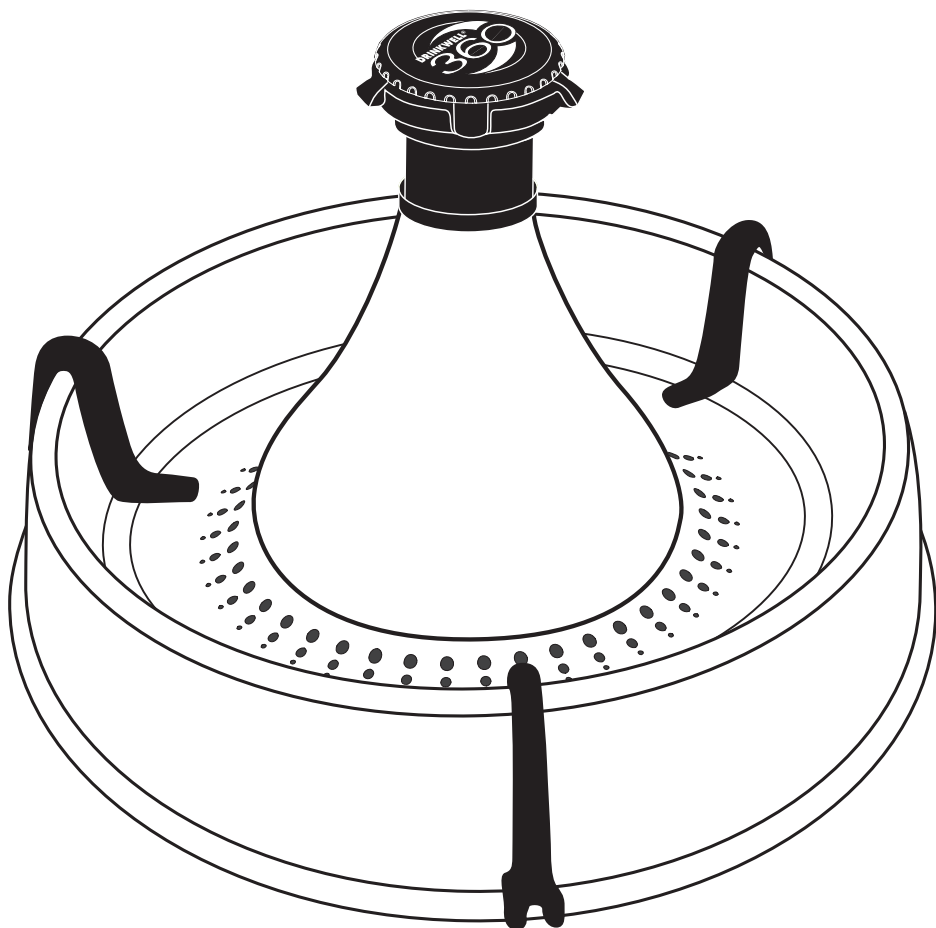




## Quick Start Guide

PWW00-13705

### PetSafe® Drinkwell® Stainless Multi-Pet Fountain



Please read this entire guide before beginning

## Welcome


You and your pet were made for each other. Our aim is to help you have the best companionship and the most memorable moments together. Your new pet fountain is designed to entice your pet to stay hydrated and healthy.

We know that safe pets make happy owners. Before getting started, please take a moment to read through the important safety information. If you have any questions, please don't hesitate to contact us.

Hereinafter Radio Systems Corporation and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

# IMPORTANT SAFETY INSTRUCTIONS

Explanation of Attention Words and Symbols used in this guide

 This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

**⚠ WARNING** WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**CAUTION** CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

**NOTICE** NOTICE is used to address practices not related to personal injury.

## ⚠ WARNING

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

- Read all instructions before using this product.
- To reduce the risk of injury, close supervision is necessary when an appliance is used by or near children.
- To protect against electric shock, do not place electrical power cord or plug in water or other liquids.
- Do not operate any appliance if it has a damaged electrical power cord or plug, or if it is malfunctioning or has been damaged. Call the Customer Care Center immediately for further instructions.
- To reduce the risk of electric shock, do not place or store an appliance where it can fall or be pulled into a bathtub or sink.
- Always unplug any appliance when not in use, before putting on or taking off parts and before cleaning.
- Do not use an appliance for anything other than its intended use.
- If the plug of this device gets wet, turn off the electricity to that electrical outlet. Do not attempt to unplug.
- Examine this appliance after installation. Do not plug into electrical outlet if there is water on the electrical power cord or plug.

