

DV-1SB0107



### No.1

Q

What material is the base made of? Is it reinforced?

It is made of acrylic with fiberglass reinforcement for durability and stability.

A

### No.2

Q

Is the shower base strong enough? What is the load capacity?

Yes. It is designed to support at least 500 lbs without any issue.

A

### No.3

Q

Why choose an acrylic shower base instead of a tiled floor?

Acrylic bases are anti-slip, easy to clean, and fully replaceable if needed.

A

### No.4

Q

Will this base fit any shower enclosure?

In most cases yes, but please confirm dimensions with your contractor before purchase.

A

### No.5

Q

Do I need to consider left/right configurations?

Some models are direction-specific. Please check the specification before ordering.

A

### No.6

Q

Is the surface truly anti-slip?

The base has anti-slip texture, but safe use still requires caution when wet.

A

### No.7

Q

Can this base be installed DIY?

Yes, as long as you are fully aware of the installation steps.

A

### No.8

Q

Does it require mortar or sand mix installation?

Yes. Mortar support is recommended for proper leveling and stability.

A

### No.9

Q

What is the drain hole size?

The drain opening is Ø85 mm, compatible with standard U.S. shower drains (≈3-3/8").

A

### No.10

Q

Is the base low-profile and easy to step in?

Yes. The profile is about 50 mm (≈2 inches), providing easy access.

A

### No.11

Q

Can it be installed over a wooden floor?

Yes, as long as proper waterproofing and anti-corrosion treatment is applied.

A

### No.12

Q

Should the perimeter be sealed with caulk?

Yes. Sealing all edges is recommended to enhance waterproofing.

A

### No.13

Q

Will the surface scratch or turn yellow over time?

The acrylic surface has good scratch resistance and is not easy to yellow.

A

### No.14

Q

How should it be cleaned? Any products to avoid?

Use mild non-abrasive cleaners. Avoid strong acids, alkalis, or abrasive powders.

A

### No.15

Q

Will the base make noise or wobble over time?

No, as long as the support bed and sealing work are done correctly during installation.

A

### No.16

Q

Will the anti-slip pattern wear off?

No, the anti-slip texture is durable and will not peel off under normal use.

A

### No.17

Q

Will hot water cause deformation?

No. The structure is heat-resistant for daily shower use.

A

### No.18

Q

What if the product arrives damaged?

Please contact us for assistance. We will help handle the issue.

A

### No.19

Q

What should I check before installation?

Inspect for cracks, warping, or edge damage before installation to allow replacement.

A

### No.20

Q

Is shipping damage common with this product?

Very rarely. The base is packaged with reinforced protection to minimize risk.

A