BCANHOME

Smart Toilet

Model: 2014



Email: SUPPORT@BCANHOME.COM

USER MANUAL

READ BEFORE INSTALLATION

Professional installation recommended

Watch the full video first

Contact support with questions

Installation

BCANHOME WhatsApp

Read and keep this manual for future reference.

Scan the QR code for the installation video.

Email: SUPPORT@BCANHOME.COM

TABLE OF CONTENTS

Before Use

Safety Instructions 01
Prohibited Actions 02
Required Safety Practices 03
Usage Precautions 03
Product Overview & Main Features 05
Energy-Saving Mode & Soft-Close Design 05
Product Components 06
LED Display 07
Seat Temperature & Dryer Temperature 07

Installation & Operation

Pre-Installation Check 08
Pre-Use Check & Product Dimensions 08
Installation Instructions 09
How to Use — Usage Scenarios 15
Remote Control Instructions 17
Remote Control Setup & Operation 18
Basic Function Operation 18
Additional Basic Functions 19
Remote Control Functions 20

Other Information

Daily Cleaning and Maintenance 22
Additional Cleaning & Maintenance 23
Freeze Protection 23
Troubleshooting 24
Frequently Asked Questions (FAQ) 29
Specifications 31
Warranty 34

Safety Instructions

Important Safety Instructions

Failure to follow these instructions may cause electric shock, fire, burns, or injury.



Keep the product, plug, and outlet dry



Do not immerse the remote control in water



Children and individuals with limited mobility must use the product under supervision



Use recommended accessories



Stop using the product immediately if the power cord is damaged



Do not use outdoors



Do not insert foreign objects into openings or pipes



Do Not Disassemble: No unauthorized repair or modification

Safety Symbols



WARNING: Risk of serious injury or death



CAUTION: Risk of injury or property damage



Must Be Followed: Follow all stated requirements

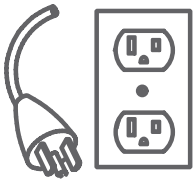


If leakage, odor, smoke, or overheating occurs, unplug the unit, shut off the water, and contact Support.

Safety Instructions

Power, Grounding & Water Protection

Use a dedicated three-prong grounded outlet.



AC 110V



Proper Grounding



GFCI Protection



Keep Away from Splash Areas

Do not use a loose outlet, power strip, or incorrect voltage. Contact a qualified electrician if grounding is unavailable.

Prohibited Actions

Keep away from flames



Do not block the dryer outlet



Do not strike the unit



Do not stand on the unit or sit on the lid



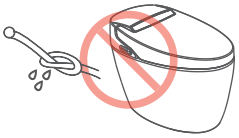
Avoid prolonged sunlight



Do not use corrosive or abrasive cleaners



Do not kink the hose

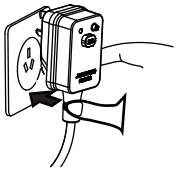


Do not flush clogging objects

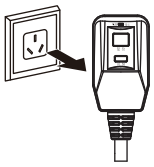


Required Safety Practices

Insert the plug fully



Unplug for long-term non-use



Supervise children and elderly users



Disconnect power before clearing a clog

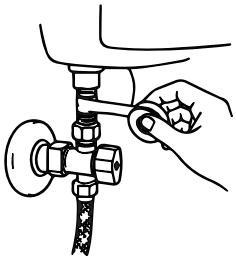


Shut off water immediately if leakage occurs



Protect against freezing

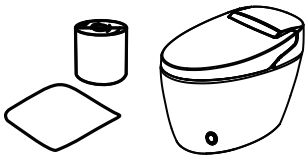




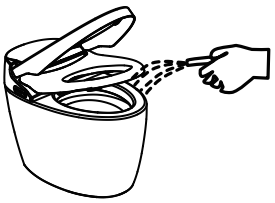
Wrap the angle valve connection with waterproof sealing tape after installation

Usage Precautions

Important Safety Instructions



Do not wipe the product with rough materials



Do not directly rinse the product with water



Do not urinate on the nozzle

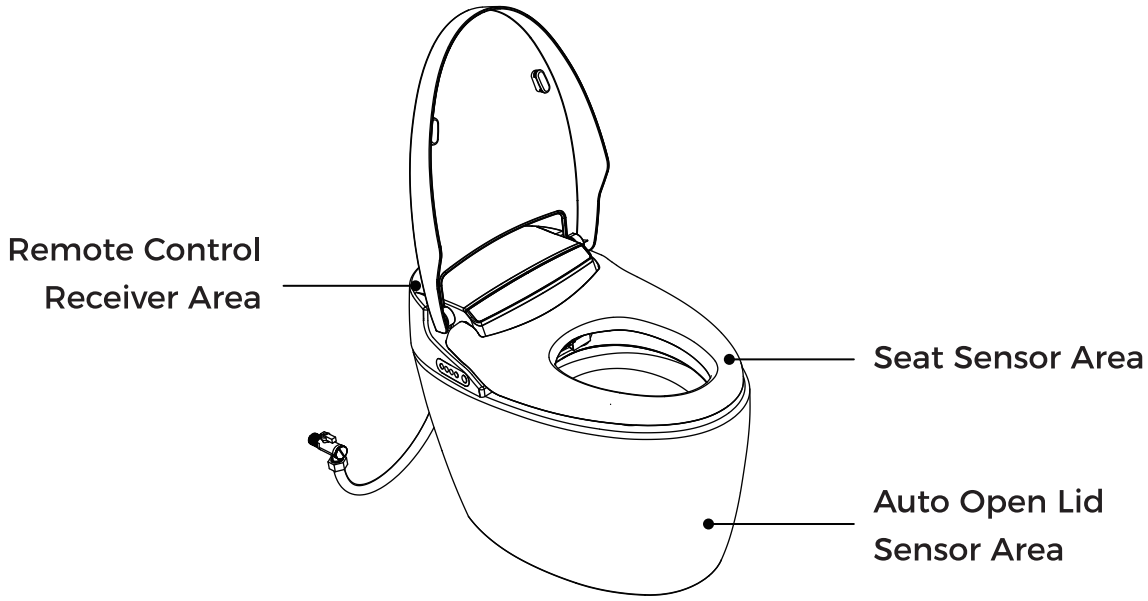


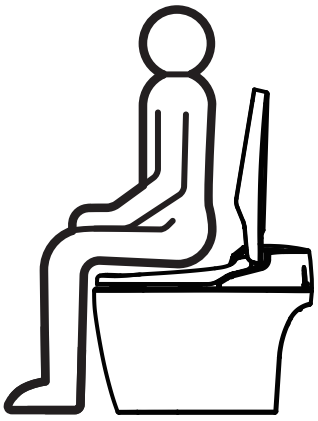
Keep high-temperature devices away from the product

It is recommended to unplug the power cord during thunderstorms. Use a soft damp cloth and mild detergent for cleaning.

Usage Precautions

Sensing Areas and Proper Sitting Position





Proper Sitting

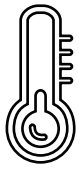
Sit centered with full contact on the seat sensor. Keep all sensors clear.

Product Overview & Main Features

Main Features

- Rear Wash
- Feminine Wash
- Oscillating Wash
- Pulsating Massage
- Auto Open / Close lid
- Water Pressure
- Instant Warm Water
- Warm Air Dryer
- Soft Close
- Seat Sensor
- Auto Flush
- Nozzle Self-Cleaning
- ECO Mode
- Heated Seat

