



Microwave Drawer

USE AND CARE GUIDE

Model:CMD24S01

Read these instructions carefully before using your microwave oven, and keep it carefully.

If you follow the instructions, your oven will provide you with many years of good service.

SAVE THESE INSTRUCTIONS CAREFULLY

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Microwave Drawer INSTALLATION MANUAL

SPECIAL WARNING

INSTALLATION AND SERVICE MUST BE PERFORMED BY A QUALIFIED INSTALLER.
IMPORTANT: SAVE this installation manual FOR LOCAL ELECTRICAL INSPECTOR'S USE.
READ AND SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.

CLEARANCES AND DIMENSIONS

For SAFETY CONSIDERATIONS do not install drawer in any combustible cabinetry, which is not in accord with the stated clearances and dimensions on pages 2 and 3. See Figure 1.

UNPACKING YOUR MICROWAVE DRAWER

*Remove all packing materials from inside the Microwave Drawer. DO NOT REMOVE THE WAVEGUIDE COVER, which is located on the top of the Microwave Drawer.

*Remove the feature sticker, if there is one. Check the drawer for any damage, such as misaligned or bent drawer, damaged drawer seals and sealing surfaces, broken or loose Microwave Drawer guides and dents inside the cavity or on the front side of the drawer. If there is any damage, do not operate the Microwave Drawer and contact your dealer or a MIDEA AUTHORIZED SERVICER.

IMPORTANT NOTES TO THE INSTALLER

- *Read all of the Installation Manual before installing the Microwave Drawer.
- *Remove all packing material before connecting the electrical supply.
- *Observe all governing codes and ordinances.
- *Be sure to leave these instructions with the consumer.

IMPORTANT NOTES TO THE CONSUMER

Keep this manual with your Operation Manual for future reference.

*As when using any microwave oven generating heat, there are certain safety precautions you should follow. These are listed in the Operation Manual. Read all and follow carefully.

*Be sure your Microwave Drawer is installed and grounded properly by a qualified installer or service technician.

IMPORTANT SAFETY INSTRUCTIONS

WARNING If the information in this manual is not followed exactly, a fire or electrical shock may result that could cause property damage, personal injury or death.

WARNING To reduce the risk of tipping, the Microwave Drawer must be secured by a properly installed Anti-Tip block.

*This Microwave Drawer must be electrically grounded in accordance with local codes.

*Make sure the wall coverings and the cabinets around the Microwave Drawer can withstand the heat generated by the Microwave Drawer.

WARNING Never leave children alone or unattended in the area where a Microwave Drawer is in use. Never leave the drawer open when the microwave is unattended.

WARNING Stepping, leaning or sitting on the drawer may result in serious injuries and can also cause damage to the Microwave Drawer.

***Do not use the Microwave Drawer as a storage space.** This creates a potentially hazardous situation.

*Check that the time-of-day is in the display. IF not, touch Stop/Clear to prevent unintended use.

CLEARANCES AND DIMENSIONS

*Dimensions that are shown in Figure 1 must be used. Given dimensions provide minimum clearance. Locate electrical outlet in the shaded area in the upper left-hand corner of the cutout. See Figure 3.

*Contact surface must be solid and level. Pay special attention to the floor on which the Microwave Drawer will sit. The floor of the opening should be constructed of plywood strong enough to support the weight of the oven (about 100 pounds).

*Check location where the Microwave Drawer will be installed for proper electrical supply

*Your oven can be built into a cabinet or wall by itself or under a gas or electric wall oven.

*Be sure that the clearance of the floor between the wall oven and the microwave drawer is a minimum of 2-inches.

*The microwave interior will easily accommodate a 9" x 13" oblong dish or a bag of microwave popcorn.

