

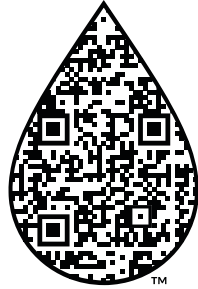
BIOBIDET®

BY BEMIS

BB-2000

USER MANUAL





Registration and
Installation Resources

Questions?
We're here to help.

847.458.2334
support@biobidet.com
www.biobidet.com

Technical support and alternate
fittings are available.

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IMPORTANT SAFEGUARDS

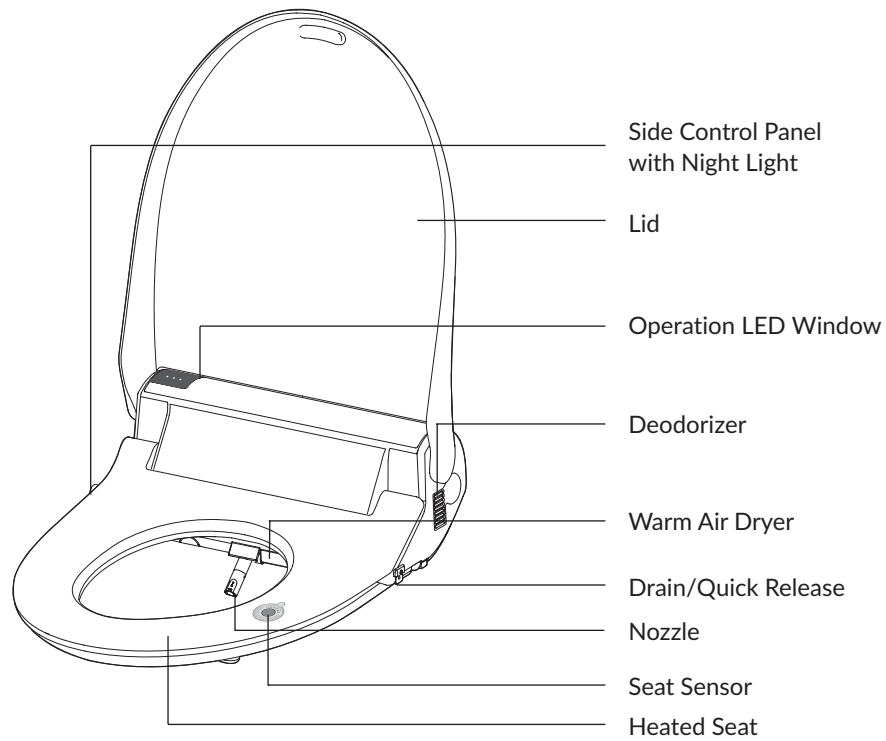
PLEASE OBSERVE THE FOLLOWING PRECAUTIONS AND INSTRUCTIONS BEFORE INSTALLATION AND USE.

- This product must be connected to a grounded 120V GFCI (Ground Fault Circuit Interrupt) outlet. Do not connect the power cord if it is damaged or broken. Do not plug the product into a loose electric outlet.
 - It is recommended to operate this product on a separate circuit. Sharing a circuit could cause the breaker to trip or lights to flicker.
 - If it is necessary to use an extension cord, use only a three-prong extension cord plugged into a proper GFCI outlet. The marked rating of the extension cord should be equal to or greater than the electrical rating of the unit (10 amp). Consult a qualified electrician or service person if you are not sure whether the unit is properly grounded.
- Do not open this product for repair without authorization from the manufacturer. Only qualified service personnel should service this product. Do not use accessories not recommended by the manufacturer.
- Connect this product to a potable cold water supply line.
- Close supervision is necessary when this product is used by children, elderly, or adults with sensitive skin. A low temperature burn may occur when the skin has been in contact with an object at relatively low temperature for an extended period of time.
- If using any chemical toilet bowl cleaner, be sure to wipe up any spills that splash onto the bidet. Do not use benzene or any acid chemical detergent, as they can cause discoloration. Only neutral detergents are permitted.
- Do not plug in the power cord before connecting the water supply hose.
- Install in an area with adequate ventilation to avoid high levels of humidity which can damage the electronic components.
- Do not touch the power cord with wet hands or reach for a product that has fallen into water. Unplug immediately.
- Unplug the bidet seat when cleaning or detaching from the toilet bowl. Do not plug in until plumbing work has been completed.
- Keep the power cord away from heated surfaces to prevent a fire hazard. Keep any flammable materials away from this product at all times.

