are missing. If parts are missing, please contact technical support for replacement parts.

NOTE: Dispose of plastic bag, as it may cause choking hazard with young children. Do not let children play with plastic bag.

BOX CONTENTS

		
<p>Fireplace: A</p>	<p>Front Glass: B</p>	<p>Trim Kit: C</p>
		
<p>Remote Control: D</p>	<p>Canyon Driftwood Logs: E</p>	<p>Crystal Embers: F</p>
		
<p>Suction Cups: G</p>	<p>Metal Bracket: H</p>	<p>Screws: I</p>

Wiring

The recessed fireplace can be plugged into a grounded 3-prong outlet. **Testing**

the Fireplace Prior to Installation

- Before installing the fireplace, test the fireplace to make sure that it operates properly. Due to the motor the fire will have a slight noise when in operation
- The remote will need syncing to the fire unit. This can be done in either of two ways.
1: when plugging the fire in for the first time you need to use the remote rather than the buttons on the unit. When first plugged in you should see an orange light come on and whilst this is on you tap the red power button at the top of the remote several times and this will sync the remote. If the fire is already plugged in – you can unplug the fire, leave the fire off for 20 seconds and try the above again.

OR

2: When the fire is plugged in turn on the fire using the red button on the fire. Then whilst the fire is on hold down the red button on the unit for 3-4 seconds and this should bring the orange light on and then tap the red power button at the top of the remote several times to sync.

Prong Outlet Installation

- Only use this fireplace on a 120V ac, 14Amp grounded circuit. Never overload the circuit. If this fireplace trips the circuit breaker, unplug all other appliances on the same circuit before the next use. Avoid plugging other appliances into the same circuit as this fireplace.
- Always check the fireplace plug and connections before each use.
- Never plug this fireplace into an outlet that is cracked or has any loose wires or connections. Plugging this fireplace into a faulty outlet could result in the outlet overheating or catching fire.
- Make sure this plug fits securely into the outlet. Faulty wall outlet connections or loose plugs can cause the outlet to overheat. If the outlet or face plate is hot, discontinue use immediately and have a qualified electrician inspect and/or replace the faulty outlet.

Power Data

Model	MY2244	MY2256	MY2268	MY2280	MY2296
Voltage	120Vac	120Vac	120Vac	120Vac	120Vac
Watts	1500W	1500W	1500W	1500W	1500W
Amps	14AMP	14AMP	14AMP	14AMP	14AMP

Installation

WARNINGS

- We would always recommend that you employ an experienced, qualified installer when fitting such products.
- Each installation will vary and specialist expertise is often required to conduct the building work.
- Giatalia / Your retailer therefore bears no responsibility or liability for any incorrectly installed fires.
- Due to high temperatures, keep the fireplace out of high traffic locations.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1M away from the front of the fireplace.
- Never install the fireplace where it may fall into a bathtub or other body of water.
- Wear safety gloves and safety glasses for protection during installation. Broken glass may cause injury or harm.
- Prevent contact with loose insulation. Do not install the fireplace against a vapor barrier or exposed insulation.
- Do not expose the fireplace to the elements (rain, etc).

Choosing Installation Location

Choosing Wall Location

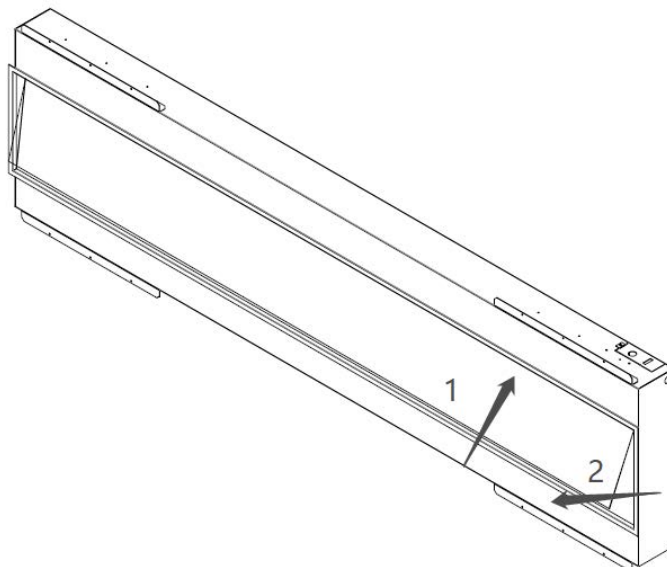
- Measure wall location to ensure that fireplace will fit on desired wall location.
- Minimum clearances (measurements taken from front of glass panel):

Bottom of Fireplace to Floor: 150mm	Top of Fireplace: 200mm to mantel
Sides of Fireplace: 0mm	Top of Fireplace: 200mm to TV
Back of Fireplace: 0mm	Top of Fireplace: 200mm to ceiling

- Select a location that is not prone to moisture and is located at least 1000mm away from combustible materials such as curtains, drapes, furniture, bedding, or other combustible materials.

How to remove the glass panel

1. Use a suction cup to suck the glass and lift it up as shown in the following figure
2. After lifting the glass upwards, remove the glass panel from the fireplace.



