

Swan
designed for life



1.5KW Ceramic Heater
Model: SH27032/SH27032L

Helpline

0333 220 6050

This product is only suitable for well insulated spaces or occasional use.



IMPORTANT SAFEGUARDS

The following basic precautions should always be followed when using electrical appliance:

- Read all instructions before using.
- Make sure the voltage in your living area corresponding to the one shown on the rating label of the appliance and the wall socket is properly earthed.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 and super-vised.
- Keep the appliance and its cord out of reach of children aged less than 8 years.
- DO NOT use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
- Never immerse the unit in water or any other liquid for cleaning purposes.
- The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
- Always operate the appliance on a smooth, even, stable surface. DO NOT place the unit on or near a hot surface.
- This appliance is intended to be used in household and similar applications, such as:
Staff kitchen areas in shops, office, and other working environments;
Farm houses;
By clients in hotels, motels, and other residential environments;
Bed and breakfast type environments.



IMPORTANT SAFEGUARDS

- The manufacturer does not accept responsibility for any damage or injury caused by improper or in-correct use, or for repairs carried out by unauthorised personnel.
- In case of technical problems, switch off the product and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned precautions and instructions, could affect the safe operation of this product.



PRODUCT SAFEGUARDS

- Use the product in a well-ventilated area. This heater is hot when in use. To avoid burns, do not let bare skin touch a hot surface.
- Only carry the heater by its handle.
- Keep combustible materials, such as furniture, pillows, bedding, paper, clothes, and curtains at least 3 feet (0.9 metres) from all sides of the heater.
- Use this heater only as described in this manual. Any other use is not recommended by the manufacturer, as it may cause fire, electric shock, or personal injury.
- DO NOT insert or allow other objects to enter any ventilation of or exhausted opening as this may cause an electric shock, fire or product damage.
- To prevent a possible fire, do not block the air intake or exhaust in any manner. DO NOT use the heater on soft surfaces, such as a bed, where the air outlet may become blocked.
- Wipe the air openings clean if they become clogged.
- DO NOT use this product to dry or heat clothing, shoes, pipes or any other items.
- This heater is not intended for use in bathrooms, laundry areas, or other damp/wet locations.



PRODUCT SAFEGUARDS

- Never place the heater where it may fall into a bathtub or other water container.
- Plug the product into a standard AC 220-240V electrical outlet.
- To disconnect the product, turn it first, then remove the plug from the electrical outlet. Pull directly on the plug; do not pull on the power cord.
- DO NOT put any stress on the power cord where it connects to the product, as the power cord could fray and break.
- DO NOT plug or unplug the product from the electrical outlet with wet hands.
- Keep the power cord and product away from heated surfaces.
- DO NOT operate the heater with a damaged cord or plug, when a malfunction has occurred, or if it has been dropped or damaged in any manner. Please seek help from a professional service facility for examination, electrical or mechanical adjustment, or repair.
- CAUTION — Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.



IMPORTANT SAFEGUARDS

WARNING: It is hazardous for anyone other than a competent person to carry out any service or repair operation.

Do not use harsh abrasive cleaners or sharp metal scrapper to clean the heater since they can scratch, which may result in damage to the unit.

The appliance is not intended to be operated by means of an external timer or separate remote-control system.



