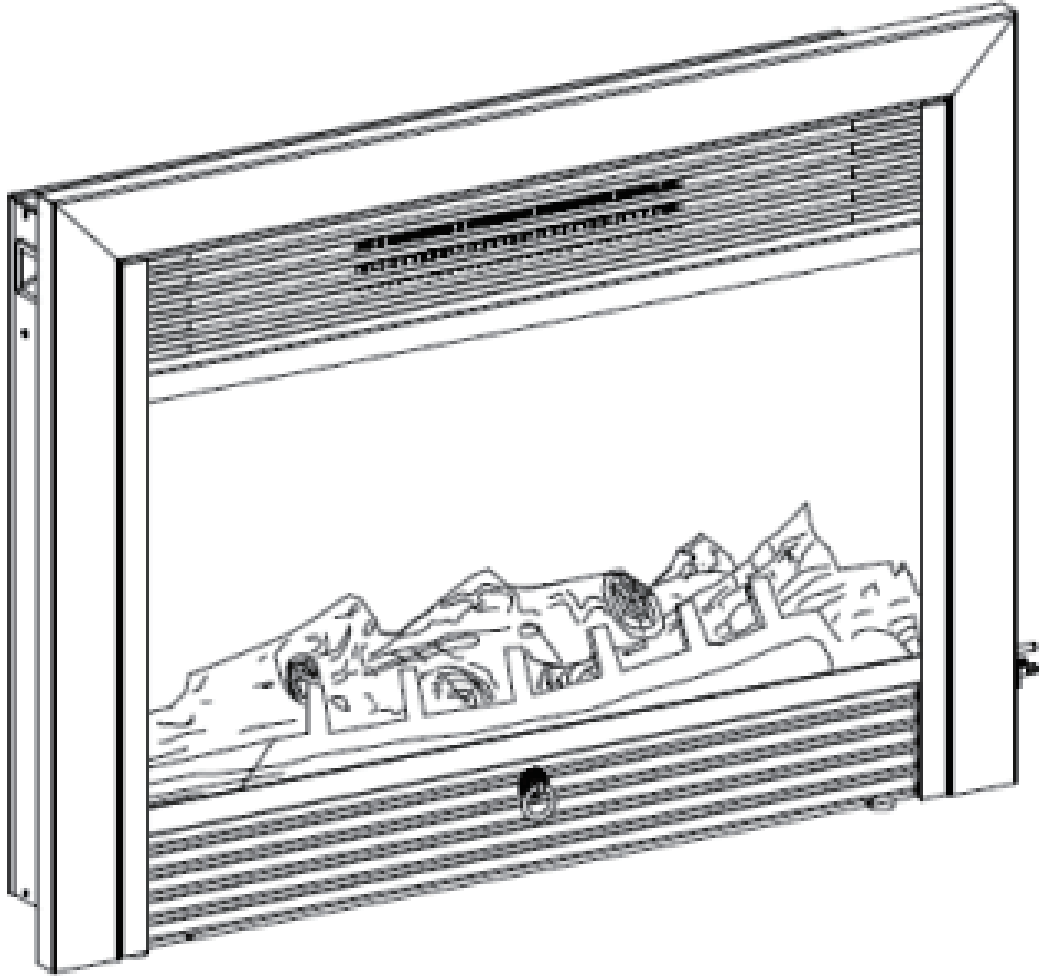


Electric Fireplace



⚠ CONSUMER SAFETY INFORMATION

IMPORTANT SAFETY INFORMATION!



WARNING



● Important Safety Instructions

- When using this electrical appliance, basic precautions should be followed to reduce the risk of fire, electric shock, and injury to person, including the following:
 - a) This heater must be used on an AC supply only and the voltage marked on the heater must correspond to the supply voltage.
 - b) Do not switch the appliance on until it properly installed as described in this manual.
 - c) The heater must not be located immediately below a socket outlet.
 - d) Keep furniture, curtains and other flammable material at least 1 meter away from the appliance.
 - e) Do not leave the appliance unattended during use.
 - f) Do not leave the appliance unattended whilst connected to the mains supply.
 - g) This appliance is intended for household use and should not be used for industrial purposes.
 - h) From time to time, check the cord for damage.
 - h) Never use the appliance if the cord or any part of the appliance shows signs of damage.
 - i) Do not operate this appliance with a damaged plug or cord, after a malfunction or after being dropped or damaged in any way.