Energy-Saving Mode & Soft-Close Design



12 hours standby:
Seat temperature lowers



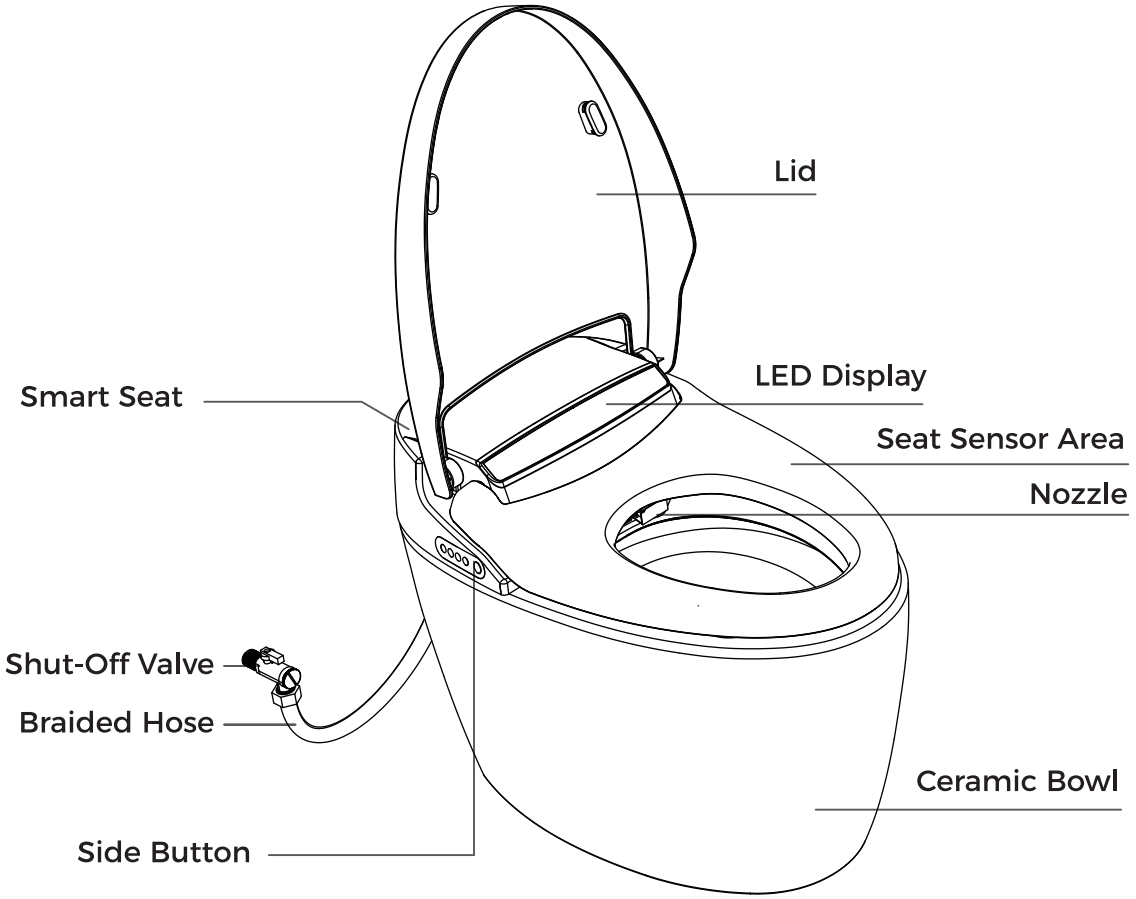
120 seconds after leaving:
Lid closes automatically

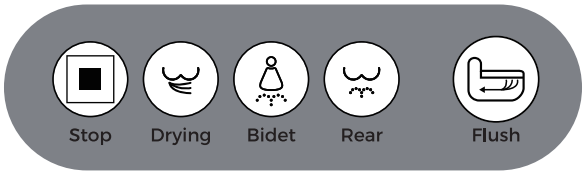


48 hours standby:
Seat heating turns off

Close gently. Do not force the lid. Unplug and winterize for long-term non-use.

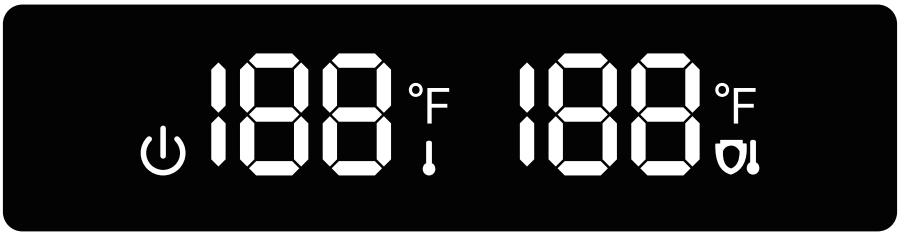
Product Components





Stop	Long press this button to turn on/off the entire mode. Short press means "Stop", just used to stop current functions.
Drying	Press this button to start the warm air drying function when seated. Press the stop button and this function will be stopped.
Bidet	Press the "Bidet"button when seated. Press it again to shift to the mobile cleaning mode, repeatedly. Press the stop button or leave the seat to stop this function.
Rear	Press this button to start rear cleaning.Press it again to shift to mobile cleaning.Press the stop button or leave the seat to stop this function. Press this button to start nozzle self-cleaning when not seated.
Flush	Short press this button to flush.

LED Display



Indicates energy-saving mode, light means on, notlightmeansoff.

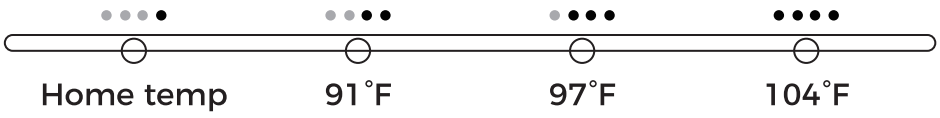
188 °F Indicates water temperature of the nozzle.

188 °F Indicates the temperature of the seat.

Seat Temperature & Dryer Temperature

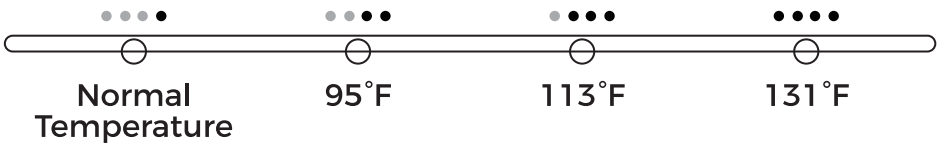
Different & Hygienic Cleaning

Enjoy the warm water cleansing of pulse massage and feel the ultimate



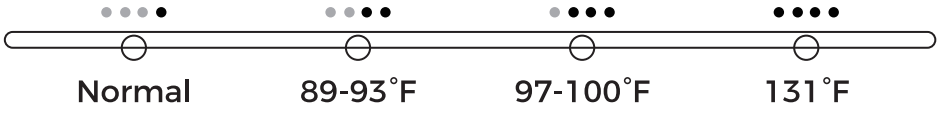
Efficient Warm Dryer

4 wind temps & 4 speeds for a spa-like drying experience



Seat Ring Constant Temperature

4 heat levels for personalized comfort & energy saving



Pre-Installation Check



Remote Pairing

Seat Sensor

Rear Wash

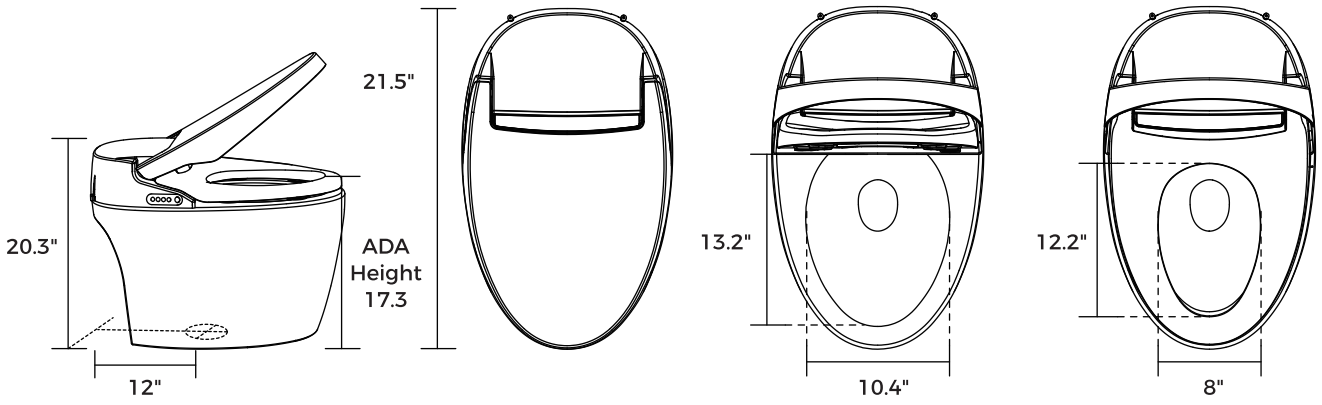
Feminine Wash

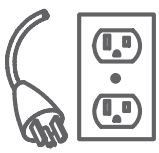
Flush

Dryer

Pre-Use Check & Product Dimensions

Remote Pairing: Disconnect power. Hold "Bidet" key for 5 seconds until all indicating lights are flashing, then reconnecting power, and wait until all lights are off to complete the pairing.