MICROWAVE DRAWER MEASUREMENTS

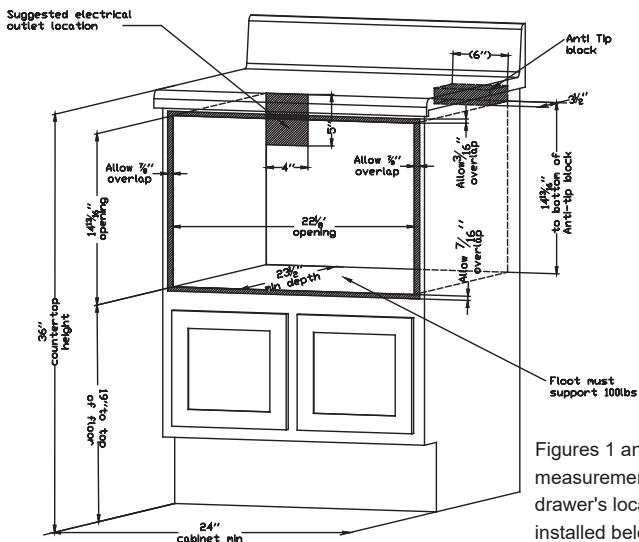


Figure 1

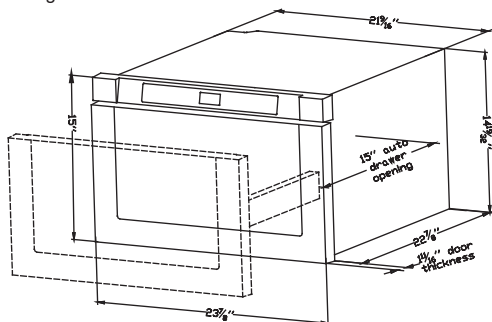


Figure 2

Figures 1 and 2 contain many Microwave Drawer measurements for reference when planning the drawer's location. This Microwave Drawer can be installed below any electric or gas wall oven.

*Can also be installed using an electrical outlet in an adjacent cabinet within the area where tire provided electrical cord can reach. Power cord access hole in cabinet should be a minimum 1 1/2" diameter hole and deburred of all sharp edges.

IMPORTANT Always allow sufficient power cord length to the electrical outlet to prevent tension. Always check electrical codes for requirements.

ANTI-TIP BLOCK

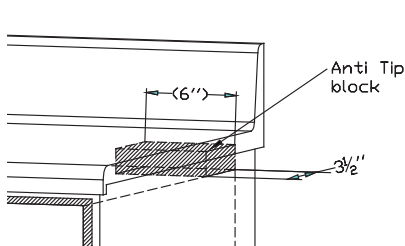


Figure 3

ELECTRICAL OUTLET

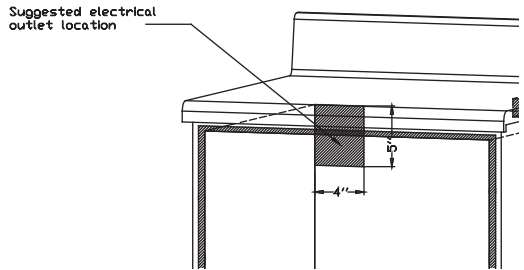


Figure 4

NORMAL INSTALLATION STEPS

ANTI-TIP BLOCK INSTALLATION INSTRUCTIONS

To reduce the risk of tipping of the drawer, the Anti-Tip block must be properly installed located 14 13/16-inches above the floor on which the Microwave Drawer will sit. The 6-inch Anti-Tip block must be provided by the installer. See Figures 1 and 3. The Anti-Tip block prevents serious injury that might result from spilled hot liquids.

If the Microwave Drawer is ever moved to a different location, the Anti-Tip block must also be moved and installed. When installed to the wall make sure that the screws completely penetrate the dry wall and are secured in wood or metal so that the block is totally stable. When fastening, be sure that the screws do not penetrate electrical wiring or plumbing.

The electrical requirements are a 120 volt 60 Hz, AC only, 15 amp. or more protected electrical supply. It is recommended that a separate circuit serving only this appliance be provided.

The drawer is equipped with a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded. Should you only have 2-prong outlet, have a qualified electrician install a correct wall receptacle.

Note: If you have any questions about the grounding or electrical

Instructions, consult a qualified electrician or service person.

*Can also be installed using an electrical outlet in an adjacent cabinet within the area where the provided electrical cord can reach.

Always check electrical codes, for requirements.