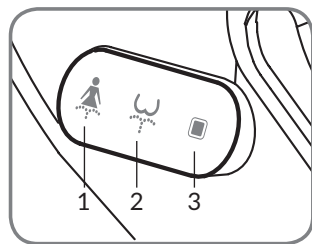


WATER DOES IT BETTER.®

OVERVIEW

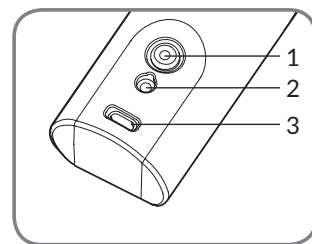


Side Control Panel



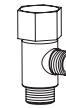
1. Front Wash
2. Rear Wash
3. Stop Button

Stainless Steel Nozzle



1. Vortex Wash
2. Rear Wash
3. Front Wash

PARTS LIST



T-Valve

*Rubber washer inside



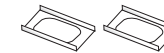
L-Valve



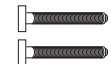
(2) Nuts



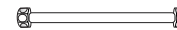
(2) Cone Packings



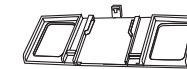
(2) Bolt Guides



(2) Mounting Bolts



Bidet Hose



Catch Plate



Remote Control



Remote Control Bracket



(2) AAA Batteries

Recommended Installation Tools


















Wrench



Phillips Screwdriver

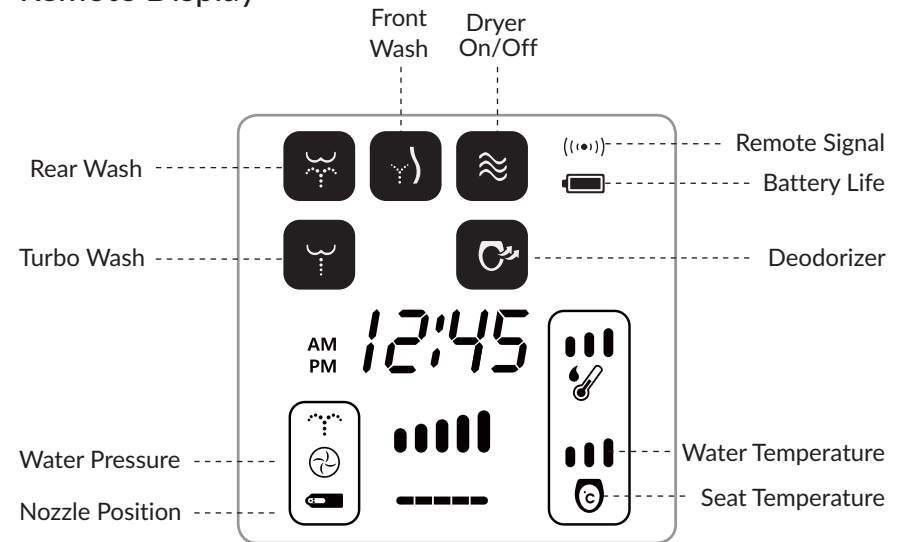
WIRELESS REMOTE

-  Stop Button
-  Rear Wash
-  Front Wash
-  Warm Air Dryer
-  Vortex Wash
-  Nozzle Oscillation
-  Pulse / Auto Wash
-  Deodorizer
-  Adjustable Water Temperature
-  Adjustable Seat Temperature
-  Adjustable Nozzle Position
-  Adjustable Water Pressure
-  *Set Time
-  Eco-Mode
-  Battery Life

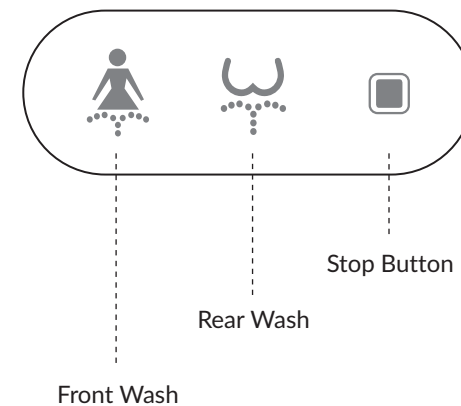


*Adjust the time with the "hour" and "minute" buttons.

