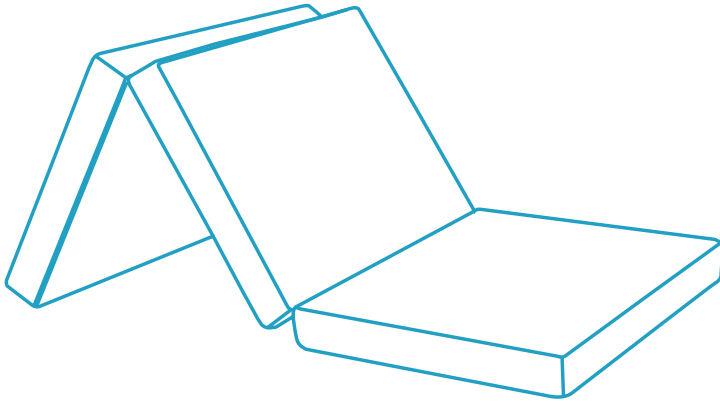


✉ HJ-Customer-Service@outlook.com

☎ (909)637-7665 | (909)637-7593

EST 9:00AM--17:00PM



Before Opening

Follow these easy steps to enjoy a comfortable Mattress in no time

- 1 Unbox your new Mattress and place it in the location you want it to expand.
- 2 Carefully remove the plastic packaging, being cautious not to cut the Mattress with scissors, and watch it expand.
- 3 Place Mattress on a flat surface in a well-ventilated room and allow it to fully expand for **48 hours**.
- 4 Unbox your new Mattress and place it in the location you want it to expand.

NOTE

- 1 Due to the unique properties of memory foam, dimensions after expansion may vary, which is normal and will not affect the performance of the Mattress.
- 2 The new Mattress may have a slight odor after unpacking, it is completely harmless and will dissipate quickly after use.
- 3 The Mattress may discolor due to oxidation after long-term use, it is a natural process and will not affect its performance.

3-YEAR WARRANTY

How Long Coverage Lasts

Warranty runs for **three (3) years** from the date of purchase.

What is Covered

This warranty covers any defects in materials or workmanship, with the exceptions stated below.

What is Not Covered

The warranty applies only to the original Purchaser within the USA and does not cover: (a) wear and tear; (b) normal changes in softness or resilience (including impressions less than 0.75 inches in depth); (c) stains; (d) misuse or improper maintenance; (e) alteration or repair by unauthorized representatives; (f) damage resulting from transit or handling; (g) commercial use.

What We Will Do

We reserve the right to repair, replace, or refund any product that proves to be defective in materials or workmanship.

How to Get Service

During EST working hours (9:00am-5:00pm), email "HJ-Customer Service@outlook.com" or call "(909)637-7665" and "(909)637-7593" to submit your warranty description.

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.