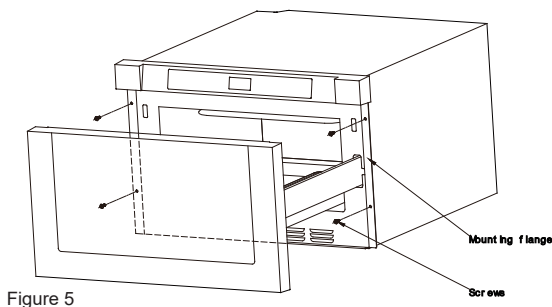
GROUNDING INSTRUCTIONS

This appliance must be grounded. The Microwave Drawer is equipped with a cord having a grounding wire with a grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded in accordance with the National Electrical Code and local codes and ordinances. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the

electric current.

WARNING _Improper use of the grounding plug can result in a risk of electric shock. **Do not use an extension cord.** If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the appliance.

DRAWER INSTALLATION



1. Place the drawer adjacent to the wall or cabinet opening. Plug the power supply cord into the electrical outlet.
2. Carefully guide the drawer into the prepared opening. Avoid pinching the cord between the oven and the wall.
3. Slide the drawer all the way until the mounting flange is flush with the face of the cabinet.
See Figure 5.
4. Open the drawer. Using the 4 holes on the drawer as a template, predrill the cabinet using a 1/16" bit. See Figure 5.
5. Secure the drawer with the 4 screws supplied.
See Figure 6.



MODEL AND SERIAL NUMBER LOCATION

The name plate includes model and serial number. Open the Microwave Drawer fully. The label is beyond the back wall of the microwave cavity facing up from the flat surface.

CARE, CLEANING AND MAINTENANCE

Refer to the Operation Manual for cleaning instructions.

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- (a) Do not attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy.
It is important not to defeat or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allows soil or cleaner residue to accumulate on sealing surfaces.
- (c) Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the:
 - (1) DOOR (bent)
 - (2) HINGES AND LATCHES (broken or loosened)
 - (3) DOOR SEALS AND SEALING SURFACES
- (d) The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

Specifications

Model	CMD24S01
Rated Voltage/Frequency	120VAC 60Hz
Microwave Input	1500 W
Microwave Output	1000 W

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances basic safety precautions should be followed, including the following:

WARNING - To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

1. Read all instructions before using the appliance.
2. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found on page 5.
3. This appliance must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" found on page 8.
4. Install or locate this appliance only in accordance with the provided installation instructions.
5. Some products such as whole eggs and sealed containers - for example, closed glass jars - are able to explode and should not be heated in this oven.
6. Use this appliance only for its intended use as described in the manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
7. HOT CONTENTS CAN CAUSE SEVERE BURNS. DO NOT ALLOW CHILDREN TO USE THE MICROWAVE. Use caution when removing hot items.
8. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
9. This appliance should be serviced only by qualified service personnel. Contact nearest authorized service facility for examination, repair, or adjustment.
10. Do not cover or block any openings on the appliance.
11. Do not store this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar location.
12. Do not immerse cord or plug in water.
13. Keep cord away from heated surface.
14. Do not let cord hang over edge of table or counter.
15. When cleaning surfaces of door and oven that comes together on closing the door, use only mild, nonabrasive soaps, or detergent applied with a sponge or soft cloth.
16. To reduce the risk of fire in the oven cavity:
 - 1). Do not overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
 - 2). Remove wire twist-ties from paper or plastic bag before placing bag in oven.
 - 3). If material inside of the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
 - 4). Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.

17. Liquids, such as water, coffee, or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present.
THIS COULD RESULT IN VERY HOT LIQUID SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.
- To reduce the risk of injury to persons:
- 1) Do not overheat the liquid.
 - 2) Stir the liquid both before and halfway through heating it.
 - 3) Do not use straight-sided containers with narrow necks.
 - 4) After heating, allow the container to stand in the microwave oven for a short time before removing the container.
 - 5) Use extreme care when inserting a spoon or other utensil into the container.
18. Do not operate any heating or cooking appliance beneath the appliance.
(Exception: A microwave oven investigated for use above another heating appliance.)
19. Do not mount unit over or near any portion of heating or cooking appliance.
(Exception: A microwave oven investigated for use above another heating appliance.)
20. Do not mount over sink.
21. Do not store anything directly on top of the appliance surface when the appliance is in operation.
22. Do not cover racks or any other part of the oven with metal foil. This will cause over-heating of the oven.

