1.5L PROGRAMMABLE

GLASS KETTLE



CUSTOMER SERVICE: 888.315.6553 | customerservice@chefman.com

Congratulations on your purchase!

Every Chefman product is manufactured to the highest standards of performance and safety. We are confident that you will be so satisfied with your purchase that Chefman will be your go-to company for appliances in the future.

Customer satisfaction is a key element of our company's philosophy. The Chefman brand exists to fill a void on retail shelves and in consumer kitchens for a truly value-focused kitchen appliance. By questioning and adding value and innovation at every touchpoint in the manufacturer to end user journey, Chefman provides home chefs with the tools they need to achieve picture-perfect results with maximum efficiency. In addition to Chefman products being dependable and affordable, they're built with intuitive features to enhance the kitchen experience so home cooks can become home chefs.

Should a problem arise, each product is backed by a comprehensive manufacturer's one-year warranty, as well as, outstanding after-sales service support through our dedicated customer service team. In the unlikely event that your product does not operate as described in this user guide, please feel free to call or email customer service for assistance. We understand that sometimes products can malfunction, so if you feel that your appliance is not operating as it should, warranty claims can be made within one year from the date of purchase when accompanied by a dated receipt.

This guarantee is in addition to your statutory rights; your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse or force majeure.

This warranty gives you specific legal rights. Rights may vary depending on your state or province of residence. Some locations do not allow limitations on implied warranties or special incidental, or consequential damages, so the limitations may not apply to you. This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever.

Call Chefman Customer Service at (888) 315-6553 or email customerservice@ chefman.com for help with questions or to receive technical assistance. We're available Monday through Friday 9 a.m. to 5 p.m. EST.



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.

CONTENTS

- 1 Safety Instructions
- **3** Features
- **5** Operating Instructions
- 7 Cleaning and Maintenance
- 8 Troubleshooting
- **10** Tips
- 11 Terms and Conditions
- 12 Warranty Card

SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

FOR HOUSEHOLD USE ONLY.

WARNING: When using electrical appliances, especially if children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

- Read all instructions.
- 2. Do not touch hot surfaces. Use Stav-Cool Handle.
- 3. To prevent fire, electric shock and/or injury, do not immerse cord, Plug, Base or Kettle in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children. Keep
 the Kettle and its supply cord out of the reach of children. Warn other users, especially
 children, of the possible dangers, such as escaping steam, hot water, hot Lid, hot Tea
 Infuser, etc.
- 5. Unplug Kettle from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
- 6. Do not operate any appliance that has been damaged in any way or has a defective cord or Plug. In such cases, contact Chefman Customer Service for assistance.
- The use of accessory attachments not recommended by Chefman may result in fire, electric shock or injury.
- 8. Do not use outdoors.
- 9. Do not let cord hang over the edge of table or counter, or touch hot surfaces.
- 10. Do not place Kettle on or near a hot gas or electric burner, or in a heated oven.
- 11. Do not use Kettle for anything other than its intended use.
- 12. To disconnect Kettle, remove Plug from wall outlet.
- 13. Do not place the Kettle's Base in a metal tray. If water spills over into the tray, and a build-up occurs, it could become dangerous to touch.
- 14. Position the Kettle to the rear of work surfaces to prevent overhanging of power cord. Water can remain hot for a considerable time after boiling and can present a scalding hazard if accidently knocked over.
- Do not pour Kettle until water has stopped boiling. Then, pour slowly and steadily. Never fill Kettle when it is on its Base.
- 16. An electrical appliance should not be used if it has been dropped at any time. In such cases, please contact Chefman Customer Service for assistance.
- 17. Clean with a non-abrasive cleaner, soft pad or cloth.
- 18. Never wrap the cord tightly around the appliance during use or storage as this can cause the wire to fray and break. Use the Cord Storage Holder on the underside of the Base.
- 19. Store in a cool, dry place.
- 20. In case of any electrical emergency, such as a fire, call 911.

SAVE THESE INSTRUCTIONS.

SAFETY PRECAUTIONS

IMPORTANT SAFEGUARDS

WARNING: This appliance has a polarized plug (one blade is wider than the other). This plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way or force it into the outlet. This could result in injury or electric shock.