WARNING



- j) Repairs to electrical appliances should only be performed by a qualified electrician. Improper repairs may place the user at serious risk.
- k) Do not run the mains cable under carpets, rugs etc.
- l) Do not allow the mains cable to hang over sharp edges or come into contact with hot surfaces.
- m) Never immerse the product in water or any other liquids.
- n) Do not use the appliance outdoors.
- o) Do not use if you have wet hands.
- p) Never use the appliance on or near hot surfaces.
- q) Do not operate with a damaged cord.
- r) Before cleaning the appliance, ensure it is unplugged from the power and that it is completely cooled.
- s) Do not clean the appliance with abrasive chemicals.
- t) Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.
- u) Do not lift the appliance by the front panel.

IMPORTANT SAFETY INFORMATION!



WARNING



- v) Make sure that the wall is capable of supporting the combined weight of the appliance. If necessary have a qualified technician to reinforce the wall.
- w) Examine the wall you want to install the mount to before you start installation. Make sure that there are not hidden power supply cables, water pipes or other objects hidden in the wall that might be hit by the drill.
- x) At least two people with technical knowledge and experience are needed to install this product. Contact a qualified technician if you do not understand these instructions or parts of it, if you have doubts and if you do not have required tools in hand.
- y) Do not cut off bracket or change shape of the bracket.
- WARNINGS:
 - a) Do not use the heater in reach of a shower, bath or a swimming pool.
 - b) Heater is not located immediately below a socket-outlet
 - c) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
 - d) In order to avoid overheating, do not cover the heater.
 - e) This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

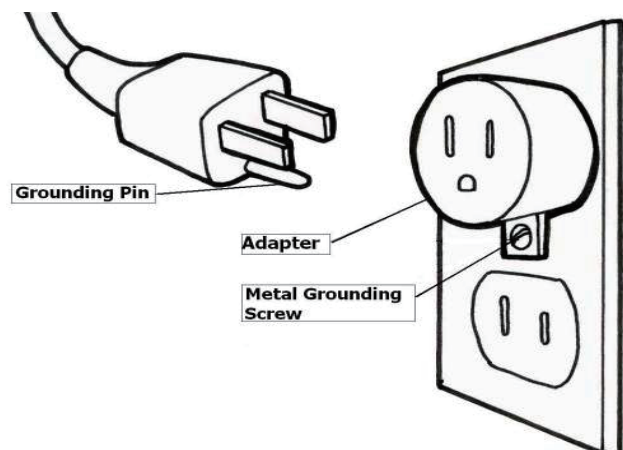
can cause the outlet to overheat.

ii) **Heaters draw more current** than small appliances. **Overheating** may occur even if it has not occurred with the use of other appliances.

iii) During use **check frequently** to see if the **plug outlet or faceplate is HOT!**

iv) If the outlet or faceplate is **HOT, discontinue use immediately** and have a qualified electrician inspect and/or replace the faulty outlets.

- The cord supplied with the heater has a plug with two blades (live and neutral) and one round pin (ground). If a 3-slot receptacle is not available, an adapter **MUST** be used. The adapter **MUST** be **properly grounded** to the outlet box (see figure at right).



PREPARATION



This insert has front panel made of **GLASS!** **ALWAYS** use **extreme caution** when handling **glass**. Failure to do so could result in **personal injury** or **property damage**.

Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Check the parts list to make sure nothing is missing. Dispose of packaging materials properly. Please recycle whenever possible.