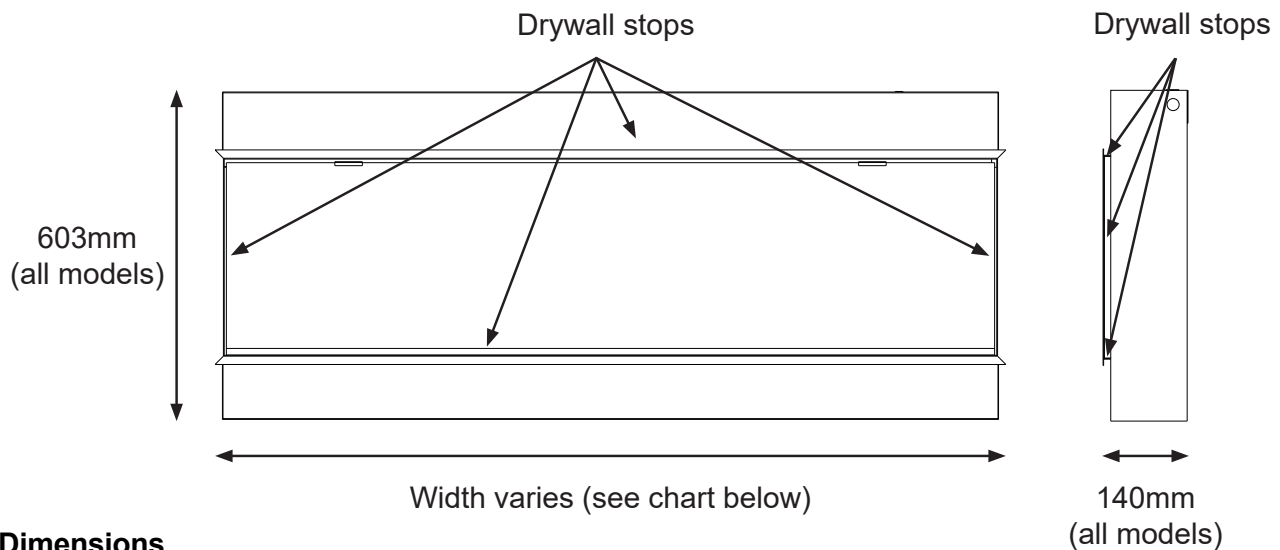
Recessed Installation

- Due to many different finish materials used on walls, it is highly recommended that you consult your local builder before you install this fireplace in the wall.
- Select a location that is not prone to moisture and is located at least 1000mm away from combustible materials such as curtains, drapes, furniture, bedding, or other combustible materials.
- In order to avoid the possibility of exposed insulation or vapor barrier coming in contact with the fireplace, it is recommended that the walls of the fireplace enclosure be “finished” (ie. Sheetrock, drywall, etc) as you would finish any other outside wall of your home. This will ensure that clearance to combustibles is maintained within the wall cavity.
- Never install fireplace into load-bearing walls. When recessing fireplace in a wall, recess into non-load bearing walls ONLY!

Instructions:

1. Choose a location in the wall to install fireplace.
2. Make an opening in the wall based on metal firebox size.

PRODUCT GUIDE

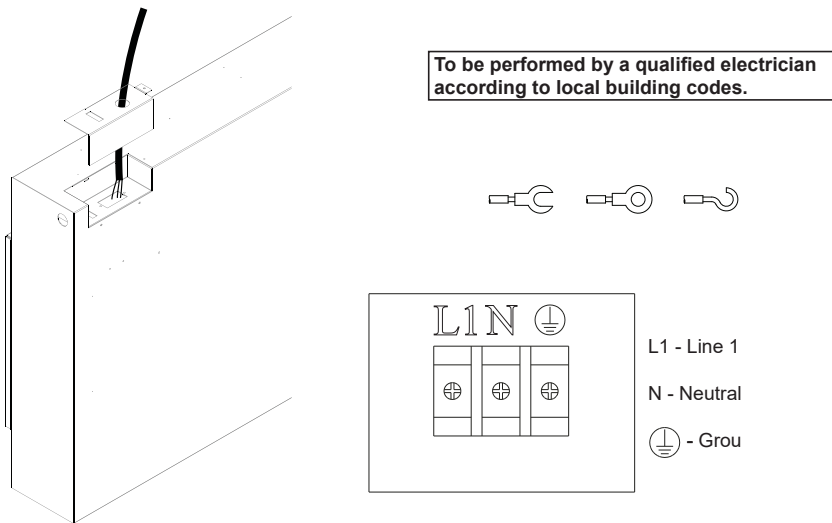


Fire Dimensions

Model	Viewing Area	Firebox Dimensions	Framing Dimensions
MY2244	1111mm W x 356mm H	1124mm W x 603mm H x 140mm D	1130mm W x 613mm H x 152mm D
MY2256	1416mm W x 356mm H	1429mm W x 603mm H x 140mm D	1435mm W x 613mm H x 152mm D
MY2268	1721mm W x 356mm H	1734mm W x 603mm H x 140mm D	1740mm W x 613mm H x 152mm D
MY2280	2026mm W x 356mm H	2038mm W x 603mm H x 140mm D	2045mm W x 613mm H x 152mm D
MY2296	2432mm W x 356mm H	2445mm W x 603mm H x 140mm D	2451mm W x 613mm H x 152mm D

Electric Fireplace

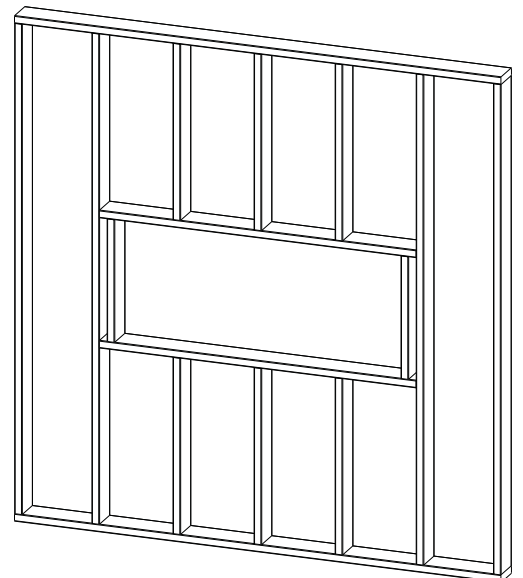
This fireplace can be installed fully recessed or half recessed. To prepare for installation, connect the hard wire to the terminal block according to the diagram below. Choose any connector type according to local building code.