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards of entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

- The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
- 2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

POWER CORD SAFETY TIPS

- 1. Never pull or yank on cord or the appliance.
- 2. To insert plug, grasp it firmly and guide it into outlet.
- 3. To disconnect appliance, grasp plug and remove it from outlet.
- 4. Before each use, inspect the power cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced, and the power cord replaced. Please return it to an authorized service representative or contact Chefman Customer Service for assistance.
- 5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE POWER CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

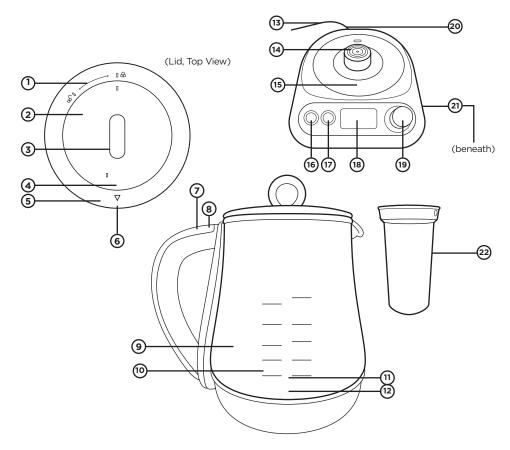
California Proposition 65: (Applicable for California Residents only)



WARNING:

Cancer and Reproductive Harm - www.P65Warnings.ca.gov

FEATURES



- 1. Lock/Unlock Markings
- **2.** Lid
- 3. Stay-Cool Lid Handle
- 4. White Lid Markings
- 5. Lid Holder
- 6. Lid Holder Arrow
- 7. Handle Arrow
- 8. Stay-Cool Handle
- 9. Glass Kettle
- **10.** Measurement Markings (1.5L MAX, about 6 cups; .5L MIN, about 2 cups)
- 11. Temperature Sensor
- 12. Heating Plate

- **13.** Plug
- 14. Heating Element
- 15. Power Base
- 16. Start/Stop Button
- 17. Delay Button
- **18.** Control Panel with 8 customizable preset settings (See page 4 for full descriptions.)
- 19. Control Knob
- 20. Cord Holder (Located on back of base.)
- **21.** Cord Storage Holder (Located on underside of base.)
- 22. Tea Infuser (Removable)

CONTROL PANEL GUIDE



SYMBOL DEFINITIONS (WHEN ILLUMINATED)

- · Heat: Kettle is heating.
- Steep: Kettle is steeping. (While Kettle is steeping, water is maintained at preset temperature for preset amount of steep time.)
- Keep Warm: Kettle is keeping warm. (While Kettle is keeping warm, water is maintained at preset temperature for up to one hour.)
- °F: Displayed temperature is in Fahrenheit.
- °C: Displayed temperature is in Celsius.
- Timer Icon: Delay timer is set.

Preset	Temperature (°F)	Steep Time (minutes)	
Boil	212	0	
Black	212	3	
Herbal	212	6	
French Press	200	O (Transfer hot water to French Press and follow manufacturer's directions.)	
Oolong	195	3	
White	185	1	
Green	175	2	
Delicate	160	1	
Custom	104 - 212 (Adjustable)	0 - 60 (Adjustable)	

OPERATING INSTRUCTIONS

BEFORE FIRST USE

- 1. Remove all packing materials from the inside and outside of Kettle.
- Wash the Lid, Lid Holder, Kettle and Tea Infuser with warm water and a soapy sponge.
 Warning: Do NOT submerge the underside of the Kettle, its Base or Plug in water or other liquids.
- 3. Dry all parts thoroughly.

HOW TO USE

- 1. Ensure the Kettle's cord is positioned in the Cord Holder.
- 2. Place Kettle's Base on a flat, sturdy surface away from all sources of water and heat.
- 3. Plug cord into outlet.
- 4. Remove Kettle from Base if attached.
- 5. Ensure the White Lid Markings are lined up with the lock marking and Lid Holder Arrow. Use the Lid Handle to pull Lid up to remove.
- 6. Fill Kettle with desired amount of water. Do NOT exceed MAX (1.5L) and do not fill less than MIN (0.5L).
- 7. Replace Lid, ensuring the Lid Holder handle is pointed toward the handle arrow.
- 8. Place Kettle on base.
- 9. Turn the Control Knob to wake the Kettle. Continue turning the Control Knob to desired preset; press in to select.
- 10. Once a preset is selected, the recommended steep time will appear on the screen (unless Custom has been selected.) If desired, turn the Control Knob to adjust steep timer. Press the knob to set the steep timer OR press the Start/Stop Button to start the Kettle. While the Kettle is heating, the ring around the Start/Stop Button will illuminate in red and the live temperature of the water will appear on the screen.
- 11. Once the set temperature is reached, the Kettle will beep loudly once, then chirp (until steep timer is activated,) the ring around the Control Knob will flash in white and the temperature of the water will toggle on the Control Panel with the set steep time.
- 12. If a steep time was set, follow the "How to Steep Tea" instructions on page 6 to attach the Tea Infuser and start the steeping process.
- 13. When the steep timer expires, the Kettle will beep three times and automatically switch to keep warm mode. While the Kettle is in the keep warm mode, the live temperature of the water will display on the screen and toggle between the remaining keep warm time.
 Note: The water will keep warm at the already set temperature.
- 14. The Kettle may be turned off by pressing the Start/Stop Button at any time. The Kettle will also automatically turn off after the keep warm time expires.