## CAUTION

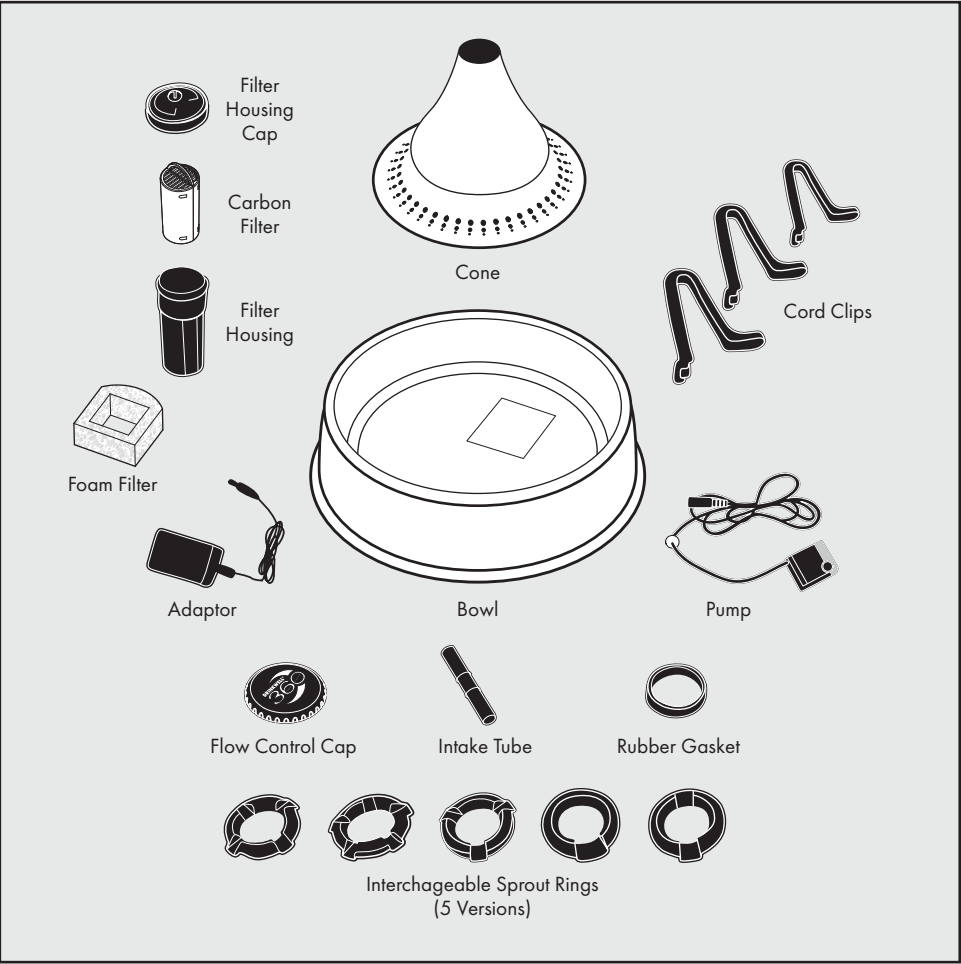
- Do not allow pets to chew on or swallow any parts. If you are concerned your pet may chew the power cord, purchase a cord conduit (a hard plastic protector) at any hardware store.
- The plastic fountain parts are BPA-FREE. However, some animals have been known to be sensitive to plastic food and water containers. If your animal shows signs of an allergic reaction to the plastic, please discontinue use until you have consulted with your veterinarian.

