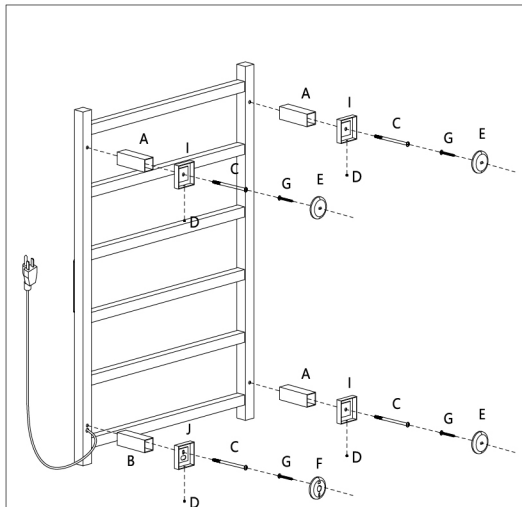


Installation Instructions



Accessories

Your package contains:



Foot Tube
A x3



Tube with
Usolt
B x1



Fixing
Screw
C x4



Grub
screw
D x4



Fixed base
E x3



Three-hole
fixed base
F x1



Self-tapping
screw
G x4



Wall Plug
H x4



One-hole
decorative cover
I x3

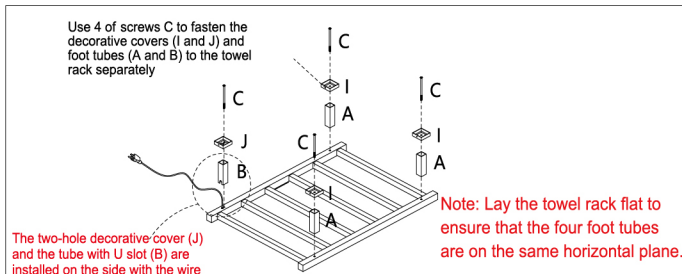


Two-hole
decorative cover
J x1

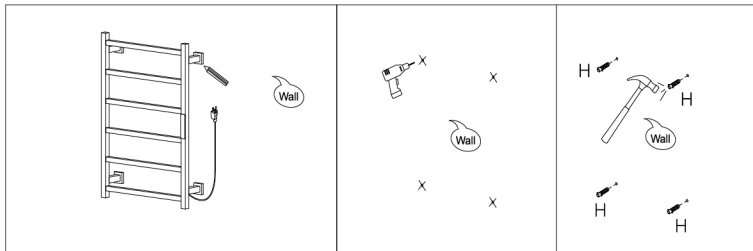


Hex key
K x1

Plug-in Installation



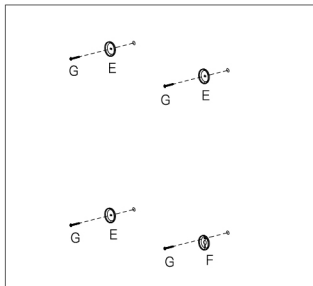
Step 1: Use 4 of screws C to fasten the decorative covers (I and J) and foot tubes (A and B) to the towel rack separately.
Please note that the two-hole decorative cover (J) and the tube with U slot (B) are installed on the side with the wire.



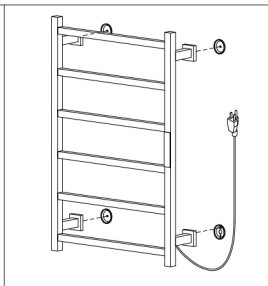
Step 2: Hold the towel rack with the installed foot tubes against the wall, ensuring it is level. Mark a circle around each base. Then mark where you will need to drill the holes through the middle of the base.

Step 3: Drill holes at the marked locations. Then insert the 4 of wall plugs H.

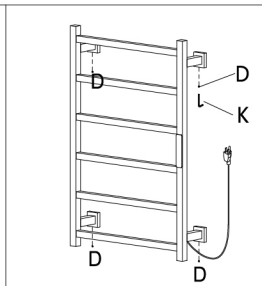
Installation Instructions



Step 4: Use 4 of screws G to fix the 3 of bases E and 1 of base F into the wall separately.



Step 5: Position the towel rack over the bases.