AC 110V
Grounded Outlet

GFCI Tested

Shut-Off
Valve Open

Hose Not Kinked

Connections
Leak-Free

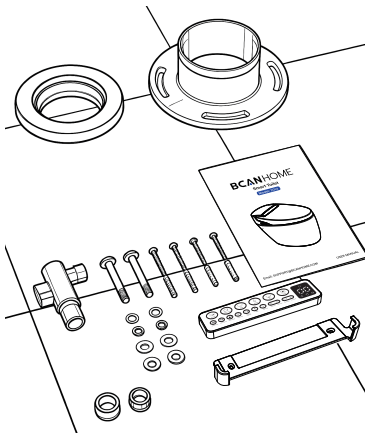
Press TEST to cut power, then RESET to restore it. Do not use without proper grounding.

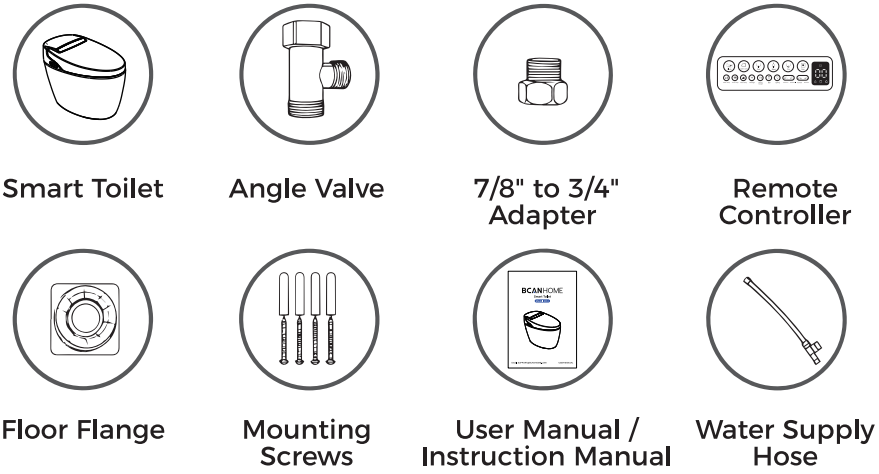
Installation Instructions

Steps 1. Pre-Installation Check

- Check the toilet, flange base plate, seal ring, mounting hardware, angle valve, water supply hose, remote control, and user manual.
- Confirm that all parts are included and the product is not deformed or damaged.

NOTICE: If any part is missing, deformed, or damaged, stop installation and contact Customer Service.

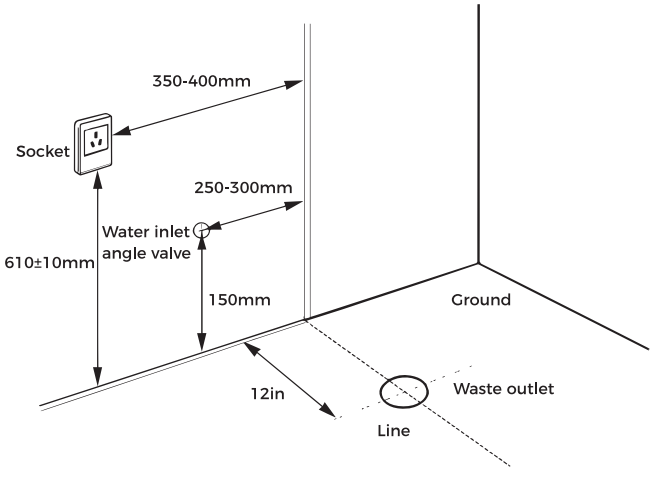


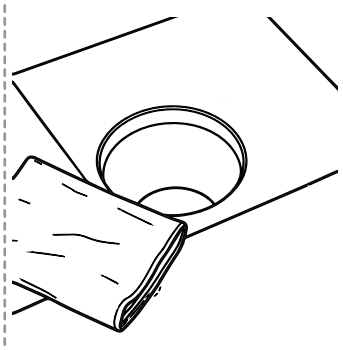


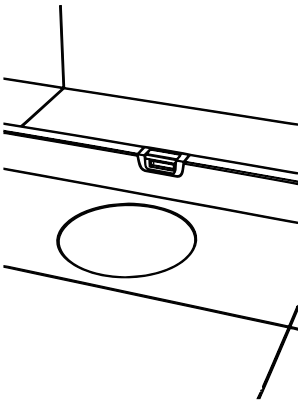
Steps 2. Verify Installation Conditions

- Verify the drain center, rough-in distance, water supply, grounded 110 V AC outlet, and installation clearance.
- Remove old sealant, standing water, and debris around the drain.
- Check the floor from front to back and side to side with a level.

NOTICE: Do not cut, modify, or force the installation if the dimensions or model do not match. Correct significant floor unevenness first.







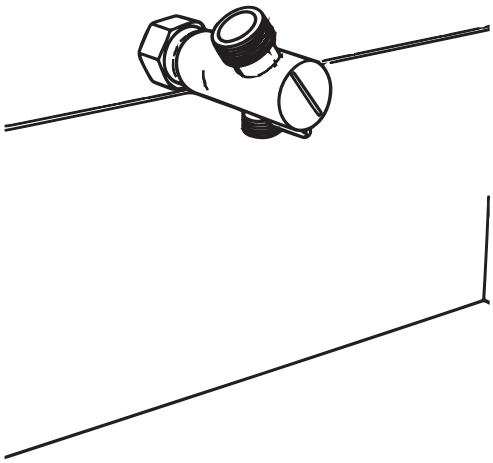
Installation Instructions

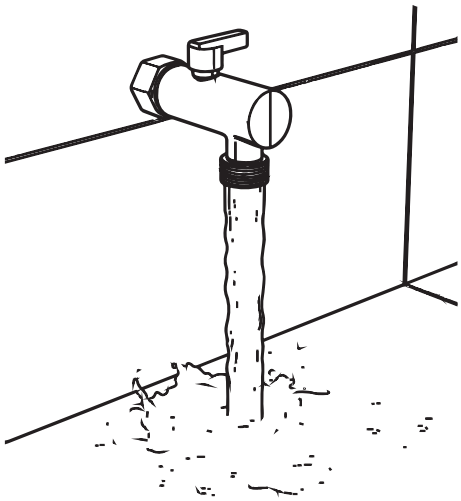
Steps 3. Install the Angle Valve and Flush the Supply Line

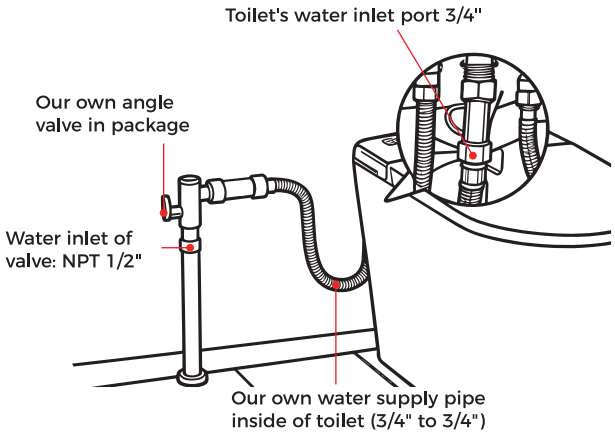
- Shut off the main household water supply and install the angle valve, hose, and adapters.
- Direct wastewater into a container and briefly open the supply to flush out sand and debris.
- Close the angle valve again after flushing.

MODEL CONNECTIONS: Models MT001 use a 3/4 in. toilet inlet. With the included valve, connect the 1/2 in. NPT inlet to the household supply and the 3/4 in. outlet to the toilet. For Model MT001 with an existing 3/8 in. valve, use a 3/8-to-7/8 in. hose and a 7/8-to-3/4 in. adapter.

WARNING: Keep flushing water away from the outlet and all electrical areas.

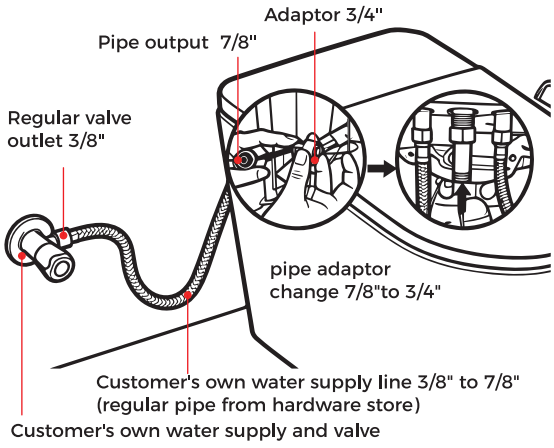






Situation 1:

- Using our own angle valve, and our own water supply pipe
- Finish installation
- After installation, wrap the threaded connection with waterproof sealing tape tohelp prevent leaks.