Remote Display



Side Control Panel



FUNCTIONS & FEATURES

The Bliss BB-2000 is a bidet toilet seat designed for superior hygiene, comfort, and sustainability. Each use will leave you feeling clean and confident, while reducing your overall footprint.

Sit Down On The Seat

This product includes a built-in seat sensor that must be activated with skin contact in order to operate bidet functions.

When you sit down on the seat and activate the seat sensor, the corresponding LED will light up on the main unit.



Stop Button

Stops all operations.



Rear Wash

Press to activate the rear wash cycle, carefully crafted with the optimum cleansing angle and spray pattern.



Front Wash

Press to activate the front wash cycle, which offers an alternate accommodating spray pattern.



Vortex Wash

Press to activate a focused wash with higher water pressure.



Auto/Pulse

Press "Auto" during a wash cycle to activate a pulsating spray pattern. Change the water pressure with the "High" or "Low" (+, -) buttons.

Automatic Pulse Feature - You can set this function to automatically pulsate when the seat is occupied, and any wash mode (Rear, Front, Vortex, or Auto Wash) is in operation. Press the "Auto" button for 3 seconds until you hear a beep. To cancel, press the button again for 3 seconds until you hear two beeps.



Warm Air Dryer

Press to activate the warm air dryer. The dryer will automatically operate for 3 minutes.



Adjustable Water Pressure

Press "High" or "Low" (+, -) to adjust the pressure of the water spray to your desired comfort level.

Adjustable Water & Seat Temperature

Adjust the water and seat temperature by pressing the corresponding button to cycle through preset temperature levels.



Water Temp.



Seat Temp.

Off Low Medium High

Night Light



Press the "Stop" and "Water Temperature" buttons on the remote simultaneously to turn the Side Control Panel Night Light on or off (operates regardless of seating).



Press the "Front Wash" and "Rear Wash" buttons on the Side Control Panel simultaneously for 3 seconds to turn the Bowl Night Light on or off (while not seated).

The bidet will beep once when the light is turned on and twice when it is turned off.



Deodorizer

Press to turn the deodorizer on/off. When turned on, the deodorizer will automatically activate when the seat sensor is activated to reduce odors, and remains active for 1 minute after standing up.

- Single short beep - Deodorizer **enabled**
- Double short beep - Deodorizer **disabled**



Nozzle Oscillation

Press during a wash cycle to move the nozzle back and forth for a wider cleaning experience. Change the nozzle position by pressing “Nozzle Oscillation” and the “Front” or “Rear” (<, >) buttons.

Automatic Oscillation Feature - You can set this function to automatically oscillate when a wash is activated. Sit down and press the “Nozzle Oscillation” button for 3 seconds until you hear one beep. To cancel, press the button again for 3 seconds until you hear two beeps. Make sure the seat sensor is activated during this time.



Adjustable Nozzle Position

Adjust the nozzle position forward or backward to achieve maximum cleanliness and comfort by pressing the “Front” or “Rear” (<, >) buttons.



Auto Wash

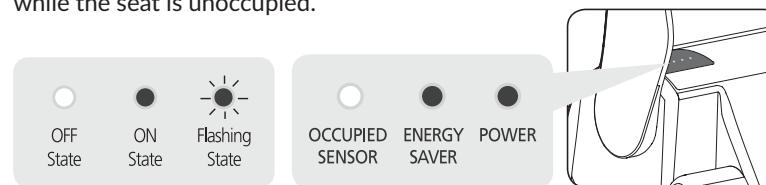
Select the “Auto” function to activate a pre-programmed wash and dry cycle.

- Wash (30 Seconds) + Dryer (1 minute)



Energy Saving Mode

Press to toggle energy saving features on/off. Energy saver mode automatically maintains the water and seat temperature at 89.6°F (32°C) while the seat is unoccupied.



OTHER ENERGY SAVING TIPS

- Keep the lid closed when not in use to prevent heat from being lost.
- Keep temperature set to low.
- Unplug the power cord if you do not plan to use the unit for an extended period of time.