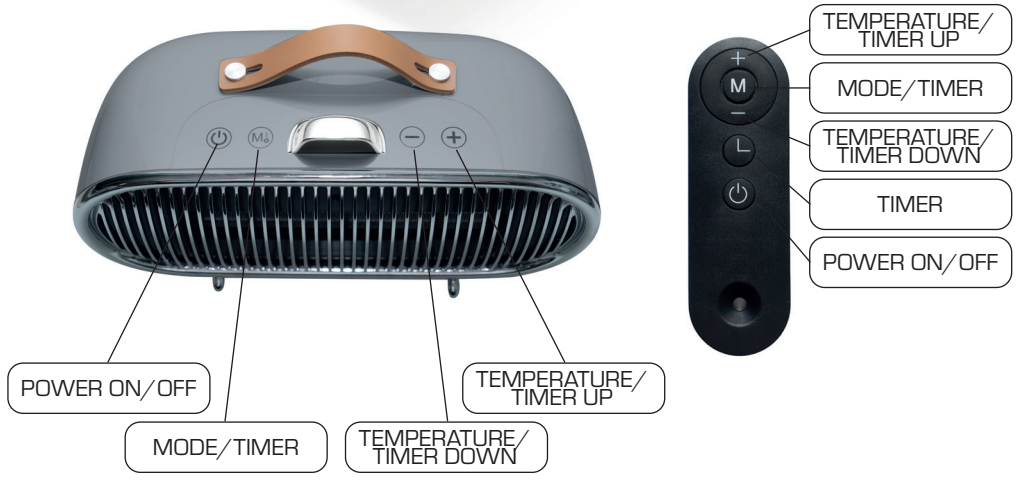
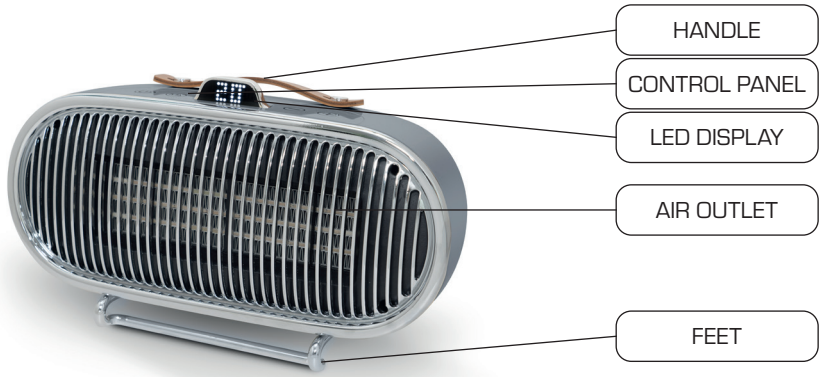
CAUTION: Hot Surface. The surface can be hot and should not be touched without taking care.

WARNING: DO NOT immerse in water.

S WHAT'S IN THE BOX

Instruction Manual
1.5KW Heater
Remote control

S GET TO KNOW HEATER



HOW TO USE YOUR CERAMIC HEATER

Before first use:





1. Remove all packing material and accessories. Examine the appliance and cord for any damage.
2. Do not install if the appliance is damaged and contact your place of purchase.
3. Your appliance is now ready for normal use.
4. Dispose of the packaging in a responsible manner.

INSTRUCTIONS FOR USE





Inserting the battery into the remote control:

- To use the included remote control, begin by inserting the battery. To do this, locate the battery compartment at the back of the unit, and use a pen or a coin to lift up the cover.
- Once the battery compartment is accessible, insert 1 x CR2025 battery into it, ensuring the polarity is correct.
- When the battery has been correctly inserted, slide the battery compartment back into place. The remote control is now ready for normal use.

How to use your heater:

1. Plug the heater into a compatible mains adapter.
2. Press the  button on the remote control or the unit's control panel to turn the heater on. The LED display will illuminate and display the current room temperature.
3. Once the heater is on, press the  button on the remote control or the unit's control panel to cycle through and select the desired heating mode. The current heating mode will show on the LED display as follows:
 - Fan mode: one dot
 - Low heat mode (750W): two dots
 - High heat mode (1500W): three dots.
4. Once the desired heating mode has been selected, use the  and  buttons to select and set the desired temperature within that mode, from 10 to 35 degrees. The currently selected temperature will flash on the LED display for a few seconds.

NOTE: When room temperature is reached, the unit will continuously blow cool air until room temperature drops more than 2 degrees below the target temperature, then the heater function will turn back on.

5. This unit is also equipped with a built-in timer function. To access and program the timer, begin by pressing the  button on the remote control or long-pressing the  button on the unit's control panel for approximately 3 seconds. The LED display will show the timer. Once the timer is selected, use the  and  buttons to select and set the desired operational time, from 0 to 9 hours. The selected timer length will flash on the LED display for a few seconds. The unit will now begin to work towards the set operational timespan, and automatically turn itself off when it elapses.

