

ESSENTIA SURFACES FLOORING

CLEANING & CARE GUIDE

Essentia Surfaces laminate floors are among the highest performing floors available. To ensure your floors will look as good as the day they were installed, follow the simple instructions outlined below so you can enjoy them for years to come. Please carefully read the points below; and if you have any questions, contact our support line at 888.255.3412.

KEY CARE & MAINTENANCE CRITERIA

- After installation, the floor should be kept at 30-60% Relative Humidity and between 15°-27° C (59° - 80° F)
- If used with underfloor heating the maximum temperature of the heating system should be 29° C (84° F). Temperature should also be adjusted by a maximum of 2.5° C (3° F) in a 24 hour period.
- Place floor mats and area rugs at main entrances to minimize abrasive debris that may be introduced to the floor.
- Place protective pads under furniture legs and other movable furniture.
- Use protective mats under wheeled office-type chairs.
- In cases of wheel chair use take care to remove embedded debris from tires when entering the home and use protective mats under high use areas.
- Avoid using lacquers, polishes, waxes or detergent-based cleaners as they will leave a film/residue on the surface of your floors and may cause damage beyond repair. The surface of laminate flooring does not require refinishing and will maintain its original appearance.
- Never use abrasive cleaners on your laminate floors.
- For products equipped with Aqua Protect, never leave a steam cleaner on in one place for long periods of time.
- Essentia laminate products equipped with Aqua Protect are water-resistant but not waterproof. Caution should be taken whenever potential moisture exposure is present.

DAILY CLEANING GUIDELINES

- For daily cleaning, use a dust mop or vacuum with hard surface attachment to remove dust, loose dirt or debris.
- For more thorough cleaning, where a cleaning solution may be required, use a water-based laminate floor cleaner. Alternatively, you can make your own cleaner by combining 1 cup of vinegar to 1 gallon of warm water, or 1/3 cup of ammonia to 1 gallon of warm water.
- To apply cleaner to the floor we recommend using a misting bottle, applying the cleaner to an area and then wiping with a cloth or mop.

REMOVING STAINS FROM ESSENTIA SURFACES FLOORING

STAIN	REMOVAL
Rubber marks, Heel marks, dirt, Colored pens/ crayons	Brush off when dry using a nylon pad or cloth.
Beverages (fruit juices, milk, wine, soft drinks, etc.)	Immediately remove with an absorbent cloth. If already dry, wipe with a suitable laminate flooring cleaner.
Pet urine Blood	Immediately remove with an absorbent cloth. If already dry, wipe down with a cloth and a suitable flooring cleaner.
Permanent pens/ink, Makeup Shoe polish, paints, oils, grease, etc.	Wipe down with a cloth and a small amount of solvent (i.e. acetone, vinegar, nail polish remover, or paint thinner)