Situation 2:

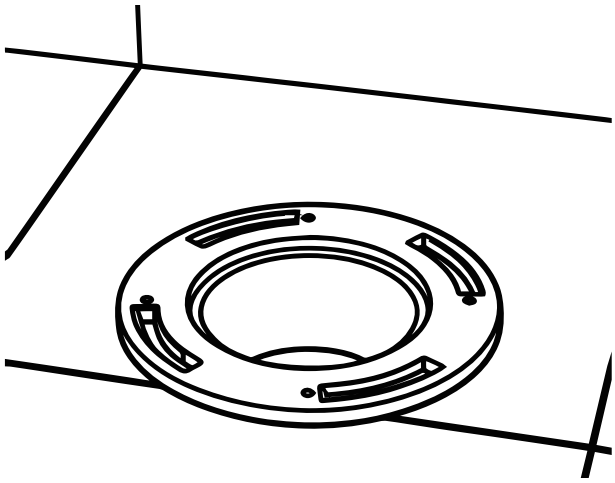
- Using customer's angle valve and water supply line
- Water supply pipe output 7/8"
- Pipe adaptor (7/8" to 3/4"), please contact us if you need it
- Connect pipe with toilet's water inlet port
- Finish installation
- After installation, wrap the threaded connection with waterproof sealing tape tohelp prevent leaks.

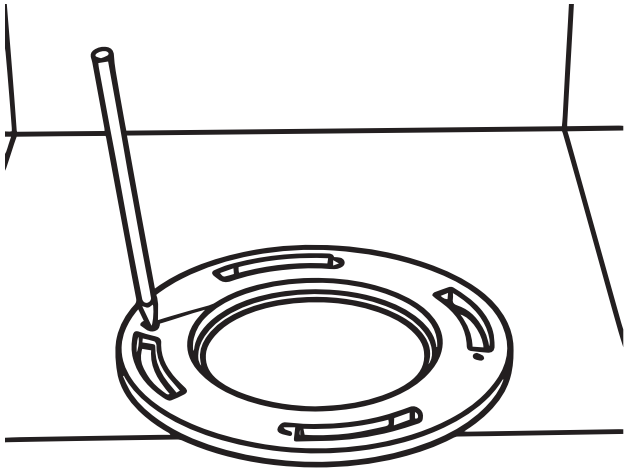
Installation Instructions

Steps 4. Position the Flange Base Plate

- Align the flange base plate with the drain outlet, adjust its orientation, and center it over the drain.
- Mark the drilling points through the mounting holes, then remove the base plate.

NOTICE: Recheck the base plate orientation and rough-in distance before marking.

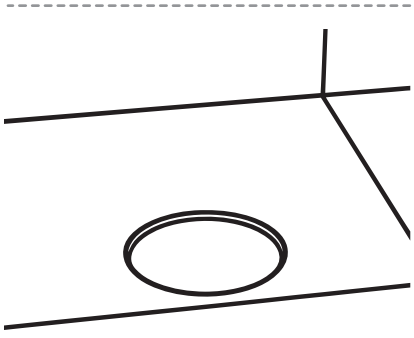


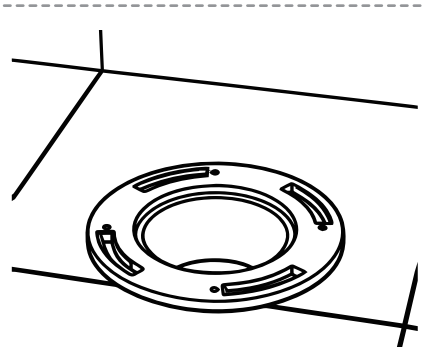


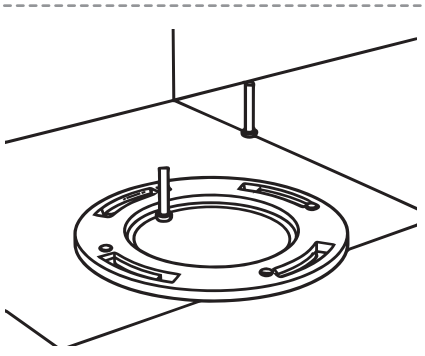
Steps 5. Install the Flange Base Plate

- Drill at the marked locations and remove dust from the holes.
- Return the flange base plate, install the expansion anchors, and secure it evenly.
- Install the mounting bolts as shown, keeping both sides at the same height and orientation.

WARNING: Before drilling, confirm that no water pipes or electrical wires are below the drilling points. Wear appropriate protective equipment. The base plate must not shift or lift.





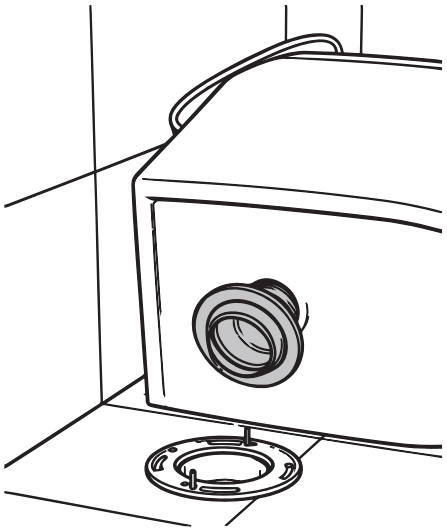


Installation Instructions

Steps 6. Install the Seal Ring

- Clean the drain outlet at the bottom of the toilet.
- Center the seal ring on the outlet and keep it flat.
- Confirm full contact and recheck the mounting bolt positions.

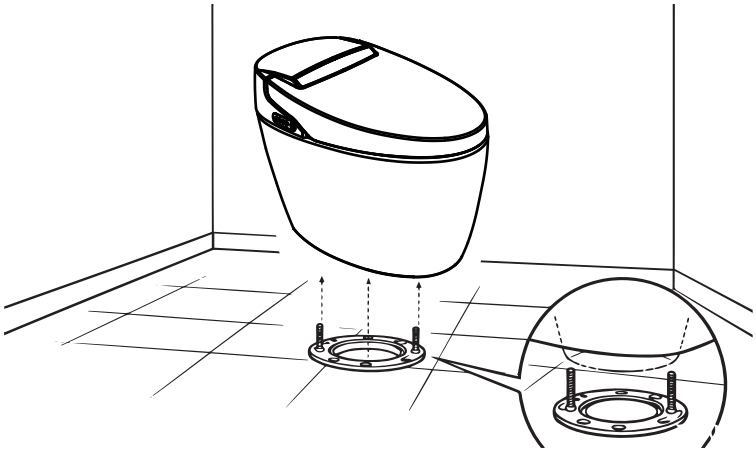
NOTICE: Do not fold, shift, or contaminate the seal ring.



Steps 7. Position the Toilet

- With two people, lift the toilet and align it with the flange, mounting bolts, and installation holes.
- Keep the toilet vertical and lower it slowly into position.

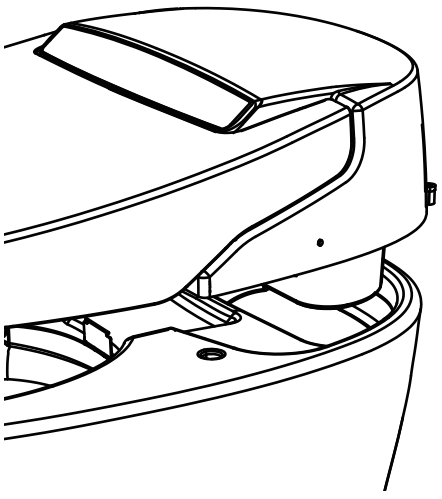
NOTICE: Do not drag the toilet across the floor. This may shift or compress the seal ring or damage internal hoses.



Steps 8. Remove the Smart Toilet Seat Assembly

- Open the lid and seat, then reach inside with both hands.
- Hold the designated left and right handles or load-bearing points and remove the smart toilet seat assembly in the direction shown.

NOTICE: Do not pull directly on the outer housing. Raise the smart toilet seat lid, insert your hand inward to perform the required steps, then take off the complete toilet lid to proceed with installation.