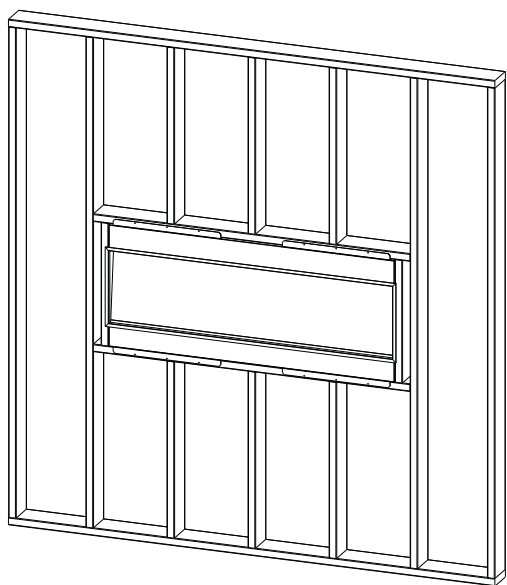


Fully recessed installation

Model	W	H	D
MY2244	1130mm	613mm	152mm
MY2256	1435mm	613mm	152mm
MY2268	1740mm	613mm	152mm
MY2280	2045mm	613mm	152mm
MY2296	2451mm	613mm	152mm

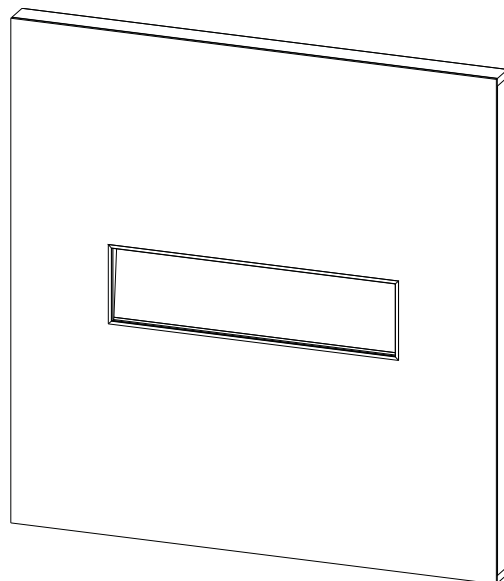
1. This installation is optimized for a 2x6 framed wall. Prepare the framed opening according to the chart above. Provide a dedicated flexible 15 amp 120 volt circuit for hard wire installation.





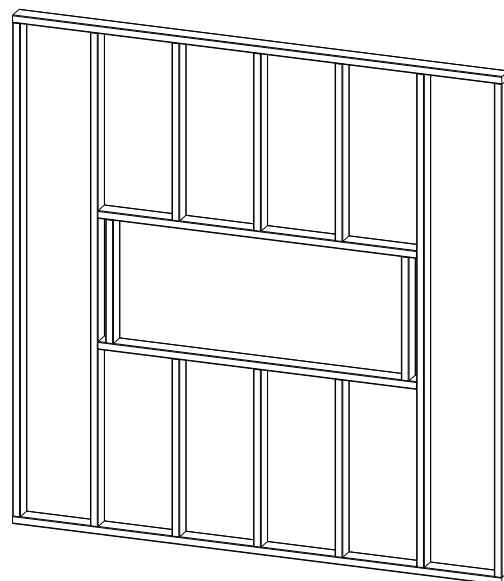
2. Install L Metal Nailing Flanges to the fireplace.
3. Install the fire unit in the framed opening with a minimum 1 ¼ drywall screws to secure the unit.

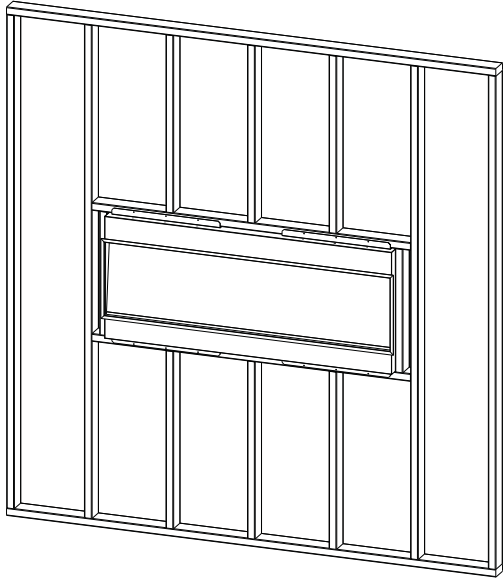
4. Mask the exposed fire unit during the drywall process. Install drywall to the drywall stops on the perimeter of the fire box. For more information on the drywall stops see the Product Guide on page 4. Decorate as desired.



Half recessed installation

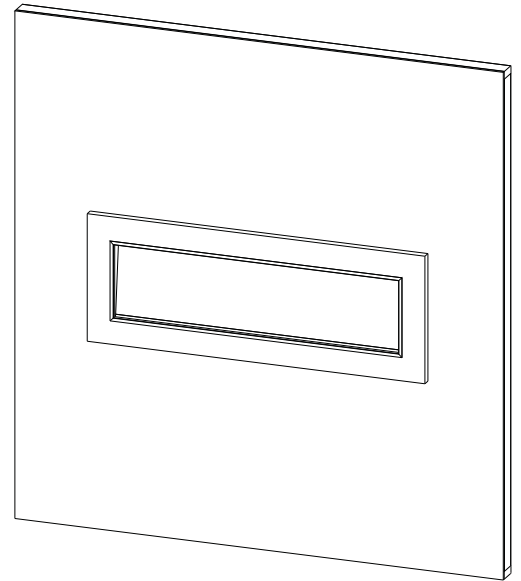
1. This installation is optimized for a 2x4 framed wall. Prepare the framed opening according to the chart on page 7. Provide a dedicated flexible 15 amp 120 volt circuit for hard wire installation.





2. Install L Metal Nailing Flanges to the fireplace.
3. Install the fire unit in the framed opening with a minimum 1 ¼ drywall screws to secure the unit.

4. Mask the exposed fire unit during the drywall process. Install drywall to the perimeter of the fire box. The unit can be covered with a custom facade or optional Slim Cabinet (shown in diagram). Decorate as desired.



Installing the Crystal Ember and Log-set

Once the fireplace is installed in the wall, place crystal media stones and artificial logs in the fireplace.

Installing the Crystal Embers

1. Carefully place crystal embers on plastic strip. Apply an even layer from side to side. Randomly place the crystals on top of the crystals to add an extra dimension to the ember bed.

Installing the Log-set

2. Carefully place the log set in the designed ember slot.

Reinstalling the Glass Panel

Once completed installing crystal embers or fire log, you are now ready to reinstall the glass panel.

