

2-YEAR WARRANTY



WE **REALLY** STAND BEHIND THE **QUALITY OF OUR PRODUCTS**

2-Year Limited Warranty for Parts and Labor*

The main objective of KUCHT is to meet the needs and expectations of our customers. For this reason, all our products are subjected to rigorous security and quality controls to be above the North American safety standards.

Kucht LLC Limited Warranty covers defects in Parts and Labor for **functional parts** that are the result of normal usage for a period of time of 2 Years for Parts and Labor* from date of purchase.

Functional parts are those components parts that are critical to the performance of the product's essential function.

Nonfunctional parts are those that are not critical like knobs, handles, or cosmetic parts.

Kucht LLC will repair or replace the unit or any parts, therefore, as required, subject to these terms and conditions.

General Conditions

- Warranty does not cover failure as a result of misuse, abuse, rust or corrosion, spilled liquids or foreign objects found inside the unit; repair of damage caused by accident, theft, fire, flood, external causes such as, but not limited to, blow fuses, inadequate electrical power, water and gas lines beyond the equipment, or any use of the product not authorized by the manufacturer.
- The maximum liability of the warranty for product replacement or repair shall not exceed the original purchase price of the product.
- KUCHT reserves the right to repair or replace the covered product with a comparable feature model of like kind.
- Warranty does not cover deterioration of the appearance of the product, any cosmetic part such as paint, porcelain, glass, dents, scratches, chips, rust or peeling.
- Any damage resulting from unauthorized replacement parts, improper service, or modifications made to the covered product are not covered.
- KUCHT is released from all liability due to indirect, consequential, or incidental damages.

Unlimited lifetime online support

In addition, we give full unlimited lifetime support. This means that if our customers come across any problem after the warranty has expired, a qualified Kucht member will assist them using video chat in any repair process. They will also have access to repair videos, tutorials, manuals, and any extra multimedia help that is available at the moment.

Limit of Liability

Kucht LLC liability is limited to the original price of the covered equipment. Kucht LLC is not responsible for damage resulting from misuse, abuse, alteration of or tampering with the appliance, accident, hostile environment, flare-up fires, improper installation, or installation not in accordance with the instructions contained in this manual, or the local codes. Kucht LLC shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.

Warranty Exclusions

The Kucht LLC Limited Warranty covers residential installations only and is non-transferable to any other party. Warranty is void when the product is installed in common areas where more than a single party has rightful access to its use or in locations considered beyond normal residential use.

Warranty does not apply to products installed in any commercial or non-residential application. Examples of excluded applications include, but are not limited to day care centers, schools, bed and breakfast centers, churches, private clubs, fire stations, club houses, common areas in multi-family dwellings, restaurants, bakerys, hotels, nursing homes, food service locations and institutional food service locations.

(*): Valid for every appliance bought after September 1st, 2020 - Not valid for accessories, parts, or wine coolers. All the appliances acquired before September 1st, 2020, and Wine Coolers, are covered with a 2-year warranty for parts and labor.

