

VIVOHOME

THANK YOU!

NOTE:

To continuously improve its products, VIVOHOME reserves the right to modify this information without prior notification.

For any questions regarding assembly, please watch the video on the product page or contact our customer service. Our customer service will gladly assist you with any additional questions, comments, or concerns.

Thank you for using VIVOHOME products in your home!

Thank You for Purchasing from

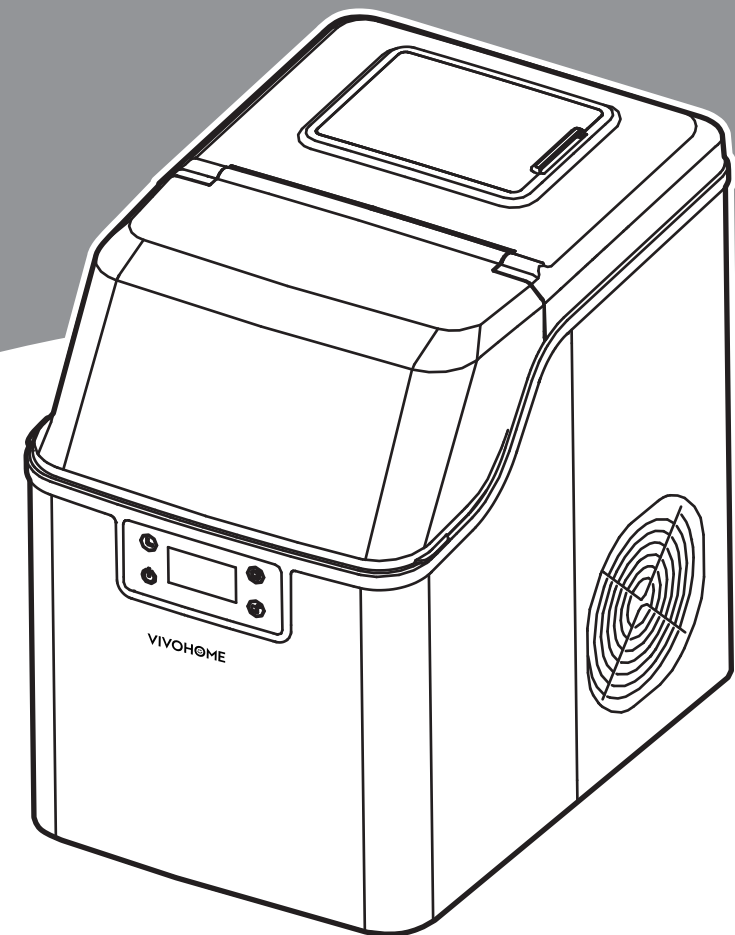
VIVOHOME

Made in China

VIVOHOME

HOW-TO

USER MANUAL



Countertop Nugget Ice Maker 45lbs

Assembly is EASY!

**WE WANT
YOU TO
ENJOY LIFE
AT HOME**

GO TO THE PRODUCT LISTING PAGE FOR
AN INSTRUCTIONAL VIDEO!

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***After receiving the machine, it needs to be left to
stand for 24 hours.**

Important Safety Instructions



Your safety and the safety of others are very important. We have provided many important safety messages in the manual for your appliance. Always read and obey all safety messages.

This is the safety alert symbol: 

All safety messages will follow the safety alert symbol and the word "DANGER" or "WARNING".



DANGER



WARNING

These words mean:

You can be killed or seriously injured if you don't immediately follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

Preparing Your Ice Maker For Use



IMPORTANT SAFETY TIPS

When using electrical appliances, basic safety precautions should be followed to reduce the risk of fire, electric shock, and injury to persons or property. Read all instructions before using any appliance.