1. Place the glass panel back inside the fireplace and push the glass panel into place, As shown in the following figure

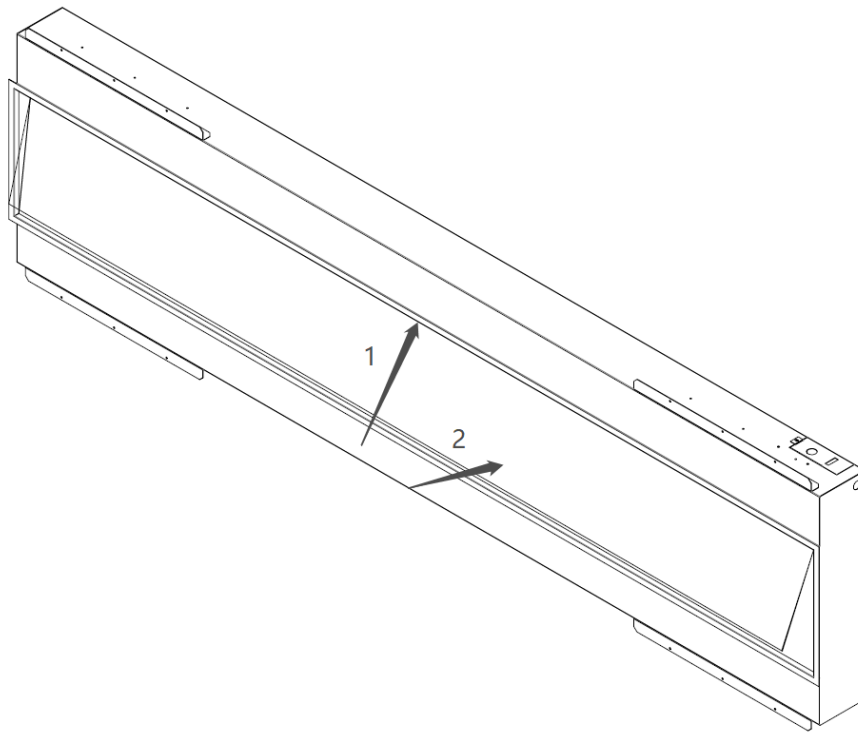


Figure 1.1

1. The unit has 2 channels on the top and bottom to hold the frontglass.
2. Using the included suction cups, insert the glass at an angle in to the topchannel.
3. Swing the bottom edge of the glass in to the unit. See Figure1.1.

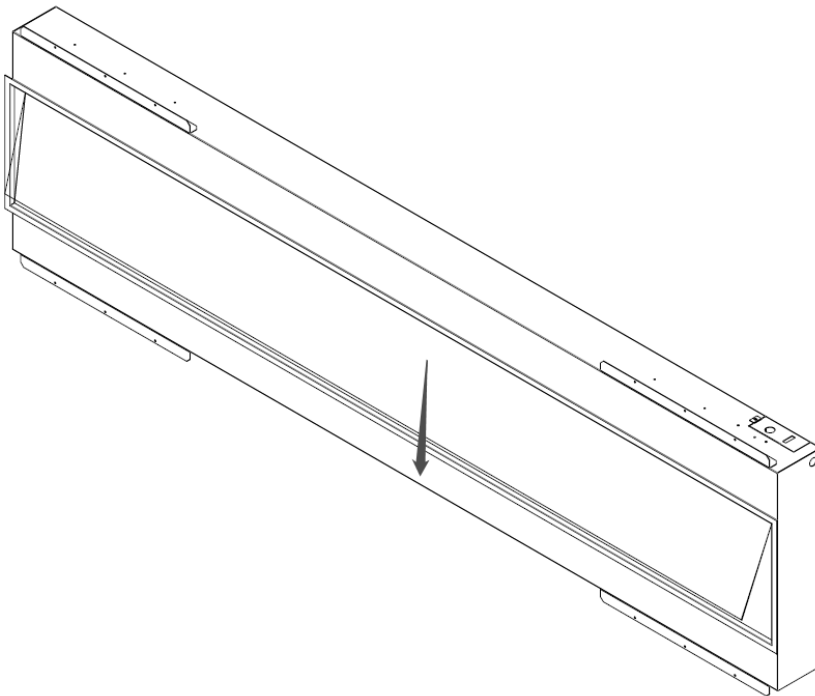


Figure 2.2

4. Slide the glass down in to the bottom channel. See Figure2.2

Your fireplace is now ready for use!

Operating Fireplace

Once the fireplace has been plugged into a grounded outlet, the fireplace is now ready for operation. Ensure that the house circuit breakers for the power supply are turned on.

Power

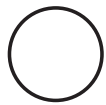
Plug the power cable into a 120v 14 amp grounded outlet. Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

Methods of Operation

This electric fireplace can be operated by the CONTROL PANEL, located in the upper right hand corner of the fireplace, or by the WIRELESS REMOTE CONTROL. The operation and functions of both methods are the same.

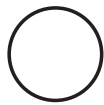
Control Panel

The manual control device of this device is located in front of the upper right glass.



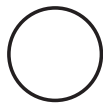
Power

Turns unit
on/off



Heat

Cycles
heat low/
high/off



Color

Changes
fireplace
color



Reset

Wireless Remote Control



Method of Operation

Wireless Remote Control Functions



Power

This will cycle the machine on and off. Upon cycling power on, the machine will return to the settings it had when it was cycled off.



Reset

If the fireplace is on, this button will act as a reset and bring all colors back to the default Modern Flames orange/yellow.



Heat

This will cycle the heater between high, low and off.



Fade

All zones of the fireplace will start the slow fade between colors.



Sync

Pressing the sync button will change all the colors of the fireplace (Flame, Ember Bed and Downlight) to match the current color of the flame setting.



Flame

This is a zone setting. Touching this button will allow you to change the color and brightness of the flame by using the RGB wheel and brightness slider.



Ember Bed

This is a zone setting that controls the color and brightness of the ember bed.



Downlight

This is a zone setting that controls the color and brightness of the downlight.



Pairing remote:

To pair remote, turn off the fire unit at the main power switch for 30 seconds. Hold the On/Off button on the remote while flipping the main power switch back to on. When the fire unit powers up, the remote will be paired.

