



## Important Notes

1. Please install and operate the product correctly according to the instruction manual.
2. When performing self-check operations involving plugging or unplugging power cables, ensure the power is turned off before proceeding to avoid electric shock.
3. Note: When connecting plugs, ensure they are matched correctly—a 3-pin plug must connect to a 3-pin socket, and a 2-pin plug to a 2-pin socket

### 1. Main Power Failure

Press the main power button "  " and the lighting power button "  " on the control panel separately to check whether the control panel and lights are receiving power normally. If neither the control panel nor the lights work properly, follow these solutions:

Cause 1: The main power cable is connected abnormally

After powering off, open the main circuit cover at the top (Figure 1) and reconnect all plugs (Figure 2).

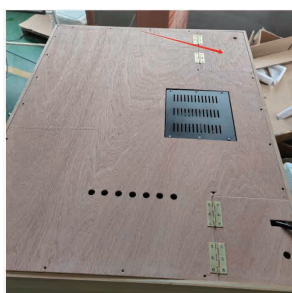


Figure 1



Figure 2

Cause 2: Internal Wiring Issue

Please have a professional electrician inspect and repair the internal wiring.

### 2. Heating plate malfunction



After confirming that the main power supply is functioning normally, press the time adjustment button "  " and the temperature adjustment button "  " to set both the time and temperature to their maximum values. Wait for 30 minutes, then touch the wooden boards in the corresponding



Figure 3



Figure 4



Figure 5

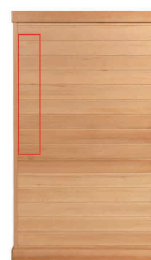


Figure 6

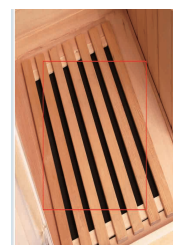


Figure 7

\*After completing each repair step, repeat the above procedure to recheck the heating performance of the heating plate

## 2.1 All heating plates are not heating

### Cause 1: Abnormal power connection plugs for each heating plate

After the power is turned off, open the main circuit cover at the top (Figure 1), reconnect the heating plate connection plug (Figure 8), open the bottom seat plate (Figure 9) and reconnect all the heating plate connection plugs under the seat (Figure 10).

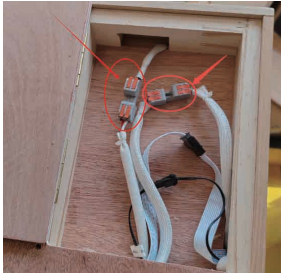


Figure 8

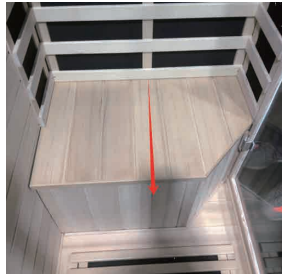


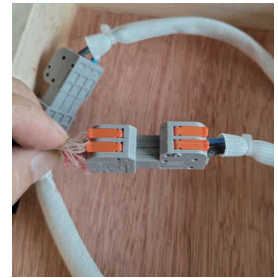
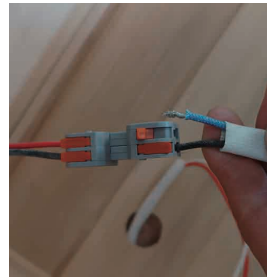
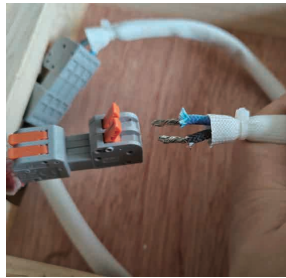
Figure 9



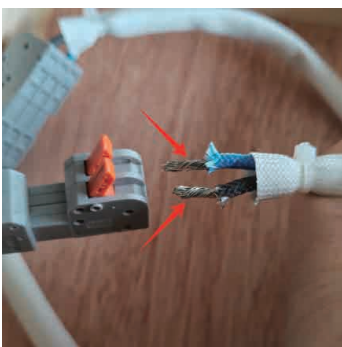
Figure 10

### Cause 2: Faulty wiring between power cable and quick-connect plug

Disconnect power and inspect all aforementioned plugs. Remove the seal on the heating plate connection plug, release the orange latch, and disconnect the wires. First insert one wire and securely fasten the latch. Then insert the other wire and fix the latch. Ensure each wire is inserted into its corresponding hole—never insert both into the same hole. Refer to the diagram below.