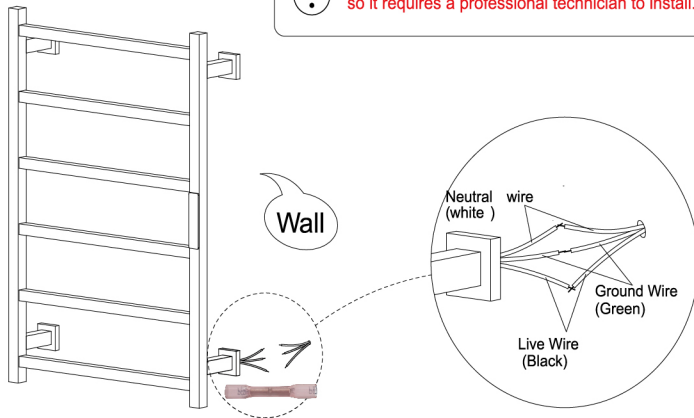


Step 6: Use the hex key K to tighten the 4 of grub screws D and fasten the bases to the towel rack.

Hardwired Installation

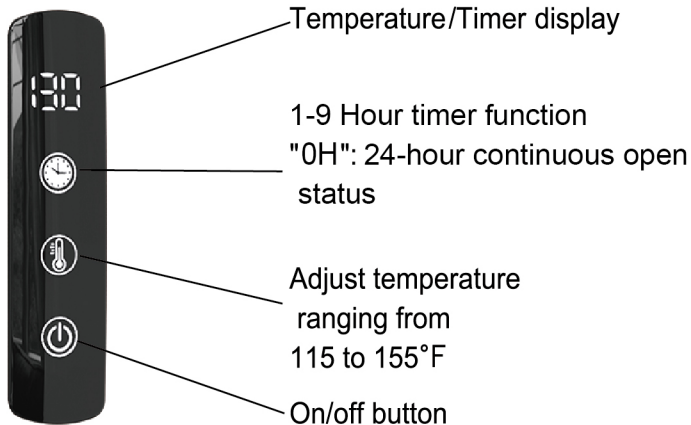


Hardwired installation requires cutting wires, so it requires a professional technician to install.



Install butt connector over bare ends of wire and crimp securely over both ends. Heat the butt connector using heat gun or similar. **Don't overheat tubing. Don't isolate flame. Distribute heat evenly over the butt connector.**

Operation Instructions



Note: This is not a remote control — it is the touchscreen control panel located on the electric towel warmer.

Questions & Answers

Questions	Answers	Solutions
Not working	There may be something wrong with the power plugs.	Check if the power socket is functioning properly and make sure the plug is connected properly.
Not hot	Aging of heating wire	Please contact us directly.
Missing accessories	The accessory box is attached to the transparent inner packaging bag. You may overlook it when unpacking the bag by pulling it all the way down, causing it to be hidden underneath the stacked packaging bag.	If you have checked the transparent bag and indeed have not received the accessory box, or if you are missing certain accessories, please contact us directly to specify what accessories you are missing, and we will send them to you immediately.
Can't be hardwired installation	Please watch our hardwired installation video and ask an electrician to assist with the installation.	Please ask an electrician to assist with the installation or contact us directly.
Slow heating	At normal room temperature, the heating time for the towel rack is approximately 5-15 minutes. If the room temperature is very low, the heating time may take longer.	Please turn on the power and adjust to the highest temperature setting, then patiently wait for 1 to 2 hours.

Important Safeguards

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. READ ALL INSTRUCTIONS.

2. This unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
3. Children should be supervised to ensure that they do not play with the unit.
4. Do not operate any unit with a damaged cord or plug or after the rack malfunctions, or has been damaged in any manner. Bring it to a qualified technician for examination, repair or electrical or mechanical adjustment.
5. Do not use to dry silk fabrics.
6. Ensure that unit is securely fixed to the wall. Unit is designed for drying towels. Under no circumstances should anybody climb on or hang on unit.
7. This unit must be connected to the electrical nameplate display rated voltage on the power supply.
8. There should be at least a 48" clearing between the bottom edge of the unit and the floor.
9. To avoid a possible fire hazard, it is essential unit is mounted in accordance with guidelines stated in these instructions.

Care & Cleaning Instructions

1. For routine cleaning, simply switch off the unit, allow to cool to room temperature, wipe with a damp cloth and buff with a soft, dry cloth.
2. Under no circumstances should abrasive cleaners be used to clean the unit.
3. Do not immerse cord, plugs, or appliance in water or other liquid.

Warning

1. To avoid unnecessary risk or danger, this product must be properly grounded.
2. Any repairs must be done by a qualified technician who is deemed qualified by industry standards. When any external wire fittings are required, the unit must be disconnected from the circuit.
3. Before drilling, use an electronic detector to confirm whether there are power cables, or water pipes in the wall. If you use laser equipment to locate the borehole, please follow the below two points:
 - A. Please bring protective mirror;
 - B. Turn off the power after using the equipment.