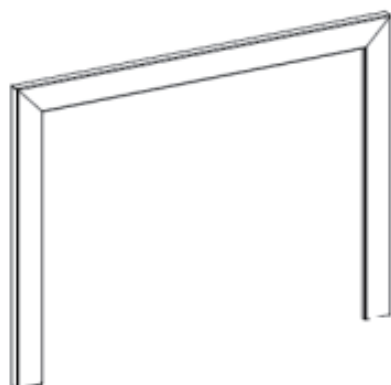
Tools required for assembly:



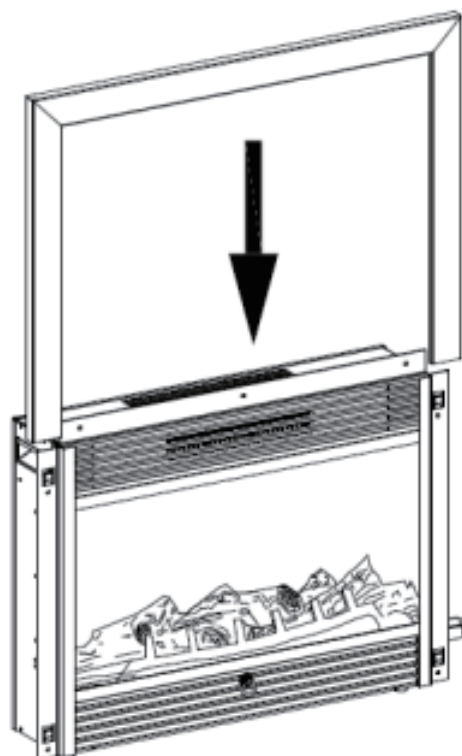
Phillips screwdriver (Not included)

PARTS & HARDWARE

Item	Description	Qty
1	Fireplace Insert	1
2	Trim Ring	1



Trim Kit



1. Slide the trim kit onto the bracket. The flanges will fit the bracket.
2. Gently push the trim kit down until fully seated.

PREPARATION



The remote control operates with one 3V CR2025 Lithium Cell Battery (included). Remove the protective sheet between the battery and the contacts in order to operate (see Page 7).



ALWAYS unplug this fireplace heater **before assembly** or **cleaning**, or **before relocating**. Failure to do so could result in **electric shock, fire, or personal injury**.

Remote Control Set-up

- **Fig. 1:** Remove the plastic sheet from the end of the remote control to allow the battery to touch the electrical contacts. **If the sheet is not removed, the remote control will not work.**
- **Fig. 2:** To install or replace the battery, press the button to allow the battery case to slide out. Position the battery according the drawing, and slide the case back in to the remote.

Fig. 1

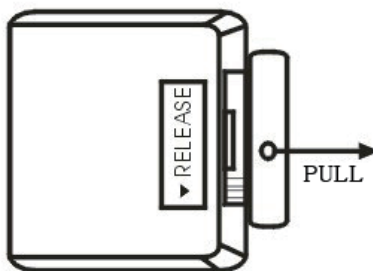
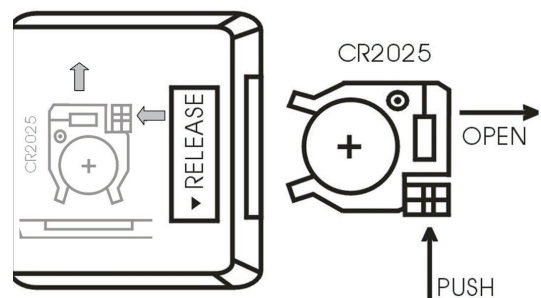


Fig. 2



NEVER dispose of batteries in **fire**. Failure to observe this precaution may **result in an explosion**. Dispose of batteries at your local hazardous material processing center.



ALWAYS replace the battery in the remote control with the **same type of battery**. Failure to do so may result in **personal injury or property damage**.