1. Do not operate this, or any other appliance with a damaged cord. Connect to properly polarized outlets only. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
2. Do not run the power cord over carpeting or other heat insulators. Do not cover the cord. Keep cords away from traffic areas, and do not submerge in water.
3. We do not recommend the use of an extension cord, as it may overheat and become a risk of fire. If you must use an extension cord, use No. 14 AWG minimum size and rated at no less than 1875 watts.
4. Unplug the ice maker before cleaning or making any repairs or servicing.
5. Exercise caution and use reasonable supervision when appliance is used near children.
6. Do not use your ice-maker outdoors. Place the ice-maker away from direct sunlight and make sure that there is at least 6 inches of space between the back of your unit and the wall. Keep a minimum distance of 6 inches on each side of your unit free.
7. Do not use any other liquid to make the ice-cube other than water.
8. Do not clean your ice maker with flammable fluids. The fumes can create a fire hazard or explosion.
9. Do not tip over.
10. If the ice maker is brought in from outside in wintertime, give it a few hours to warm up to room temperature before plugging it in.
WARNING: This appliance must be earthed.
11. DANGER - Risk Of Fire or Explosion. Flammable Refrigerant Used. Do Not Use Mechanical Devices To Defrost Ice Maker. Do Not Puncture Refrigerant Tubing.

12.



DANGER - Risk Of Fire Or Explosion. Flammable Refrigerant Is Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.

13. CAUTION - Risk Of Fire Or Explosion. Flammable Refrigerant Is Used. Consult Repair Manual/Owner's Guide Before Attempting To Install or Service This Product. All Safety Precautions Must be Followed.

14. CAUTION - Risk Of Fire Or Explosion. Dispose Of Property In Accordance With Federal Or Local Regulations. Flammable Refrigerant Is Used.

15. CAUTION - Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Is Used.

16. The ice maker should be installed in accordance with the safety standard for Refrigeration Systems, ASHRAE15. The ice maker shall not be installed in corridors or hallways of public buildings.

17. If the unit has problems and needs to be maintained, replacement with like components and servicing shall be done by factory-authorized service personnel so as to minimize the risk of possible ignition due to incorrect parts or improper service.

IMPORTANT:

The wires in this mains lead are colored in accordance with the following code:

Green or Green with a strip yellow: Grounding

White: Neutral

Black: Live

To avoid a hazard due to instability of the appliance, it must be placed at a even or flat surface.

SECTION C

Getting To Know Your Unit



1. Control Panel:

A. Timer/clean button

Quickly press this button once to enter the timer setting program. And press this button for more than 5 seconds to enter the cleaning program.

B. ON/OFF button

When the unit is off, press this button to turn it on.

When the unit is making the ice cube, press this button for more than 5 seconds, and the unit will switch to ice harvest process by force.

C. LCD Display window

1. Ambient temp and ice making countdown symbol: when display show (M), ice making countdown, when display show (F), means ambient temp.

2. Ice cube symbol: when the symbol is rotating, the unit is making ice cubes, when the symbol flashes, the unit is ice harvesting

3. Automatic self-cleaning symbol display

4. ON/OFF symbol.

5. Error code E1- Ambient temp sensor breakdown. E2- water temp sensor breakdown E- Means ice making anomaly or the refrigerant leaked

6. Lack of a of a water warming symbol.

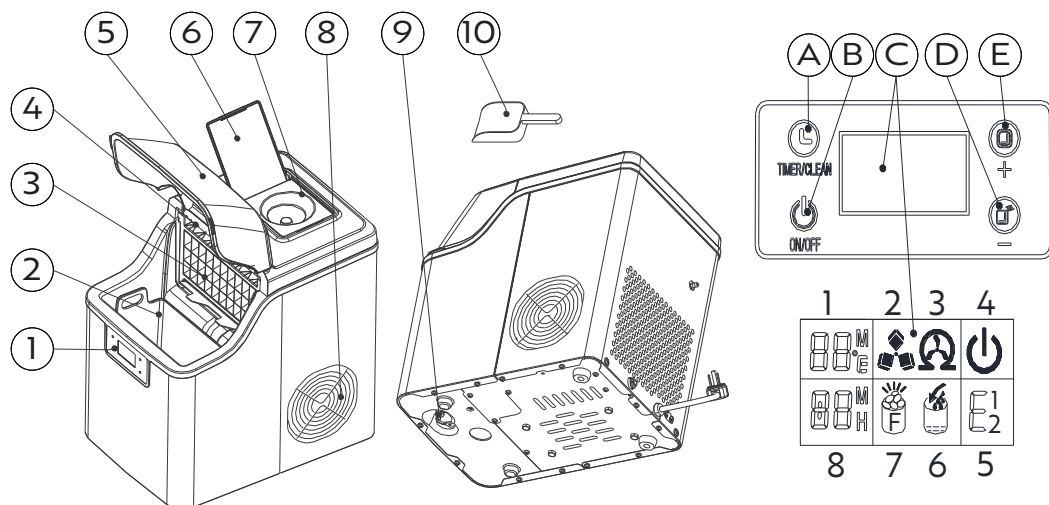
7. Ice full warning symbol.