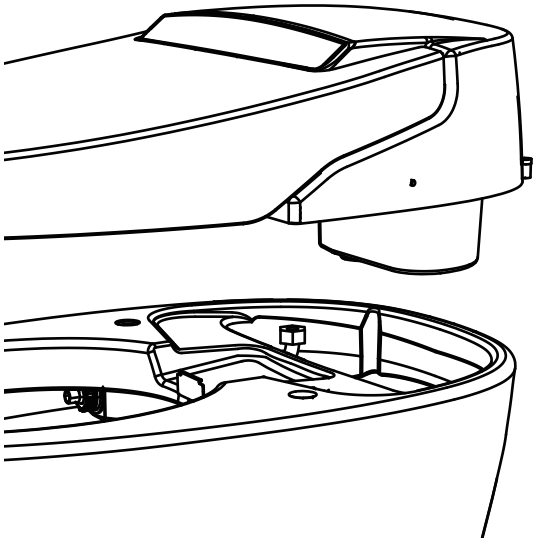


Installation Instructions

Steps 9. Expose the Mounting Points

- Open the lid and seat as shown in the installation video and confirm that the upper mounting holes are fully accessible.
- Prepare to reinstall the assembly after the internal work is complete.

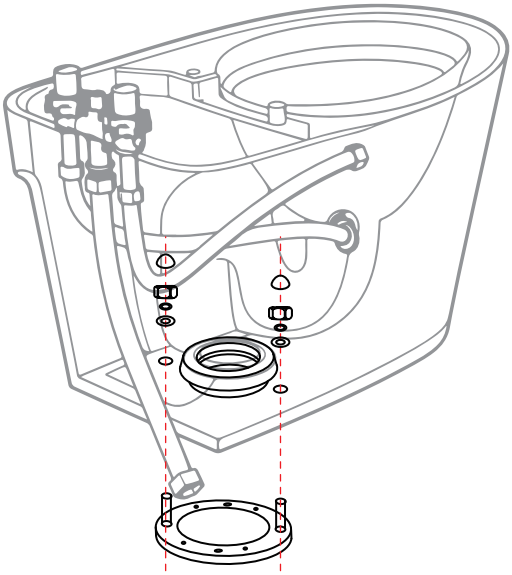
NOTICE: Handle the lid gently. Do not lean on it or pull it forcefully.



Steps 10. Adjust and Secure the Toilet

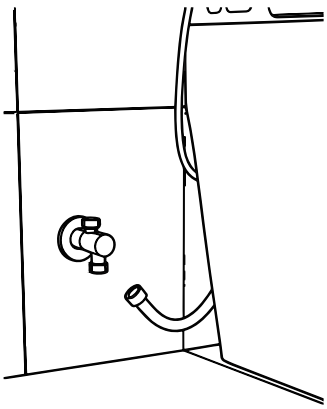
- Check the toilet from front to back and side to side. Adjust its position, insert the mounting bolts from above, and pre-tighten both sides.
- Install the washers, sealing washers, nuts, and decorative caps in order, then tighten both sides evenly in an alternating pattern.
- Reinstall the smart toilet seat assembly and check that internal hoses and wiring are not loose, pinched, kinked, or disconnected.

NOTICE: Do not omit or reverse any parts, and do not overtighten. Excessive force may crack the ceramic. Correct any internal hose or wiring issue before continuing.



Steps 11. Connect the Water Supply Hose

- Connect the hose and adapters to the toilet inlet for the applicable model.
- Align the threads, tighten the connection, and confirm that the hose is not kinked or pinched.
- Slowly open the angle valve.

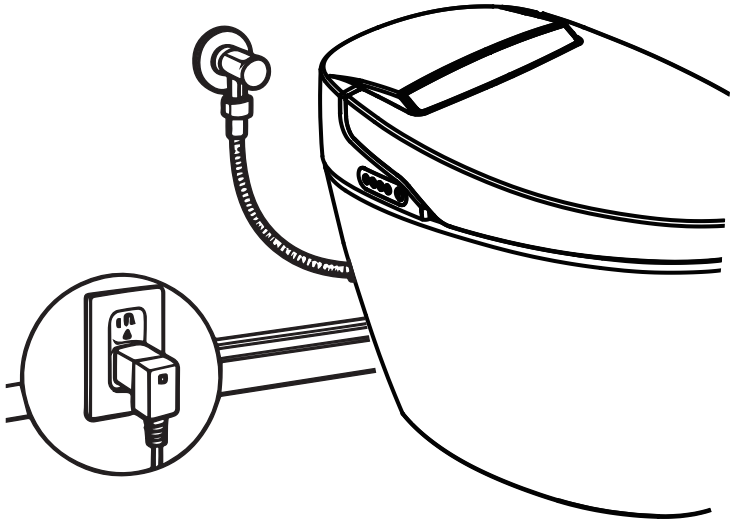


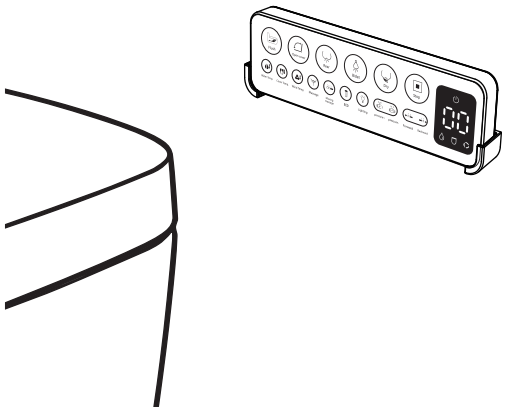
Installation Instructions

Steps 12. Check for Leaks, Connect Power, and Install the Remote

- Inspect the wall supply, angle valve, hose, adapters, and toilet inlet, and confirm that all connections are leak-free.
- Connect the safety power plug to a grounded 110 V AC outlet.
- Mount the remote holder in an accessible, splash-protected location and complete pairing.

WARNING: Do not connect power until all water connections are confirmed leak-free. Keep the plug and outlet dry. Keep the remote away from continuous splashes and high temperatures.

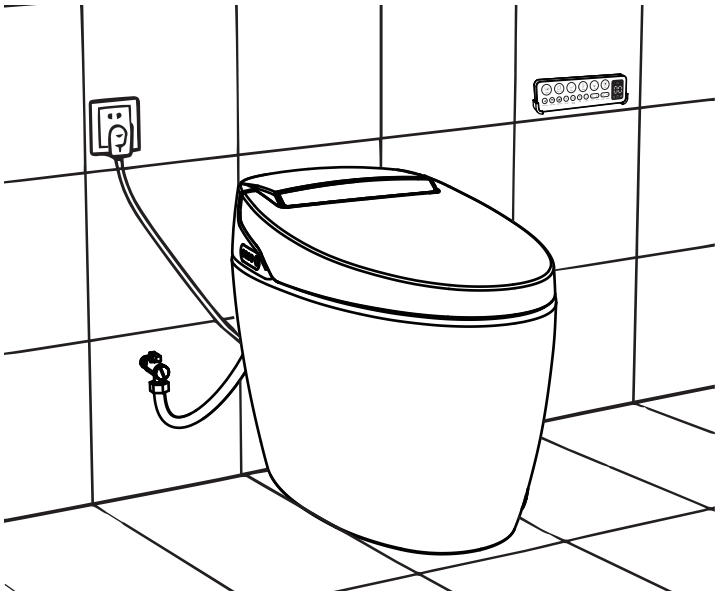




Steps 13. Test Product Functions

- Test the flush, rear wash, front wash, warm-air dryer, remote control, auto flush, auto lid, and foot sensor functions as equipped.

NOTICE: Before use, confirm that the toilet is stable, all connections are leak-free, and there are no abnormal sounds or fault alarms.



How to Use — Usage Scenarios

Standing Use for Men

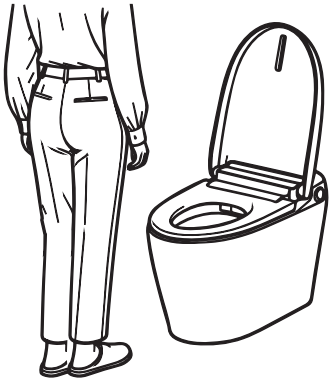
- The user approaches the toilet from the front. Sensor auto lid opening will automatically open the lid.



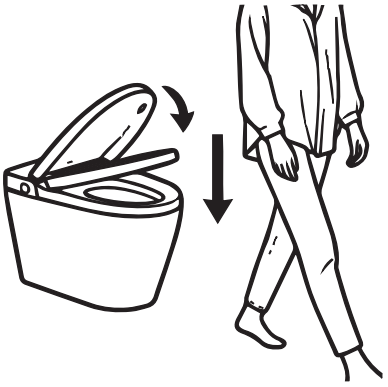
- If the seat Is not raised, activate the foot sensor area once to raise the seat.