**SAVE THESE INSTRUCTIONS
HOUSEHOLD USE ONLY
(NOT FOR COMMERCIAL USE)**

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

WARNING - Improper use of the grounding can result in a risk of electric shock. Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounded plug, and 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.

DANGER - Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

WARNING - Electric Shock Hazard

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. Longer cord sets or extension cords are available and may be used if care is exercised in their use.
3. If a long cord or extension cord is used:
 - 1) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
 - 2) The extension cord must be a grounding-type 3-wire cord.
 - 3) The longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

RADIO INTERFERENCE

1. Operation of the microwave oven may cause interference to your radio, TV or similar equipment.
2. When there is interference, it may be reduced or eliminated by taking the following measures:
 - 1) Clean door and sealing surface of the oven.
 - 2) Reorient the receiving antenna of radio or television.
 - 3) Relocate the microwave oven with respect to the receiver.
 - 4) Move the microwave oven away from the receiver.
 - 5) Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.
3. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - 1) Reorient or relocate the receiving antenna.
 - 2) Increase the separation between the equipment and receiver.
 - 3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - 4) Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 18 of the FCC Rules.

UTENSILS

CAUTION - Personal Injury Hazard

Tightly-closed utensils could explode. Closed containers should be opened and plastic pouches should be pierced before cooking.

See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven."

There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

CLEANING

Be sure to unplug the appliance from the power supply.

1. Clean the cavity of the oven after using with a slightly damp cloth.
2. Clean the accessories in the usual way in soapy water.
3. The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
5. Cleaning Tip---For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

Materials you can use in microwave oven

Utensils	Remarks
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break. (For the model with turntable.)
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

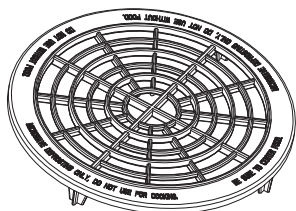
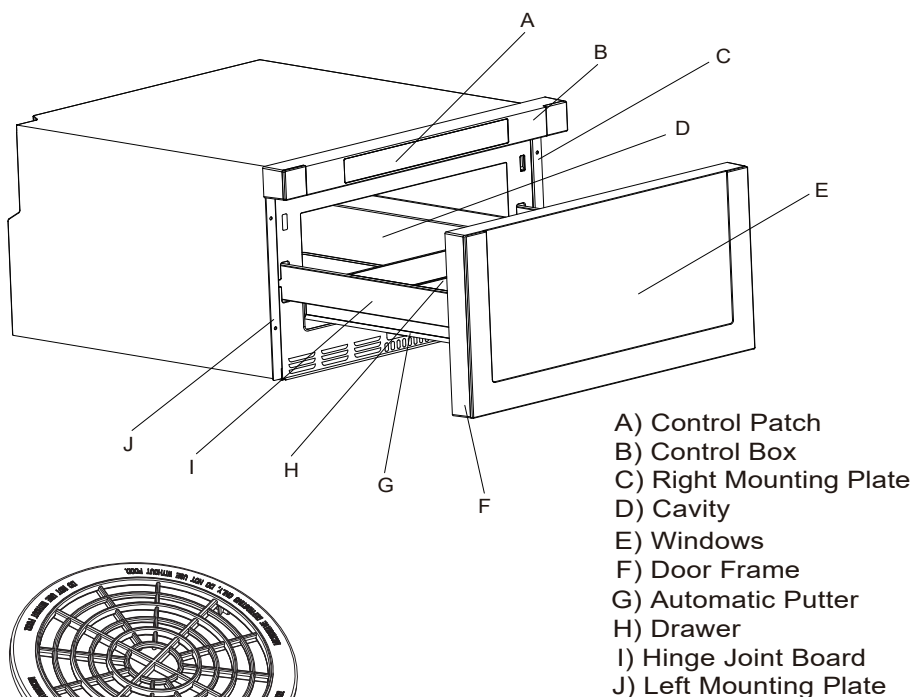
Materials to be avoided in microwave oven

Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

Names of Oven Parts and Accessories

(In case of any differences between the appliance and the pictures in this manual, the product shall prevail.)