Silent Mode

- Beeping can be enabled or disabled by pressing and holding the “Stop” and “Auto” buttons simultaneously.
- Single short beep - Silent mode is **On**
Double short beeps - Silent mode is **Off**
- The new setting will automatically be saved if no other buttons are pressed.

Nozzle Cleaning

Automatic - This product has an automatic nozzle cleaning function that rinses the nozzle before and after each use.

Manual - Press and hold the “Rear Wash” button on the side panel without occupying seat for 3 seconds. The nozzle will fully extend without spraying. Gently clean the nozzle with a soft cloth or toothbrush. Press the “Stop” button to retract nozzle.

INSTALLATION GUIDE

BEFORE INSTALLATION

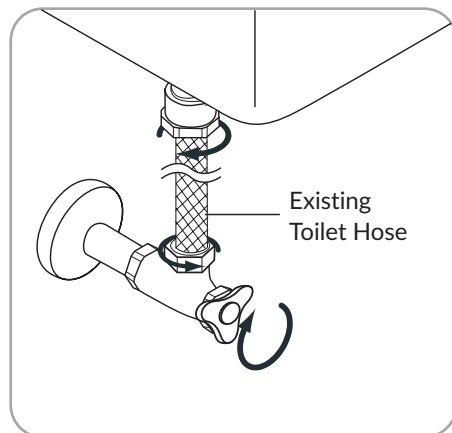
Do not plug the power cord in until installation is complete.

Please contact our service center at 847.458.2334 for alternate fittings or assistance with this process.

1. Turn Off Water

Turn off the water shut-off valve. Drain the toilet tank completely by flushing the toilet. Unscrew the hose connected to the toilet tank.

You may want to have a towel ready to catch any residual water.



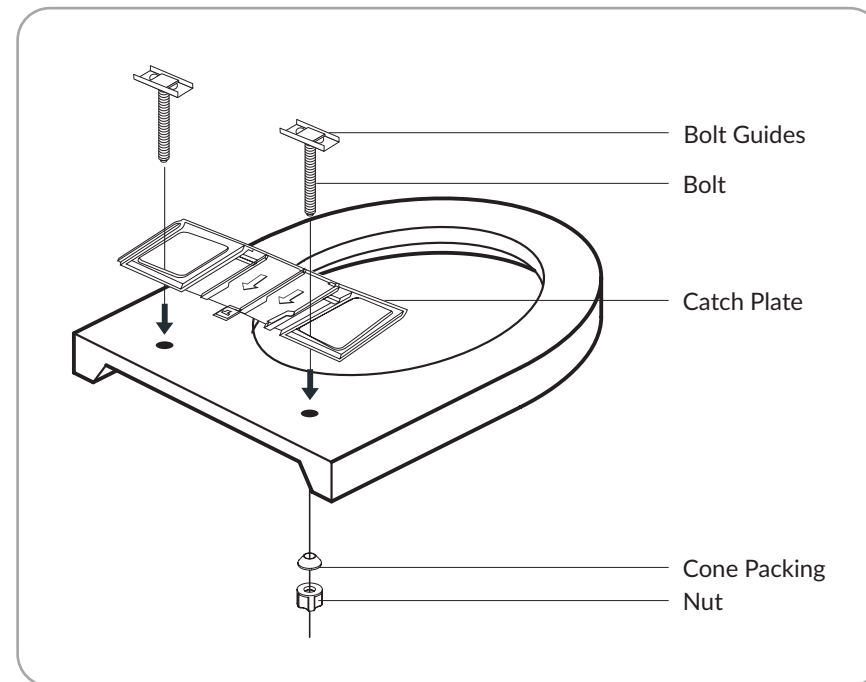
2. Remove Toilet Seat

Remove mounting bolts to release the existing toilet seat from the toilet.



