

30-Day

LIMITED PRODUCT WARRANTY

Thank you for purchasing YY Home product (s).We are always committed to creating high-quality, easy-to-use, and well-designed home furniture products, and we strive to bring you a unique shopping experience at YY Home through thoughtful product purchase services, after-sales experience, and guarantee services etc.

WHAT IS COVERED

Our company guarantees that from the date of purchase of the product under the YY Home brand,you will be covered under the following circumstances.

- The product lacks necessary components for normal use.
- After receiving the product, please install and use it as soon as possible. If the product cannot be used normally, it is covered by this Warranty.
- The product material has defects.
- The product does not match the product description, images, videos, etc. in the purchase channel.

we will actively cooperate to make up for the above.

Note: This guarantee only applies to the original buyer and first consumer, and only applies to normal production and use.

WHAT IS NOT COVERED

- This warranty does not apply to any product found to have been improperly installed, set up, or used in any manner that does not follow the instructions provided with the product.
- This warranty does not apply to product failures caused by accident,misuse, abuse, alteration, incorrect installation or any failure unrelated to defects in materials or workmanship.
- This warranty does not apply to the finish of any part of the product, such as the surface and/or weathering, as this is considered normal wear and tear.
- This warranty does not apply to breakage due to external influences such as scuffing and/or abrasion during shipping.
- This warranty does not apply to the damage caused by the use of this product for other special purposes or abnormal daily use.

TO OBTAIN WARRANTY SERVICE:

At YY Home, our goal is to provide you with exceptional products and service.We look forward to establishing good communication channels with you in order to bring you a better after-sales experience.

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