## Limited Warranty (ONLY FOR U.S.A. AND PUERTO RICO)

Panasonic Consumer Marketing Company of North America, **Division of Panasonic Corporation of North America** One Panasonic Way, Secaucus, New Jersey 07094

## Panasonic Kitchen Appliance Limited Warranty

This warranty gives you specific legal rights and you may also have other Limited Warranty Coverage (For USA and Puerto Rico Only) If your product does not work properly because of a defect in materials or rights which vary from state to state. If a problem with this product workmanship, Panasonic Consumer Marketing Company (referred to as develops during or after the warranty period, you may contact your dealer "the warrantor") will, for the length of the period indicated on the chart or Service Center. If the problem is not handled to your satisfaction, then below, which starts with the date of original purchase ("warranty period"), at write to: its option either (a) repair your product with new or refurbished parts, (b)

replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by the warrantor

Product or Part Name	Labor	Parts	
Bread Maker, Rice Cookers (Fuzzy Logic), Meat Grinder, Toaster Oven,	1 yr.	1 yr.	
Large Capacity Rice Cookers (SR-42 series)	6 Months	6 Months	

During the "Labor" warranty period there will be no charge for labor. During the "Parts" warranty period, there will be no charge for parts.

This warranty only applies to products purchased and serviced in the United States or Puerto Rico. This warranty is extended only to the original purchaser of a new product which was not sold "as is".

#### Carry-In or Mail in Service:

To find a service center please visit <u>http://www.panasonic.com/help\_or</u> call 1-800-211-PANA (7262)

IF REPAIR IS NEEDED DURING THE WARRANTY PERIOD, THE PURCHASER WILL BE REQUIRED TO FURNISH A SALES RECEIPT/PROOF OF PURCHASE INDICATING DATE OF PURCHASE, AMOUNT PAID AND PLACE OF PURCHASE. CUSTOMER WILL BE CHARGED FOR THE REPAIR OF ANY UNIT RECEIVED WITHOUT SUCH PROOF OF PURCHASE.

#### Limited Warranty Limits And Exclusions

This warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER glass, plastic parts, temperature probes (if included) and normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, bug infestation, mishandling, misapplication, alteration, faulty installation, set-up adjustments, maladjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, or commercial use (such as in a hotel, office, restaurant, or other business), rental use of the product service by anyone other than a factory service center or other authorized servicer, or damage that is attributable to acts of God.

THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER

"LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL THE OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. (As examples, this excludes damages for lost time, travel to and from the servicer, loss of or damage to media or images, data or other memory or recorded content. The items listed are not exclusive, but for illustration

#### ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions may not apply to you.

Panasonic Consumer Marketing Company 661 Independence Pkwy Chesapeake, VA 23320

PARTS AND SERIVCE, WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY, ARE YOUR RESPONSIBILITY.

ļ	Customer Services Directory (United States and Puerto Rico)						
	Obtain Product Information and Operating Assistance; locate your nearest Dealer or Service Center; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at: <u>http://www.panasonic.com/help</u>						
	or, contact us via the web at:						
	http://www.panasonic.com/contactinfo						
	You may also contact us directly at: 1-800-211-PANA (7262)						
	Monday-Friday 9am-9pm, Saturday-Sunday 10am-7pm EST						
i	For hearing or speech impaired TTY users, TTY: 1-877-833-8855						
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ļ	Accessory Purchases (United States and Puerto Rico)						
	Purchase Parts, Accessories and Instruction Books online for all Panasonic Products by visiting our Web Site at: http://www.pstc.panasonic.com Or, send your request by E-mail to: npcparts@us.panasonic.com You may also contact us directly at: 1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only) (Monday-Friday 9am-9pm EST) Panasonic National Parts Center 20421 84th Avenue South Kent, WA 98032 (We accept Visa, MasterCard, Discover Card, American Express)						

As of Feb 2012

### Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

## PANASONIC PRODUCT – LIMITED WARRANTY

# **EXCHANGE PROGRAM**

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship under normal use and for a period as stated below from the date of original purchase agrees to, at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by Panasonic Canada Inc.

Electric Rice Cooker	One (1) year
Electric Thermo Pot	One (1) year
Automatic Bread Maker	One (1) year
Electric Fish Roaster	One (1) year
Toaster Oven	One (1) year

This warranty is given only to the original purchaser, or the person for whom it was purchased as a gift, of a Panasonic brand product mentioned above sold by an authorized Panasonic dealer in Canada and purchased and used in Canada, which product was not sold "as is", and which product was delivered to you in new condition in the original packaging.

#### IN ORDER TO BE ELIGIBLE TO RECEIVE WARRANTY SERVICE HEREUNDER, A PURCHASE RECEIPT OR OTHER PROOF OF DATE OF ORIGINAL PURCHASE, SHOWING <u>AMOUNT PAID AND PLACE OF</u> <u>PURCHASE</u> IS REQUIRED

### LIMITATIONS AND EXCLUSIONS

This warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by Panasonic Canada Inc., or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Authorized Servicer, or damage that is attributable to acts of God.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. (As examples, this warranty excludes damages for lost time, travel to and from the Authorized Servicer, loss of or damage to media or images, data or other memory or recorded content. This list of items is not exhaustive, but for illustration only.)

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable. This warranty gives you specific legal rights and you may have other rights which vary depending on your province or territory.

#### **CONTACT INFORMATION**

For product information and operation assistance, please contact:

Our Customer Care Centre:	Telephone #:	1-800-561-55	505	
	Fax #:	(905) 238-236		
	Email link:	"Support 1 c	ontact us Í	email" on <u>www.panasonic.ca</u>

For defective product exchange within the warranty period, please contact the original dealer or our Customer Care Centre.