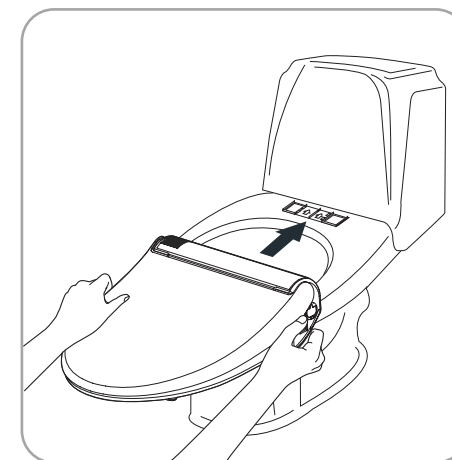
3. Install Catch Plate

Place the catch plate and bolt guides over the mounting holes. Insert the mounting bolts through the guides, catch plate, and mounting holes. Slide the cone packing onto the bolts and fasten to secure the catch plate on the toilet.



4. Install Your BB-2000

Slide the bidet seat all the way onto the catch plate until you hear a click.



5. Connect the Water Hoses

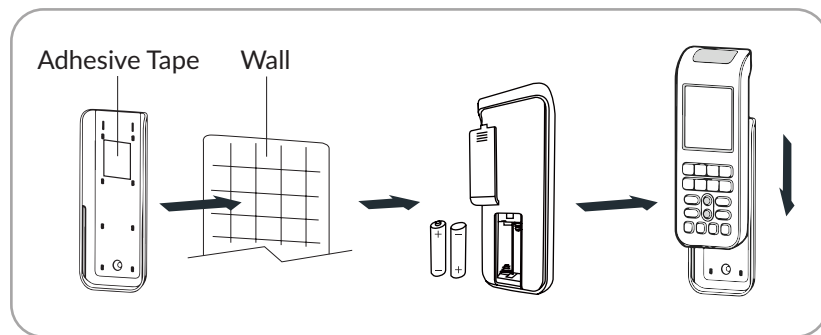
- Install the t-valve onto the toilet tank. Ensure the rubber gasket is properly seated inside the t-valve.
- Connect your existing toilet hose to the water shut-off valve and t-valve.
- Connect the bidet hose to the bidet seat and l-valve.
- Open the water shut-off valve. Check for any leaking or dripping. Use a wrench to tighten any loose connections.

Shut-off valves may vary. If supplied parts do not fit, please call 847.458.2334. Alternate fittings may be available upon request.

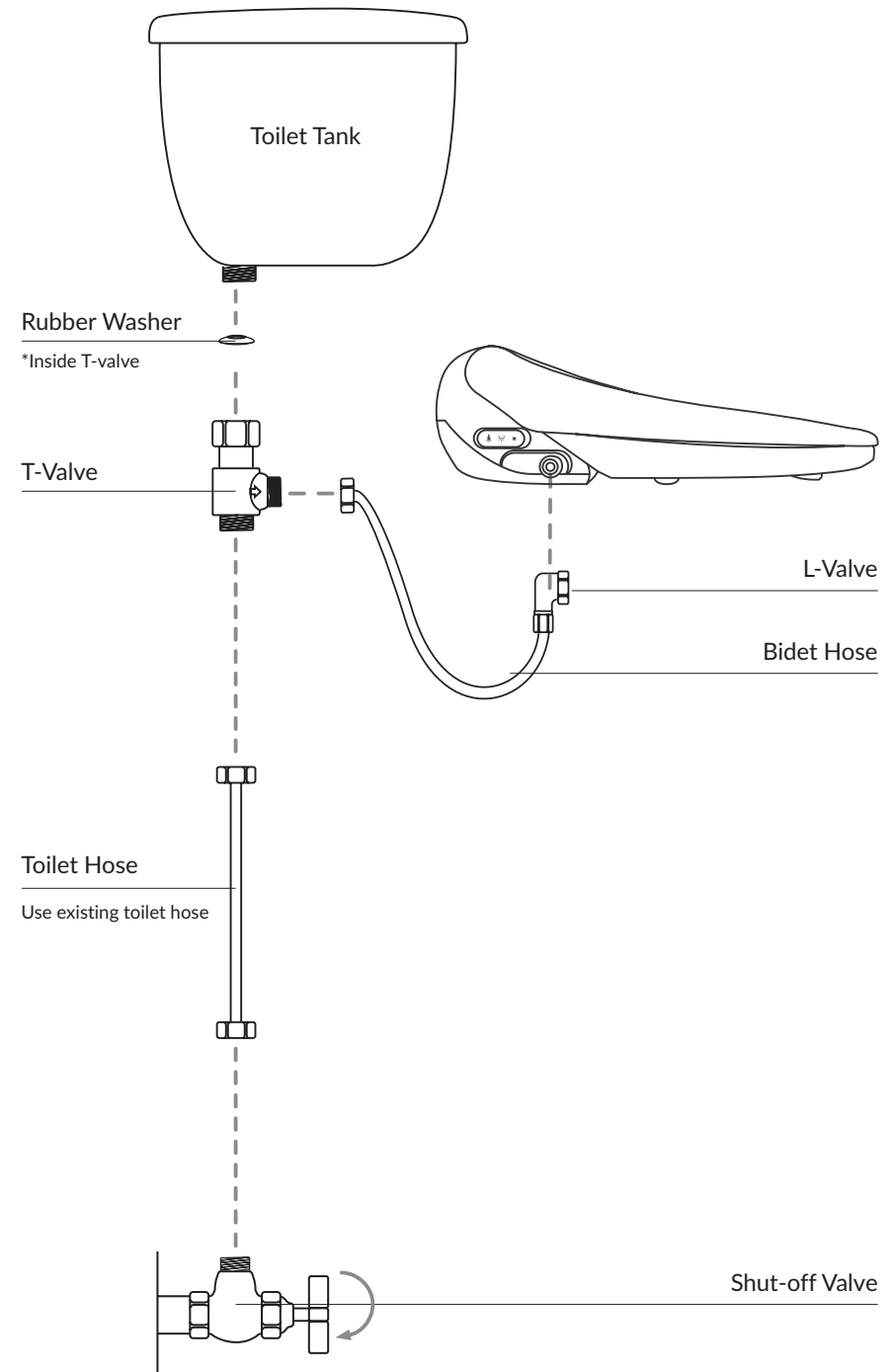
6. Plug It In!