8. Time setting display area. When show (H), timer unit ON/OFF, when show (M), setting ice making time.

D. Ice making and timer reduce.

E. Ice making and timer increase.

2. Ice basket
3. Evaporator
4. Water separator pipe
5. Unit top cover
6. Cover for the water reservoir
7. Support seat for water bottle (Optional, special for the unit supplied by bottled water)
8. Hot Air Outlet
9. Water draining cap: To draining out the water from unit
10. Ice scoop



SECTION D

Operating Procedures & Maintenance



Unpacking Your Ice Maker

1. Remove the exterior and interior packaging. Check that ice basket and ice scoop is included. If any parts are missing, please contact our customer service.
2. Clean the interior with lukewarm water and a soft cloth. Take out the ice basket and clean it

3. Find a location for your ice maker that is protected from direct sunlight and other sources of heat (i.e., stove, furnace, radiator). Place the ice maker on a level surface. Make sure that there is at least 6 inches of space between the back and sides of your ice maker and the wall.
4. Allow one hour for the refrigerant fluid to settle before plugging ice maker in.
5. The appliance must be positioned so that the plug is accessible.

WARNING: fill with potable water only.

Connecting Your Ice Maker



* Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged please call our customer service.

1. This unit should be properly grounded for your safety. The power cord of this appliance is equipped with a three-prong plug which mates with standard three prong wall outlets to minimize the possibility of electric shock.
2. Plug your appliance into an exclusive, properly installed, grounded wall outlet. Do not under any circumstances, cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician.
3. This appliance requires a standard 110-120volt, 60Hz electrical outlet with three-prong ground.

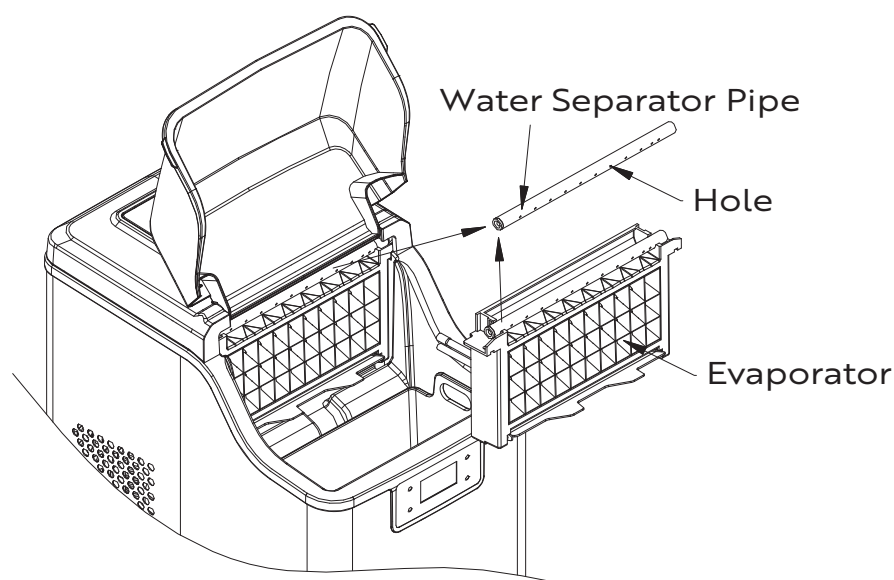
Cleaning And Maintaining Your Ice Maker

Before using your ice maker, it is strongly recommended to clean it thoroughly.

1. Take out the ice basket.
2. Clean the interior with diluted detergent, warm water and a soft cloth.
3. Then use the water to rinse the inside parts, and drain out the water from the draining port by unplugging the Water drainage cap on the bottom.
4. The outside of the ice maker should be cleaned regularly with a mild detergent solution and warm water.
5. Dry the interior and exterior with a soft cloth.
6. When the machine is not in use for a long time, open the water drain cap to drain the water completely out from the water reservoir.