OPERATING INSTRUCTIONS

HOW TO STEEP TEA

- 1. Fill Tea Infuser with desired amount of loose tea. (Use the chart below.)
- When the set water temperature is reached, turn the lid handle counterclockwise to
 unlock; use caution to pull up. Warning: The water inside the Kettle will be hot and will
 create steam that could potentially cause burns. Use caution when opening or removing,
 attaching and detaching the Lid.
- 3. Align rivets on Tea Infuser with divots on Lid. Turn Tea Infuser clockwise to secure.
- Ensure Lid Holder is in place. Insert Tea Infuser with Lid into Kettle. Turn Lid Handle clockwise to secure
- 5. Press Control Knob to activate steep timer.
- When steep timer expires, turn lid handle counterclockwise and pull up to remove Tea Infuser
- 7. Allow Tea Infuser to cool.
- 8. When Tea Infuser cools, remove from Lid and discard steeped tea.
- Reattach Lid on Lid Holder.

HOW TO STEEP TEA

Water Amount	Loose Tea Amount	
2 cups	2 tablespoons	
3 cups	3 tablespoons	
4 cups	4 tablespoons	
5 cups	5 tablespoons	
6 cups	6 tablespoons	

HOW TO SET THE DELAY TIMER

The Kettle may be programmed up to 24 hours in advance. For example, if it is 8 p.m., the Kettle can be set to start heating at 7 a.m. using the instructions below. Adjust the time in Step 2 according to desired start time.

- 1. Press the Delay Button.
- 2. Use the Control Knob to set the timer for 11 hours.
- 3. Press the Start/Stop Button to start the delay timer. The ring around the Start/Stop Button will illuminate in red and the timer icon will flash on the screen with the remaining time, until the Kettle starts heating, 11 hours later.
- 4. The Kettle will then begin heating 11 hours later at 7 a.m..

HOW TO TURN OFF THE KETTLE

- 1. Kettle will automatically turn off when keep warm time expires.
- While Kettle is keeping warm, press Start/Stop Button. Display will remain illuminated for 60 minutes.
- 3. Unplug Kettle.

CLEANING AND MAINTENANCE

- 1. Unplug the Kettle and allow it to cool.
- Once Kettle is completely cool, wash the Lid, Lid Holder, Kettle and Tea Infuser with warm water and a soapy sponge. Warning: Do NOT submerge the underside of the Kettle, its Base, or Plug in water or other liquids.
- 3. Allow all parts to dry completely.

DESCALING

For the best tasting hot water and tea, descale the Kettle regularly to remove any mineral deposits that may accumulate over time and cause discoloration. Descaling is recommended at least once a month, or more regularly if your water is very hard.

DESCALING METHODS

- To descale with white vinegar: Fill Kettle with one cup water and one cup white vinegar.
 Bring Kettle to a boil and allow to switch to keep warm mode. Once the keep warm timer expires, empty the Kettle and rinse with water five to six times.
- To descale with a descaling solution: Follow manufacturer's package instructions.