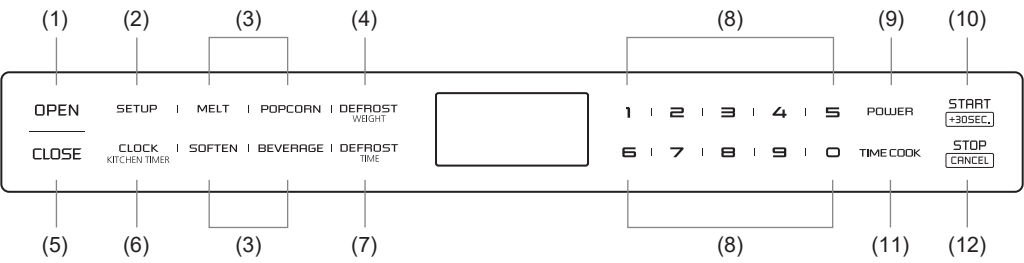
Remove the drawer and all materials from the carton and drawer cavity.
Your drawer comes with the following accessories:



Defrosting Rack (Only be used in defrosting function
and do not use for cooking. Do not use without food.)

OPERATION

Control Panel and Features



- (1) Open
- (2) Setup
- (3) Auto Menu
- (4) Defrost Weight
- (5) Close
- (6) Clock/ Kitchen Timer
- (7) Defrost Time
- (8) Number Keys
- (9) Power
- (10) Start/ +30 Sec.
- (11) Time Cook
- (12) Stop/ Cancel

1. Standby Mode

- (1) When the microwave drawer is plugged into an outlet, "WELCOME" will display. And then the drawer will enter the standby mode, "00:00" will display.
- (2) During the setting, if  is pressed or if there is no operation within 1 minute, the setting is invalid. And then the drawer will enter the standby mode.

2. Open/Close the Drawer

- (1) To open the drawer
In the drawer closed state, press **OPEN** once to open the drawer, and the screen displays "OPEN".
- (2) To close the drawer
In the drawer opened state, press **CLOSE** once to close the drawer, and the screen displays "CLOSE".

Notes:

- (1) During the drawer automatically opens by pressing **OPEN**, pressing **OPEN** or **CLOSE** will automatically stop opening the drawer, and then pressing **OPEN** or **CLOSE** again will open or close the drawer.
- (2) During the cooking process, you need to press  first, then press **OPEN** to open the drawer.

3. Setting the Clock

- (1) Press **CLOCK** KITCHEN TIMER once, the screen will display "00:00" or the clock.
- (2) Press the number keys to enter the current time.
For example, time is 12:10 now, please press "1, 2, 1, 0" in turn.
- (3) Press **CLOCK** KITCHEN TIMER to confirm. The clock is set.

Notes:

- (1) To reset the clock, please repeat step 1 to step 3.
- (2) The clock is a 12-hour display. If the clock is not set, it will not work when powered.

4. Setting the Kitchen Timer

- (1) Press **CLOCK** KITCHEN TIMER twice, the screen will display “00:00”.
- (2) Press the number keys to set the desired time. The maximum time value is “99:99”.
- (3) Press **START** +30SEC. to confirm. The timer starts counting down.

Notes:

- (1) The kitchen timer is different from 12-hour system. The kitchen timer is a timer.
- (2) In the process of the kitchen timer working, press **STOP** CANCEL to cancel the timer.

5. Microwave Cooking

The 11 power levels are available.

Power	100%	90%	80%	70%	60%	50%	40%	30%	20%	10%	0%
Display	PL100	PL90	PL80	PL70	PL60	PL50	PL40	PL30	PL20	PL10	PL00

- (1) Press **TIME COOK** once, the screen will display “00:00”.
- (2) Press the number keys to set the cooking time. The maximum time value is “99:99”.
- (3) Press **POWER** once, and “PL100” will display. Then press the number keys to set the power level. The 11 power levels are available.
- (4) Press **START** +30SEC. to start cooking.