PREPARATION



Read and understand this entire owner's manual, including **all safety information**, before **plugging in** or **using** this product. Failure to do so could result in **electric shock, fire, serious injury, or death.**

Power

Make sure the ON/OFF switch, located on the control panel, is in the OFF position. Plug the power cord into a 220~240 Volt 15 Amp grounded outlet (see **IMPORTANT SAFETY INFORMATION** on **Pages 3 and 4**). Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

Thermostat

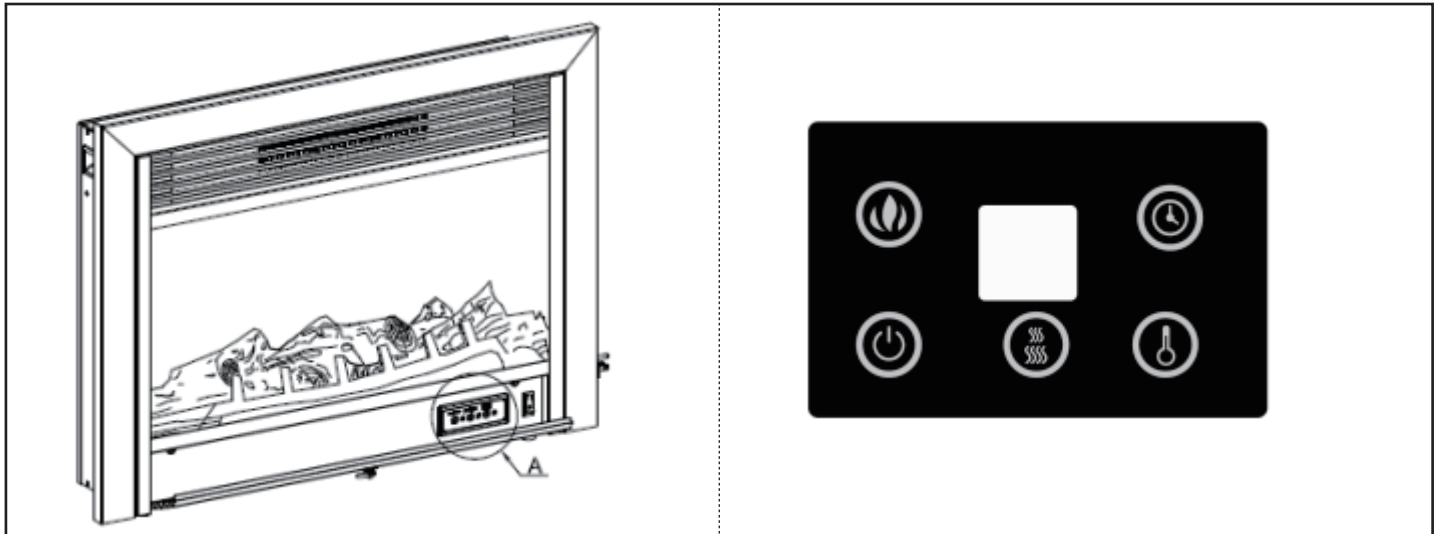
This heater is equipped with a Thermostat. Should the ambient temperature exceeds/lower than the set temperature, the heater will automatically turn OFF/ON.

Methods of Operation

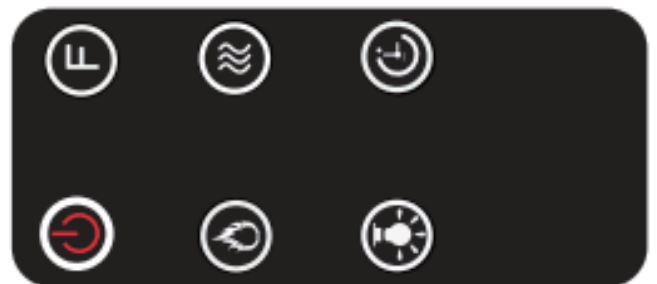
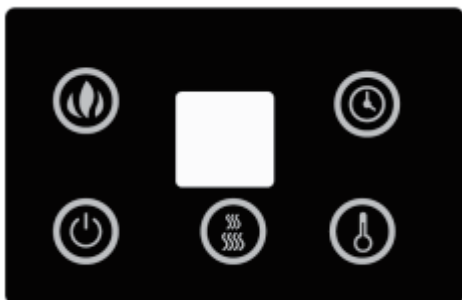
CONTROL PANEL: Controls ON/OFF, DIMMER, and HEATER.

REMOTE CONTROL: Controls ON/OFF, HEATER, and DIMMER.