Power indicator light in the upper right corner of the host



When the switch turns on, this orange pilot lamp turns on. It shows the fire is energized.



The status light above shows that the power is on and the heater is on low.



The status light above shows that the power is on and the heater is on high.

Remote Control Operation

- This remote control uses 1 CR2025 batteries
- To improve operation of the remote control, aim the remote control at the front of the fireplace. **DO NOT PRESS the buttons too quickly.** Give the unit time to respond to each command.
- **NOTICE: NEVER** dispose of batteries in fire. Failure to observe this precaution **may result in an explosion.** Dispose of batteries at your local hazardous material processing center.

Care and Maintenance

Cleaning

- **ALWAYS** turn the heater **OFF** and unplug the power cord from the outlet before cleaning, performing maintenance, or moving the fireplace. Failure to do so could result in electric shock, fire, or personal injury.
- **NEVER** immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

Metal:

- Buff using a soft cloth, slightly dampened with citrus oil-based product.
- **DO NOT** use brass polish or household cleaners, as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner sprayed onto a cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Maintenance

- **RISK OF ELECTRIC SHOCK! DO NOT OPEN any panels. No user-serviceable parts inside!**
- **ALWAYS** turn the heater **OFF** and unplug the power cord from the outlet before cleaning, performing maintenance, or moving the fireplace. Failure to do so could result in electric shock, fire, or personal injury.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the customer.

Storage:

- Store fireplace in a clean, dry place when not in use.

Wi-Fi Controls

This fireplace is also capable of being controlled over Wi-Fi using an Apple or Android mobile device. Scan the QR code for an instructional walk through video on how to download and setup the app needed to control your Electric fireplace. Alternatively, you can follow the steps below.



Figure 29: Setup Video QR Code



1. Download the app **Smart Life - Smart Living**, from either the Apple App Store or Google Play Store, and create a new user account.

2. Turn on the fireplace using either the control panel or remote control.

3. Navigate to the **Home** screen in the app and press the **Add Device** button.

4. On the Add Device screen select the **Small Home Appliances** category then pick **Electric Fireplace (Wi-Fi)**.

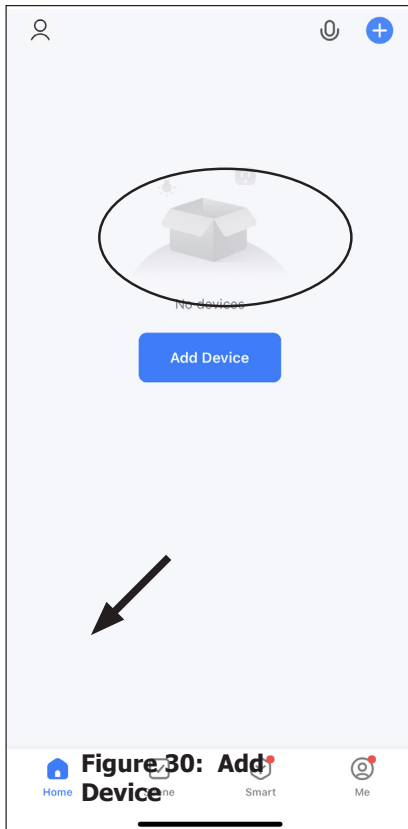


Figure 30: Add Device

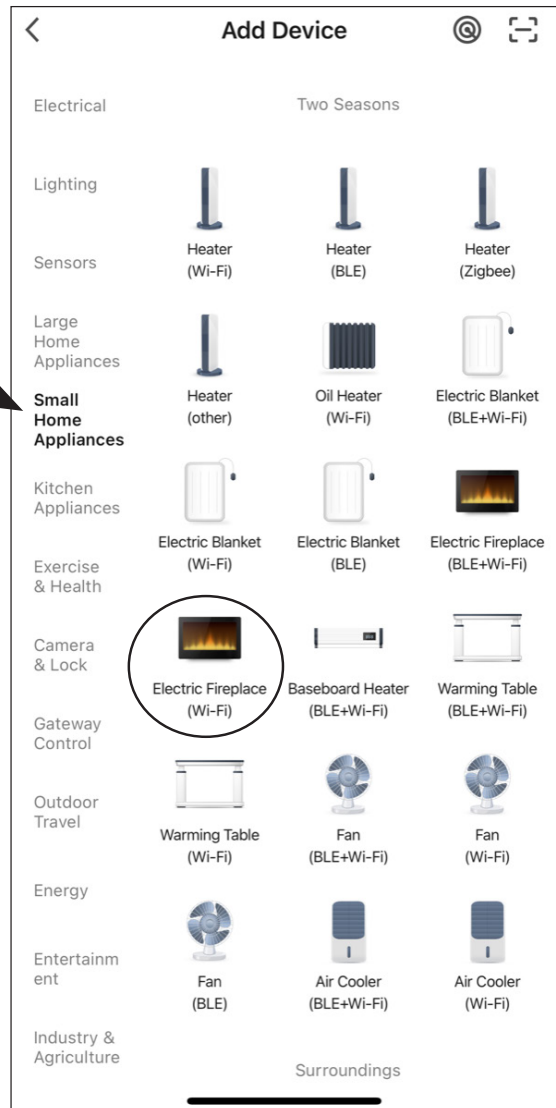


Figure 31: Appliance Selection

Wi-Fi Controls

5. Next you will be prompted to connect to your existing home wireless network. Select the appropriate 2.4Ghz network and log in.

Note - Only 2.4GHz wireless networks are compatible, 5GHz wireless networks cannot be used. If not available, contact your wireless service provider for further information on setting up a 2.4GHz wireless network.