## NOTICE

- The fountain is intended to run continuously (always plugged into an electrical outlet), as long as the water level is maintained and the fountain is cleaned regularly. Be sure to check the water level regularly to help prevent damage to the pump, as your pet will drink the water, and some may evaporate.
- Do not attempt repairs on the pump.
- Do not pull on the electrical power cord to remove the plug from the electrical outlet.
- To unplug, grasp the plug, not the electrical power cord.
- To avoid the possibility of the plug or electrical outlet getting wet, the electrical outlet should always be above the level of the fountain.
- If an extension cord is necessary, an extension cord with a proper rating should be used.
- The electrical use of this appliance is 2.5 watts.
- The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do not modify the appliance.
- Do not install or store appliance where it will be exposed to weather or temperatures below 40°F.
- Read and observe all important notices listed on the appliance and in the packaging.
- Never wash the filter with soapy water as the soap residue will seep into the filter and cannot be removed. Only rinse the filter with water.
- Use only PetSafe® Brand authorized replacement filters. If unauthorized filters are used, the warranty may be voided.
- Do not use outdoors. Do not run dry. For indoor household use only.

# SAVE THESE INSTRUCTIONS

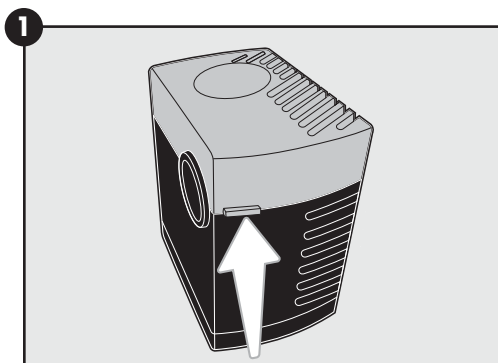
**In the Box**



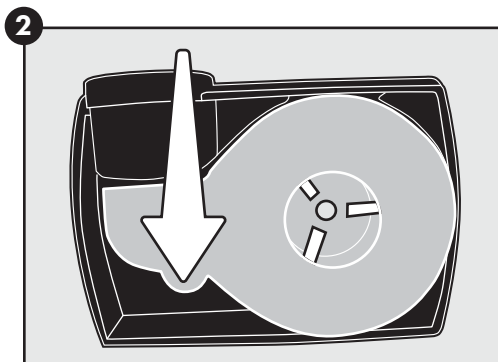
## Assemble Pet Fountain

**Note:** Rinse all of the fountain components (except for the adaptor) with warm water before using the pet fountain. This will remove any residue from the manufacturing process.

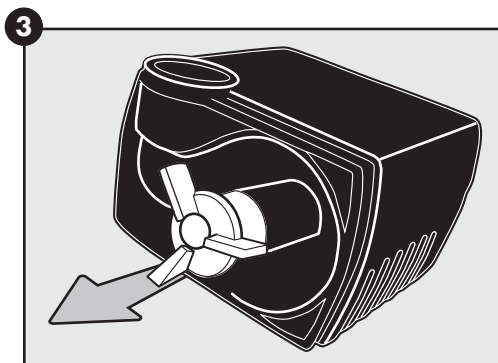
1. Take the pump apart by first removing the blue faceplate. Use your finger to pull up on the small tab.



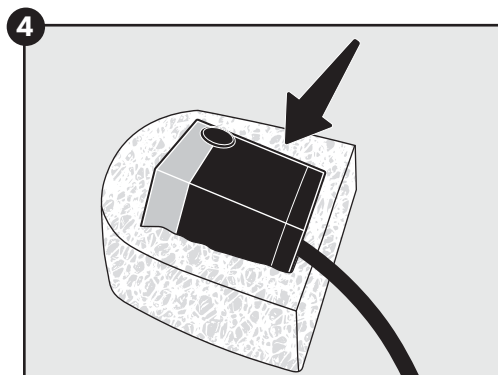
2. Remove the teardrop-shaped stator by pulling up on the small lip.



3. Use a fingernail to pull out the impeller, which is held in place magnetically. Clean the pump parts with warm water and soap. Reassemble the pump by first inserting the impeller. Then, replace the stator and faceplate.

