



### Limited Lifetime Warranty

Casper Disappearing Screen Systems product has a warranty to the original purchaser for as long as he or she owns the product, against defects in material and workmanship pertaining to the screen components. This warranty is expressly limited to the replacement or repair of components having defects. All parts are covered under this warranty, except the screen mesh that is warranted for 3 years against manufacturer defects. Manufacturer defects include the screen mesh unraveling, pulling away from the Pull Bar or the Housing. Exclusions to the screen mesh warranty apply if a person, animal or object were to walk, run, fall into the screen mesh and tear or rip the screen mesh. This warranty applies under conditions of normal use, but does not apply to defects that result from damage, negligence, or unreasonable use. A service fee may be incurred for the replacement of damaged parts. To be eligible, owner(s) agree to follow normal operating/maintenance instructions as listed below. All screens must be installed in accordance with installation instructions by a Certified Casper Screens Installer. For questions contact your local dealer. There is a service fee for any items that are not covered under this warranty. **WARNING:** Screens will not stop a child from falling out of a window and will not protect a child from entering pool areas!

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### HOW TO USE AND CARE FOR YOUR CASPER DISAPPEARING SCREENS:

1. Regularly vacuum the bottom track clear of debris, especially next to the magnetic profile.
2. Use a multi-purpose cleaner (such as 409) on the frame work to clean off hand oils and dirt. Do not use WD-40 or other lubricants if the screen is not retracting properly, this will cause the brush system to become sticky and the screen will not be able to glide across the track properly.
3. Regularly clean the screen cloth by lightly going over with a vacuum cleaner brush attachment and/or wipe with mild soapy water. **PLEASE DO NOT HOSE DOWN THE SCREEN, IT CAN COLLECT WATER INSIDE THE CASEMENT.** Do not use any lubricant on the screen or any moving parts. If you are having problems with the screen retracting or pulling out from the housing, contact your local Casper Screens dealer.
4. When pulling the screen across, be sure it is straight and parallel with the bottom track, a twisting of the handle will cause it to bind. For best results, maintain the handles at 36" (door handle height) from the floor for best operation.
5. To release the magnet, place your thumb on the magnetic profile while grasping the handle and gently pull the handle towards you. For double/ French door systems, gently push one handle while pulling the other handle, again using the thumb on the opposing handle for leverage.

6. If you get a fold in the screen mesh, immediately straighten it out and do not worry, the screen mesh irons/ straightens itself out quickly. (The screen mesh will split if the fold is left).
7. If the Pull Bar comes out of the bottom or top track, to reinsert either side, position whichever side that has come out of the track at a 45-degree angle until you are able to reinsert the Pull Bar back into the track. Allow the screen to retract back into the housing and then pull the screen mesh out again to get the screen back into the track.
8. We highly recommend that the screen mesh be retracted back into the housing when not in use or when the actual door is closed, this helps to not only preserve the longevity of the screen mesh but also to receive the full benefit of a retractable screen. Casper Retractable Screens are not Sun Shade screens. Casper Retractable screens are not standard stand-alone screen doors; they operate using our Screen Tension Technology. If the screens are not closed when not in use the tension on the springs loosens. On double doors do not constantly keep the screen pulled to one side when in use.