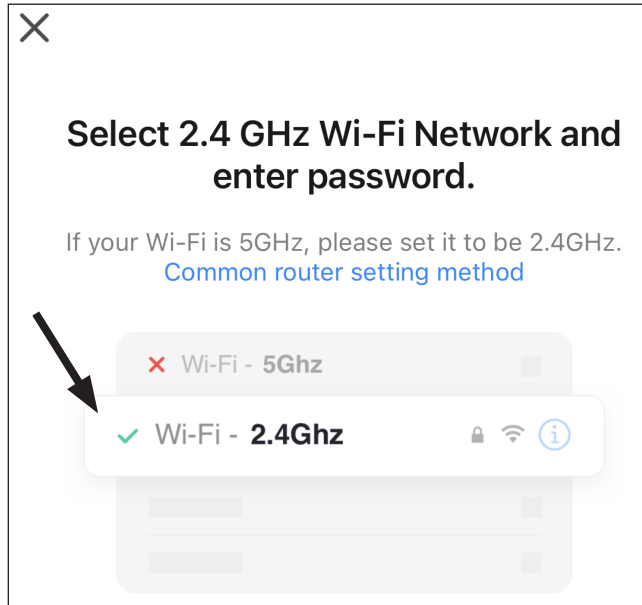


Figure 32: Network Connection

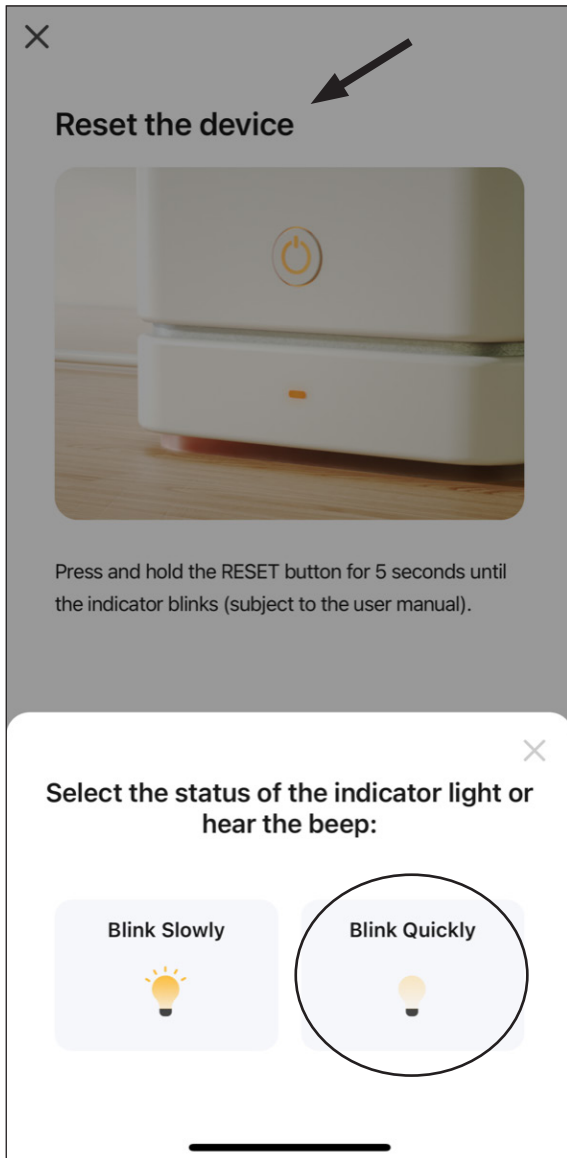


Figure 33: Fireplace Pairing

6. Once you are connected to your home network put the fireplace into pairing mode. Press and hold the **COLOUR** button on the control panel (see page 14) of the fireplace until the back flame and ember bed begin flashing at the same time.

7. With the fireplace now in pairing mode select the **Blink Quickly** option on the **Reset the Device** screen in the app. The app will begin pairing to the fireplace on a timing screen and automatically finish once pairing is successful.

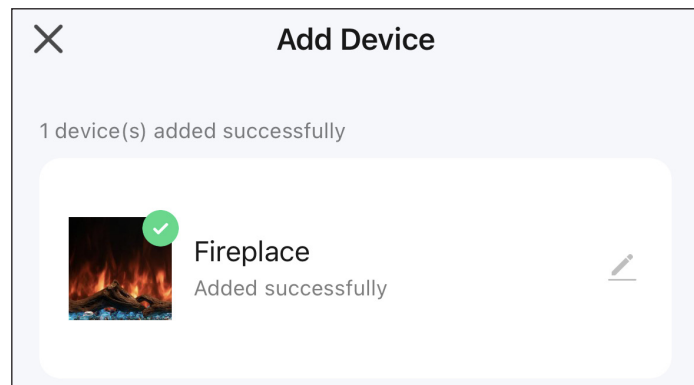


Figure 34: Fireplace Successfully Paired

Wi-Fi Controls

8. With the fireplace now successfully paired it can be controlled in the same manner as the remote controls (see page 15). Added capabilities like Sleep Timer and Heat Program are only possible when using the app.