Control Panel and Master Power Switch Locations



Control Panel



Control panel/Remote control Operation

BUTTON	FUNCTION	ACTION&INDICATION
 POWER	ON: Enables control panel functions and remote control.Turn on flame effect. OFF: Disables control panel functions and remote control.Turn off flame effect.	1.Press once. Indicator light turns on. Power turns on. All functions enabled. 2.Press
 COLOR	COLOR button: Makes the color flame effect changing. Note: This button is only on remote	1.Press once. Flame color effect gets changing. 2.Press again until desired setting is reached.
 FLAME	FLAME button: Makes flame effect dimmer and brighter. NOTE: Flame effect stays on until power button is turned off. Flame effect must be on for heater to turn on.	1.Press once. Flame brightness effect gets changing. 2.Press again. Until desired setting is reached.
 HEATER	HEATER button:Turn heater on and off. NOTE: To prevent overheating, the heater fan will blow out cool air for 30 seconds after the heater turn off.	1.Press once. Indicator lights up. 1000W heater turns on and blows warm air. 2.Press again. Indicator lights up. 3.2000W heaters turns on and blows hot air. 4.Press again. Heaters turn off.
 TEMP	TEMPERATURE button: Control temperature settings to choose temperature as desired. Setting range from 10 °C to 30 °C and on .	1.Press once. Indicator light turn on. Temperature is set to 20 °C Press again until desired setting is reached. LED display show setting.
 TIMER	TIMER button: Control timer settings to turn off fireplace at selected time. Settings range from 1 hours to 8 hours.	1.Press once. Indicator light turn on. Temperature is set to hours. 2.Press again until desired setting is reached. LED display show setting.

NOTIC

To improve operation, **DO NOT press the buttons too quickly**. Give the unit time to respond to each command.

WARNING!

NEVER leave heater unattended during operation! Failure to do so could result in **personal injury** or **property damage**.

NOTIC

When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

CARE AND MAINTENANCE



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

Cleaning



NEVER immerse in water or spray with water. Doing so could result in **electric shock, fire, or personal injury**.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner and dry thoroughly with a paper towel or lint-free cloth.
- NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.
- Clean the exterior of the fireplace with a slightly damp cloth or duster.

Maintenance



Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:

- Store heater in a clean dry place when not in use.



WARNING! No other servicing should be performed by the consumer. Do not attempt to service the unit yourself.

TROUBLESHOOTING



WARNING: Turn off the appliance, unplug and let cool for at least 10 minutes before attempting to service. Only a qualified professional should attempt to service or repair the appliance.

Problem	Possible Cause	Corrective Action
	<ol style="list-style-type: none"> 1. Dimmer control button set too Low. 2. LED bulb are burned out. 3. “Flame wand” has come loose from bracket. 4. “Flame wand” motor is not functioning. 	<ol style="list-style-type: none"> 1. Push Dimmer button to increase light 2. Contact with the technical 3. Remove back panel. Secure end of “ flame wand” back into the support Bracket 4. Call of Technical service.
<p>The appliance turns off and will not turn back on</p>	<ol style="list-style-type: none"> 1. The overheat protection device in the appliance has been triggered. 2. House circuit breaker has been tripped 	<ol style="list-style-type: none"> 1. Turn all controls off, unplug the appliance, allow to cool for at least 10 minutes, then plug back in and restart. 2. Reset house circuit breaker.
<p>The appliance does not turn on when the button is pushed to “ON”</p>	<ol style="list-style-type: none"> 1. The overheat protection device in the appliance has been triggered. 	<ol style="list-style-type: none"> 1. Turn all controls off, unplug the appliance. Allow to cool for at least 10 minutes, then plug back in and restart.
<p>Remote control does not work</p>	<ol style="list-style-type: none"> 1. Low batteries. 2. Manual control on the appliance must be “ON” before operating the remote control. 	<ol style="list-style-type: none"> 1. Replace all batteries in the remote control 2. Push the appliance “ON” using the manual control panel, then use remote control to operate. If using the remote control the appliance, you must also turn on the appliance “ON” using the remote control