Plug the power cord into a dedicated 120V power outlet.

7. Mounting the Remote



- Remove the adhesive cover from the back of bracket and place the bracket where desired.
- Insert the supplied batteries (AAA) and close the battery cover. Ensure the batteries are inserted properly according to polarity.



MAINTENANCE

Water Filter Maintenance

- Use of external water filters is only recommended in areas with known hard water issues. If a filter is used, it should be replaced every 3 months.
- This product is designed and intended for use exclusively with Bio Bidet Carbon & Iodine water filters. The purchase or use of any other water filter is not the responsibility of Bio Bidet Innovation LLC. As such, any use of non Carbon or Iodine water filters is prohibited and will void the warranty for those Bio Bidet products. Bio Bidet will not be responsible for any resulting damages or claims related to the misuse or distribution of non Bio Bidet Carbon & Iodine filters.

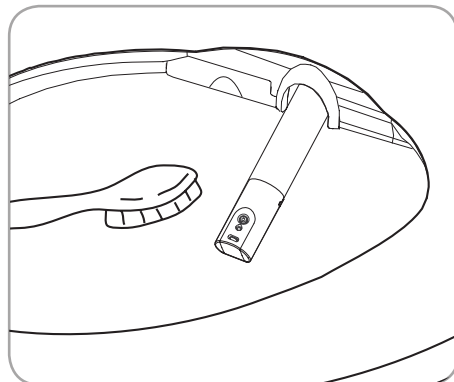
Cleaning the BB-2000

- When you clean this product, do not use thinner, benzene or toilet bowl cleaner, as it may cause discoloration or damage.
- Disconnect the power cord and use a wet cloth when you clean this product.

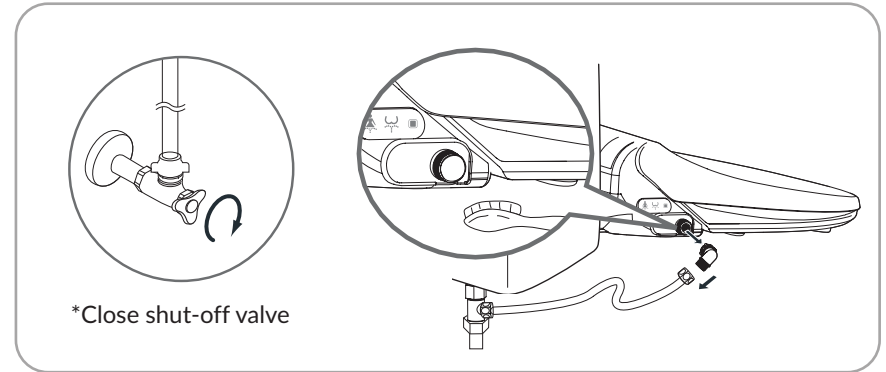
Cleaning the Nozzle

Hold the "Rear Wash" button on the side panel for 3 seconds without occupying the seat to extend the nozzle for manual cleaning.