- standing use.



- If the foot sensor was activated to open the seat and it has remained open for more than 5 seconds, activate the foot sensor area once again to close the seat and trigger one automatic flush.
- After leaving, wait for the program to finish. The lid will automatically close after 120 seconds.



How to Use — Usage Scenarios

Seated Use

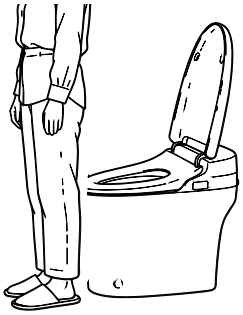
- The user approaches the toilet. The auto lid opening function will automatically open the lid.



- When cleaning is needed, press Rear Wash or Front Wash. Adjust the nozzle position, water pressure, and water temperature as needed. Press Rear Wash or Front Wash again to switch between oscillating wash and fixed-point wash.



- Do not lean on the lid or pull the seat assembly.

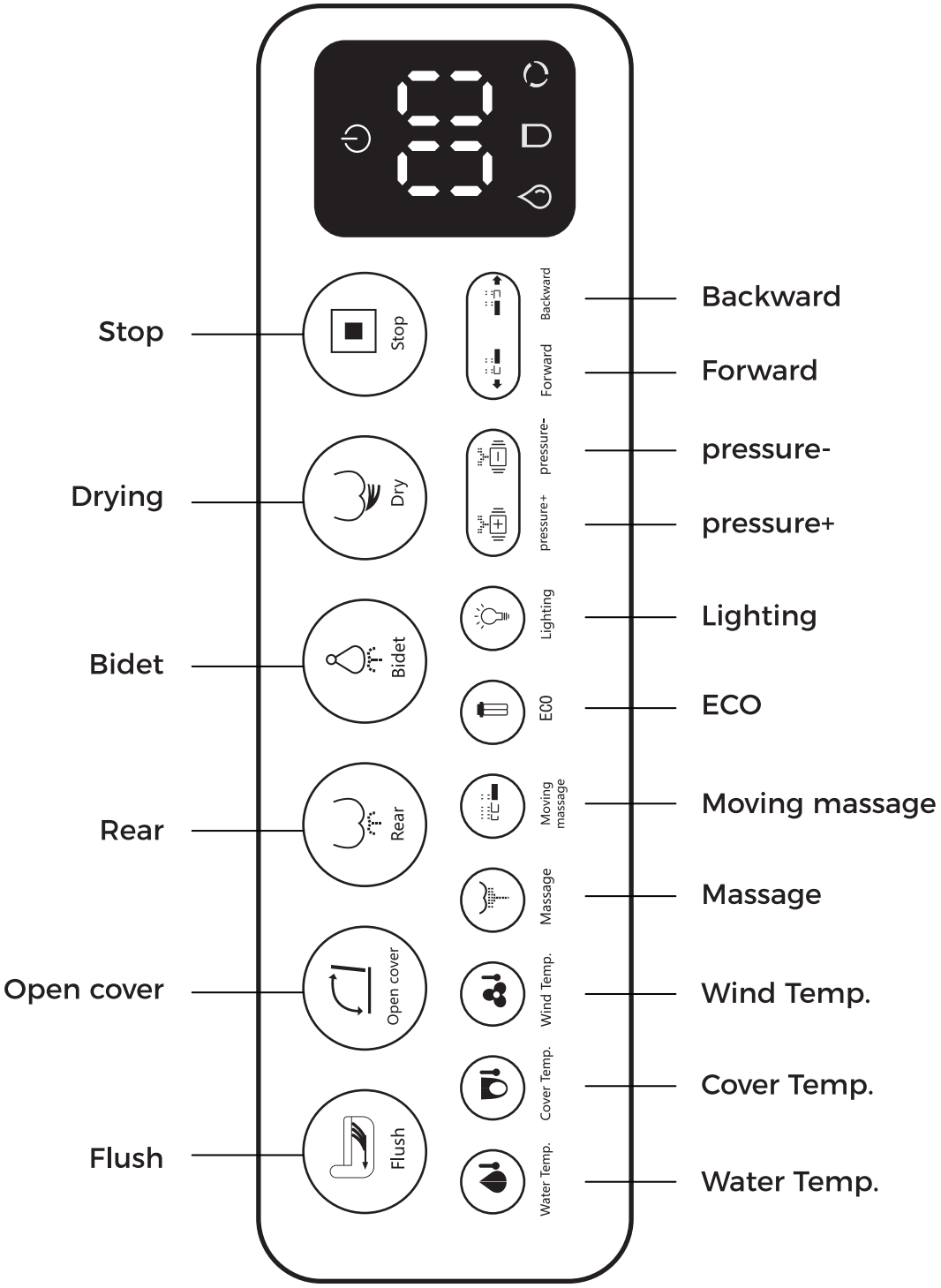


- After use, leave the toilet. The toilet will automatically flush once.
- The lid will automatically close 120 seconds after leaving.

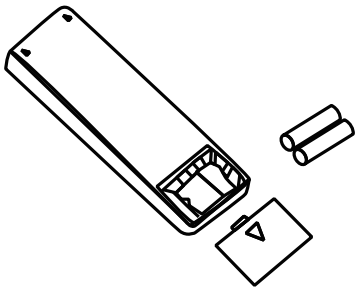


- If the automatic function does not activate, use the remote control or side knob to complete the current operation first, then check the function settings or sensor settings in the FAQ.

Remote Control Instructions



Remote Control Setup & Operation



Install two 1.5V AAA alkaline batteries with correct polarity. Do not mix old and new batteries.



Pairing: Disconnect power. Hold "Bidet" key for 5 seconds until all indicating lights are flashing, then reconnecting power, and wait until all lights are off to complete the pairing.

Basic Function Operation

Hold Power for 3 seconds: On/Off

Rear/Feminine Wash: Start; press again for oscillating/fixed

Position: Move nozzle

+/- Adjust washing pressure of 5 levels

Water/Seat/Air Temp: Cycle settings

Additional Basic Functions


Dry


Stop/Reset


Press Rear Wash while unseated for nozzle cleaning


Night Light


Manual Flush


Lid/Seat Control


Leave after sitting over 5 seconds: Auto flush


90 seconds after leaving: Lid closes

Remote Control Functions

Function (English)	Operation (English)
Remote paring	Disconnect power. Hold "Bidet" button for 5 secondsuntil all indicating lights are flashing, then reconnecting power, and wait until all lights are off to complete the pairing.
Flush Duration (4 Levels)	Hold Flush button, then press +/- to select l of4 levels. Press the Stop button to exit.
Auto-Lid Sensor Sensitivity (5 Levels)	Hold ECO button, then press +/- to select l of 5 sensitivity levels.
Auto-Lid Sensor On/Off	Press and hold the ECO button, then press+/- to sellect sensitivity level O.
Seat Opening Speed (10 Levels)	Hold Open Cover button to enter settings, then press to cycle through 10 levels. Default: Level 6. Press thee Stop button to exit
Lid Opening Speed (10 Levels)	Hold Open Cover button to enter settings, then presss +/- to cycle through 10 levels. Default: Level 6. Press the Stop buttonto exit
ECO Mode	Press ECO button to turn ECO Mode on or off. Default: On. After 12 hours of standby, seat heat lowers; after 48 hours, it turns off.
Power-Outage Flush	The knob-only version does not flush during an outage. Models with an external backup power supply can flush.
Auto Flush After Leaving	After sitting for over 5 seconds, the toilet flushess once when you leave and closes the lid after 90 seconds.
Nozzle Self-Cleaning	While unseated, press Rear button to clean thenozzle.