TROUBLESHOOTING

Problem	Reason	The Solution	
The Kettle is placed on the Power Base and the appliance is plugged in, but the display is not illuminating.	If the appliance is idle for more than 60 minutes, the appliance will switch off completely to save energy.	Press any button or remove the Kettle from the Power Base shortly to reactivate the display.	
Kettle is not responding to entries.	The desired entry is not possible with the currently selected program.	Select another program.	
	A program is still running. Entries are blocked when a program is running.	Cancel any running program (press Start/Stop). Then try again.	
	A malfunction has occured.	Unplug the appliance and allow Kettle to cool to room temperature before trying again.	
Desired program cannot be started.	The Kettle is not placed on the Power Base correctly.	Fill the Kettle with at least 0.5L of water and place the Kettle on the Power Base. Try to turn the Kettle on the Power Base. Then try again.	
	The set temperature is equal or lower than the actual water temperature within the Kettle.	The set temperature must be higher (at least 41°F) than the actual temperature within the Kettle to start a program. Wait until the Kettle cools down sufficiently or select a somewhat higher temperature.	
A setting was programmed, but not saved in the memory.	To avoid unintended changes to the programmed data, the appli- cance will only save the current settings, after it has been started with these values.	To save your program, start the program by pressing the Start/Stop Button. Thereafter, if you do not wish to run the program, you may cancel operation immediately by pressing Start/Stop Button.	
	Only some programs keep your settings. Only the Custom pro- gram will save your own data and keep them even after shutting off.	Select an appropriate program.	
Kettle is keeping warm although a steep time was set.	After reaching the set temperature, steep timer must be activated by pressing the Control Knob. Steep timer will automatically begin if Control Knob is not pressed within 10 minutes.	Cancel keep warm mode by pressing the Start/Stop Button and reprogram Kettle.	

TROUBLESHOOTING

The water has an unpleasant taste.	This may occur with new appli- ances or appliances that are used rarely.	Prepare the appliance for use as described on page 5. If the problem persists, fill the Kettle with 1.5L of water and add two teaspoons of baking soda. Bring the water to a boil. Then discard the water and clean the Kettle thoroughly.
Water accumulates under the Power Base or runs down on the exterior of the Kettle.	There is too much water in the Kettle.	Immediately unplug the appliance. Then wipe the appliance dry completely. Always observe the MAX fill line.
	Water was spilled when filling or moving the Kettle.	Immediately unplug the appliance and wipe the appliance dry completely. Then check the Kettle for leakage. Do not use the appliance if the Kettle is leaking.
	The Kettle is leaking.	Immediately unplug the appliance and dry completely. Then check the Kettle for leakage. Do not use the appliance if the Kettle is leaking.
The Base gets unexpectedly hot during operation.	The power cord has been wound partly around the Cord Storage Holder during operation.	Always unwind the power cord completely before operation to avoid overheating.
	The power socket in the center of the Power Base or the pins at the bottom of the Kettle is polluted, damp, damaged or corroded.	Immediately unplug the appliance. Check the power connection at the bottom of the Kettle and the power socket of the Power Base for moisture, discoloration, distortion or corrosion. Do not use the appliance again if the pins are not smooth and clean. There is no use in trying to clean or repair the pins of the power connector as the power socket in the Power Base will be affected as well.
	The power cord is damaged.	Contact Chefman Customer Service for assistance.

TIPS

- · Use filtered water for best tasting results.
- After steeping tea, swirl water around for maximum flavor. (Before swirling, use Stay-Cool Handle to lift Kettle off base.)
- For stronger flavored tea, allow longer steep times.
- Remove infuser from Kettle immediately after steep timer expires to avoid over-steeping. Over-steeping results in bitter tea.
- The Kettle is also great for steeping tea bags. Simply use our suggested temperature chart on page 4 to heat water to the perfect temperature, then pour into a mug set up with a tea bag.
- · Store loose teas in airtight containers for the freshest flavor.

TERMS & CONDITIONS Limited Warranty

CHEFMAN® warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN®, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN® will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase. If product is no longer available we will replace it with a product of equal value. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V - 60 Hz).

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® product that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA and Canada retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN® Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, 3rd party warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN® or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN® shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental of consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® product should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@ chefman.com or call our toll-free number 1-888-315-6553 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 200 Performance Drive, Mahwah, NJ 07495

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CALIFORNIA RESIDENTS ONLY:

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store which sells CHEFMAN® products of the same type. The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished. CHEFMAN® and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty.

CHEFMAN® is a registered trademark of RJ BRANDS, LLC.

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1.5L PROGAMMABLE GLASS KETTLE

CHEFMAN.

customerservice@chefman.com

Phone lines available Monday to Friday, 9am-5pm EST 1-YEAR LIMITED WARRANTY

All data fields are required in order for us to	process your request:	
Model Number:		
Full Name:		
Address:		
Phone:Em	ail: (If applicable)	
Date of Purchase*:		
*We recommend you keep the receipt with this warranty ca	rd	
Retail Store of Purchase:		
Description of Malfunction:		

Return your completed warranty card to:	**************************************	
RJ Brands 200 Performance Drive	1.5L PROGRAMMABLE GLASS KETTLE	MODEL: RJ11-15-SSTC
Suite 207, Mahwah, NJ		

RJ11-15-SSTC 12

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