

**Q: Does the cat tree comes assembled?**

A: This cat tree does not come assembled; however, all parts, tools and step-by-step assembly instructions are included. If you are in trouble when assemble, please feel free to contact us.

**Q: Would this be suitable for adult cats? Mine are around 11-12 lbs each.**

A: Yes, the max weight capacity is 20lbs. So, please no worries :)

**Q: I usually place my cat tree in front of window. Is this sturdy enough if not bolted to the wall?**

A: Sure, but it also depends on how heavy/big your cat is. Because we use a gravity balance structure, no dangerous shaking or toppling

**Q: What materials is this made from?**

A: Cat-friendly Material: sturdy engineered wood, soft flannel wrapping, natural sisal rope posts

**Q: Does this product come with a warranty?**

A: Yes, we have 1 year warranty.

**Q: How do you clean this cat tree? There is so much cat hair from my 3**

**cats and I need to know how to clean it.**

A: You can use a handheld vacuum to help with the cat hair, maybe the brush works well too.

**Q: Are cat trees safe for declawed cats?**

A: All of our cat trees are tested extensively for safety; however, you should always supervise pets during play.