Warranty Terms

Within one year, at the manufacturer's discretion, any component of this equipment that fails due to materials or workmanship will be provided with free parts or complete products to the original purchaser, and the purchaser will bear the transportation costs. We recommend that you keep the original packaging so that you have the required packaging when you return the product.

Warranty Coverage:

1. The product cannot function properly due to process problems.

2. The internal compressor of the product is damaged due to non-human leakage.

3. The parts (PCB board, temperature controller, fans, evaporator coils, condenser coils, compressor, etc.)

Warranty Exclusions:

The warranty will not apply if damage is caused by any of the following:

- Use of unstable power supply, such as low voltage, high voltage, or short circuit caused by household wiring failure.
- Opening, alteration, or abuse of the device, such as the use of unauthorized accessories or abnormal working conditions (extreme temperature).
- Industrial use.
- Fire, water damage, theft, war, riot, hostility, or acts of God such as hurricanes, floods, etc.
- Damage caused by external forces or influences.
- Partial or complete dismantling of the appliances.
- This warranty is extended only to the original end-user purchaser or the person receiving the product as a gift and shall not be extended to any other person or transferee.

Disclaimer:

The manufacturer will not take any responsibility for any damages or accidents caused by human actions. If an accident is caused by the product, we require your cooperation in collecting evidence and providing corresponding evidence, and we will file a compensation claim with the insurance company on your behalf. We have purchased product liability insurance, and the insurance company will cover all of this.