After using your ice maker for a long time, we also suggest you should clean your unit. Especially to the water separator pipe and the water filters, you must clean them periodically.

1. If the water separator pipe is blocked and there is no water flowing down when you listen to the compressor and the water pump inside are still working, please turn off the unit first, disassemble this pipe, and clean it. Clean each hole on the pipe wall displayed in the following picture. After cleaning, install back the water separator pipe and be sure the right terminal of the pipe connects to the silicone pipe well and as original.



2. For both the water tank and the big water reservoir, clean them with diluted detergent, warm water, and a soft cloth. Then use the water to rinse the inside, and drain out the water from the draining port by unplugging the water drainage cap on the bottom. It will help you keep the unit and ice cube hygienic, and it will also make the unit work normally.
3. When cleaning, if you find that the ice cube is left on the evaporator and cannot be taken out easily, you can turn on the unit to let the unit enter the ice-making process, then press the "ON/OFF" button for more than 5 seconds to let the unit start the ice-harvesting process to melt the ice cube. It will help you remove the hard ice cube.

How to drain out the water from the internal tank and big water reservoir completely.

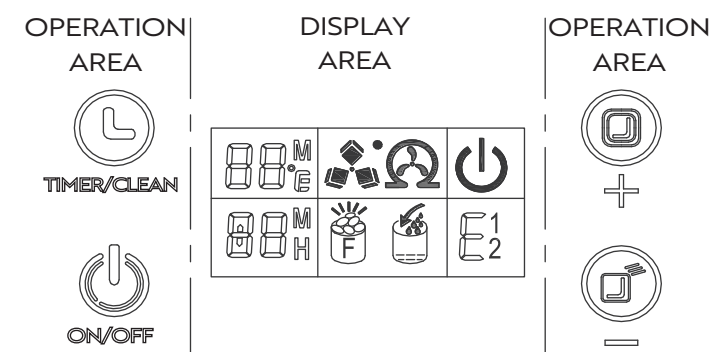
Because the water in the big water reservoir is stopped at the drain port by the water valve, if you want to drain away all the water, please plug on the unit, but don't start the unit. Then remove the water drainage cap at the bottom. Wait a few minutes; all of the water will flow out.

SECTION E

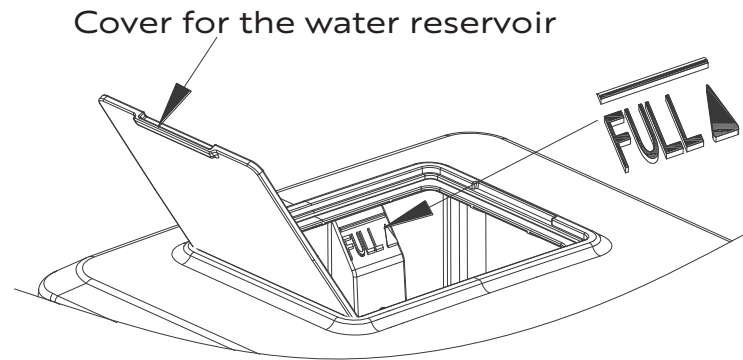
Using Your Ice Maker



Operation panel and display area



1. Remove the cover of the water reservoir and pour potable water into the water reservoir.
And be sure to keep water level below the max. level with FULL mark displayed in following picture.



Warning: Do not pour the water into the internal water tank located underneath the ice basket. This tank is not big enough and will affect the ice making performance.

2. How to turn on the unit: Plug the unit, the electric power symbol <  > will start to flash, and the present ambient temperature will display at the top left corner of the displaying window; for example, the "80F" letter means the 80 Fahrenheit ambient temperature. Again, press the "ON/OFF" button to start the unit. First, the water will flow into the water tank to the standard water level, then the compressor will start to run to make ice cubes. At the same time, the power symbol <  > will change to display always, and the ice cube symbol <  > will be in a rotating state. The ambient temperature display will disappear. After some minutes of ice-making duration, the flashing digit will display in the ambient temperature display area. For example, the flashing digit "10M" means that it will take 10 minutes to complete this ice-making process.
3. When the ice maker harvests, symbol <  > flash, the water will flow from the top water reservoir to the bottom water tank through the solenoid valve; the symbol <  > flash will be on; when the water in the bottom water tank is full, the symbol <  > flash will be off; then the next ice-making cycle starts again. When there is no water in the water reservoir, the symbol <  > will keep on. Turn off the unit and fill it again, then restart the unit to make an ice cube. or fill water directly and wait 20 minutes, the unit will restart.