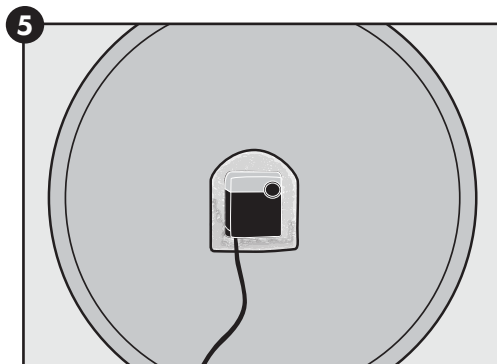


4. Place the pump into the foam filter with the cord running above it.

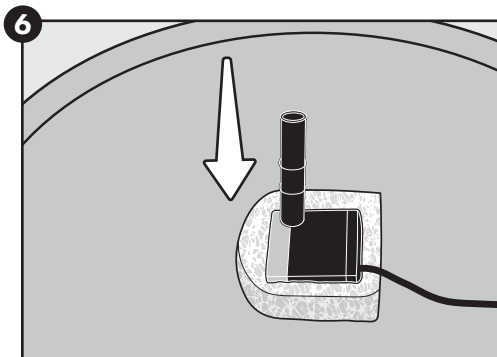


5. Place the assembled pump and foam filter inside the square indentation in the bowl. Position it so the circular opening on top of the pump is in the center of the bowl. Press down to engage suction cups.

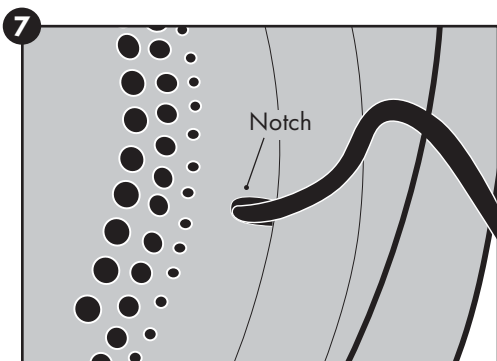
**Note:** Wetting the suction cups will ease assembly.



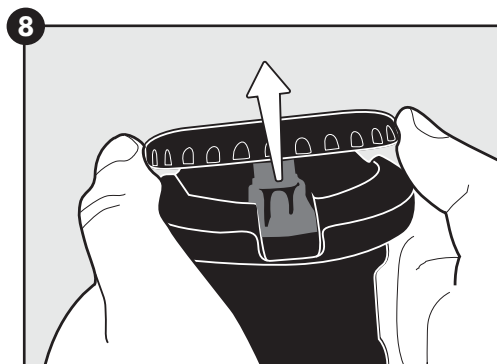
6. Place the intake tube into the circular opening on the top of the pump.



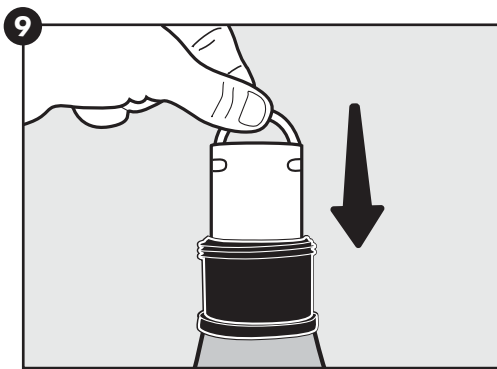
7. Align the cone so the cord runs through the notch without moving the pump from its original position. Once the cord is aligned, gently place the cone piece into resting position.



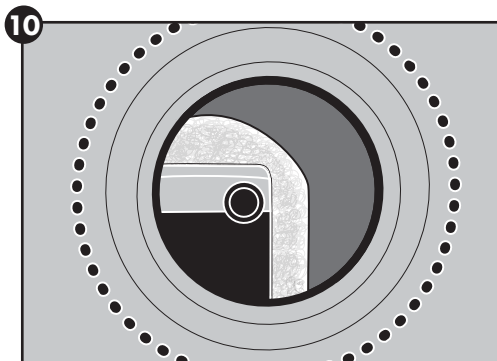
8. Remove the flow control cap from the filter housing by gently lifting up. Do not twist to remove it.



