

Products Warranty Policy

Commercial Warranty	Yes	
Product Warranty	Yes	
Full or Limited Warranty	Limited	

Warranty Length

Metal Framework	365 Days
Cushions/ Fabrics	365 Days
Wood Frame	365 Days
Plastic Accessories	365 Days
Metal Roof Panels	1825 Days
Hardware Pack (Screws/ Nuts)	180 Days
Other Accessories	180 Days

Note:

1. Warranty period is determined by date of shipment from us for factory direct purchases or date of purchase from an authorized reseller, (please save a copy of your purchase receipt).
2. If this product or any associated parts are found to be defective or missing at the time of receipt, we will repair or replace, at it's option, the defective parts at no charge to the original purchaser. Replacement parts or repaired parts shall be covered for the remainder of the Original Limited Warranty Period. All shipping costs will be the responsibility of the seller.
3. Customer must offer supplier the photos of the issue/damaged parts. Otherwise, supplier reserves the right to refuse replacement parts or credit.
4. The supplier reserves the right to the final explanation of above warranty policy. Please contact our Customer Service for more information.