Remark: The ice-making cycle lasts about 13 to 25 minutes, depending on the ambient temperature. And for the first time, according to the initial water temperature, ice-making will take a little longer. In an extremely hot room, ice-making time may vary a lot, but it will not exceed 35 minutes.

If you think the ice cube is not thick enough, during ice making, press the <+> and <-> to set the ice making lead time. Press one time and the ice making cycle will increase or Reduce one min, 6min most. This can only start with the new cycle.

4. When Ice Full symbol <  > is on, the unit will stop, take out the ice cube inside, the unit will start working again.
If press the button <ON/OFF> more than 5s, when the ice maker is working, the unit will start harvest. Press button <ON/OFF>, the unit will turn off.
Timer setting. Unit on timer setting, When the unit is working, - timer setting the unit off.
Timer setting, When the unit is off timer the unit on.
Press the <TIMER> button, the display will show <1H>, and then press <+> and <-> to set the time. During the setting, the H is flash, after 5s, the H will keep on and unit will in your Timer setting.
5. Water Drain: take off the Water draining cap the bottom of unit, then drain the water inside. It is better that exchange water every 24 hours. and clean unit every 3 days.



Start the self-cleaning program. Plug in the unit and press the "TIMER/-CLEAN" button on the control panel for more than 5 seconds. To enter the self-cleaning program, you need 20 minutes. The symbol  rotates on display screens, and the time countdown area is approximately 20 m. Cancel the self-cleaning program. It takes about 20 minutes to complete a self-cleaning program. When the program is over, the system will be in off-state automatically. And also, you can press the "ON/OFF" button on the control panel to cancel the self-cleaning program by force.

Warning

- Make sure the water tank, water filter, and water separator pipe are not blocked. Clean them.
- The water temperature will affect the ice-making capacity. The lower temp, the more ice cube produce.
- The cooler the ambient temperature, the more ice cubes produce.
- Always use good-quality water to make sure the pump works well. Bad-quality water will cause pump noise, but it doesn't affect the unit's working.
- The compressor will restart 3 minutes later if you turn off the unit.



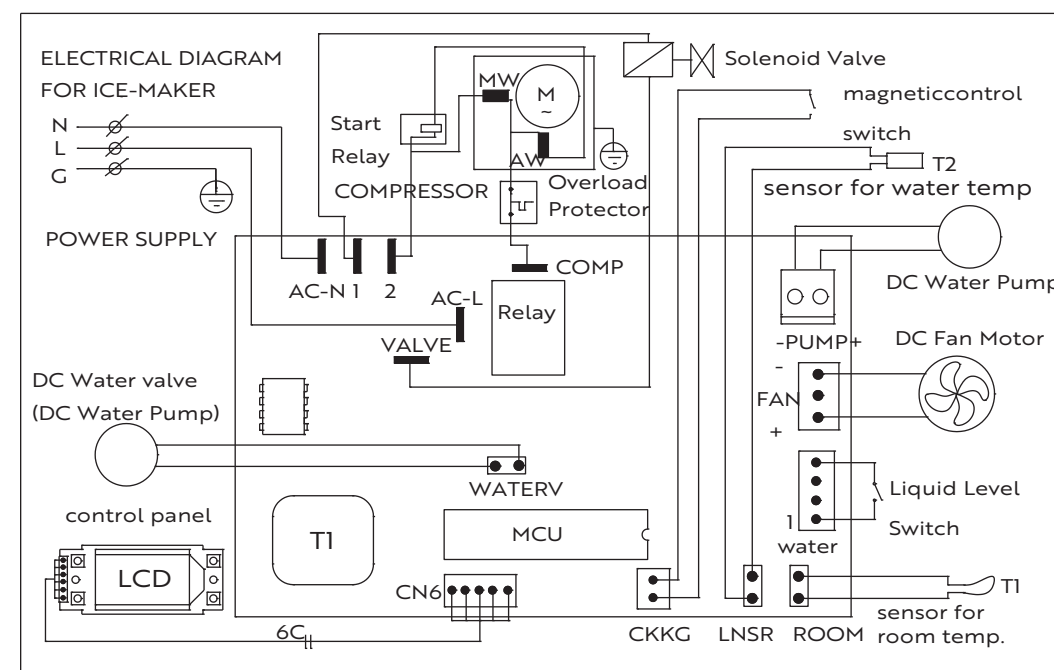
Problem	Possible Cause	Solution
<  > is on	Lack of Water.	Turn off the unit and add water to <FULL> level, then re-start the unit.
<  > is on	Too much ice cube in the basket	Remove the ice cube in the basket.
The water reservoir has water but <  > is on	The inlet solenoid valve breakdown	Need the technical service person to Maintain.
< E > is on	The ice making system damage	Need the technical service person to Maintain.
	Too much water in the ice basket	Drain out the water below the ice basket, and then turn on the unit.
< E1 > is on	Ambient temp sensor breakdown	The unit can still work, change a new sensor
< E2 > is on	Water temp sensor breakdown	The unit can still work, change a new sensor
< F > is on	The ice full plate blocked	Take out the ice cube under the ice full plate, make sure the ice full plate can roll smoothly. or wait 2-4 hours until the ice cube melt and the ice full plate roll back automatically.
No water in the water Separator pipe	The holes are blocked	Use slim wire to prick each hole, till The water can flow out easily.
	Water filter block	Clean the water filter
Ice cube thick and can't Drop down	Ice making cycle too long	Press <-> to reduce the ice making time.
Ice cube thin	Ambient temp too high	Move the unit to cool place
	Water temp too high	The water temp should be no more more than 25°C (77°F)
	Ice making short	Press <+> to increase the ice making Time.