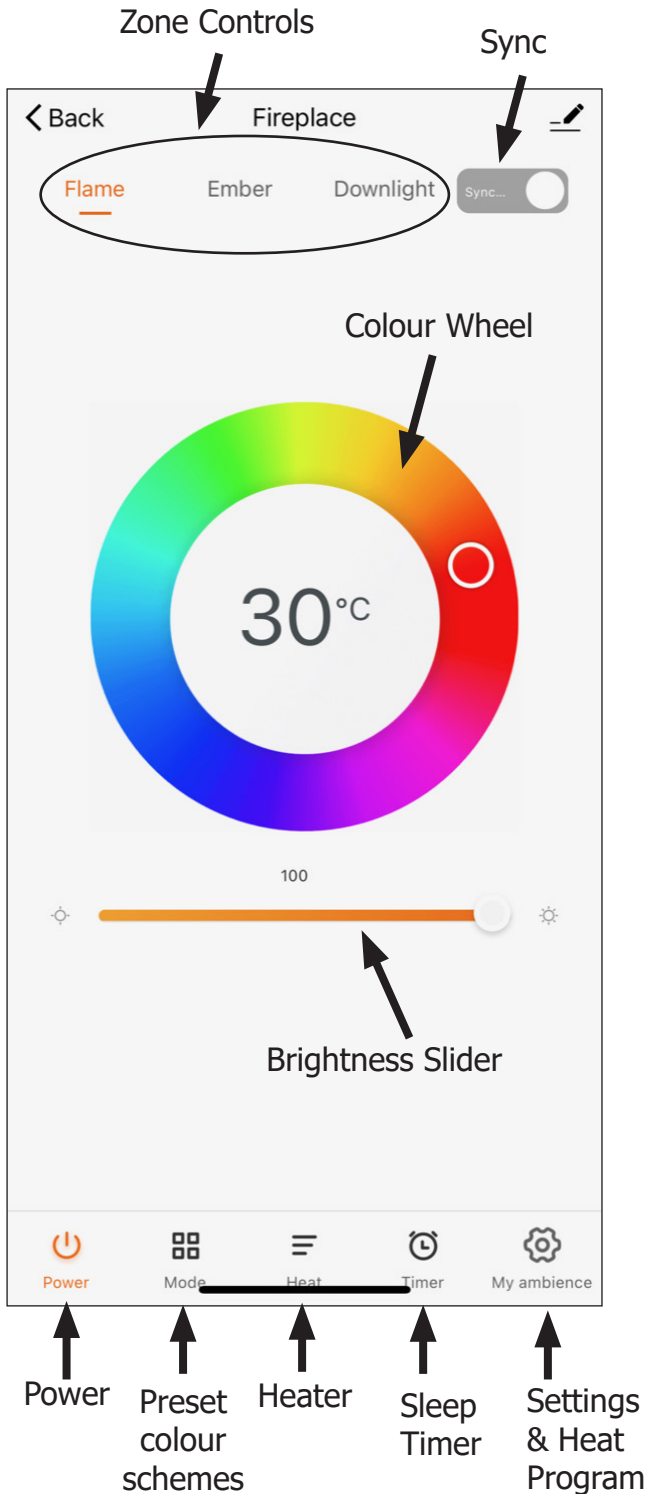


Figure 35: Fireplace App Controls

Creating a Heat Program

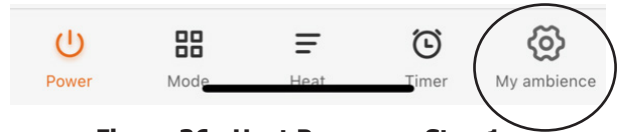


Figure 36: Heat Program - Step 1

In the **My Ambiance** screen select the **Heat Program** option. This feature is a 7-day program that allows you to pick what time of day you would like the fireplace and heater to turn on and off.

1. Select the desired day of the week and time slot. In the example below a program has been selected for Wednesdays from 1:00PM-6:00PM.