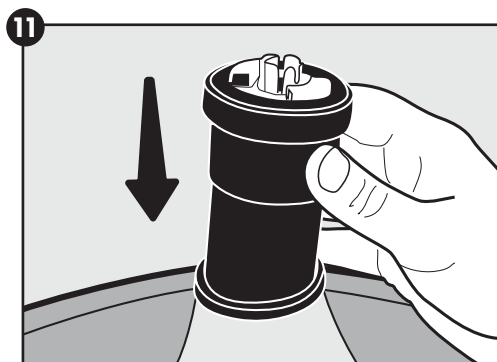
9. Rinse the carbon filter thoroughly under cold water to remove any loose carbon dust. Unscrew the filter housing cap and insert the carbon filter into the filter housing with the pull-tab facing up. Then, screw on the filter housing cap.



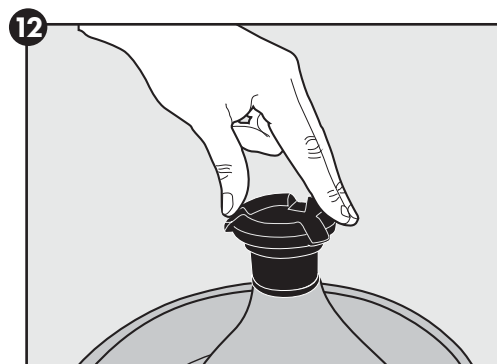
10. Look into the cone opening and make sure the intake tube is sticking straight up from the pump.



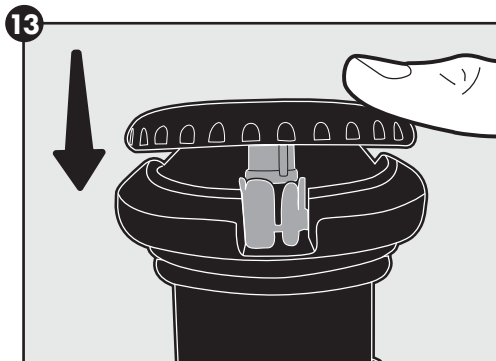
11. Insert the filter housing into the cone opening and push straight down. By pushing the filter housing all the way down to the rubber gasket, the filter housing should easily attach to the intake tube.



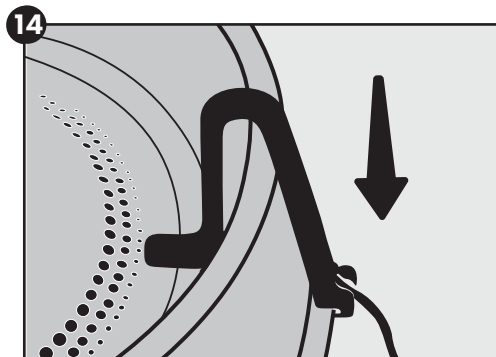
12. Place one of the five interchangeable spout rings on top of the filter housing cap and press down to secure in place.



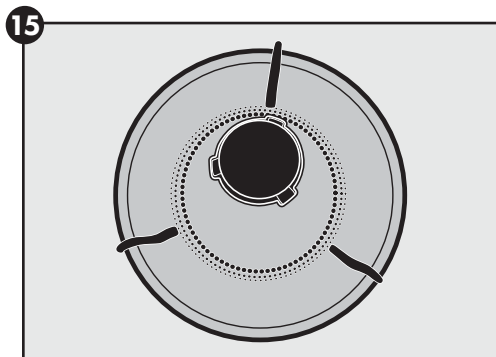
13. Align the flow control cap with the raised notches on the filter housing cap and press down to secure in place. Turn the flow control cap to the right to increase the flow of water and turn it to the left to decrease the flow.



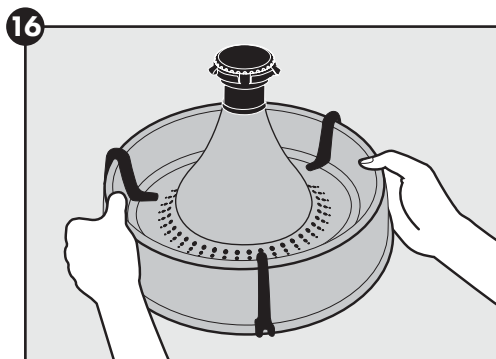
14. Align one of the cord clips with the power cord hanging over the rim of the bowl. With the two-prong end on the outside of the bowl, slide the cord clip down until it clips onto the bottom of the bowl.