Problem	Possible Cause	Solution
Unit work but no ice cube	Ambient temp is high or the Water temp is high	Move the unit to somewhere ambient Temp lower than 30°C (86°F), fill cool water.
	Refrigerant system leakage	Need the technical service person to maintain
	Refrigerant system block	Need the technical service person to maintain

SECTION H Technical Parameters

Model	VH1576
Protection Type	I
Power	115V/60Hz
Ice Making Current	2.2A
Ice Harvest Current	2.5A
Refrigerant	R290 1.13Oz/32g
Design Pressure	
High Side	280Psig
Low Side	88Psig
Net Weight	10kg
Enclosure	Stainless

SECTION I Circuit Diagram





The VIVOHOMES warranty program is our commitment to you. We are committed to providing you with a high-quality product that meets your needs and expectations. To demonstrate our confidence in the durability and performance of our products, we offer the following warranty.

WARRANTY COVERAGE

This warranty program applies to any orders, purchases, receipts, or use of any products sold by VIVOHOMES and is valid for a period of 1 year from the date of purchase. However, please note that this warranty period is only valid for the original order. If you receive a replacement order during the warranty period, it will not include a separate warranty period.

WARRANTY EXCLUSIONS

This warranty does not cover damage resulting from misuse, accident, unauthorized modification, or any other circumstances not directly related to the manufacturing and design of the product, including but not limited to:

- Parts lost during use.
- Normal wear and tear of products or parts.
- Incorrect installation (such as using the wrong voltage) or assembly.
- Exceeding the bearing capacity of the product.
- Use under extremely harsh conditions.



- Improper cleaning or maintenance.
- Damage caused by any reason other than the intended use of the product.
- Indirect loss or damage caused by the product.

HOW TO MAKE A WARRANTY CLAIM

If you find any defects that affect the use of the product or if the product stops working and cannot be repaired during the warranty period, please contact our customer service team at our email or via Amazon & app's direct messaging service as soon as possible. Provide the following information to expedite the process:

- Order number
- Images and/or videos illustrating the issue
- A detailed description of the problem

VIVOHOMES will provide technical support, replacement, refund, or other solutions based on the nature of the issue. If you wish to return the original package for any reason, please contact us for confirmation before proceeding. You can expect to receive a response within 48 hours.

Thank you for choosing VIVOHOMES. We are committed to ensuring the quality and satisfaction of your purchase. If you have any questions or need assistance, please do not hesitate to contact our customer service team.