SPECIFICATIONS

Description:	1.5KW Ceramic Heater
Model:	SH27032/SH27032L
Voltage:	220-240V
Power:	1500W
Frequency:	50Hz



CLEANING & MAINTENANCE

- Allow for the heater to cool down fully before touching the unit.
- Clean the body of the heater with a soft damp cloth.
- Remove any dust from the air outlet.
- DO NOT allow any water or other liquids to enter the appliance.
- Never use soap, chemical, or abrasive solvents to clean the appliance as they may damage the heater.
- Allow the appliance sufficient drying time before operating again.

To store your appliance:

1. Turn the heater off, unplug the power cord from the power outlet and clean as above.
2. Allow the appliance to cool down fully.
3. Wrap the power cord, ensuring it is not in contact with any metal objects or sharp edges, and that no pressure is being put on it.
4. Store on a flat, dry level surface out of reach of children, and away from heavy or metallic objects.

TROUBLESHOOTING

QUESTIONS	ANSWERS
The unit does not work.	Ensure the unit is plugged into a compatible mains socket and that the  button has been pressed. If the unit still does not work, contact our Customer Service Team.
The unit is blowing cold air.	Ensure one of the two heating modes (Low or High) has been selected. Ensure the set temperature is higher than room temperature.
The unit has turned itself off suddenly.	A timer may have been in operation. Try turning the unit back on by pressing the  button.
The remote control does not work.	Ensure 1 x CR2025 battery has been inserted, as detailed in the corresponding section of this instruction manual.

WEEE DIRECTIVE

Disposal of Unit:

Disposal instructions for Swan items in accordance with the WEEE directive. Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately. Please visit www.recyclenow.co.uk for access to information about the recycling of electrical items. The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill. Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.



WARRANTY

This product is guaranteed for 2 years from the date of original purchase.

If any defect arises due to faulty materials or workmanship, the faulty products must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

The Following Conditions Apply:

The product must be returned to the retailer with proof of purchase or a receipt.

The product must be installed and used in accordance with the instructions contained in this instruction guide.

It must be used only for domestic purposes.

It does not cover wear and tear, damage, misuse or consumable parts.

Swan has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

Your warranty becomes void should you decide to use non Swan spare parts.

Spare parts can be purchased from: www.shop.swan-brand.co.uk

Or call our Customer Support Team on: **0333 220 6050**

BS PLUG WIRING

The wires in the mains lead are coloured in accordance with the following code:

BLUE	NEUTRAL
BROWN	LIVE

As the colours of the wire in the mains lead of this appliance may not correspond with the colour markings identifying the terminals on your plug, proceed as follows:

The wire which is coloured BLUE must be connected to the terminal which is marked with the letter N or coloured black. The wire which is coloured BROWN must be connected to the terminal which is marked with the letter L or coloured red.


ERP TABLE

Model Identifier(s): SH27032/SH27032L					
Item	Symbol	Value	Unit	Item	Unit
Heat Output			Type of heat input for electric storage, local space heaters only (select one)		
Nominal heat output	Pnom	1,5	kW	Manual heat charge with integrated thermostat	No
Minimum heat output (indicative)	Pmin	0,75	kW	Manual heat charge control with room and/or outdoor temperature feedback	No
Maximum continuous heat output	Pmax, c	1,5	kW	Electronic heat charge control with room and/or outdoor temperature feedback	No
Auxiliary electricity consumption				Fan assisted heat output	No
At nominal heat output	elmax	0,000	kW	Type of heat output/room temperature control (select one)	
At minimum heat output	elmin	0,000	kW	Single stage heat output and no room temperature control	No
In standby mode	elSB	0,000	kW	Two or more manual stages, no room temperature control	No
				With mechanic thermostat room temperature control	No
				With electronic room temperature control	Yes
				Electronic room temperature control plus day timer	No
				Electronic room temperature control plus week timer	No
				Other control options (multiple selections possible)	
				Room temperature control with presence detection	No
				Room temperature control with open window detection	No
				With distance control option	No
				With adaptive start control	No
				With working time limitation	No
				With black bulb sensor	No
Contact Details:	RKW LTD, Sutton House, Berry Hill Industrial Estate, Berry Hill Road, Stoke-on-Trent, ST4 2NL				



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