Notes:

- (1) Pressing **STOP** CANCEL during operation will interrupt the current mode.
- (2) If “PL00” is selected, the drawer will work with a fan for no power. You can use this level to remove the odor of the drawer.

6. Speedy Cooking

In standby mode, press **START** +30SEC. once to cook food at 100% power level for 30 seconds. Each press on the same key can increase 30 seconds and the maximum time value is “99:99”.

Note:

In the microwave cooking and defrosting by time state, each more press on **START** +30SEC. can increase the cooking time by 30 seconds (except for the defrosting by weight and auto menu).

7. Defrost by Weight

- (1) Press **DEFROST**
WEIGHT once, "WEIGHT DEFROST" will display.
- (2) Press the number keys to set the weight of the food. The range of weight is 0.1 to 6.0 lbs.
- (3) Press **START**
+30SEC. to start defrosting.

Note: The buzzer will sound to remind you to turn the food over during defrosting.

If no operation, the drawer will continue working.

8. Defrost by Time

- (1) Press **DEFROST**
TIME once and then the screen will display "TIME DEFROST".
- (2) Press the number keys to set the desired defrosting time. The maximum time value is "99:99".
- (3) Press **START**
+30SEC. to start defrosting.

Note: The defrost power is PL30 and it cannot be changed.

9. Auto Menu-Beverage

- (1) Press **BEVERAGE** once, "1" will display.
- (2) Press **BEVERAGE** repeatedly to select the cup of the beverage you want.
"1" or "2" will display.
- (3) Press **START**
+30SEC. to start cooking.

10. Auto Menu-Popcorn

- (1) Press **POPCORN** once, "1.75oz" will display.
- (2) Press **POPCORN** repeatedly to select the weight of the popcorn you want.
"1.75oz", "3.0oz", or "3.5oz" will display.
- (3) Press **START**
+30SEC. to start cooking.

11. Auto Menu-Melt

- (1) Press **MELT** once, "BUTTER" will display.
- (2) Press **MELT** repeatedly to select the type of the food you want.
- (3) Press **START**
+30SEC. to confirm.
- (4) Press **MELT** repeatedly to select the weight of the food you want.
- (5) Press **START**
+30SEC. to start cooking.

Food	Display	Weight
Butter	BUTTER	1 stick
		2 sticks
		3 sticks
Chocolate	CHOCOLA	4 oz
		8 oz
Cheese	CHEESE	8 oz
		16 oz
Marshmallows	MARSHMA	5 oz
		10 oz

12. Auto Menu-Soften

- (1) Press **SOFTEN** once, "BUTTER" will display.
- (2) Press **SOFTEN** repeatedly to select the type of the food you want.
- (3) Press **START**
+30SEC. to confirm.
- (4) Press **SOFTEN** repeatedly to select the weight of the food you want.
- (5) Press **START**
+30SEC. to start cooking.

Food	Display	Weight
Butter	BUTTER	1 stick
		2 sticks
		3 sticks
Ice Cream/ Frozen Juice	ICE-CRE	8 oz
		16 oz
		32 oz
Cream Cheese	CHEESE	3 oz
		8 oz

13. Mute Mode

To activate the mute mode:

- (1) In standby mode, press **SETUP** once, "BUZ OFF" will display.
- (2) Press **START**
+30SEC. to confirm. When you press the key, it does not make a sound.

To deactivate the mute mode:

- (1) In mute mode, press **SETUP** once, "BUZ ON" will display.
- (2) Press **START**
+30SEC. to confirm. A beep will sound.

14. Lock Function for Children

You can use this function to disable the screen buttons and prevent your child from accidentally turning the drawer on.

To activate the lock:

In standby mode, and the drawer is closed, press and hold **STOP**
CANCEL for three seconds.
The buzzer sounds and the locked icon will display.

To deactivate the lock:

In the locked state, and the drawer is closed, press and hold **STOP**
CANCEL for three seconds.
The buzzer sounds.

15. Inquiring Function

- (1) If the clock has been set, the current time will display for three seconds by pressing **CLOCK**
KITCHEN TIMER in the cooking state.
- (2) In the microwave cooking state, press **POWER** to inquire about the power level.
It will display for three seconds.

