

Installation Overview

What is your typical lead time for installation?

Our typical lead time is 2-4 weeks (weather permitting) from the time you place your order. Install times may vary during peak and promotional times. Our local office will contact you within 3 business days to schedule an installation date.

How do I know if installation is available in my area?

Visit the product page of any shed and click on the “Add to cart” button. Our technology will then determine installation availability based on the zip code you enter in the prompt.

What is included in the price shown?

Delivery, on-site installation, shingles, and pressure treated 4x4 runners for underneath shed.

How do I schedule an installation date after purchase?

We will contact you within 72 hours after purchase to set an installation date.

Will my installer call before arrival to confirm my order?

Yes. Your installer will also review your order details and confirm shed placement before building your shed.

Can you remove our old shed?

We do not offer shed removal services. Try looking for a shed hauler. Any large truck with a flatbed would also work well.

Do I need to be home during the shed installation?

It is not necessary to be present for every phase of the construction process. We ask that you be initially available to show your installer the proper placement of your shed and be available upon completion to do a walk-through inspection with your installer.

Are your shed installers insured?

We require all our installers to maintain appropriate liability, vehicle, and workman's compensation insurance. In addition, all installers must pass a rigorous background check and complete our training program before becoming certified as Handy Home Shed installers.

Should your installers receive a tip?

Tipping shed installers is not a common practice. Installers have already been compensated for installing your shed.

What should I do to prepare the site before your arrival?

- The construction area must be cleared and prepared to within 6" of level (front left, back to front). At an additional cost, a leveling package can be purchased to level your build site up to 12".
- Most of our sheds require 3' of clearance around the perimeter (4' if your shed is larger and 160 sq. ft.). Our Lean-to shed can be installed against a building or fence.
- Place four stakes in the ground where you want the corners of your shed and a fifth stake where you would like the center of the door opening.
- Access to electricity within 150 feet of the unit and unobstructed access to carry your materials to the building site.
- We will take care of the rest!

How long does installation take?

Many of our sheds can be installed in one day. If you purchase a 12' wide shed, please allow 2 to 3 days for completion.

Is there an extra cost for installing accessories?

No.

Do I need leveling blocks?

Leveling blocks are not required in all states/counties but check your local requirements. Our sheds are built on 4×4 pressure-treated runners. We will use treated leveling materials and shingle shims to level up the floor prior to assembling the shed. If your ground is out of level by more than 6 inches, leveling blocks will be needed.

Can my shed be moved after installation?

In most cases, depending on the size of the shed and the distance required, your shed can be moved. Please remember that each Handy Home shed is built on-site, and moving the shed will void your warranty. That is why we request your presence at the beginning of the construction phase to ensure you choose the proper location for your shed the first time.

Can I receive a refund once the installation is completed?

Purchase is non-refundable once installation has been completed. But, if you have an issue, we will make it right.

What do I do with defective parts?

Call us at 1-800-234-6167, and we can send out any replacement parts you need or reimburse you for parts purchased locally with a copy of the sales receipt that can be emailed, mailed, or faxed to our corporate office.

Where are you located?

Our corporate office resides at 1000 Ternes Road, Monroe, Michigan 48162.

Other FAQ's**Paint / Caulking****Do your sheds come painted?**

No. But, the exterior shed walls are factory primed and ready for paint.

Can you paint my shed for me?

Paint is sold separately and is the responsibility of the homeowner and walls are primed and ready to paint.

Do I need to paint my building right away, what type of paint is recommended, and should I caulk the joints?

Sheds must be painted within 30 days of installation to maintain product warranty. All raw exterior wood must be primed using a quality exterior primer before painting. Nail holes, small knots, and blemishes can be filled with exterior wood putty before priming. Seal all joints, seams, and use an acrylic latex caulk application. All factory-primed siding and trim must be painted using high-quality exterior 100% acrylic-latex paint (we recommend a satin or semi-gloss finish) to protect your building. Be sure to paint all exposed edges of the siding, especially the bottom edge, and all six sides (top, bottom, two sides, front and back) of the doors.

What kind of paint should I use for my floor?

Use an exterior porch and floor paint. If you plan on storing powered equipment inside your shed, use garage floor paint.

What kind of paint do you recommend for my storage building?

We recommend a premium-quality, exterior 100% acrylic latex paint. This paint is easy to work with and is offered at your local hardware or paint store. Don't forget to caulk all horizontal seams before painting for a well-protected, professionally finished result.

Foundation

Can our shed be installed on piers, etc.?

Yes, but we do not recommend it. We suggest that all sheds be built on concrete slabs and using solid cement blocks.

I have an existing concrete slab. Can you build on it?

Although most of our wood floor systems are sufficient for any application, we do have the ability to construct your shed on an existing slab provided the slab is level within 1/2" and appropriately sized. Because of the individual nature of each slab, please contact us to determine if your slab meets our specifications. Due to the additional installation labor and extra materials needed to properly secure the shed to your slab, there is no reduction in overall price.

Permits

Is a permit required for a Handy Home shed to be erected on your property?

You will need to check on city ordinances before purchase. Permitting is usually determined by your township based on the size you chose. Additional charges may be required for adherence to local building codes

Who is responsible for obtaining a permit?

You are responsible for obtaining any necessary permits. Signed and stamped drawings can be obtained from our customer service department for a small fee – 1-800-234-6167.

Materials / Load Capacity

What types of standard building materials do you use?

Our wooden sheds are designed to last; therefore, we use many of the same building materials used to construct homes:

- 40-year treated 4×4 runners
- Stud grade wall framing materials and 2×4 or 2×3 construction
- 7/16 OSB roof sheathing
- LP® Smartside Engineered wood siding – treated to resist insects and fungal decay

What is the standard roof snow load?

30 pounds per square foot.

What is the max wind resistance for your sheds?

115 m.p.h.

How much weight can the standard floors hold?

52 pounds per square foot.

Do your sheds accommodate lawn tractors?

Yes, most of our sheds can accommodate lawn tractors. We recommend buying a ramp to aid getting your lawnmower or tractor in and out.

When talking about a shed size, how do I know what is depth and width?

Width is always listed first; this is also the side that the door is located. Depth is always listed second. Example: 10'x8' (10 feet wide by 8 feet deep.)

Warranty / Maintenance / Protection

What is your warranty for sheds?

Standard 10-year limited material warranty.

What is your labor warranty?

1-year warranty on labor

Are your sheds sealed to prevent water from entering?

Our sheds are manufactured with the utmost precision to ensure every building meets our engineering standards. Once your shed is built, be sure to caulk all remaining joints besides the critical joints caulked by your installer. Following these simple steps will prevent water from entering your shed.

What is your recommended maintenance of my new storage shed?

Like your home, your new storage or recreational building will require occasional maintenance to ensure many years of use and enjoyment. In addition to re-painting your building as needed, you must perform other maintenance.

- Keep all grass and other vegetation trimmed around the entire perimeter of the shed.
- Do not mound soil or mulch against the siding.
- Do not stack anything against the exterior of your building, such as firewood, for any period.
- Locking doorknobs or levers should be sprayed with silicone or other lubricant to maintain the locking mechanism and prevent freezing in cold climates.
- We do not recommend insulating or heating your building.
- Do not let sprinklers spray your building.