After cleaning the nozzle, push the "Stop" button and the nozzle will retract.



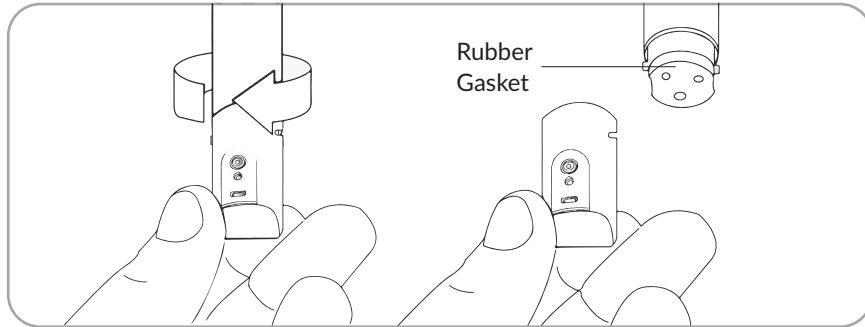
Cleaning the Strainer



This product will not operate properly if the strainer is clogged. Please clean the strainer regularly.

1. Unplug the power cord.
2. Close the water shut-off valve.
3. Unscrew the bidet hose from the bidet seat.
4. Clean the strainer with a small brush.
5. Re-connect the bidet hose.
6. Open the water shut-off valve.
7. Plug in the power cord.

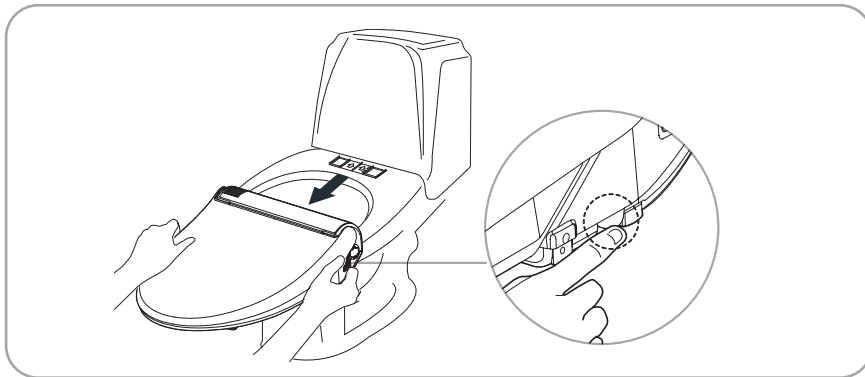
Removing the Nozzle Tip



*Be careful not to lose the rubber gasket located inside the nozzle tip.

Turn the nozzle tip counter clockwise to remove, or clockwise to secure it back in place.

Removing the BB-2000



Before draining, unplug the power cord and wait 30 minutes until the unit has cooled down. Do not insert your finger into the drain hole.

If you do not intend to use this product for an extended period of time, drain the water from this product's warm water tank.

1. Disconnect the power plug.
2. Close the water supply shut-off valve.
3. Drain the water from the bidet by holding the drain button as shown above.
4. Remove the bidet seat from the toilet as illustrated.