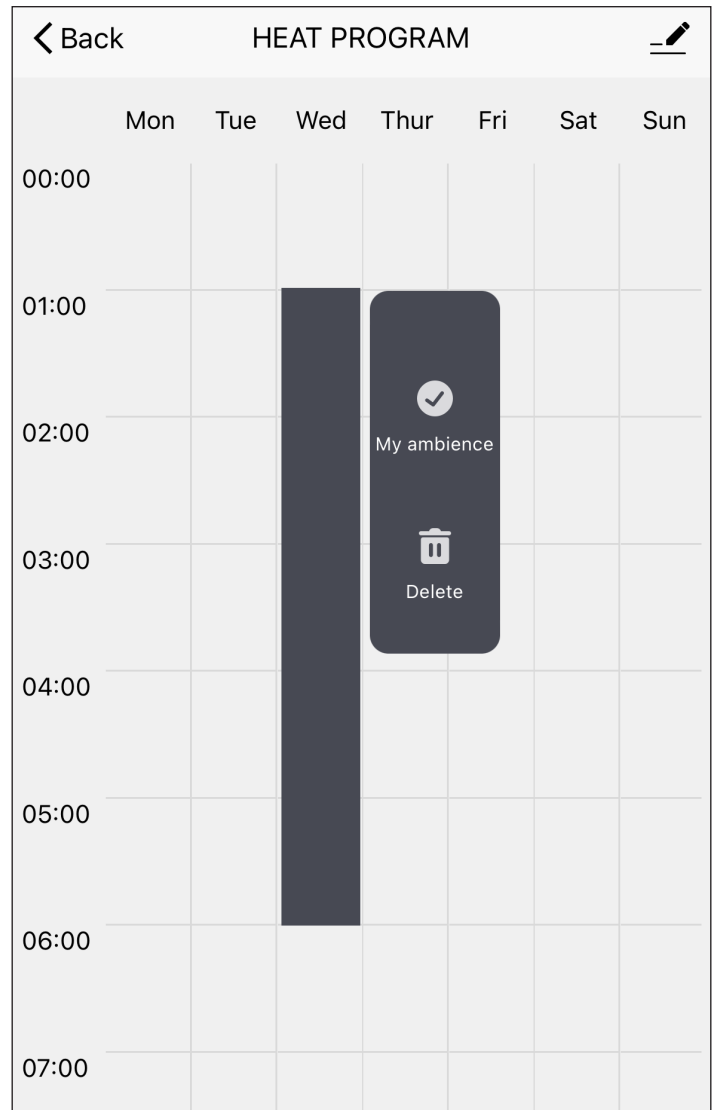


Figure 37: Heat Program - Step 2

Wi-Fi Controls

2. Next, in the pop-up window select the desired program settings:

Switch - Turn fireplace on or off

Gear - Turn heater on low, high, off

Temperature - Set desired temperature

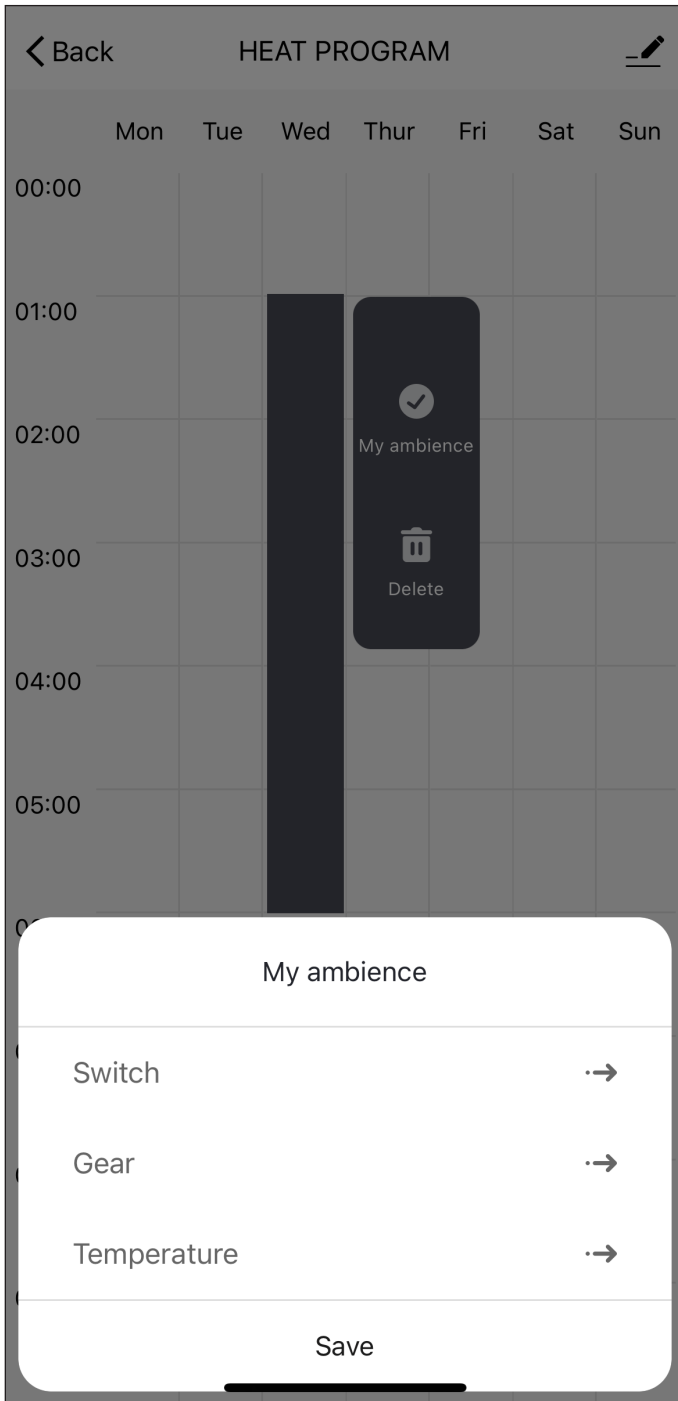


Figure 38: Heat Program - Step 3

3. The Heat Program is now set to turn the fireplace and heater on at 1:00PM every Wednesday to maintain a temperature of 20°C until 6:00PM.

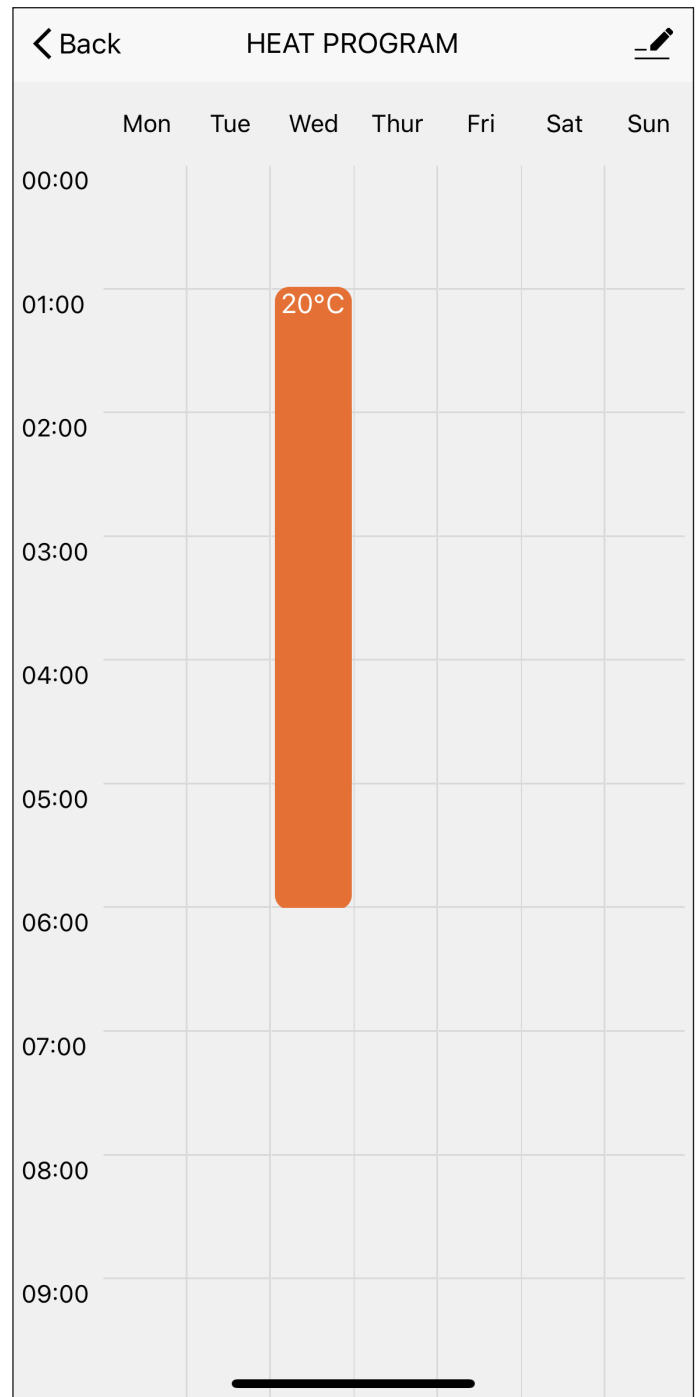


Figure 39: Heat Program - Step 4

Warranty

Our electric fireplaces are to be free of defects in material and workmanship for one year from the date of purchase. This warranty only covers manufacturing faults.

This warranty does not cover damages, accidents, lack of maintenance, abuse or neglect. The warranty does not cover paint scratches, cosmetic blemishes, dents, corrosion or other normal wear and tear associated with the fireplace. Damage to the fire or other components due to water, weather damage, long periods of dampness or condensation. Damaging chemicals or cleaners are not covered under warranty.

This warranty does not cover breakage of the fireplace glass panel.

Electric Fireplace

Affix Serial Number Label Here