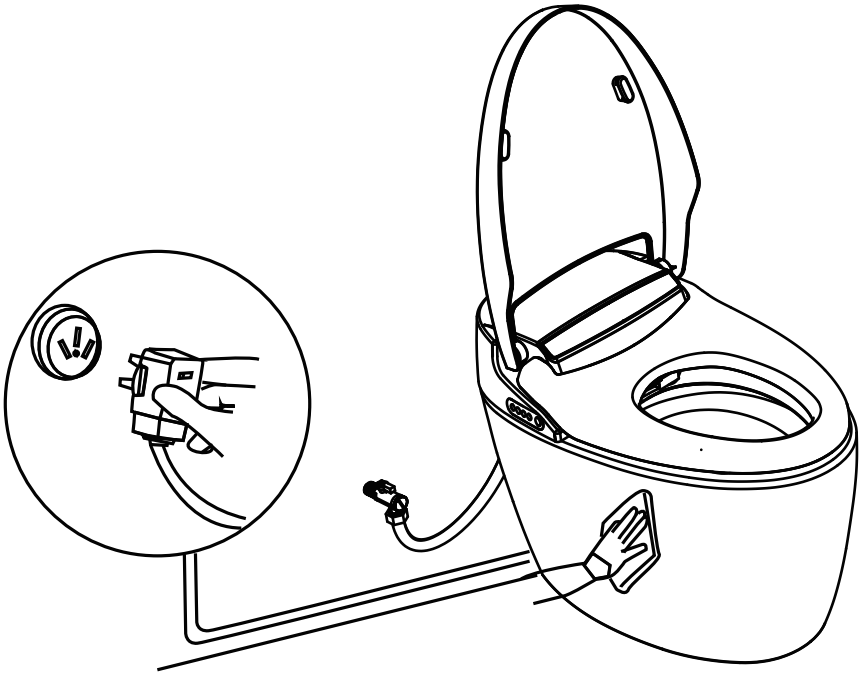
Remote Control Functions

Function (English)	Operation (English)
Warm Air Dryer	While seated, press the side Drying button orDry button on the remote.
Standby Mode	While unseated, hold the side Stop button.
Manual Flush	When no wash is running, press the side Flush button or Flush button on the remote.
Stop	During operation, press the side Stop button or Stop button on the remote.
Foot Sensor Lid / Seat / Flus	During operation, press the side Stop button or Stop button on the remote.
Water Pressure	During washing, press Water Pressure +/- to adjjust the spray strength.
Massage Mode	During washing, the water pressure alternates rhythmically between Level 5 and Level 1.
Moving Massage	Press Moving massage to move the nozzle back and forth from its current position, increasing the washing area.
Nozzle Position (5 Levels)	During washing, press ⟷to move the nozzle to select 1 of 5 nozzle positions
Water / Air / Seat Temperature	Press the matching temperature button to cycle through 4 levels.
Low-Temperature Scald Protection	After 10 minutes of seated use, the seat temperaturedrops1˚C (about22˚F) every 2 minutes until it reaches the lowestsetting.
Feminine Wash	While seated, briefly press side Bidet buttonor Bidet button on remote.

Remote Control Functions

Function (English)	Operation (English)
Rear Wash	While seated, briefly press side Rear button oor press Rearbutton on remote.
Auto Flush On/Off	Long press the "massage" button on the remote control to start the auto flushing function. Beeping for once means turning on this function. Beeping for 3 times means turning off this function.

Daily Cleaning and Maintenance



- Surface: Unplug and wipe with a soft, well-wrung damp cloth.
- Nozzle: Extend and clean gently with a soft brush; do not pull, twist, or bend.
- Plug: Unplug and remove dust with a dry cloth.

Do not rinse directly or use corrosive cleaners or abrasive brushes.

Additional Cleaning & Maintenance

Normal vs. Abnormal Water Flow

Normal:
Brief, light flow before/after washing or during temperature adjustment is nozzle self-cleaning.

Abnormal:
Continuous or heavy flow at other times.
Shut off the water, unplug the unit, and contact Support.

Energy Tips:
Close Lid
Adjust by Season
Use ECO
Unplug for Long-Term Non-Use
Protect from Freezing

Freeze Protection

Freezing may damage components and cause leaks.



Keep the unit powered and room heated



Thaw external fittings slowly with a warm towel



Shut off water and drain for long-term non-use

Do not pour hot water or use high heat. Shut off water before disconnecting the hose.

Troubleshooting

Problem	Possible Cause / Checkpoints	►	Solution
No Power / Display Off	Outlet has no power, utility outage, or breaker tripped	►	Test the outlet with another appliance and check the electrical panel. Restore power, then try again.
	Power plug is not fully inserted	►	Disconnect power, then fully insert the three-prong grounded plug.
	GFCI plug is not reset or has tripped	►	Press RESET once. If it trips again, stop use, unplug the unit, shut off the water, and contact Support.
No Flush from Button or Side button	Shut-off valve is closed or household water is off	►	Confirm household water is available, then fully open the shut-off valve.
	Supply hose is kinked, pinched, or blocked	►	Unplug the unit and close the valve, then straighten the hose. Do not bend, pinch, or pull it.
	Shut-off valve or fitting is frozen	►	Thaw slowly with a warm towel. Do not pour hot water on it or use high heat.
No Auto Flush After Leaving	Seat sensor was not activated	►	Sit centered with full sensor contact. Remove child seats, cushions, or other obstructions.
	Seated time was too short	►	Flush manually. Auto flush requires more than 5 seconds of seated use.

Troubleshooting

Problem	Possible Cause / Checkpoints	►	Solution
Foot Sensor Does Not Respond	Foot is outside the sensing area, or the sensor is blocked or dirty	►	Tap the indicated sensor area and clean around it.
Weak Wash Spray	Water pressure setting is too low	►	While washing, press Water Pressure + to increase the spray strength.
	Low household pressure or multiple fixtures in use	►	Turn off other high-flow fixtures and try again. If the issue continues, have the household pressure checked.
	Scale is blocking the nozzle holes	►	Clean with a soft brush. Do not use sharp tools to enlarge the openings.
Nozzle Does Not Extend	Seat sensor is not activated	►	Sit centered with full sensor contact, then start a wash.
Nozzle Does Not Retract	Nozzle is blocked or the mechanism has a fault	►	Press Stop and restart once. If it still does not retract, do not push it; contact Support.
Wash Water Is Not Warm or Stable	Water temperature is set to Ambient or Low	►	Select a higher water-temperature setting and test again.
	Incoming water is cold and heating has not stabilized	►	Let the wash run briefly with normal flow, then recheck. Do not disassemble the heater.

Troubleshooting

Problem	Possible Cause / Checkpoints	►	Solution
Seat Does Not Heat	Temperature protection is active or the heater has a fault	►	Restart once. If heating does not resume or a hot spot occurs, stop use and contact Support.
Dryer Does Not Start	Seat sensor is not activated	►	Sit centered with full sensor contact, then press Dry.
Dryer Air Is Cool or Weak	Air temperature is low or the outlet is blocked	►	Increase the air-temperature setting and clear clothing, tissue, or debris from the outlet.
Dryer Stops After About 3 Minutes	Preset drying time has ended	►	This is normal. Restart Dry if more drying is needed.
Remote Buttons Do Not Respond	Batteries are weak, reversed, or mixed	►	Install two new 1.5V AAA alkaline batteries with correct polarity. Do not mix old and new batteries.
	Remote is not paired	►	Disconnect power. Hold "Bidet" button for 5 seconds until all indicating lights are flashing, then reconnecting power, and wait until all lights are off to complete the pairing.
	Receiver is blocked, remote is too far away, or wireless interference is present	►	Move closer, clear the receiver area, and move strong interference sources away.
Lid Does Not Open When Approaching	Sensor is blocked, dirty, or out of range	►	Clean and clear the sensor, then approach again from the front.

Troubleshooting

Problem	Possible Cause / Checkpoints	►	Solution
Lid Stays Open After Leaving	Closing delay has not elapsed	►	Wait 120 seconds.
	Lid is obstructed or auto-close is turned off	►	Remove obstructions and enable the feature. Do not force the powered lid.
Leak at a Fitting or Hose	Connection is loose, gasket is misaligned, or hose is damaged	►	Unplug the unit and shut off the water immediately. Refit and tighten the connection; replace a damaged hose.
Continuous Internal Leak	Internal valve, line, or component has a fault	►	Unplug the unit and shut off the water immediately. Do not disassemble; contact authorized Support.
Brief Dripping After Washing	Nozzle self-cleaning or residual water is draining	►	Brief, light dripping is normal. If flow continues or increases, shut off the water and contact Support.
No Water in Freezing Weather	Valve, hose, or internal line is frozen	►	Keep the room heated and thaw external fittings slowly with a warm towel. Do not use boiling water or high heat.
Error Code or Abnormal Indicator	System detected a sensor, temperature, or other fault	►	Record the code or flash pattern. Unplug for 1 minute and restart once. Contact Support if it returns.
Burning Odor, Smoke, Excessive Heat, or Continuous Noise	Electrical or internal component fault	►	Stop use immediately. Unplug the unit, shut off the water, move away, and contact Support. Do not reconnect power.