TROUBLESHOOTING GUIDE

Problem	Cause	Solution
Water does not spray	<ul style="list-style-type: none"> • The water tank is not filled. • The shut-off valve is closed. 	<ul style="list-style-type: none"> • Wait about one minute. Press the desired washing button once again. • Open the shut-off valve.
The unit is not operating	<ul style="list-style-type: none"> • The power cord is not plugged in. • The seat is not occupied. • Remote batteries are depleted. 	<ul style="list-style-type: none"> • Connect the power cord. • Check the circuit breaker. • Activate the seat sensor. • Replace the batteries.
Water is leaking	<ul style="list-style-type: none"> • Check the water connections. 	<ul style="list-style-type: none"> • Tighten the water connections. If water is still leaking from the main unit, call Bio Bidet customer support.
Water pressure is low	<ul style="list-style-type: none"> • The water pressure level is set to "Low". • The strainer is clogged. 	<ul style="list-style-type: none"> • Set the water pressure to "High" • Clean the strainer.
The water is not warm	<ul style="list-style-type: none"> • The water temperature is set to "Low" 	<ul style="list-style-type: none"> • Set the water temperature to "High" and wait about 3 minutes.
The seat and dryer are not warm	<ul style="list-style-type: none"> • The seat & dryer temperature is set to "Low" 	<ul style="list-style-type: none"> • Set the seat & dryer temperature to "High"

Flashing LED Lights

If the lights are flashing on your bidet, reset the unit by unplugging the power cord for 30 seconds and then plugging it back in. If the problem persists, contact customer support by calling 847.458.2334 or emailing at support@biobidet.com.

SPECIFICATIONS

Specifications		BB-2000
Power Rating		120Vac, 60Hz, 1400W
Water Inlet Pressure		0.04 ~ 0.74MPa (0.4 ~ 7.5 kgf/cm)
Power Cord		4 feet
Wash Device	Rear Wash	Max. 0.7ℓ/min (Max. 0.185 GPM)
	Front Wash	Max. 0.7ℓ/min (Max. 0.185 GPM)
	Adjustable Water Pressure	5 Levels
	Warm Water Temp	Room Temp - Low, Normal, High
Heated Seat	Temperature	Room Temp - Low, Normal, High
	Heater	55 W
Inlet Water Temperature		37.4°F ~ 95°F (3°C~ 35°C)
Ambient Temperature		37.4°F ~ 104°F (3°C~ 40°C)
Dimensions	Elongated	W: 15.43 in / L : 20.9 in / H : 5.98 in
	Round	W:15.43 in / L: 18.9 in / H: 5.71 in
Weight		10.5 lbs

WARRANTY

3 YEARS LIMITED WARRANTY

Bemis warrants that this product will be free of defects in material, workmanship, and title for a period of three (3) years from the date of original purchase.

If you provide written notice of a defect to Bemis within the applicable warranty period and provide adequate documentation or evidence that establishes a Product defect to Bemis's satisfaction, your sole remedy is the repair, replacement, or refund of the Product's purchase price (less shipping, if applicable), at Bemis's option.

Bemis may, at its option, require the return of any Product for inspection and testing before honoring any defect claim. This Limited Warranty excludes component parts not specified by Bemis, and excludes costs related to shipping and labor, including removal, disposal, repair, or replacement of the defective Product and installation of replacement Product (if applicable). Products returned for a refund must be in original packaging and in saleable condition, and may be subject to a restocking fee. Discontinued colors or models, and custom or specially ordered Products cannot be returned for a refund.

This Limited Warranty is void if: (a) the Product has not been installed, used, or maintained according to any applicable written materials, including written instructions, specifications, packaging, and manuals; (b) the Product is not used for the intended application, or (c) the Product has been modified or repaired without Bemis's express written permission.

THIS LIMITED WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BEMIS EXPRESSLY DISCLAIMS LIABILITY FOR SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL OR INCIDENTAL DAMAGES ASSOCIATED WITH THE PRODUCT, INCLUDING LOST PROFITS OR BUSINESS INTERRUPTIONS. BEMIS'S LIABILITY UNDER THESE TERMS AND CONDITIONS SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCTS.

Please see BemisMfg.com/terms-and-conditions for complete warranty terms.

BIOBIDET® BY BEMIS

BIO BIDET INNOVATION LLC

7900 S IL Route 31 Crystal Lake IL 60014
 T: 847.458.2334
 F: 847.854.1296
support@biobidet.com
www.biobidet.com

THANK YOU!

BIOBIDET[®]

BY BEMIS

Bio Bidet Innovation LLC

T: 847.458.2334

TOLL-FREE: 877.339.5214

7900 S IL Route 31 Crystal Lake, IL 60014

support@biobidet.com

www.biobidet.com

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