15. Take the other two plastic cord clips and attach them to the bowl so that the three clips together form the three points of a triangle. This will lock the cone in place.

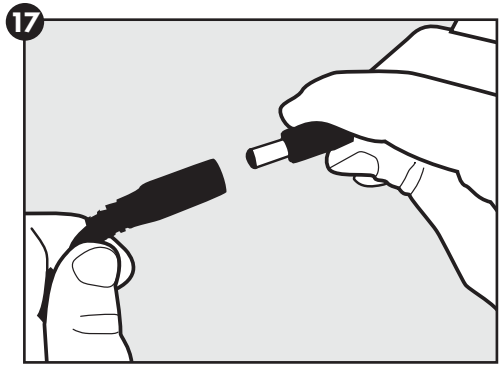


16. Pick up the pet fountain by the bowl and place it in a desired location. Pour water into the bowl and make sure it does not exceed the MAX fill line.





17. Make sure the electrical power cord, the adaptor and your hands are completely dry. Connect the in-line plug and make sure no silver is showing. Then plug the adaptor into a standard electrical wall outlet.



## Pet Fountain Cleaning

**Note:** Replace the carbon filter every 2-4 weeks and replace the foam filter every 1-2 months.

1. Unplug the fountain and disconnect the in-line plug.
2. Pick up the pet fountain by the bowl and take it to the sink.
3. Pour out the water, and then disassemble the pet fountain.
4. Discard the carbon filter and the foam filter. Refer back to steps 1–3 on page 5 for cleaning your pump. Use a solution of 80% water and 20% white vinegar to remove hard water buildup.
5. Wash all other parts with warm water and soap or place in the top rack of the dishwasher.

**Note:** Do not place the adaptor or pump in the dishwasher.

## Replacement Parts and Accessories

Replacement parts or accessories for your fountain can be purchased by visiting [www.petsafe.com](http://www.petsafe.com) or by contacting our Customer Care Center at **+1 (800) 732-2677**.

Filter subscriptions now available! Get fountain filters automatically and conveniently delivered right to your door when you need them. Free shipping and 5% discount included. Visit [www.petsafe.com](http://www.petsafe.com) to sign up or call our Customer Care Center at +1 (800) 732-2677.

Part Description	Replacement Part Number
Drinkwell® 360 Stainless Steel Cone Locks	PAC00-13116
Drinkwell® 360 Stainless Steel Flow Adjustment Kit	PAC00-13117
Drinkwell® 360 Stainless Steel Plumbing Kit	PAC00-13118
Drinkwell® 360 Stainless Steel Multi-Streams Kit	PAC00-13119
Drinkwell® Replacement Pump	PAC00-13206
Drinkwell® Replacement Foam Filters (2-Pack)	PAC00-13711
Drinkwell® Replacement Carbon Filters (3-Pack)	PAC00-13712
Drinkwell® Cleaning Kit	CKPH

## Customer Care

USA & Canada - Tel: +1 (800) 732-2677

Monday – Friday 8 AM – 8 PM / Saturday 9 AM – 5 PM (EST)

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## Terms of Use and Limitation of Liability

### 1. Terms of Use

The use of this product is subject to your acceptance without modification of the terms, conditions and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.

### 2. Proper Use

Proper Use includes, without limitation, reviewing the entire product manual and any specific safety information statements. The specific temperament or size/weight of your pet may not be suitable for this product. If you are unsure whether this product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. For products used with pets where training is desired, Radio Systems Corporation recommends that these training products are not used if your pet is aggressive and accepts no liability for determining suitability in individual cases.

### 3. No Unlawful or Prohibited Use

This product is designed for use with pets only. This product is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

### 4. Limitation of Liability

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

### 5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.

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## Warranty

### One year Non-Transferable Limited Warranty

This product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this product and its terms can be found at [www.petsafe.com](http://www.petsafe.com).