

SCHONBEK

1870

Lighting Care

Every Schonbek product is of heirloom quality and will last for generations. To ensure it retains its brilliance and splendor for years to come, proper care and regular cleaning are necessary. It is recommended that Schonbek products, and particularly their crystal trim, be lightly dusted with a feather or lambswool duster, or soft brush every two months, or whenever it appears dull or dusty. A thorough cleaning should be completed every six months.

Before cleaning a Schonbek product, first locate the fixture's trim diagram. This will assist in replacing the crystal trim in its proper location after cleaning. Should a replacement trim diagram be required, please speak with a Schonbek customer service representative, who can provide a new diagram.

Schonbek recommends several different cleaning methods, depending on the type of fixture. Some fixtures can be cleaned with limited removal of crystal, while others must be completely untrimmed.

Place a soft towel or blanket directly beneath the fixture to limit the damage to both the crystal and the surface below the fixture, should a piece of crystal be dislodged during the cleaning process.

Extreme care must be taken around any electrical fixture. For personal safety and the safety of the product, be sure that the fixture has been turned off. Never rotate or spin the fixture as this can cause the fixture to lose support and fall. Instead, move around the fixture while cleaning.

WHITE GLOVE METHOD

Prepare a cleaning solution of one part isopropyl alcohol to three parts distilled water and place in a clean spray bottle. Do not use packaged cleaning fluids, as many of these contain ammonia, which may degrade the finish of the fixture and the quality of the crystal. Wearing white cotton gloves, spray one glove with the solution and keep one dry. Gently polish each crystal with the damp glove and immediately wipe it with the dry glove. Do not tug or pull on the crystal, as this may cause the connectors to chip or crack the crystal, or dislodge it from the fixture.

WARNING: To reduce the risk of personal injury due to fire and/or electric shock, never spray solution at or near the fixture.

CRYSTAL REMOVAL METHOD

Gently remove trim and hand-wash the crystal in lukewarm water using a mild detergent. Rinse in clean water and dry with a soft clean cloth. Do not soak finished crystal such as Crystals from Swarovski Colors: Teak, Golden Shadow or Silver Shade, for extended periods, as this may degrade the crystal's finish.

With the fixture untrimmed and turned off, wipe the frame, including the light bulbs once they are completely cool, with a soft dry cloth. Never use any type of cleaner on the frame of the fixture as it may degrade the finish.

Wearing white gloves, finger-cots or using a soft clean cloth, gently replace the trim as directed in the trim diagram.

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