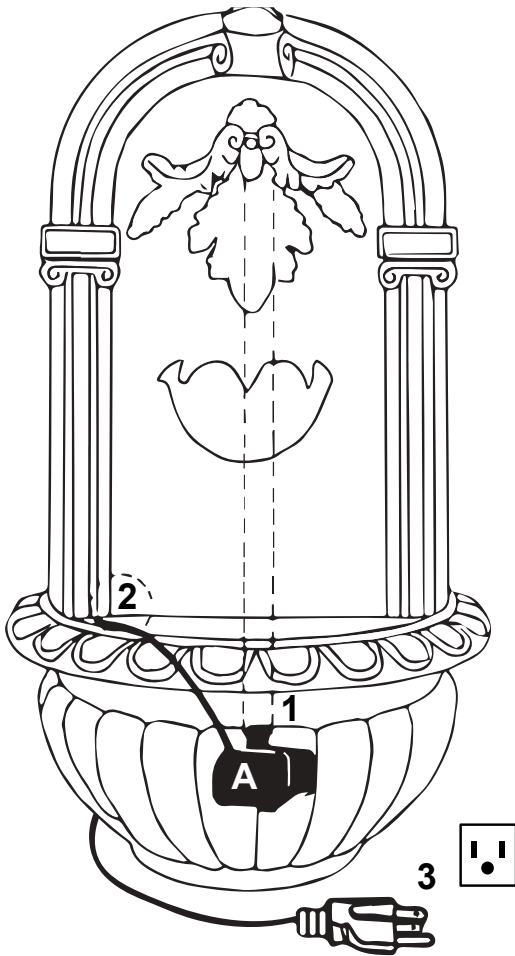


Thank you for choosing . We stand behind our brand and the quality of the items we sell. Replacement parts or products will be sent at our discretion within the 1-year warranty period. Proof of purchase, with the date of purchase as well as photos of the merchandise defect, must be provided. Photos are used to determine the cause of defects and for future quality control.

# FLORENCE OUTDOOR WALL FOUNTAIN

Read this manual carefully before use and save it for future reference.

**Assemble components on a soft, clean surface to avoid scratching or damaging the finish.**



Ensure all parts are accounted for before disposing of packaging.

**NOTE:** The water tubing is built into the fountain. Take care when handling the water tube; detaching the water tube from the fountain will damage the fountain and void the product warranty.

## ASSEMBLY\*\*

1. Connect the tubing inside the fountain to the recirculating pump (A). Ensure the pump adapter is firmly secured inside the tubing and the pump.
2. Run the pump power cord through the opening in the back of the fountain.
3. Fill the fountain with enough water to keep the pump fully submerged during operation.
4. Plug the power cord into a properly grounded GFCI outlet.

\*\*If you purchased the Solar wall fountain, use the pump from the solar panel kit. Run the cable(s) through the opening in the back of the fountain; read and follow the instructions included with the solar panel kit for operation and care of the solar pump kit.

To purchase a compatible Solar pump kit, contact us using any of the contact methods mentioned in the warranty section. Provide fountain number to help expedite your request.

Over time, the finish will gradually mellow in color, this is part of the natural aging process.

## ⚠ IMPORTANT INFORMATION ⚠

### GENERAL USE & CARE

- For outdoor use only, some splashing is normal.
- Check the water level and refill frequently to ensure the pump remains fully submerged.
- Only use water in this fountain. Distilled water will help prevent mineral buildup but is not required, avoid heavily chlorinated water as it may damage the fountain or pump.
- Periodically change the water to keep the water, fountain and pump clean. Remove scale and buildup regularly.  
DO NOT use harmful additives such as bleach, chlorine, etc.  
DO NOT use a pressure washer or abrasive materials to wash the fountain
- Always shut off the power supply before cleaning or maintaining the fountain and recirculating pump.
- Take care when handling the pump; only pick it up by the body of the pump, never the power cable.
- During freezing weather, drain the fountain, disconnect the pump and store all components indoors; do not allow ice to form on or freeze within any of the components.

### TROUBLESHOOTING

- Ensure that the pump is fully submerged in water. The pump will not run unless it is completely covered with water. Air may be trapped in the pump, gently tap the pump to release the trapped air.
- Check the pump and fountain tubing for obstructions.
- Check the flow control on the body of the pump as it may need to be adjusted to acquire the desired flow rate.

**Any modification to the product or failure to follow recommended care will void the product warranty.**