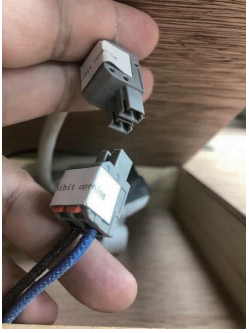













Note: Ensure 1 cm of the metal wire remains exposed to prevent poor contact caused by insufficient length



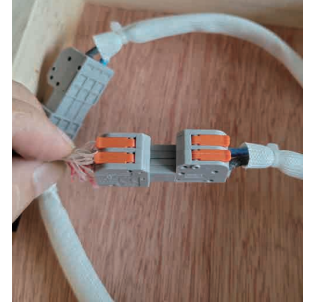
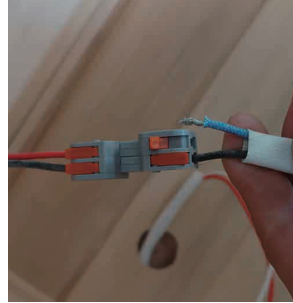
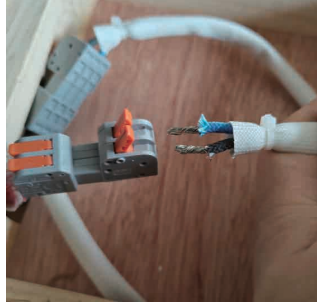
If any heating plates are found to be heating normally after performing the above operations, please proceed with troubleshooting according to the "Partial Heating Plate Failure" repair procedure.

## 2.2 Partial Heating Plate Failure

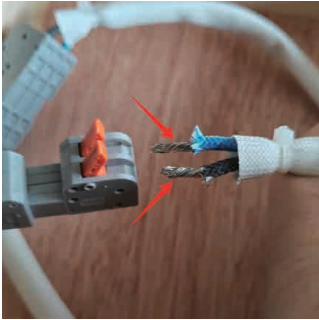
Non-heating zones	Troubleshooting steps	Operation Reference
 <p>Figure 3</p>	<p>After powering off, open the top main power cover plate (Figure 1) and reconnect the two-pin plug of the heating plate.</p>	
   <p>Figure 4    Figure 5    Figure 6</p>	<p>Follow the troubleshooting steps for "All Heating Plates Not Heating", but do not handle the two-wire plug at the top.</p>	
 <p>Figure 4</p>	<p>Disconnect the power supply, open the seat panel, and reconnect the corresponding heating plate connectors under the seat (as indicated by the arrows in the diagram).</p>	
 <p>Figure 5</p>	<p>Power off the device, open the seat panel, and reconnect the corresponding heating plate connectors beneath the seat (as marked by arrows in the diagram).</p>	
  <p>Figure 6    Figure 7</p>	<p>Disconnect power, remove the seat panel, and securely reconnect the indicated heating pad connectors underneath (see arrow labels in diagram).</p>	

\*If the issue persists after performing the above steps, proceed with the following repair procedure:

Disconnect the power supply and inspect all corresponding quick-connect plugs for each panel. Remove the sealing strip from the heating plate connection plug, release the orange latch, and disconnect the wires. First insert one wire and securely fasten the latch. Then insert the other wire and lock the latch in place. Both wires must be inserted into their respective corresponding holes - they must not be inserted into the same hole. Refer to the diagram below for proper Note: Ensure 1 cm of exposed metal wire length to prevent poor contact caused by insufficient exposure.operation.



Note: Ensure 1 cm of exposed metal wire length to prevent poor contact caused by insufficient exposure.



**If you have any other questions, please contact this email address: [edison@cleesink.com](mailto:edison@cleesink.com)**