Troubleshooting

Problem	Possible Cause / Checkpoints	►	Solution
Valve or Adapter Leaks After Installation	Loose connection, misaligned gasket, cross-threading, or damaged part	►	Unplug the unit and shut off the water immediately. Realign and tighten the connection. Replace damaged parts.
Low Water Flow After Installation	Valve partly closed, hose kinked, or adapter restricts flow	►	Fully open the valve, straighten the hose, and verify the adapter. Clean the filter if flow remains low.

Frequently Asked Questions (FAQ)

Q: How to pair the remote control?
A: Disconnect the toilet power. Press and hold the Feminine Wash button for 5 seconds while reconnecting power. Release after the indicator light completes the pairing process.

Q: How to adjust automatic lid opening sensitivity?
A: Press and hold the Night Light button to enter Radar Sensitivity settings. Use “+ / -” to adjust among 5 levels. Exit automatically after 5 seconds of inactivity or by pressing the Stop/Reset button.

Q: How to enable or disable automatic lid opening?
A: Press and hold the Lid button to enable or disable the Radar Sensor. Sensitivity resets to the factory default Level 3 when re-enabled.

Q: How to adjust lid/seat ?
A: Press and hold the Seat button to enter adjustment mode. Press the Seat button to increase seat or the Lid button to increase lid opening force. 10 levels available. Default Level 6. Exit automatically after 5 seconds of inactivity.

Q: How to enable or disable Energy Saving Mode?
A: Press and hold the Seat Temperature button to switch Energy Saving Mode on/off. Default setting: ON. After 12 hours of standby without operation, seat temperature lowers to the lowest level. After 48 hours, seat heating turns off.

Q: How to use automatic flush and lid closing?
A: After sitting for more than 5 seconds, the toilet automatically flushes once after leaving the seat. The lid closes after 120 seconds.

Q: How to use foot sensor lid/seat opening?
A: When the lid and seat are open, if the previous foot sensor activation lasted more than 5 seconds, activating the sensor again will close the seat and trigger an automatic flush.

Q: How to manually activate nozzle self-cleaning?
A: When not seated, press the Rear Wash button on the remote control to activate nozzle self-cleaning.

Frequently Asked Questions (FAQ)

Q: How to adjust flush duration?
A: Press and hold the Flush button on the remote control to enter settings. Use “+ / -” to adjust among 4 levels.

Q: How to replace remote control batteries?
A: Open the battery cover and replace with two 1.5V AAA alkaline batteries. Do not mix old and new batteries. Install batteries with correct polarity.

Q: How to troubleshoot an unresponsive remote control?
A: Check the batteries and polarity, then re-pair the remote control. Remove any obstacles between the remote and receiver. Contact customer support if the issue remains.

Q: How to prepare before installation?
A: Scan the installation video QR code and watch the complete video before installation. Installation by a professional is recommended.

Q: How to manually clean the nozzle wand?
A: Activate nozzle self-cleaning according to the maintenance instructions or extend the nozzle wand manually. Clean gently with a soft brush. Do not pull, twist, or use sharp tools.

Q: How to contact customer support?
A: Email SUPPORT@BCANHOME.COM and provide your order number, model number, issue videos/photos, and display or indicator light status.

Specifications

Category	English Parameter	►	English Specification
Electrical Specifications	Rated Voltage	►	AC 110V
	Rated Frequency	►	1150W
	Rated Power Test Conditions	►	Inlet water temperature: 59˚F ± 2˚F; water pressure: 0.2MPa
	Wash Water Heating Power	►	1400W Max.
	Warm Air Heating Power	►	250W
	Power Supply Requirement	►	For use with 110V AC power supply only
Water Supply Specifications	Inlet Water Pressure	►	0.7–7.5 kgf/cm²
	Inlet Water Pressure	►	0.07–0.75MPa
	Allowable Inlet Water Temperature	►	Room temperature to 104˚F, approximately 40˚C
	Backflow Prevention Device	►	Check valve / pressure-retaining valve
	Water Supply Requirement	►	Use municipal tap water only
	Water Filtration and Connection Components	►	Includes a filter, T-valve, braided inlet hose, and white PE wash hose

Specifications

Category	English Parameter	►	English Specification
Washing Specifications	Rear Wash Flow Rate	►	200–800mL/min
	Feminine Wash Flow Rate	►	200–800mL/min
	Defecation Assist Wash Flow Rate	►	200–700mL/min
	Wash Water Temperature Settings	►	Room temperature / 91˚F / 97˚F / 104˚F
	Wash Water Temperature in Celsius	►	Approximately room temperature / 91˚F / 97˚F / 104˚F
	Number of Water Temperature Levels	►	4 levels
	Water Pressure Levels	►	3 levels
	Water Heating Time	►	Approximately 5 seconds, depending on the inlet water temperature
	Washing Modes	►	Rear wash, feminine wash, oscillating wash, and massage wash
	Oscillating Wash Range	►	The nozzle moves approximately 1.5cm forward and backward
	Massage Wash Function	►	Alternating strong and gentle water pressure creates a pulsating massage effect
	Nozzle Position Adjustment	►	Adjustable forward and backward
	Washing Safety Devices	►	Flow sensor, temperature sensor, temperature control device, and relay

Specifications

Category	English Parameter	►	English Specification
Warm Air Dryer Specifications	Warm Air Temperature Settings	►	Room temperature / 95˚F / 113˚F / 131˚F
	Warm Air Temperature Levels	►	4 levels
	Warm Airflow Rate	►	≥0.2m³/min
	Warm Air Heating Power	►	250W
	Warm Air Safety Devices	►	Sensor switch and thermal fuse
	Warm Air Operating Time	►	Automatically stops after approximately 3 minutes
Heated Seat Specifications	Heated Seat Temperature Settings	►	Room temperature / 93˚F / 99˚F / 131˚F
	Heated Seat Temperature Levels	►	4 levels
	Heated Seat Power	►	45W
	Heated Seat Safety Devices	►	Sensor switch and thermal fuse

Warranty

BCANHOME
SUPPORT@BCANHOME.COM

SMART BIDET TOILET LIMITED WARRANTY

WARRANTY OVERVIEW

BCANHOME provides the following Limited Warranty for its smart bidet toilet products, applicable only to the original purchaser/end user for personal residential use.

BCANHOME reserves the right to modify or update this Limited Warranty at any time. Any such modifications will not affect the warranty terms applicable to products purchased prior to the effective date of the change.

INSTALLATION REQUIREMENTS

BCANHOME strongly recommends that all smart bidet toilet products be installed by a fully licensed and insured professional installer with experience in bathroom plumbing and electrical fixture installations.

Improper installation or installation by an inexperienced installer may result in water leakage, electrical malfunction or component breakage, which could cause serious personal injury or property damage.

Installation must strictly follow the provided installation manual without modification. Any deviation from the installation instructions will void this Limited Warranty.

WARRANTY COVERAGE

Under normal residential use, BCANHOME warrants the following:

- Ceramic bowl and main unit housing – One (1) year limited warranty from the date of purchase.
- Core electronic components (control module, LED display, seat sensor, remote control) – One (1) year limited warranty from the date of purchase.
- Heating systems (instant water heater, seat heater, warm air dryer) – One (1) year limited warranty from the date of purchase.

Warranty

WARRANTY EXCLUSIONS

This Limited Warranty does not cover:

- Finish variations due to manufacturing and molding processes. Exact finish matching is not guaranteed.
- Surface coatings and plastic components that may naturally age, wear, discolor or fade over time with normal use.
- Cosmetic imperfections that do not affect product functionality.
- Scratches, chips, water spots, breakage, or other damage to the ceramic body, seat and lid occurring after installation.
- Clogging, corrosion or internal damage caused by poor water quality, sediment, hard water scale or foreign objects in the water supply.
- Freezing damage to internal pipes, valves and components caused by failure to implement anti-freezing measures.

ADDITIONAL LIMITATIONS

This warranty does not apply to damage caused by improper installation, misuse, abuse, negligence, accidents, impact damage, or improper maintenance, including the use of abrasive or non-recommended cleaners.

This warranty shall be void if the product is disassembled, repaired or modified by unauthorized personnel,

DISCLAIMER

This Limited Warranty is the exclusive warranty provided by BCANHOME. No other express or implied warranties, including warranties of merchantability or fitness for a particular purpose, are provided except as required by law.

BCANHOME shall not be liable for incidental or consequential damages. Some jurisdictions do not allow limitations on implied warranties or exclusions of incidental or consequential damages, so these limitations may not apply to you.

Installation Video



WhatsApp/Connect



BCANHOME

Email: SUPPORT@BCANHOME.COM