16. ECO Function

To enter ECO mode:

In standby mode and the drawer is closed, if there is no operation within 2 minutes, the screen will turn off.

To cancel ECO mode:

In ECO mode, pressing any keys will cancel it.

Troubleshooting

Before calling for service

Malfunctions can occur in all electrical appliances. This does not necessarily mean there is a defect in the appliance. For this reason, please check the tables to see if you can correct the malfunction. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary repair costs. If you cannot solve it by yourself, please contact your nearest brand authorized service center.

WARNING-Risk of injury!

Improper repairs are dangerous

Repairs to the appliance should only be carried out by professional technician.

If the appliance is defective, call Customer Service.

Never try to repair a defective or suspected defective appliance by yourself.

COMMON PROBLEM	POSSIBLE CAUSE	POSSIBLE REMEDY
The appliance is not working.	The mains plug of the power cord is not plugged in.	Unplug, then plug again tightly.
	There has been a power cut.	Check whether the lighting in your kitchen or other appliances are working.
	The door is not fully closed.	Check whether food remains or foreign material are trapped in the door, and make sure the door is properly closed.
No heating	The door is not closed well.	Make sure the door is properly closed.
Noise	Microwave ovens make noise while working, but if the noise becomes unusually loud or unusual, it may be due to the turntable was not placed in the correct position. (For the model with a turntable.)	Place the turntable in the correct position.

Troubleshooting

COMMON PROBLEM	POSSIBLE CAUSE	POSSIBLE REMEDY
Improper defrosting	The microwave power setting is set to lower. The food is colder than usual.	-
	Materials to be avoided were used.	Use microwave-safe cookware only.
	The cooking time, and power level is not suitable.	Use correct the cooking time, and power level.
	The food is not turned over or stirred.	Turn over or stir the food.
Unevenly cooked foods; Undercooked foods	The microwave power setting is set to lower.	-
	Materials to be avoided were used.	Use microwave-safe cookware only.
	The food is not defrosted completely.	Completely defrost food.
	The cooking time, and power level is not suitable.	Use correct the cooking time, and power level.
	The food is not turned or stirred.	Turn or stir the food from time to time during cooking.
Overcooked foods	The microwave power setting is set to higher. The cooking time, and power level is not suitable.	Use correct the cooking time, and power level.
The microwave is sparking, and arcing occurs.	Materials to be avoided were used.	Use microwave-safe cookware only.
	The oven is operated with no food in it.	It is forbidden to run the oven without any food inside. It is very dangerous.
	Spilled food remains in the cavity.	Clean the cavity with a wet towel.

CROSLEY MAJOR APPLIANCE LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase/delivery including dealer/retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide.
2. All warranty service is provided exclusively by our authorized CrosleyCare Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

CROSLEYCARE

call 1-844-CROSLEY (276-7539)

If outside the 50 United States or Canada, contact your authorized Crosley dealer to determine whether another warranty applies.

ONE YEAR LIMITED WARRANTY

WHAT IS COVERED

For one year from the date of purchase/delivery, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product.

The Crosley Group, Inc. will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Crosley designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase/delivery. Proof of original purchase/delivery date is required to obtain service under this limited warranty.

Initially, the Crosley appliance will be protected by the manufacturer's limited warranty. If failure should occur during this period, repair will be by the manufacturer. If at any time after the expiration of the manufacturer's limited warranty, but NOT MORE THAN TEN (10) YEARS AFTER THE DATE OF PURCHASE/DELIVERY OF THIS CROSLEY APPLIANCE, the component covered should become defective through normal use, you will be entitled to receive free of charge a replacement component of the same or substantially the same quality as the original manufacturer would have furnished during their limited warranty period, when the appliance has been properly registered. This extended limited warranty is being furnished by Crosley Extended Warranty (CEW) and has no relation to the manufacturer's original limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Conversion of products from natural gas or L.P. gas.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Crosley.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to Crosley within 30 days.
9. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
10. Food or medicine loss due to product failure.
11. Pick-up or delivery. This product is intended for in-home repair in most cases.
12. Travel or transportation expenses for service in remote locations where an authorized Crosley servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Crosley makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. CROSLEY SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.



